

# Upgrading your VIZIO PC to Windows 8

This guide will take you through each step in upgrading your VIZIO PC to Windows 8. The steps include:

- Getting Started
- Installing Windows 8
- Updating Drivers



It is important that you follow the procedures in this guide for optimal Windows 8 upgrade for your VIZIO computer. You may want to print this document for your reference.

## GETTING STARTED

Before you install Windows 8, it is recommended that you back up your personal data to an external storage device (Example: flash drive, external hard drive).

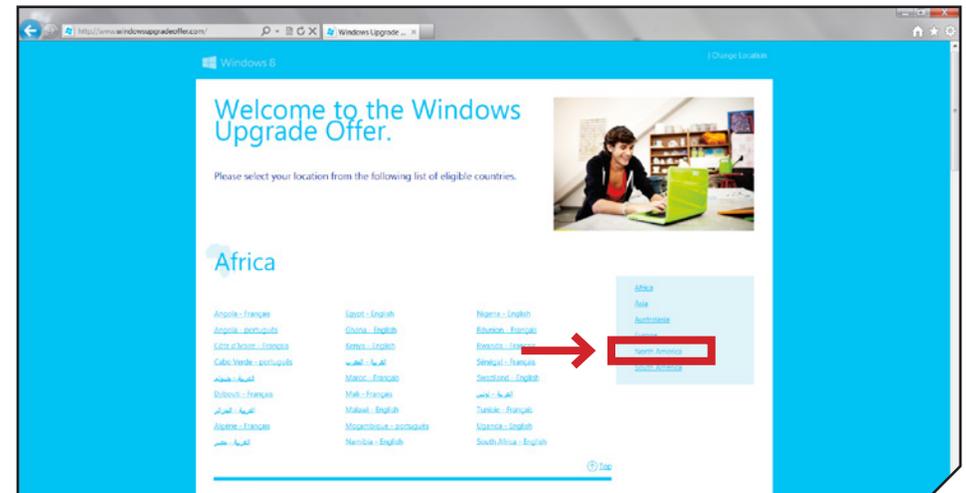
- When you have finished backing up your personal data, connect your computer to the Internet (if not already connected).

## UPGRADING TO WINDOWS 8

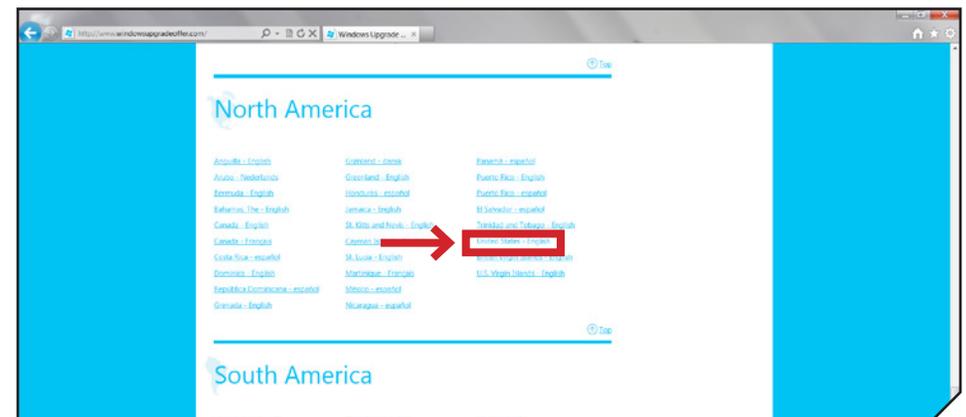
### Purchasing and Downloading Windows 8

This section will guide you through the steps to purchase and download Windows 8.

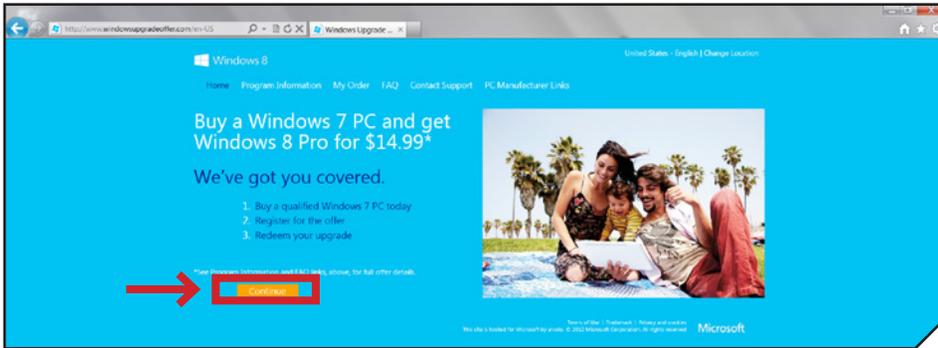
1. Open your Internet browser and navigate to:  
**<http://www.WindowsUpgradeOffer.com>**
2. You will be prompted to select your location and language. Select **North America** from the right side of the screen.



Then select **United States - English**.



3. You will be directed to the Windows 8 upgrade page. Select **Continue**.

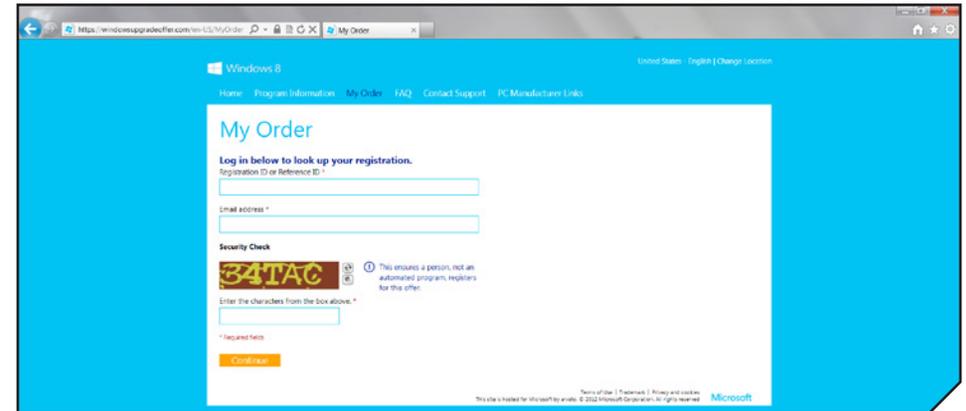


4. You will now register for the Windows Upgrade Offer. Follow the on screen instructions and fill out all the required information.

5. After you have completed the registration, you will receive two e-mails. One will contain your registration confirmation number and the other will contain the Windows Upgrade Promotional Code. Be sure to keep this code handy, as it will be required to receive the Windows 8 upgrade for \$14.99.

6. Open your browser and navigate to: <http://www.WindowsUpgradeOffer.com>

Click on the My Order tab.



7. Follow the on-screen instructions and fill out the information to purchase and download Windows 8.

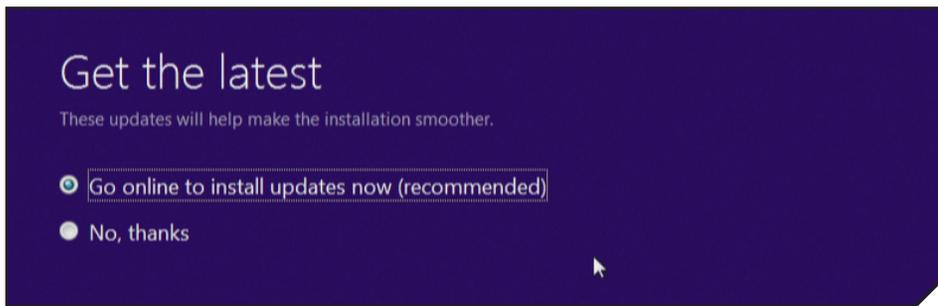


You will be prompted to enter the promotional code to discount the upgrade price to \$14.99 after you have entered your payment method.

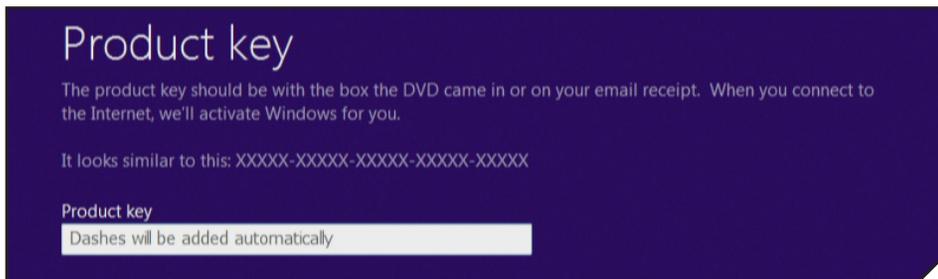
## Installing Windows 8

This section will guide you through the steps to installing Windows 8 on your computer.

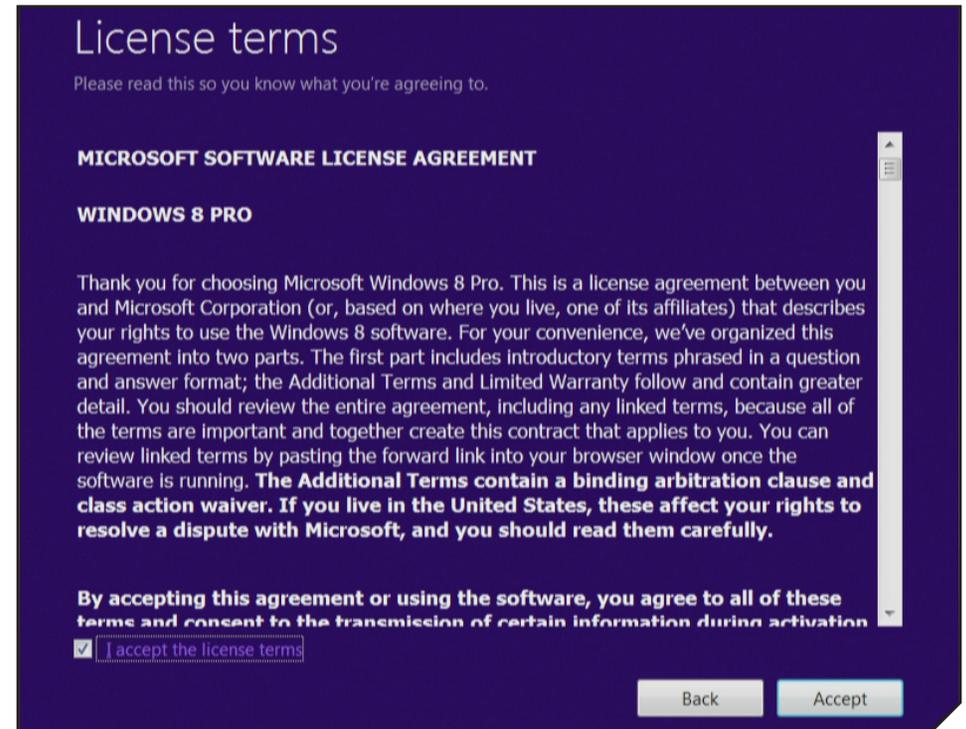
1. After Windows 8 has finished downloading, double click on the setup icon to begin.
2. The setup application will run and prompt you to get the latest updates. Select **Go online to install updates now** and select **Next**.



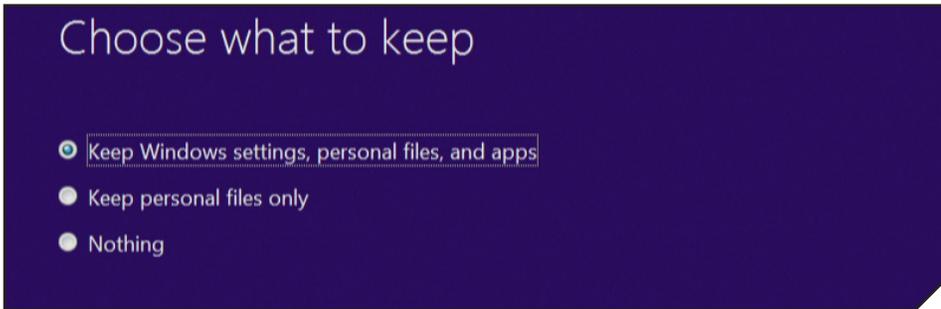
3. After Setup has retrieved the latest updates, you will be prompted to enter the **Product Key**. Enter it in the space and select **Next**.



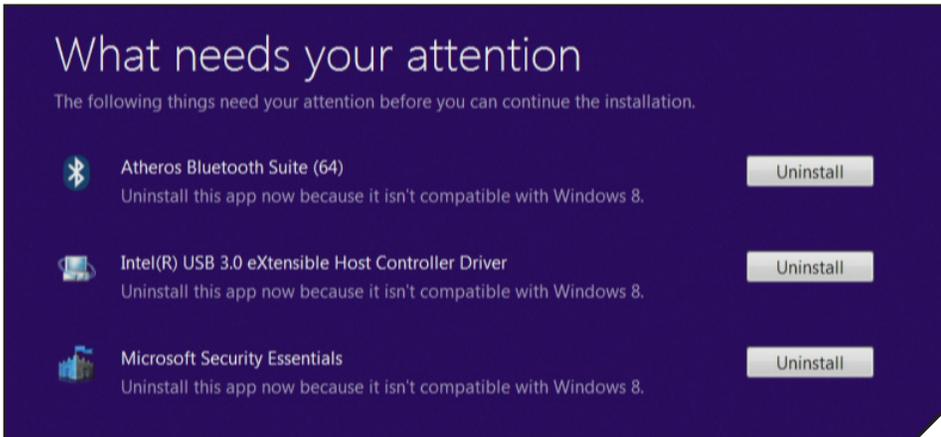
4. On the License Terms page, select **I accept the license terms** and select **Accept** to continue.



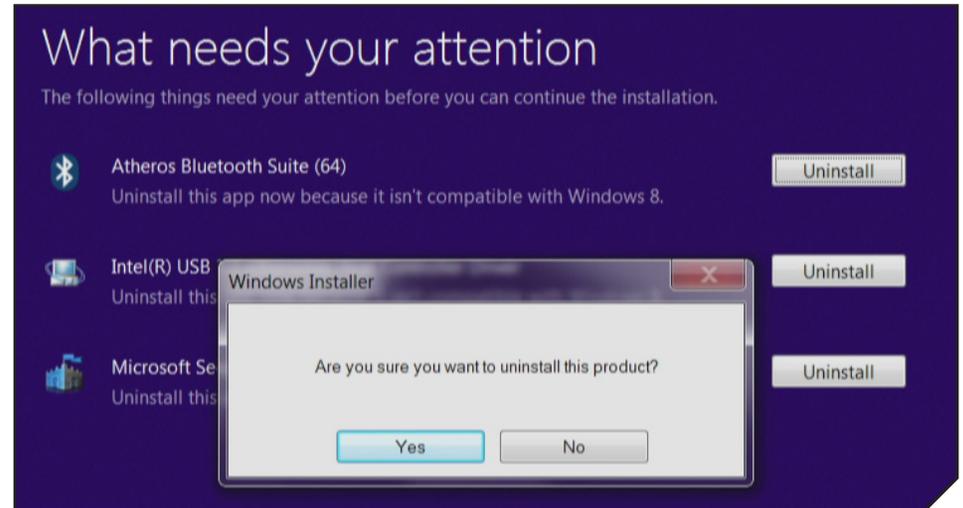
- On the Choose what to keep page, select **Keep Windows settings, personal files, and apps** and select **Next**.



- Next, you will need to uninstall some drivers before continuing with the installation.



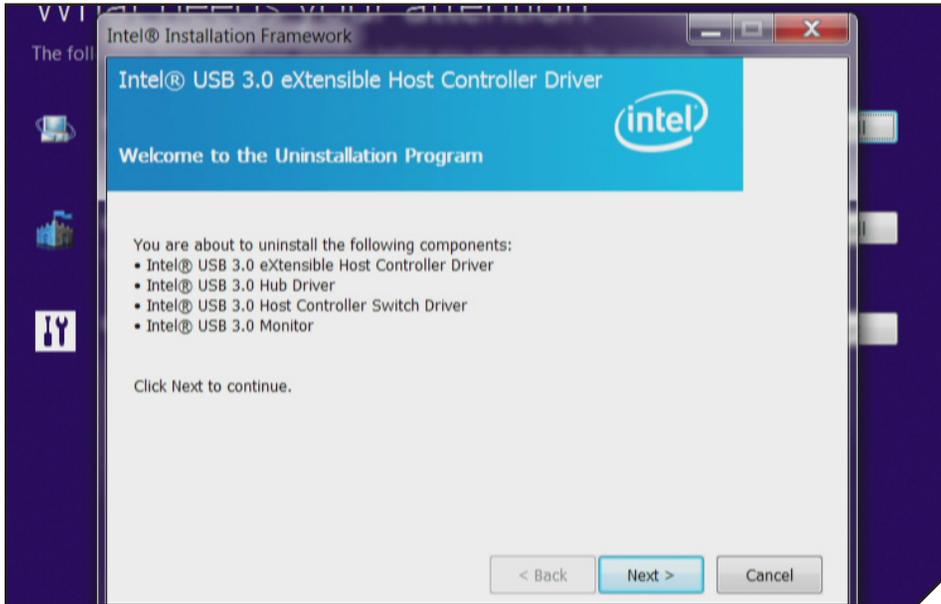
- Select **Uninstall** next to Atheros Bluetooth Suite (64) driver. Select **Yes** to begin the uninstall.



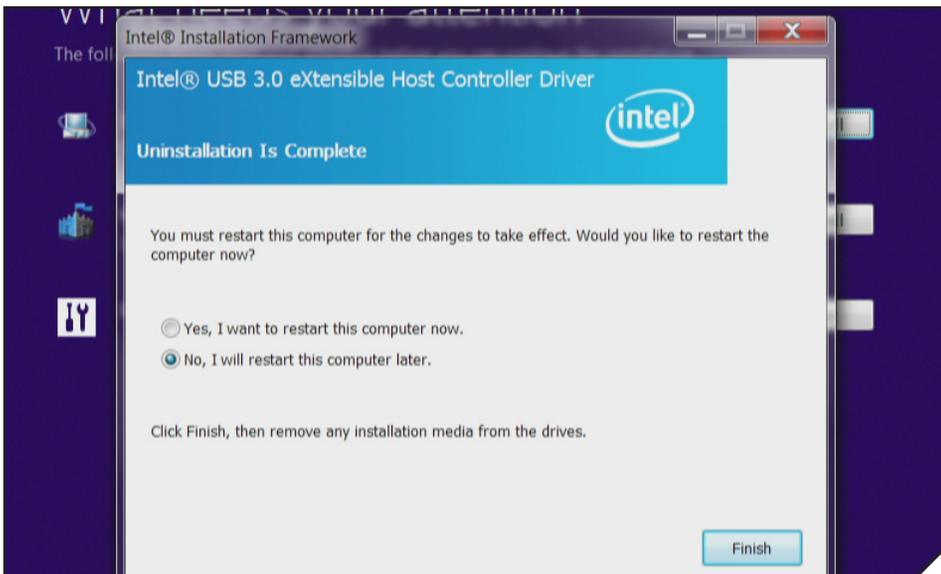
You will be prompted to restart your computer, select **No** to restart later.



8. Next, select **Uninstall** next to Intel(R) USB 3.0 eXtensible Host Controller Driver. Then select **Next** to begin the uninstall.



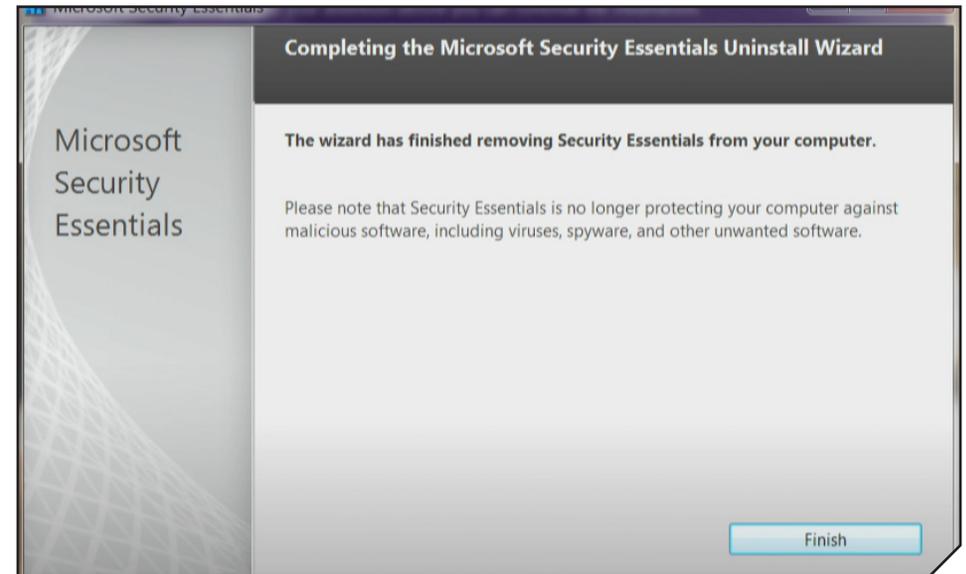
You will be prompted to restart your computer, select **No, I will restart this computer later** select **Finish**.



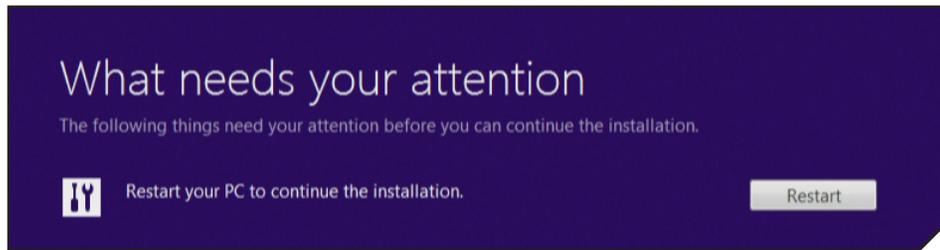
9. Next, select Uninstall next to Microsoft Security Essentials. Then select **Uninstall** to begin the uninstall.



When the uninstall completes, select **Finish**.



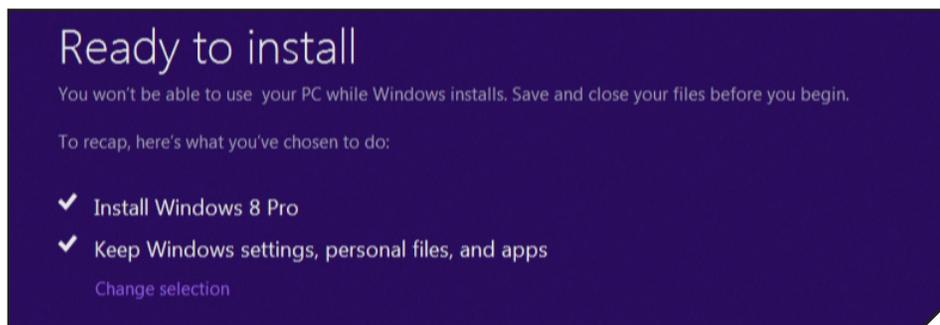
10. After uninstalling the three items, select **Restart** to reboot your computer.



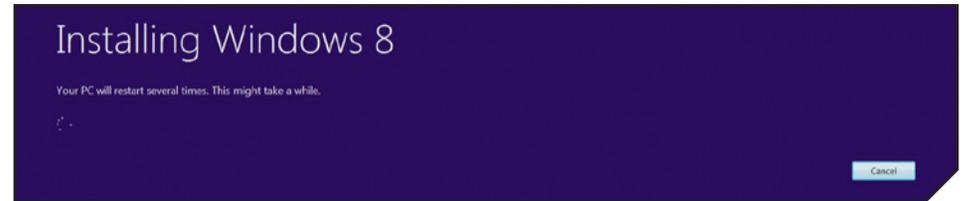
11. After your computer reboots, the Setup Wizard will display automatically. Select **Continue from where I left off** and select **Next**.



12. The Setup Wizard will display a summary of your settings. Select Install to begin installing Windows 8.



13. Windows 8 will now begin to Install.



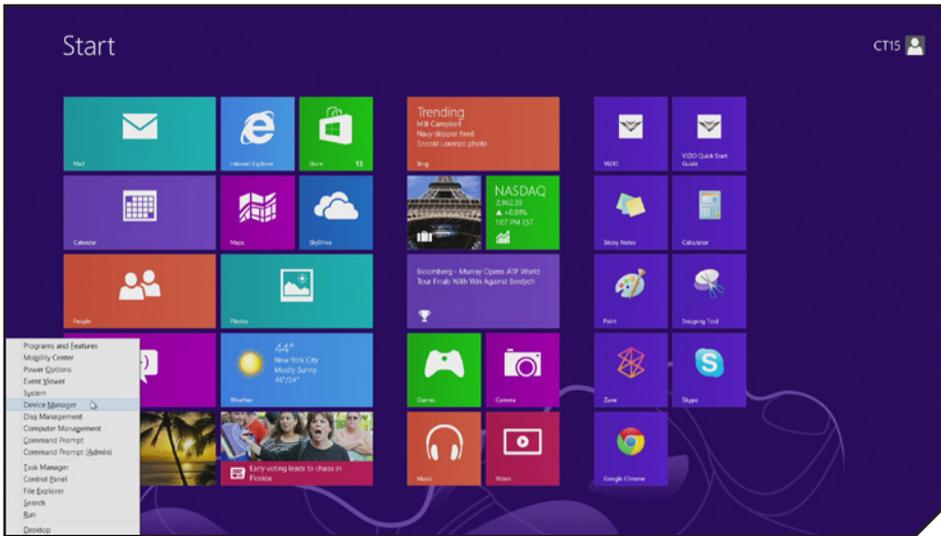
14. After Windows 8 has been successfully installed on your computer, follow the on-screen instructions to set up Windows 8 to your preference.

# UPDATING DRIVERS

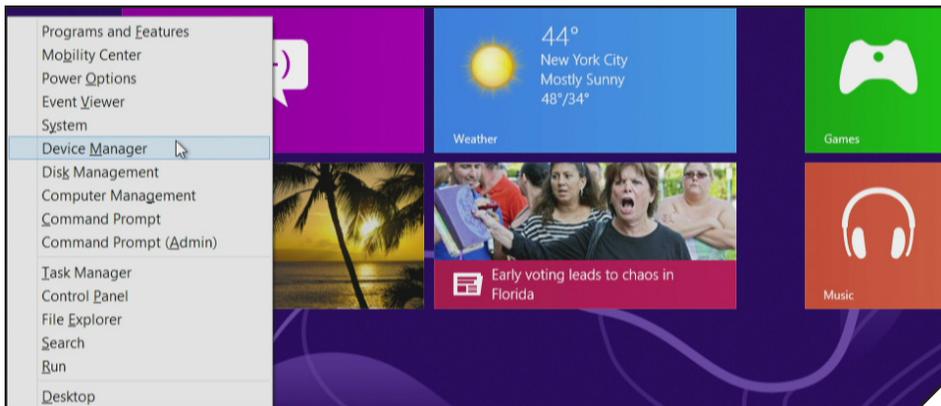
## Updating the Wireless LAN Driver

It is recommended that you update the Wireless LAN driver immediately after completing the Windows 8 Setup. Without this driver you will not be able to use a wireless Internet connection.

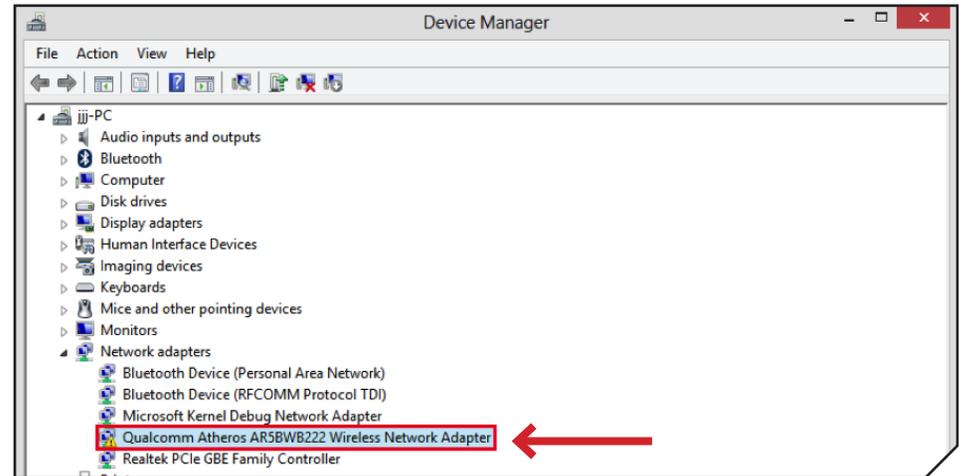
1. At the Windows 8 Start screen press the **Windows** and **X** keys on the keyboard. Select **Device Manager** from the menu.



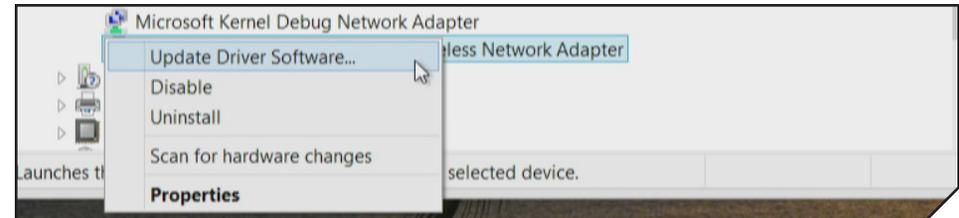
Close up of menu:



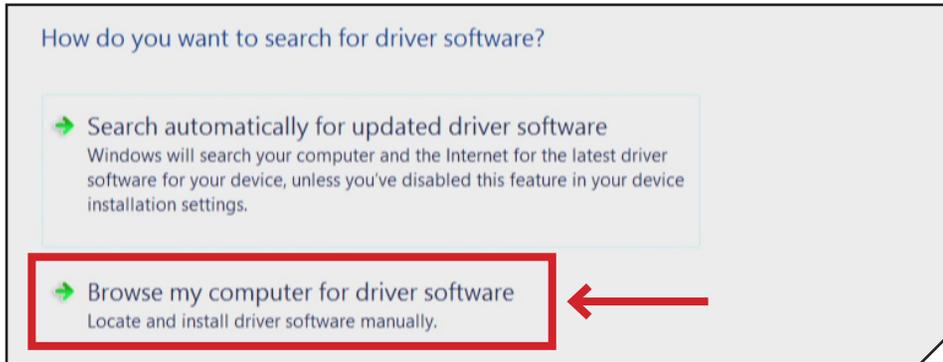
2. You will see the Wireless LAN driver with a yellow exclamation point next to it.



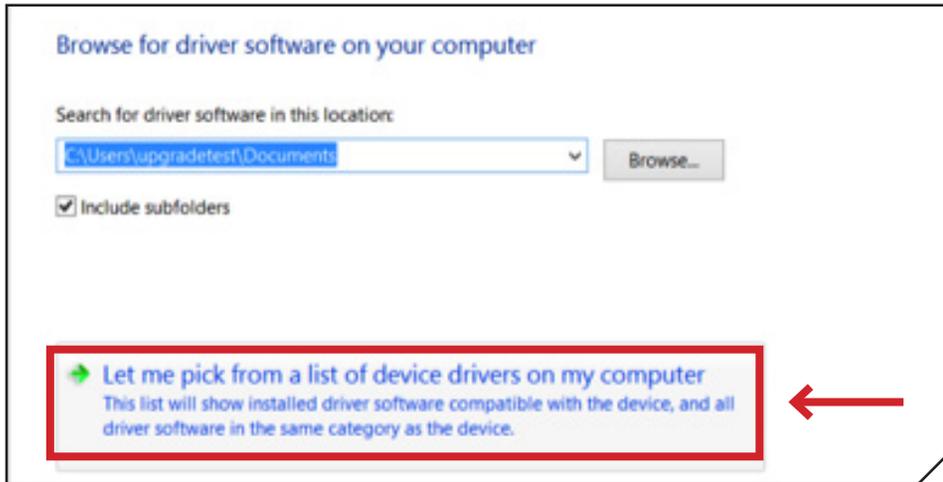
3. Right click on it and select **Update Driver Software**.



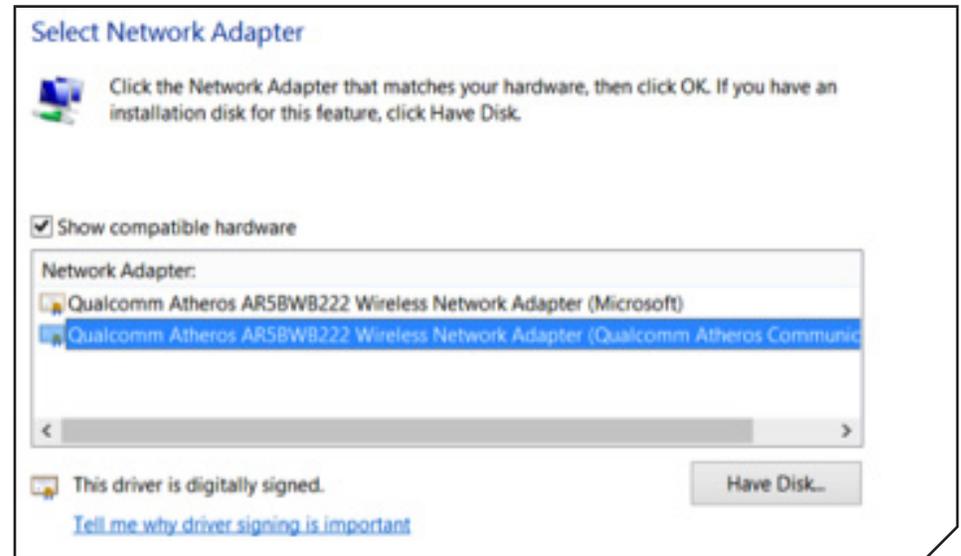
4. Select **Browse my computer for driver software**.



5. Next select **Let me pick from a list of device drivers on my computer**.



6. Select the **Qualcomm Atheros driver** with Qualcomm Atheros in parentheses. Select **Next** to install the driver.



7. Setup is now complete.

DO YOU HAVE QUESTIONS?

# LET US HELP!

YOUR PRODUCT INCLUDES FREE LIFETIME TECH SUPPORT



The VIZIO support team is highly trained and is based in the United States.

We can help with:

- New Product Setup
- Connecting Your Devices
- Technical Problems
- And More

Phone: (877) 878-4946 (TOLL-FREE)

Email: [techsupport@VIZIO.com](mailto:techsupport@VIZIO.com)

Web: [www.VIZIO.com/support](http://www.VIZIO.com/support)

Hours of operation:

Monday - Friday: 5 AM TO 9 PM (PST)

Saturday - Sunday: 8 AM TO 4 PM (PST)

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