



## Instructions for updating VIZIO VBR Series Blu-ray player firmware

### Checking the Model and Firmware Revision:

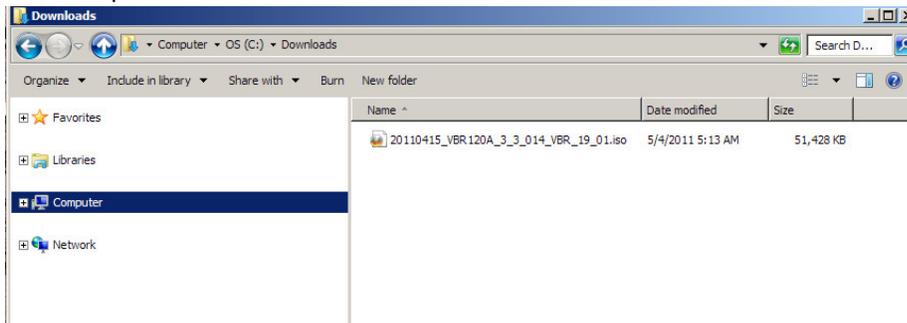
You can verify the model and check the revision of the current firmware in the player by doing the following:

From the Main Menu, select Settings, then Info. View the "Software Version" line.



### Downloading:

Items required:



Firmware file appropriate to your Blu-Ray Player model, downloaded from the VIZIO website.



USB Thumb Drive (example above).

**Preparation:**

1. On a desktop or laptop computer, format the USB 2.0 compliant thumb drive, 64MB or larger capacity, with the FAT32 File System. If the thumb drive is already formatted, erase or backup any files on the thumb drive so it is empty.
2. Copy the Firmware.iso file to the thumb drive. Ensure it is the only file on the device. Do not create a folder.

**Update Procedure:**



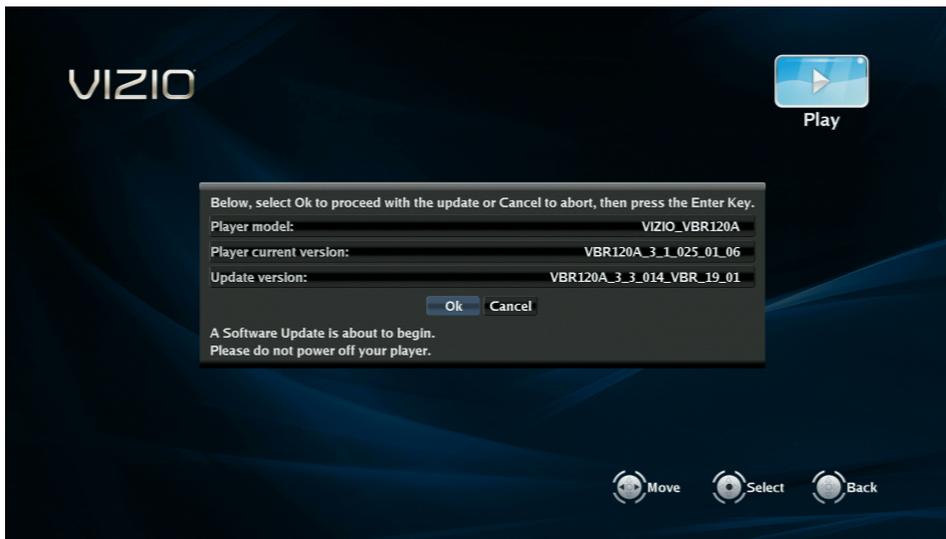
3. Power on the unit, wait for the main Menu to be displayed.
4. Plug the USB thumb drive into the USB port on the player. After 5-10 seconds, the following screens will be displayed:



The player acknowledges the USB drive is present



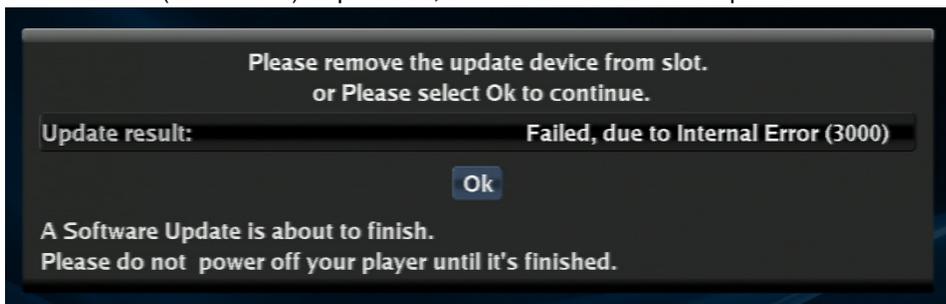
The player recognizes the firmware file.



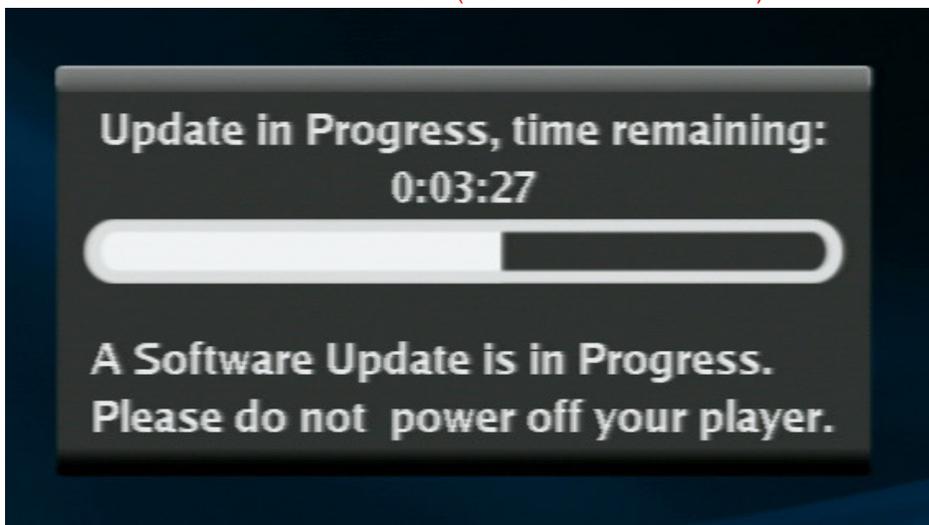
5. The Firmware Update dialog OSD will be displayed.

**NOTE: WE ARE USING VBR120A (version at the time of publication) AS AN EXAMPLE. THE MODEL NUMBER IN THE FILE SHOULD MATCH THE MODEL OF THE PLAYER YOU ARE UPDATING.**

6. Press **Ok** ("SELECT") to proceed, or **Cancel** to abort the update.

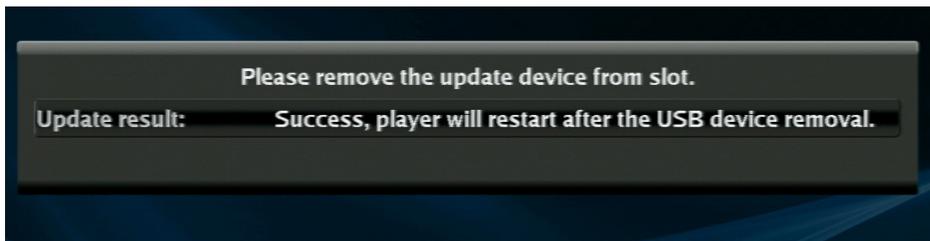


**IF THE ABOVE ERROR SCREEN IS DISPLAYED, REMOVE THE USB DRIVE. PLEASE CHECK THAT THE APPROPRIATE FILE FOR YOUR MODEL HAS BEEN DOWNLOADED, AND THE USB DEVICE IS FORMATTED FAT32 AND THE FIRMWARE IS THE ONLY FILE ON THE DEVICE (NOT INSIDE A FOLDER).**

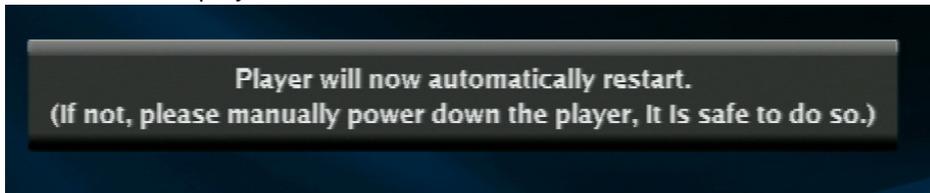


After pressing **Ok**, with the correct file, the Update Progress Bar will be displayed.

**DO NOT UNPLUG OR POWER OFF THE PLAYER DURING THE UPDATE!**



7. When the update process is complete, remove the USB thumb drive from the player and allow the player to restart.



Allow up to 30 seconds for the player to restart.

The firmware is now updated. You can verify the update by repeating the steps under **Checking the Model and Firmware Revision:** at the beginning of this document.

**The Firmware Update process is complete.**

#### **Troubleshooting:**

If you lose the Network connection after the update procedure, please try one the following, in the order listed, until the issue is resolved:

1. Turn the player off using the Power Button on the remote. Wait 15 seconds, then power the player.
2. Unplug the AC power cord for 15 seconds, then plug the power cord back into the outlet.
3. Go to the Settings Menu, select System. Scroll down to "Restore Factory Defaults".  
With "Restore factory settings" highlighted, press **OK**.
4. Go to the Settings Menu, select System. Scroll down to "Restore Factory Defaults".  
With "Restore factory settings and deactivate all connected applications" highlighted, press **OK**



Restore settings screen