# VIZIO



## **QUICK START GUIDE** Co-Star<sup>™</sup> LT Stream Player

## **IMPORTANT SAFETY INSTRUCTIONS**

Your Player is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your Player from being damaged, the following instructions should be observed for the installation, use, and maintenance of your Player. Read the following safety instructions before operating your Player. Keep these instructions in a safe place for future reference.

To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your Player.

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- · Follow all instructions.
- · Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- · Only use attachments/accessories specified by the manufacturer.



- · Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
- · Unplug the power cord before cleaning your Player.
- When moving your Player from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your Player to avoid causing fire, electric shock, or component damage.
- A distance of at least three feet should be maintained between your Player and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your Player close to smoke. Operating your Player close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of your Player and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your Player in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your Player cabinet. Do not place any objects on the top of your Player. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your Player.
- Your Player should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not apply pressure or throw objects at your Player. This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your Player. To totally
  disconnect power, unplug the power cord.

- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your Player that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be installed near your Player and easily accessible.
- Only power of the marked voltage can be used for your Player. Any other voltage than the specified voltage may cause fire or electric shock.
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.
- Unplug your Player during a lightning storm or when it will not be used for long period of time. This will protect your Player from damage due to power surges.
- Do not attempt to repair or service your Player yourself. Opening or removing the back cover may expose you to high voltages, electric shock, and other hazards. If repair is required, contact your dealer and refer all servicing to qualified service personnel.
- WARNING: Keep your Player away from moisture. Do not expose your Player to rain or moisture. If water penetrates into your Player, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your Player if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your Player yourself.
- Avoid using dropped or damaged appliances. If your Player is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your Player may cause fire or electric shock.
- Do not install your Player in an area with heavy dust or high humidity. Operating your Player in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your Player. Ensure that the power cord and any other cables are unplugged before moving your Player.
- When unplugging your Player, hold the AC/DC power adapter, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your Player will not be used for an extended period of time, unplug the power cord.
- · To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator. Do not expose batteries to excessive heat such as sunshine, fire or the like.
- If any of the following occurs, contact the dealer:
  - The power cord fails or frays.
  - Liquid sprays or any object drops into your Player.
  - Your Player is exposed to rain or other moisture.
  - Your Player is dropped or damaged in any way.
  - The performance of your Player changes substantially.
- This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- CAUTION These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

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## PACKAGE CONTENTS





### VIZIO Co-Star<sup>™</sup> LT Stream Player





Remote with Batteries

Power Adapter

This Quick Start Guide

## YOU WILL NEED







HDTV with an available HDMI input port

HDMI Cable

Internet connection (Wi-Fi)

## FOR THE BEST EXPERIENCE, YOU SHOULD HAVE



\*For the best online experience, you should have a high-speed internet connection with speeds of 1Mbps or higher.

## GETTING TO KNOW YOUR STREAM PLAYER





Did you notice that the Co-Star<sup>™</sup> Stream player does not have a power button? Leave it plugged in to receive automatic software updates. See *Power Mode* on page 13 for more options.



## **BEFORE YOU BEGIN**

Be sure to give your Stream Player room to breathe. Place it in a well-ventilated area, away from direct sunlight and heat sources.



Do not place on other devices.



Do not place in enclosed spaces.



Do not place in direct sunlight.



Place in well-ventilated area.

## CONNECTING YOUR STREAM PLAYER

Connect your cable or satellite box to the Stream Player with an HDMI cable.\*





If you do not have a Cable/Satellite Box, you can skip this step, but you will not be able to enjoy the easy access to menus displayed over your main TV source.

\*HDMI cable sold separately.

## 2 Connect the Stream Player to your TV with an HDMI cable.\*



\*HDMI cable sold separately.

3

Connect the power adapter to the Stream Player to **DC IN** as shown. Plug the power adapter into an electrical outlet. The Stream Player automatically powers on.



Locate the arrow on the battery cover and gently slide it away from the remote with your thumb. Insert the included AAA batteries matching the + and — symbols. Gently slide the battery cover back into place.



If you connected a Cable/Satellite Box, turn it on. Then turn on your TV and set the TV input to the correct HDMI port. The diagram below shows the path of the TV signal when all devices are correctly connected.



## FIRST-TIME SETUP

Use the **Arrow** buttons on the remote control to highlight your preferred language. Press the **OK** button to continue.



Use the **Arrow** buttons on the remote control to highlight your country. Press the **OK** button to continue.



3

Use the **Arrow** buttons on the remote control to highlight your preferred power mode. Press the **OK** button to continue.



Power Mode	Description
Quick Start	The Co-Star LT <sup>™</sup> Stream Player is always on, instantly ready to start streaming and receive automatic updates.
Eco Mode	The Co-Star LT <sup>™</sup> Stream Player automatically enters a low-power standby mode if a compatible TV* is powered off. Press any button on the stream player's remote control to exit the standby mode.

\*HDTVs with HDMI-CEC function enabled will automatically send a standby signal. HDMI-CEC function naming may vary by TV manufacturer. See your TV's user manual. Adjust the picture size to best fit your TV. <u>Press and hold</u> the **Arrow** buttons on the remote control until the white space disappears. Press the **OK** button to continue.



5

Use the **Arrow** buttons on the remote control to highlight your wireless network. Press the **OK** button to continue.



Use the **Arrow** buttons on the remote control to enter your wireless network password. When you are finished, highlight **Connect** and press the **OK** button to continue.

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a	b	С	d	е	f	g	h	i
j	k	Т	m	n	0	р	q	r
s	t	u	v	W	х	У	z	0
1	2	3	4	5	6	7	8	9
Shift	<u>م</u>	.@#	aer		Sp	ace	1	Delete
		-			-	-		
		Conne	st		Auto (	Connect	(WPS)	

7

6

Use the **Arrow** buttons on the remote control to highlight **I Accept** to accept the terms of service and press **OK**. Use the on-screen keyboard to register your Co-Star LT<sup>™</sup>. First-time setup is complete.

- TERMS OF SERVICE -										
	— REG	ISTER Y	OUF	۲ C (	D-ST	AR	LT	_		
	Enter E-mail	a	b	С	d	e	f	g	h	i.
	Enter First Name	1	k	I.	m	n	0	р	q	1
		5	t	u	V	W	х	У	z	0
I Accept Decline	Enter Lest Name	1	2	3	4	5	6	7	8	9
	Enter Zip Code	Shift	÷.	-04	361		Sp	ace		Delete

## USING VIZIO INTERNET APPS PLUS<sup>™</sup> (V.I.A. PLUS)

### **OPENING THE V.I.A. PLUS APP DOCK**

VIZIO Internet Apps<sup>™</sup> (V.I.A.) Plus delivers popular online content to your Co-Star LT<sup>™</sup>. V.I.A. features a selection of Apps that allow you to watch movies and TV shows, listen to music, get weather and news information, and more–all on demand. To open the V.I.A. Plus Dock and launch an app:

- 1. Press the **V** Button on the remote.
- 2. Highlight a V.I.A. App by scrolling left and right using the **Left/Right Arrow** buttons on the remote. (The highlighted App is at the center of the dock.)
- 3. Press the **OK** button on the remote to launch the app.







### USING THE FULLSCREEN V.I.A. APPS WINDOW

The fullscreen V.I.A. apps window allows you to add apps. The apps on the first page are displayed in the V.I.A. apps dock. Apps on other pages can be moved to the dock.

To use the V.I.A. Plus Fullscreen Apps Window:

1. Press the **V Button** on the remote twice.

- Highlight a V.I.A. App by using the Left/Right Arrow buttons on the remote.
- 3. Launch a V.I.A. App by highlighting it and pressing the **OK** button on the remote.
- 4. To exit the V.I.A. Plus Apps dock, press the **Exit** button on the remote.



Note: Apps displayed are for demonstration purposes only. Availability, amount, and position of apps may vary.

### FULLSCREEN V.I.A. APPS WINDOW OVERVIEW

The fullscreen apps window allows you to add, delete, and move your apps. The My Apps tab displays apps that are already installed on your Stream Player. The first four rows of apps on the page are featured in the V.I.A. Plus App Dock.

The following tabs are located at the top of your Fullscreen V.I.A. Apps Window:

- **My Apps -** Displays apps that are installed on your Stream Player.
- **Featured** Displays apps that are recommended by Yahoo!
- Latest Displays apps that were most recently added to the library of apps.

- All Apps Displays every app that is available for download.
- **Categories** Displays apps sorted into categories: Spotlight, Yahoo!, Weather, News and Finance, Movies and TV, Photos and Video, Sports, and Music.
- App Info **•** Displays app software information and development settings.



Apps with a small lock icon in the right-hand corner cannot be deleted.



### ADDING APPS TO YOUR STREAM PLAYER

You can add, delete, and move Apps on your My Apps tab for a custom look and feel.

To add an App to your stream player:

- 1. Use the **Arrow** buttons on the remote to highlight the app you want to add.
- 2. <u>Press and hold</u> the **OK** button.

When the App is installed, a star is displayed in the top right-hand corner of the App icon as shown below along with a text confirmation.



### DELETING AN APP FROM YOUR STREAM PLAYER

- 1. While in My Apps, use the **Arrow** buttons on the remote to highlight the app you want to add.
- 2. <u>Press and hold</u> the **OK** button until the following options are displayed:

3. Press **OK** to delete the app. A dialog box is displayed:

4. Use the **Left/Right** Arrow buttons to select **Delete** and press **OK**. The app is removed from your My Apps tab.





### MOVING APPS ON THE STREAM PLAYER

- 1. Use the **Arrow** buttons on the remote to highlight the app you want to add.
- 2. <u>Press and hold</u> the **OK** button until the following options appear:



3. Use the **Arrow** buttons to move the app to the desired location and press **OK** to place the app.



You can also preview apps without installing them. Highlight the app you wish to preview and press **OK** to open.





## USING THE ON-SCREEN MENU

Your Stream Player features an easy-to-use on-screen settings menu.

From this menu, you can:

- Adjust the Audio Settings
- Adjust the Network Settings
- Adjust System Settings
- Access the Guided Setup
- Access the User Manual
- Place the stream player into standby mode

### NAVIGATING THE ON-SCREEN MENU

To open the on-screen settings menu:

- Press the V button on the remote control. The VIZIO Internet Apps Plus<sup>™</sup> dock displays.
- 2. Use the **Left/Right Arrow** buttons to highlight **Settings** and press **OK**. The on-screen settings menu is displayed.



While navigating the onscreen menu, you can press the **Back** button at any time to return to the previous menu screen. The **Exit** button will close the on-screen menu.

וצוס
INGS
Audio
Network
System
Guided Setup
User Manual
Standyby Now

### ADJUSTING THE AUDIO SETTINGS

To adjust the audio settings:

- Press the V button on the remote control. The VIZIO Internet Apps Plus<sup>™</sup> dock displays.
- 2. Use the **Left/Right Arrow** buttons to highlight **Settings** and press **OK**. The on-screen settings menu is displayed.
- 3. Highlight **Audio** and press **OK**. The Audio Menu is displayed.
- 4. Highlight the setting you wish to adjust, then press the **Left/Right Arrow** buttons to change the setting:
  - Lip Sync Adjusts the synchronization between the display image and the accompanying audio track.

Lip Sync - +	0
<u> </u>	

### USING THE NETWORK CONNECTION MENU

Your Stream Player features a built-in wireless network connection.

#### **Connecting to a Wireless Network**

To connect to a wireless network whose network name (SSID) is being broadcast:

- Press the V button on the remote control. The VIZIO Internet Apps Plus<sup>™</sup> dock displays.
- 2. Use the **Left/Right Arrow** buttons to highlight **Settings** and press **OK**. The on-screen settings menu is displayed.
- 3. Highlight **Network** and press **OK**. The Network Menu is displayed.
- 4. Highlight **Wi-Fi** and press **OK**. The Wi-Fi Menu is displayed.
- If you do not see your wireless network displayed, highlight More Networks and press OK. The More Networks menu, which is a list of available wireless networks, is displayed.
- 6. Highlight the name of your wireless network (this is the network's SSID) and press **OK**.
- 7. Using the on-screen keyboard, enter your network's password, then highlight **Connect** and press **OK**.
- 8. Press the **Exit** button on the remote.

VIZIO	
WI-FI	
Wireless Networks	
More Networks	
WPS	
Manual Setup	
Enter Network Name	
Test Connection	

### Changing the Manual Setup Settings

Advanced users can fine-tune the network settings using the **Manual Setup** feature.

To change advanced network settings:

- 1. From the **Wi-Fi** menu, highlight **Manual Setup** and press **OK**. The Manual Setup menu is displayed.
- 2. Use the **Arrow** buttons to highlight a setting and press **OK** to enter a value using the on-screen number pad. To delete a value, highlight the X button and press **OK**.

When you are finished entering a value, highlight **OK** on the number pad and press **OK**. Use the **Arrow** buttons to highlight another setting or if you are finished press the **Exit** button.

- **DHCP** (Dynamic Host Configuration Protocol) This setting must be turned Off to change any of the other settings.
- IP Address The IP address assigned to the TV.
- Subnet Mask The subnet mask.
- **Default Gateway** Your network's default gateway address.
- **Pref. DNS Server** Your preferred domain name server address.
- Alt. DNS Server Your alternate domain name server address.
- 3. Press the **Exit** button on the remote.

VIZI	Ο				
	IUAL SI	ETUP			
DHCP					Off
IP Addres	s				
Subnet M	lask				
Default G	atewo	iy			
Pref. DNS	Server				·
Alt. DNS S	erver				
Wireless N	ЛАС	FF	FF:FF:	FF:FF	F:FF
	1	2	3		
	4	5	6		
	7	8	9		
	OK	0	$\langle X \rangle$		
	С	ANCE	L		
		V	¢		

#### Connecting to a Hidden Network

To connect to a wireless network whose network name (SSID) is not being broadcast:

- 1. From the Wi-Fi menu, highlight **Enter Network Name** and press **OK**. The Hidden Network menu is displayed.
- 2. Using the on-screen keyboard, enter your network's name (SSID), then highlight **Connect** and press **OK**.
- 3. Using the on-screen keyboard, enter your network's password, then highlight **Connect** and press **OK**.
- 4. Press the **Exit** button on the remote.

#### **Testing Your Network Connection**

To test your network connection:

- 1. From the Wi-Fi menu, highlight **Test Connection** and press **OK**.
- 2. The Test Connection screen displays the connection method, network name, signal strength, and download speed of your network connection.
- 3. Press the **Exit** button on the remote.

ENTER ACCESS POINT NAME Please enter your access point name. This is used for locating an access point with a hidden ssib.   a b c d e f g h i   j k l m n o p q r   s t u v w x y z 0   1 2 3 4 5 6 7 8 9   .@# shift .com space back									
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### CHANGING THE STREAM PLAYER SYSTEM SETTINGS

Using the system settings menu, you can:

- View the System Information
- Change the on-screen menu language
- Set the time
- Set the output video resolution
- Reset Stream Player

### **Displaying System Information**

To display a summary of the Stream Player settings:

- Press the V button on the remote control. The VIZIO Internet Apps Plus<sup>™</sup> dock displays.
- 2. Use the **Up/Down Arrow** buttons to highlight **Settings** and press **OK**. The on-screen settings menu is displayed.
- 3. Highlight **System** and press **OK**. The System Menu is displayed.
- 4. Highlight **System Information** and press **OK**. The System Information menu is displayed.
- 5. Use the **Up/Down Arrow** buttons to scroll through the system information.
- 6. When you are finished reviewing the system information, press the **Exit** button on the remote.

VIZIO	
SYSTEM	
System Information	
Language Er	nglish
Time & Local Settings	
Output Video Resolution	Auto
Screen Saver	Off
Reset	
<u> </u>	

### Changing the On-Screen Menu Language

Your Stream Player can display the on-screen menu in different languages.

To change the on-screen menu language:

- 1. From the System Menu, highlight **Language** and press **OK**. The Language menu displays.
- 2. Highlight your preferred language (English, French, or Spanish) and press **OK**.
- 3. Press the **Exit** button on the remote.

### Setting the Time and Local Settings:

To set the Stream Player's time and local settings:

- From the System Menu, highlight Time & Local Settings and press OK. The Time & Local Settings menu displays.
- 2. Highlight **Time Zone** and use the **Left/Right Arrow** buttons to select your preffered time zone.
- Highlight Daylight Savings use the Left/ Right Arrow buttons to turn On or Off daylight savings.
- 4. Highlight **Zip Code** and press **OK**. Use the on-screen keyboard to enter your preffered Zip code.
- 5. Highlight **Country** and use the **Left/Right Arrow** buttons to select your preffered country.
- 6. Press the **Exit** button on the remote.

VIZIO	A
English	
French	
Spanish	



### Change the Output Video Resolution

You can adjust the output video resolution of the Stream Player.

To change the output video resolution:

- From the System Menu, highlight Output Video Resolution and press OK. The Output video Resolution menu displays.
- 2. Highlight the resolution you wish to use and press **OK**:
  - Auto: The Stream Player will auto detect the output resolution of the content being played.
  - 720p: The Stream Player will output content at 720p.
  - 1080p: The Stream Player will output content at 1080p.

#### Setting the Screen Saver Settings

You can adjust the screen saver settings of the Stream Player.

To change the screen saver settings:

- 1. From the System Menu, highlight **Screen Saver** and press **OK**. The Screen Saver menu displays.
- 2. Highlight Off, 10 minutes, 30 minutes, 1 hour, 2 hours, or 3 hours. The screen saver will appear after the period of inactivity selected.

VIZIO	
OUTPUT VIDEO RESOLUTION	
Auto	
720p	
1080p	



### **Resetting the Stream Player to Factory Default Settings**

All of the on-screen menu settings can be reset to the factory defaults. If you restore the Stream Player to the factory default settings, all changes you have made to the settings will be lost.

To restore the Stream Player to its factory default settings:

- 1. From the System Menu, highlight **Reset** and press **OK**. The Reset menu displays.
- 2. Highlight Reset Co-Star LT to Factory Settings and press OK.
- 3. The Stream Player will display: "Select Reset to return to default factory settings"
- 4. Highlight **Reset** and press **OK**.
- Wait for the Stream Player to turn off and the TV screen will go blank. The Stream Player will turn back on shortly afterward and the Setup App will begin.

VIZIO	
✓ RESET	
Reset Co-Star LT to Factory Settings	
Clear memory and reset all Co-Star LT settir factory defaults. This will also clear all acco information in your VIA apps.	ngs to unt

### USING THE GUIDED SETUP MENU

The Stream Player's Setup App can be used to easily adjust the screen size, connect the Stream Player with your network, or set up the preferred power mode.

#### **Using Guided Setup**

To access guided setup:

- Press the V button on the remote control. The VIZIO Internet Apps Plus<sup>™</sup> dock displays.
- 2. Use the **Left/Right Arrow** buttons to highlight **Settings** and press **OK**. The on-screen settings menu is displayed.
- 3. Use the **Up/Down Arrow** buttons to highlight **Guided Setup** and press **OK**. The Guided Setup menu is displayed.
- 4. Highlight the guided setup you want to access and press OK:
  - Screen Size: Adjust the picture size to best fit your TV.
  - Network Setup: Connect the Stream Player to your network.
  - Power Mode: Select a preferred power mode for your Stream Player.

VIZIO	
GUIDED SETUP	
Screen Size	
Network Setup	
Power Mode	

### VIEWING THE ON-SCREEN USER MANUAL

A copy of the Stream Player's user manual is included on the Stream Player itself.

To view the on-screen user manual:

- 1. From the Settings Menu, highlight User Manual and press **OK**. The User Manual displays.
- 2. Use the remote to navigate the user manual:
  - Use the **Up** and **Down Arrow Buttons** to • select the chapter you want to view.
  - Use the Left and Right Arrow Buttons to browse through the pages in each chapter.

#### SETTING THE STREAM PLAYER TO STANDBY MODE

You can set the Stream Player to standby mode to conserve energy.

To set the stream player to standby mode:

- 1. From the System Menu, highlight Settings and press **OK**. The Settings menu displays.
- 2. Use the **Up/Down Arrow** buttons to highlight Standby now and press OK. The stream player goes to standby mode.
- 3. To wake the stream player from standby mode, press any button on the remote control.

Note: When in standby mode, no content from the HDMI input will be displayed. (For example, video passthrough) 32

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## PLAYING USB MEDIA

To play USB media, you must first save your music, images, and videos onto a USB thumb drive.

Remember:

- The USB thumb drive must be formatted as FAT32.
- The player is not designed to play media from external hard drives or mp3 players.

To play your USB media:

- 1. Connect your USB thumb drive to the USB port on the back of the Stream Player.
- Press the V button on the remote control. The VIZIO Internet Apps Plus<sup>™</sup> dock displays.
- 3. Use the **Left/Right Arrow** buttons to highlight **Multimedia** and press **OK**. The Media App launches.
- 4. Highlight your USB device in the list and press **OK**.
- 5. Highlight the type of media you wish to display: Music, Photo, or Video. Press **OK**.
- 6. Use the Arrow buttons to highlight the file you want to display. Press **OK**. The file plays.



You can display your photos in fullscreen. Select the photo, press **OK**, then highlight Fullscreen and press **OK**.

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## TROUBLESHOOTING

#### I am having trouble connecting to my network.

- Try repositioning the Stream Player or your router/modem for the best wireless connection.
- Turn all devices off. Restart your router/modem.
- Try to use another internet-connected device. If it is not working correctly, call your internet service provider (ISP).

#### There is no picture on the TV.

- Ensure all devices are plugged in. Turn all devices on.
- Set your TV input to the HDMI port the Stream Player is connected to.
- Ensure the HDMI cable connected to your TV is connected to the OUT port on the Stream Player. See page 8.
- The Stream Player may be in Standby mode. Ensure the power LED is on and press any button on the stream player's remote control. The Stream Player takes a few seconds to resume from Standby.
- Unplug the power cable from the Stream Player and plug it back in. The Stream Player restarts.

#### There is a picture but no sound.

- Ensure your TV is not set to MUTE.
- Increase the volume on your TV.
- If you are using a cable or satellite box, increase the volume on that device.
- If the issue only happens with one app, try restarting that app or checking the in-app settings.

#### The remote control is not working.

- Ensure the batteries are inserted properly. See Remote Control on page 10.
- Place new batteries into the remote.

#### My Stream Player is not responding.

- Unplug the power cable from the Stream Player and plug it back in The Stream Player restarts.
- If your Stream Player still does not respond, you can manually restore the Stream Player to its factory default settings.

Warning: All changes you have made to the settings will be lost.

- 1. Ensure the Stream Player is plugged into the power outlet.
- 2. Use a paper clip to press the reset button located on the bottom of the Stream Player for 5 seconds.
- 3. The Stream Player resets and the first-time setup starts.

## LEGAL / COMPLIANCE

#### FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/Player technician for help.

#### Notice:

- 1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
- 3. The manufacturer is not responsible for any radio or Player interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

#### **RF Exposure Information**

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

#### **IC Statement**

Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

#### This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

#### IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

#### Internet Connectivity

High speed internet connectively required and sold separately. Network conditions, environmental and other factors may negatively affect connectivity and the resulting video quality.

#### VIZIO Internet Applications (V.I.A.) Policy

VIZIO Internet Applications ("VIA") affords the opportunity to access third party Internet product offerings or services ("VIA Services") on certain VIZIO devices incorporating the VIA functionality. The VIA Services accessible herein are provided as per our agreement with these third parties. These agreements are subject to change, interruption, suspension (including termination) at any time and for various reasons. VIZIO makes no warranties or representations that any particular VIA Service will be accessible, available, function in any particular manner or function at all. This Policy, the VIZIO Privacy Policy and the VI.A. Software License Agreement apply equally to VI.A. devices and VI.A. Plus devices.

#### Internet Access Required for VIA Services; Updates:

To use these VIA Services, you must obtain high-speed/broadband access to the Internet (such as DSL, cable or T1 lines), either directly or through devices that access the Internet and pay any service fees associated with such access. In addition, you must provide all equipment necessary to make such connection to the Internet including a modem or other Internet access device. Each individual third party Internet product may require different minimum Internet connection speed. The usability and availably of a functional VIA device and its Internet connected feature may highly be dependent and varied based on high-speed/broadband internet access, connection speed, bandwidth, other equipment(s), third party applications, firmware updates and other factors outside of VIZIO's control and/or responsibility which may also be independent of the actual operation of the device. It is further understand that the VIA services specifications and functionality are constantly evolving and that we may directly or indirectly or was the VIA Services. In whole or in part, at any time and without notice to you. Such updates may be required for you to use certain aspects of the VIA services or to continue to connect to the VIA Services.

#### Availability of Content on VIA Services:

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## **TECHNICAL SUPPORT**



All VIZIO products include FREE lifetime technical support. The VIZIO support team is highly trained and is based in the United States. We can help with:

- Product Setup
- Technical Problems
- Warranty Questions
- And More

Phone:(877) 698-4946 (TOLL-FREE)Email:techsupport@VIZIO.comWeb:www.VIZIO.com/support

#### Hours of operation:

Monday - Friday: 5 AM TO 7 PM (PST) Saturday - Sunday: 8 AM TO 4 PM (PST)

## LIMITED WARRANTY

#### ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via e-mail: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 5:00AM to 9:00PM Monday through Friday and 8:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit www.VIZIO.com, PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

#### Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

#### Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE.

Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

#### Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

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CHECK www.VIZIO.com FOR THE MOST CURRENT VERSION.

## SPECIFICATIONS

EATURES	
Co-Star <sup>™</sup> LT TV Platform	VIZIO Internet Apps Plus™ (V.I.A. Plus)
VIDEO	
<b>Resolution Supported</b>	720p, 1080p
3D Support	Pass-through
Video Playback	H.263, H.264, AVC, MP4, VP8 WMV9/VC
TV Compatibility	HDTV with HDMI-HDCP port
AUDIO	

Music Playback	MP3, WMA
Audio Features	Up to 5.1 surround sound Pass-through



This product qualifies for ENERGY STAR in the "factory default" setting and this is the setting in which power savings will be achieved. Changing the factory default settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating.

DIMENSIONS (WxHxD)		
Dimensions	3.97" x 3.97" x .96"	
Weight	.36 lbs	
CONNECTIONS		
HDMI In	1	
HDMI Out	1	
USB 2.0	1	
NETWORKING		
WiFi	802.11 n/g/b	
WARRANTY		
1 Year		



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