VIZIO

S3820w-C0/S3821w-C0 Firmware Update Guide

You will need:

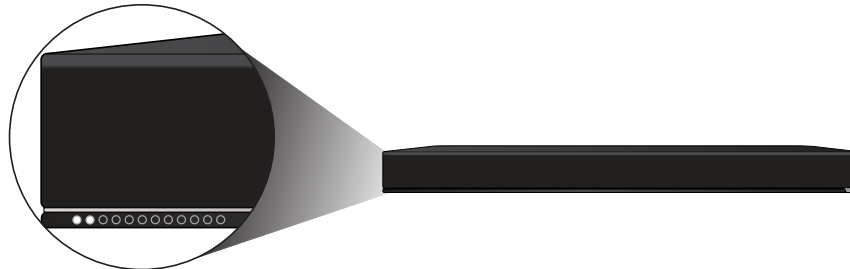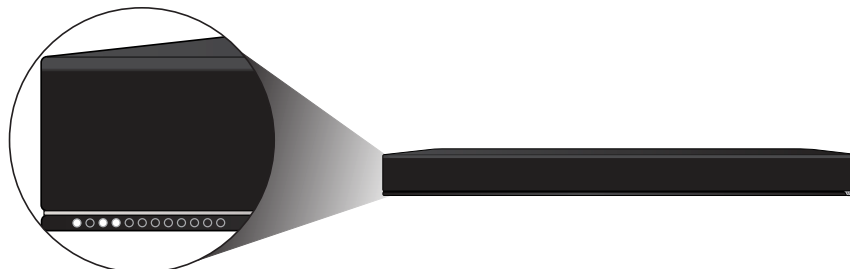| This Guide | USB Thumb Drive* | Computer | VIZIO S3820w-C0 or S3821w-C0 Sound Bar |

Updating the Sound Bar firmware:

1. On a computer, navigate to http://support.vizio.com/product/s3820w-c0 (for S3820w-C0) or http://support.vizio.com/product/s3821w-c0 (for S3821w-C0) and download the **Firmware** file to the computer.

2. Plug the USB thumb drive into the computer and format it as FAT or FAT32.

3. Copy the downloaded firmware file (update.bin) to the root directory of the USB thumb drive, then safely eject and unplug it from the computer.

4. Turn **on** the Sound Bar and unplug it from the power outlet.

5. Plug the USB thumb drive into the USB port on the back of the Sound Bar.

6. Reconnect the Sound Bar to the power outlet with the power cable.

7. LEDs **1** and **2** will light up, indicating that the update on the USB thumb drive has been found.[†]

    Note: LED indicators are located on the front of the Sound Bar.

8. LEDs **1**, **3**, and **4** will light up, indicating that the firmware update is in progress. **Do not unplug the power cable or remove the USB thumb drive from the Sound Bar.** The LEDs will turn off when the update is completed.

9. Unplug the USB thumb drive from the Sound Bar.

10. Unplug the Sound Bar from the power outlet and plug it back in again.

11. The firmware update procedure is complete. Verify the update by following the steps on Page 2 of this guide.

12. The LED indicators on the front of the Sound Bar will begin cycling in pairs through inputs until an audio source is detected.

* USB thumb drive may differ
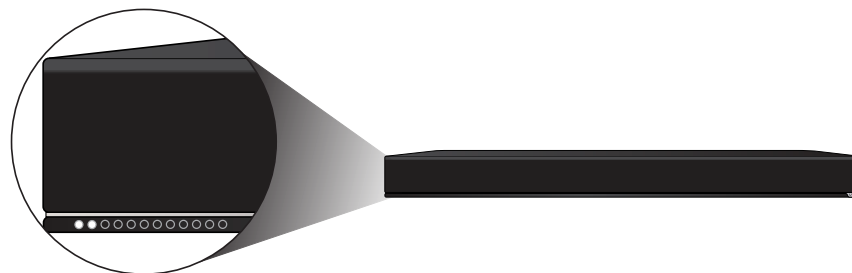† If the LED indicators do not light up as described, repeat step 2 with a different USB thumb drive.

Button Location:
Buttons are located on the back of the Sound Bar
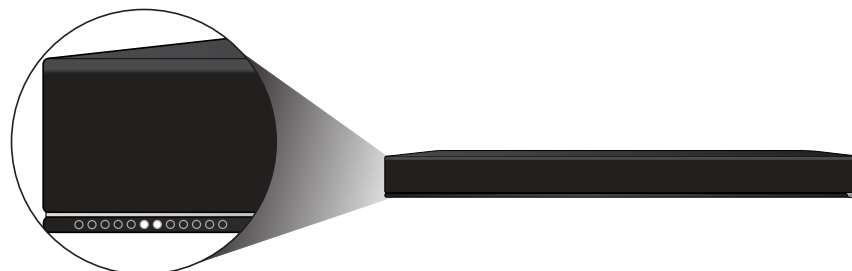
Power
Input

Volume Up(+) / Down (-)

To verify the Sound Bar firmware update:

1. Turn off the Sound Bar by pressing the **Power** button on the back.

2. **Press and hold** the **Volume Up**, **Volume Down**, and **Input** buttons for 5 seconds.

3. **S3820w-C0**: LEDs **2** and **3** will blink together six times.
    S3821w-C0: LEDs **2** and **3** will blink together five times.

4. **S3820w-C0**: LEDs **6** and **7** will blink together three times.
    S3821w-C0: LEDs **6** and **7** will blink together three times.

5. This signifies that firmware **version 6.3** (for S3820w-C0) or **version 5.3** (for S3821w-C0) has been successfully updated.