

Instructions for updating VIZIO VBR Series Blu-ray player firmware

Checking the Model and Firmware Revision:

You can verify the model and check the revision of the current firmware in the player by doing the following:

From the Main Menu, select Settings, then Info. View the "Software Version" line.

VIZ	210						
		Model Number					
«	Info	Display	JJ Audio	Language	Main Menu	BD-Live	*
	(VIZIO_VBR120A					
	Software Version:	VBR120A_3_	3_014_VBR_19_01		- Firmware Revis	ion	
	Software Date:		April 15, 2011				
	Interface		Wired				
	Link Status		Link Down				
	MAC Address		00:19:9D:1A:58:CD				
	IP Address		0.0.00				

Downloading:



Firmware file appropriate to your Blu-Ray Player model, downloaded from the VIZIO website.



USB Thumb Drive (example above).

Preparation:

- 1. On a desktop or laptop computer, format the USB 2.0 compliant thumb drive, 64MB or larger capacity, with the FAT32 File System. If the thumb drive is already formatted, erase or backup any files on the thumb drive so it is empty.
- 2. Copy the Firmware iso file to the thumb drive. Ensure it is the only file on the device. Do not create a folder.

Update Procedure:



- 3 Power on the unit, wait for the main Menu to be displayed.
- 4. Plug the USB thumb drive into the USB port on the player. After 5-10 seconds, the following screens will be displayed:



The player acknowledges the USB drive is present



The player recognizes the firmware file.

VIZIO			Play
	Below, select Ok to proceed with the update or	Cancel to abort, then press the Enter	r Key.
	Player mouel:	VIZIO_VBR12	06
	Undate version:	VBR120A 3 3 014 VBR 19	01
	C A Software Update is about to begin. Please do not power off your player.	ancel	
		Move	Select Back

5. The Firmware Update dialog OSD will be displayed.

NOTE: WE ARE USING VBR120A (version at the time of publication) AS AN EXAMPLE. THE MODEL NUMBER IN THE FILE SHOULD MATCH THE MODEL OF THE PLAYER YOU ARE UPDATING.

6. Press **Ok** ("SELECT") to proceed, or **Cancel** to abort the update.

Please remove the update device from slot. or Please select Ok to continue. Pailed, due to Internal Error (300) Ok A Software Update is about to finish. Please do not power off your player until it's finished. FTHE ABOVE ERROR SCREEN IS DISPLAYED, REMOVE THE USB DRIVE. LEASE CHECK THAT THE APPROPRIATE FILE FOR YOUR MODEL HAS BEEN SOWNLOADED, AND THE USB DEVICE IS FORMATTED FAT32 AND THE FIRMWAP STHE ONLY FILE ON THE DEVICE (NOT INSIDE A FOLDER). Update in Progress, time remaining: 0:03:27 A Software Update is in Progress. Please do not power off your player.		
Update result: Failed, due to Internal Error (3000) Ok A Software Update is about to finish. Please do not power off your player until it's finished. F THE ABOVE ERROR SCREEN IS DISPLAYED, REMOVE THE USB DRIVE. LEASE CHECK THAT THE APPROPRIATE FILE FOR YOUR MODEL HAS BEEN DOWNLOADED, AND THE USB DEVICE IS FORMATTED FAT32 AND THE FIRMWAR S THE ONLY FILE ON THE DEVICE (NOT INSIDE A FOLDER). Update in Progress, time remaining: 0:03:27 A Software Update is in Progress. Please do not power off your player.		Please remove the update device from slot. or Please select Ok to continue.
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A Software Update is in Progress. Please do not power off your player.		
	A Softw Please	vare Update is in Progress. do not power off your player.

After pressing **Ok**, with the correct file, the Update Progress Bar will be displayed.

DO NOT UNPLUG OR POWER OFF THE PLAYER DURING THE UPDATE!



Allow up to 30 seconds for the player to restart.

The firmware is now updated. You can verify the update by repeating the steps under **Checking the Model and Firmware Revision:** at the beginning of this document.

The Firmware Update process is complete.

Troubleshooting:

If you lose the Network connection after the update procedure, please try one the following, in the order listed, until the issue is resolved:

- 1. Turn the player off using the Power Button on the remote. Wait 15 seconds, then power the player.
- 2. Unplug the AC power cord for 15 seconds, then plug the power cord back into the outlet.
- 3. Go to the Settings Menu, select System. Scroll down to "Restore Factory Defaults". With "Restore factory settings" highlighted, press **OK**.
- 4. Go to the Settings Menu, select System. Scroll down to "Restore Factory Defaults". With "Restore factory settings and deactivate all connected applications" highlighted, press **OK**

VIZ	210		
K	System Optical Disc AutoPlay Screen Saver Duration	Restore factory settings and deactivate all connected applications Restore factory settings Deactivate all connected applications Deactivate Netflix Deactivate VUDU Deactivate Pandora	Language
	Restore factory defaults	Required Storage. Homb	

Restore settings screen