



VIZIO



XRU9M  
**UNIVERSAL REMOTE**

[www.VIZIO.com](http://www.VIZIO.com)





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Congratulations on your purchase of this Universal Remote Control. With this Universal Remote, juggling multiple remote controls is a thing of the past! Your new remote controls up to 4 devices, including the most popular brands of TV, DVD, DVR, Cable, and more.

Note: Some functions from your original remote may not be controlled by this remote. Use the original remote, if available, to control such functions. Sometimes buttons other than described in these instructions may actually perform the function. For example, the CHAN and VOL buttons might be used to navigate through menu choices. We recommend you experiment with the remote to identify if such situations pertain to your equipment.

Your new remote is easy to use, easy to program, and it gives you total control—the touch of your fingertips!

## Regulatory Cautions

### FCC Caution

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:

(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE:** Modifications to this product will void the user's authority to operate this equipment.

### Canadian Notice

This Class B digital apparatus complies with limits for radio noise emissions specified in ICES-003 of the Department of Communications. This device complies with RSS-210 of Industry and Science Canada Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.



## Button Descriptions



**POWER** – Press this button to turn the component on or off.

**SET** – This button starts all programming of the Remote Control.

**HDMI** – Press this button to select the HDMI input. By pressing it repeatedly you will go through all HDMI inputs in sequence.

**COMP** – Press this button to select Component input.

**AV** – Press this button to select AV (either Composite or S-Video) input.

**DTV** – Press this button to select TV input.

**PIP** – Pressing this button will activate the picture-in-picture feature.

## Button Descriptions, cont.

**P.SIZE** – Repeatedly press this button to set the size of the PIP screen to small, medium, or large.

**P.INPUT** – Press the button to choose the input source for the PIP screen.

**P.CH** – Press this button to change the channels in the PIP screen when TV is selected as PIP input.

**WIDE** – This button cycles through the available screen formats.

**FREEZE** – Press this button to “Freeze-Frame” the current screen. Press this button again to continue.

**MTS** – This button will select the MTS options of Stereo, SAP, Mono or alternate audio channels, where available.

**SWAP** – While in PIP mode; pressing SWAP will switch the displays from the main screen to the sub-screen or vice versa.

**MODE** – Use this button to change the picture.

**INFO** – This button displays the image and system information display.

**P.AUDIO** – Press this button to switch the audio from the main screen to the sub-screen while in PIP mode.

**CC** – This button will select the Closed Caption mode.

**DVD** – This button selects a programmed DVD player.

**AUDIO** – This button selects a programmed Audio Receiver/Amp/Home Theater System.

**CABLE** – This button selects a programmed cable TV set-top box or a satellite TV set-top box.

**TV** – This button selects a programmed TV.

Note: the remote is pre-programmed to operate VIZIO TVs by default.

**MENU** – Use this button for the on-screen menu.

**EXIT** – Press this button to exit from the on-screen menu.

**OK** – Use this button for the on-screen menu. Press it to confirm or choose a highlighted menu selection.

Up, Down, Left, Right – These buttons are used to navigate the on-screen menu.

**GUIDE** – This button displays program guide information.

**LAST** – This button recalls the previously viewed channel.

**MEDIA** – Press this button to view pictures, listen to music, or watch movies on a USB drive connected to the Multi Media port on the side of a VIZIO HDTV.

**VOL +/-** – This button turns the volume up or down.

**CH +/-** – This button changes the channels up or down.

**MUTE** – This button turns the sound on and off.

**NUMBER BUTTON PAD** – Use these buttons to select a channel.

**INPUT** – This button allows the user to cycle through the available source inputs.

- (**DASH**) – When selecting a digital channel directly, use this button between the main and sub-channels. For example, channel 28-2 would be selected by the button sequence 2, 8, DASH, 2.

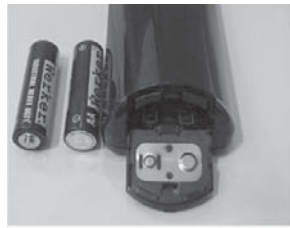




## Initial Setup

### Insertion of Batteries in the Remote Control

Insert two AAA batteries into the remote control. Make sure that you match the (+) and (-) symbols on the batteries with the (+) and (-) symbols inside the battery compartment. Re-attach the battery cover.



### Precautionary Tips for Inserting the Batteries

- Only use AAA batteries.
- Do not mix new and old batteries. This may result in cracking or leakage that may pose a fire risk or lead to personal injury.
- Inserting the batteries incorrectly may also result in cracking or leakage that may pose a fire risk or lead to personal injury.
- Dispose of the batteries in accordance with local laws and regulations.
- Keep the batteries away from children and pets.

### Battery Saver

Your remote automatically turns off if the buttons are depressed more than 30 seconds.

### Code Saver

You will have up to 10 minutes to change the batteries in your remote without losing codes you have programmed. However, to avoid losing your codes, do not press any buttons until batteries are installed in the remote.

## Setup

### Programming for BLU-RAY or DVD

1. Manually turn on your DVD player.
2. Press the DVD button on the remote control.
3. Press and hold the SET button until the LED LIGHT flashes twice.
4. Find the programming code for your DVD player in the code list (on separate sheet) and enter it using the Number Buttons. If the code is accepted, the LED flashes twice after the last digit is entered.

*If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.*

5. Point the remote control at the DVD player and press the POWER button. The DVD player should turn off.

#### Note:

- If your DVD player does not respond, try all the codes for your DVD player brand. If the codes do not work, or your brand is not listed, see "Searching for Component Codes, page 11."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.





## Setup, cont.

### Programming for AUDIO

1. Manually turn on your AUDIO device.
2. Press the AUDIO button on the remote control.
3. Press and hold the SET button until the LED LIGHT flashes twice.
4. Find the programming code for your AUDIO device in the code list (on separate sheet) and enter it using the Number Buttons. If the code is accepted, the LED flashes twice after the last digit is entered.

*If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.*

5. Point the remote control at the AUDIO device and press the POWER button. The AUDIO device should turn off.

#### Note:

- If your AUDIO device does not respond, try all the codes for your AUDIO device brand. If the codes do not work, or your brand is not listed, see "Searching for Component Codes, page 11."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.

## Setup, cont.

### Programming for CABLE or SATELLITE

1. Manually turn on your CABLE box.
2. Press the CABLE button on the remote control.
3. Press and hold the SET button until the LED LIGHT flashes twice.
4. Find the programming code for your CABLE box in the code list (on separate sheet) and enter it using the Number Buttons. If the code is accepted, the LED flashes twice after the last digit is entered.

*If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.*

5. Point the remote control at the CABLE box and press the POWER button. The CABLE box should turn off.

#### Note:

- If your CABLE or SATELLITE box does not respond, try all the codes for your CABLE or SATELLITE box brand. If the codes do not work, or your brand is not listed, see "Searching for Component Codes, page 11."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.



## Setup, cont.

### Programming for TV

**Note: The remote is pre-programmed to operate VIZIO TVs by default.**

1. Manually turn on your TV.
2. Press the TV button on the remote control.
3. Press and hold the SET button until the LED LIGHT flashes twice.
4. Find the programming code for your TV in the code list (on separate sheet) and enter it using the Number Buttons. If the code is accepted, the LED flashes twice after the last digit is entered.

*If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.*

5. Point the remote control at the TV and press the POWER button. The TV should turn off.

Note:

- Your VIZIO remote uses code 1000 (Default), to work your LCD HDTV.
- If your TV does not respond, try all the codes for your TV brand. If the codes do not work, or your brand is not listed, see "Searching for Component Codes, page 11."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.

Write your codes down here for easy reference later.

Type	Type Stored	Code
DVD		
AUDIO		
CABLE		
TV		

## Setup, cont.

### Searching for Component Codes

If you cannot find the manufacturer in the component list or the program code does not work, you can use the remote control to search for the correct component code.

#### To search for a component code:

1. Turn on the component.
2. Press the matching component button on the remote control (DVD, AUDIO, CABLE, or TV).
3. Press and hold the SET button until the LED flashes twice.
4. Press 9 9 1. The LED flashes twice.
5. Point the remote control at the component and then press and hold the POWER button until the component turns off. Release the POWER button. If the component does not respond correctly, repeat the search procedure to find another code.

#### Reset Remote to Factory Settings:

1. Press and hold SET until the LED flashes twice.
2. Press 9 1 9 1 9. The LED flashes twice.





## Maintenance & Troubleshooting

### VIZIO Remote Control Precautions

The remote control should be kept dry and away from heat sources. Avoid humidity.

If the Component responds erratically to the remote control or does not respond at all, check the batteries. If the batteries are low or exhausted, replace them with fresh batteries.

When not using the remote control for a long period of time, remove the batteries.

Do not take the batteries apart, heat them, or throw them into a fire.

Do not subject the remote control to undue physical stress, such as striking or dropping it.

### Cleaning the Remote Control

1. Use a soft cloth for cleaning.
2. If the remote control is seriously contaminated, use a soft cloth moistened with diluted neutral cleaner to clean the display. Wring water out of the cloth before cleaning to prevent water from penetrating into the housing.

### Troubleshooting

1. Remote control does not work:
  - o Point the remote control directly at the remote sensor on your TV.
  - o Remove any obstacles between the remote control and the remote sensor.
  - o Replace dead batteries with new ones.
  - o Press the DTV button on the top of the remote to return to the TV mode.

2. The remote control is not working with my devices.
  - o Move closer to the device.
  - o Point the remote control directly at the remote sensor on your device.
  - o Remove any obstacles between the remote control and the remote sensor.
  - o Replace dead batteries with new ones.
  - o Make sure you have pressed the correct device button at the top of the remote.
3. The remote control does not work with my device even after programming it.
  - o Set the remote control code correctly. If the code that is listed first for your device does not work, try all the codes for your device in the order in which they are listed in the supplied Code List.

### Telephone & Technical Support

Products are often returned due to a technical problem rather than a defective product that may result in unnecessary shipping charges billed to you. Our trained support personnel can often resolve the problem over the phone. For more information on warranty service or repair, after the warranty period, please contact our Support Department at the number below. Customer support and quality service are integral parts of VIZIO's commitment to service excellence.

For technical assistance contact our VIZIO Technical Support Department via email or phone. Email: techsupport@vizio.com (877) 698-4946 Fax: (949) 585-9563 Hours of operation: Monday - Friday: 6 am to 9 pm Saturday – Sunday: 8 am to 4 pm Please have your VIZIO model number, and date of purchase available before you call VIZIO.

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## ONE YEAR LIMITED WARRANTY

Covers units purchased as “new” in United States and Puerto Rico Only.

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the unit at its sole option and discretion. To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 6:00AM to 9:00PM Monday through Friday and 8:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit [www.VIZIO.com](http://www.VIZIO.com). PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING A UNIT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that the Product is within the warranty period.

### Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO’s option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

### Type of Service

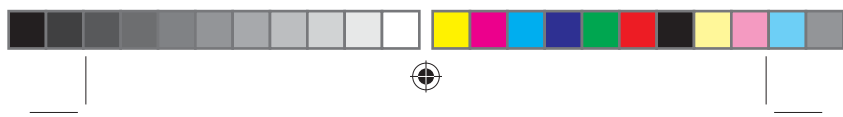
Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY UNIT IN FOR WARRANTY SERVICE. All Product returns to VIZIO’s service center must utilize either the original blister pack and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

### Limitations and Exclusions

VIZIO’s one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply, signal issues, damage from shipping, acts of God, any type of customer misuse, modification or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold “AS IS”, “FACTORY RECERTIFIED”, or by a non-authorized reseller. THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO’S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO’S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE DEVICE. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK [www.VIZIO.com](http://www.VIZIO.com) FOR THE MOST CURRENT VERSION.

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