

VIZIO



INSTALLATION GUIDE

Model RS120-B3

IMPORTANT SAFETY INSTRUCTIONS

Your TV is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your TV from being damaged, the following instructions should be observed for the installation, use, and maintenance of your TV. Read the following safety instructions before operating your TV. Keep these instructions in a safe place for future reference.

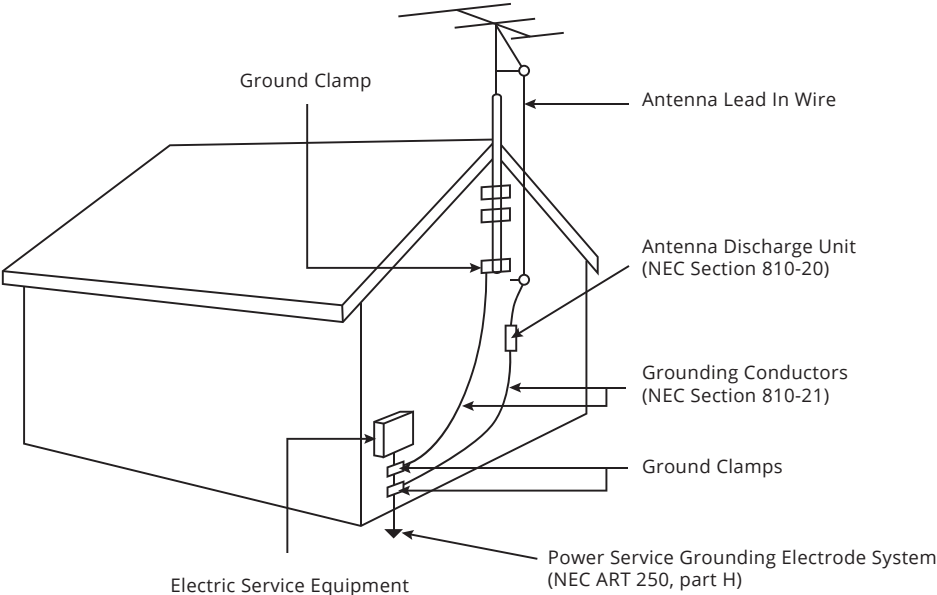
- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your TV.
- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- When moving your display from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your display to avoid causing fire, electric shock, or component damage.
- A distance of at least three feet should be maintained between your display and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your display close to smoke. Operating your display close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of your display and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your display in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your display cabinet. Do not place any objects on the top of your display. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your display.
- Your display should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not apply pressure or throw objects at your display. This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your display. To totally disconnect power, unplug the power cord.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your display that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be installed near your display and easily accessible.
- Only power of the marked voltage can be used for your display. Any other voltage than the specified voltage may cause fire or electric shock.
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical



- storms.
- Unplug your display during a lightning storm or when it will not be used for long period of time. This will protect your display from damage due to power surges.
- Do not attempt to repair or service your display yourself. Opening or removing the back cover may expose you to high voltages, electric shock, and other hazards. If repair is required, contact your dealer and refer all servicing to qualified service personnel.
- WARNING: Keep your display away from moisture. Do not expose your display to rain or moisture. If water penetrates into your display, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your display if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your display yourself.
- Avoid using dropped or damaged appliances. If your display is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your display may cause fire or electric shock.
- Do not install your display in an area with heavy dust or high humidity. Operating your display in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your display. Ensure that the power cord and any other cables are unplugged before moving your display.
- When unplugging your display, hold the AC/DC power adapter, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your display will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator. Do not expose batteries to excessive heat such as sunshine, fire or the like.
- If any of the following occurs, contact the dealer:
 - The power cord fails or frays.
 - Liquid sprays or any object drops into your display.
 - Your display is exposed to rain or other moisture.
 - Your display is dropped or damaged in any way.
 - The performance of your display changes substantially.
- This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- CAUTION - These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.
- Please use caution around the display; pulling or pushing on the display may cause the display to tip or fall over resulting in personal injury and/or property damage.
- -WARNING: Exposure to loud sounds can damage your hearing causing hearing loss and tinnitus (ringing or buzzing in the ears). With continued exposure to loud noises, ears may become accustomed to the sound level, which may result in permanent damage to hearing without any noticeable discomfort.
- Install the TV where it cannot be pulled, pushed or knocked over.
- Do not allow children to hang onto the product.
- Store the accessories (remote, batteries, etc.) in a location safely out of the reach of children.
- The American Academy of Pediatrics discourages television viewing for children younger than two years of age.



TELEVISION ANTENNA CONNECTION PROTECTION



- If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.
- Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.

- Lightning Protection: For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.
- Power Lines: Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits. Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.

WARNING: BEFORE YOU BEGIN



THE WALL STRUCTURE MUST BE CAPABLE OF SUPPORTING 2000LBS. IF NOT, THE WALL STRUCTURE MUST BE REINFORCED.

FOLLOW THE INSTRUCTIONS PROVIDED BY THE MANUFACTURER WHEN LIFTING THE DISPLAY. PERFORM ALL STRUCTURAL REINFORCEMENTS BEFORE ATTACHING THE DISPLAY TO THE WALL. USE THE APPROPRIATE LIFTING DEVICE WHEN LIFTING THE DISPLAY INTO PLACE.

THIS TELEVISION HAS NO BUILT-IN SPEAKERS OR SOUND SYSTEM. A SEPARATE AUDIO SYSTEM (NOT INCLUDED) IS REQUIRED.

ENSURE THERE IS 20A CIRCUIT BREAKER DEDICATED TO JUST THIS TELEVISION. NO OTHER PRODUCTS SHOULD BE USING THE DEDICATED CIRCUIT BREAKER

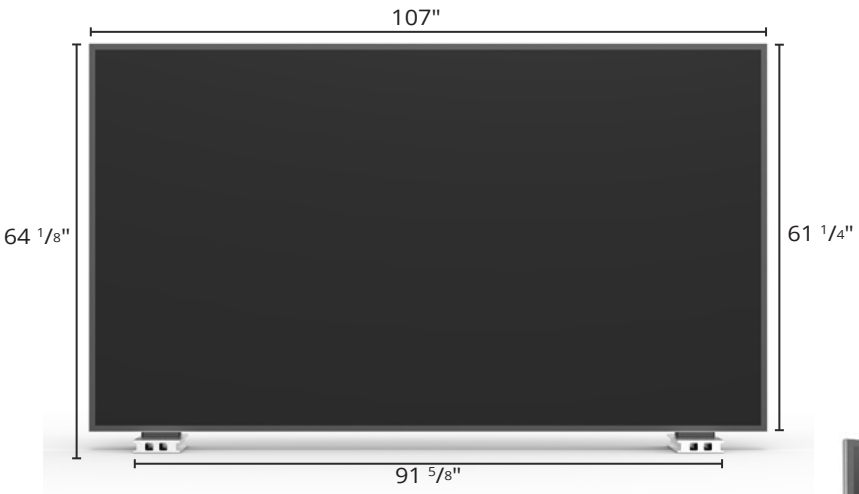


THIS TV INSTALLATION IS INTENDED FOR A PROFESSIONAL ONLY!

A DEDICATED 20A CIRCUIT BREAKER IS REQUIRED!

FOR HELP, CONSULT YOUR LOCAL RETAILER OR VISIT [SUPPORT.VIZIO.COM](https://support.vizio.com).

DIMENSIONS AND WEIGHT



TV Weight w/o Temporary Legs:

385.8 lb



INSTALLATION SITE SURVEY

1. Are there any landings and/or steps at facility entrance?: Yes [] No []
 - i. How many landings?:_____ How many steps?:_____
2. Will this TV be delivered on ground level?: Yes [] No []
3. Does the delivery entrance allow for the passage of a crate 115" x 74" x 37"
 - i. Double doors?: Yes [] No []
 - a. Is there a removable center post?: Yes [] No []
 - ii. Is there a freight elevator? Yes [] No []
 - iii. Can freight elevation accommodate 115" length? Yes [] No []
4. Doorway dims:_____ Hallway dims: _____ No. of turns:_____
5. Types of flooring over which TV will be transported (i.e.: wood, carpet, tile etc.):

6. What is the lowest ceiling height in the area your TV is to be transported?:_____

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Do you have questions? Find answers at **SUPPORT.VIZIO.COM**

Find help with:

- New product setup
- Connecting your devices
- Technical problems
- Product updates and more



Live chat
support available

You can also contact our
award-winning support team at:

Phone: **(844) 254-8088** (toll-free)

Hours of Operation:

Monday - Friday: 7 AM TO 11 PM (CST)
Saturday - Sunday: 9 AM TO 6 PM (CST)

Se habla Español • Nous parlons Français



PACKAGE CONTENTS



VIZIO RS120-B3 LED UHDTV
mounted on temporary legs



Remote Control
(with 2 x AAA Batteries)



IR Remote Receiver



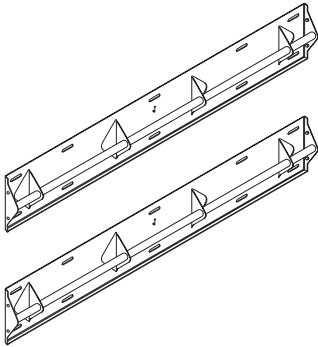
2 x Powerline
Ethernet
Adapters



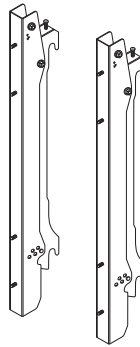
2 x RJ45
Ethernet Cables



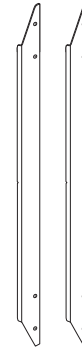
Installation Guide



2 x Wall Mounting Plates



2 x Mounting Brackets



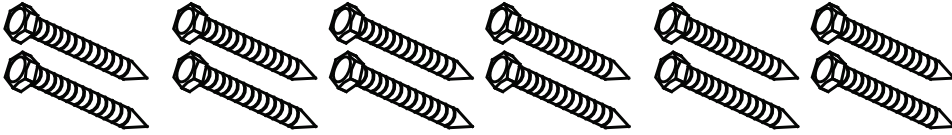
2 x Side Straps



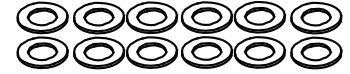
2 x External Wi-Fi Antenna



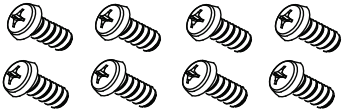
Power Cable



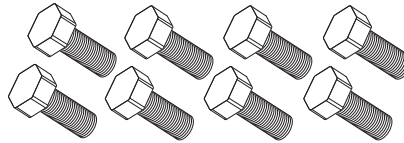
12 x 5/16" x 3" Lag Bolts



12 x 5/16" Flat Washers



8 x M5 12 mm Phillips
Head Screws



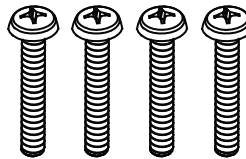
8 x M8 25 mm hex screws



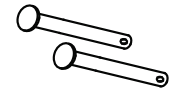
2 x Leg Hole Covers



2 x Clevis Pin
Spring Clips
(Pre-Installed)

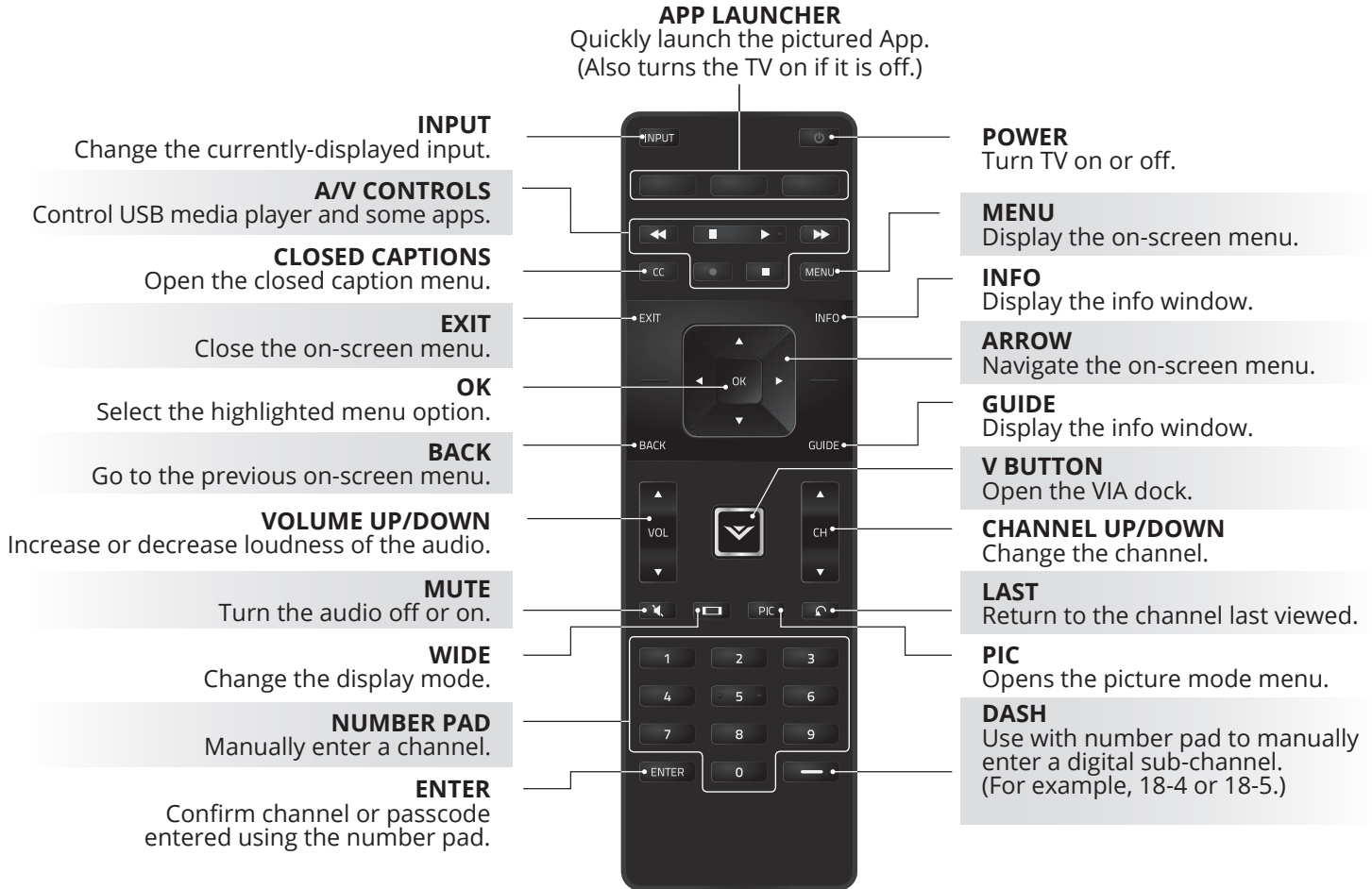


4 x M8 70mm Lateral Shift
Locking Screws
(Pre-Installed)



2 x Clevis Pins
(Pre-Installed)

USING THE REMOTE



REMOTE CONTROL - INSERTING BATTERIES

1



Press in on the button on the rear of the remote.
Lift the cover up to remove the battery cover.

2



Insert two batteries into the remote control. Make sure that the (+) and (-) symbols on the batteries match the (+) and (-) symbols inside the battery compartment.
Replace the battery cover.

DO NOT COVER THIS AREA
The IR blaster is located here.



SHIFT

Press and hold while pressing another key to enter a capital letter.

ALT

Press and hold while pressing another key to enter a blue character. For example, press ALT and W to enter a # character.

ARROW

Navigate the on-screen menu.

WARNINGS FOR MOUNTING THE RS120-B3



INSTALL THE DISPLAY ACCORDING TO THESE INSTRUCTIONS. PERFORM ALL STRUCTURAL REINFORCEMENTS BEFORE ATTACHING THE DISPLAY TO THE WALL. USE THE APPROPRIATE LIFTING DEVICE WHEN LIFTING THE DISPLAY INTO PLACE.

PRIOR TO THE INSTALLATION OF THIS PRODUCT, THE INSTALLATION INSTRUCTIONS SHOULD BE READ AND COMPLETELY UNDERSTOOD. THE INSTALLATION INSTRUCTIONS MUST BE READ TO PREVENT PERSONAL INJURY AND PROPERTY DAMAGE. KEEP THESE INSTALLATION INSTRUCTIONS IN AN EASILY ACCESSIBLE LOCATION FOR FUTURE REFERENCE.

VIZIO DOES NOT WARRANT AGAINST DAMAGE CAUSED BY THE USE OF ANY VIZIO PRODUCT FOR PURPOSES OTHER THAN THOSE FOR WHICH IT WAS DESIGNED OR DAMAGE CAUSED BY UNAUTHORIZED ATTACHMENTS OR MODIFICATIONS, AND IS NOT RESPONSIBLE FOR ANY DAMAGES, CLAIMS, DEMANDS, SUITS, ACTIONS OR CAUSES OF ACTION OF WHATEVER KIND RESULTING FROM, ARISING OUT OF OR IN ANY MANNER RELATING TO ANY SUCH USE, ATTACHMENTS OR MODIFICATIONS.

SAFETY MEASURES MUST BE PRACTICED AT ALL TIMES DURING THE INSTALLATION OF THIS PRODUCT. USE PROPER SAFETY GEAR AND TOOLS FOR THE INSTALLATION PROCEDURE TO PREVENT PERSONAL INJURY AND DAMAGE TO THE FLAT PANEL DISPLAY AND BUILDING STRUCTURE.

FOR SAFETY, THREE OR FOUR PEOPLE SHOULD INSTALL THE MOUNT AND FLAT PANEL DISPLAY WITH THE AID OF AN APPROPRIATE ASSISTED LIFTING DEVICE. SERIOUS INJURY AND SERIOUS DAMAGE TO THE FLAT PANEL DISPLAY OR BUILDING STRUCTURE CAN RESULT FROM DROPPING OR MISHANDLING THE FLAT PANEL DISPLAY.

DO NOT INSTALL NEAR ANY HIGH HEAT SOURCES. FAILURE TO DO SO MAY RESULT IN DAMAGE TO THE FLAT PANEL DISPLAY AND COULD INCREASE THE RISK OF FIRE.

PROVIDE ADEQUATE VENTILATION ON ALL SIDES OF THE FLAT PANEL DISPLAY. FAILURE TO DO SO MAY RESULT IN DAMAGE TO THE FLAT PANEL DISPLAY AND COULD INCREASE THE RISK OF FIRE.



THE WALL STRUCTURE MUST BE CAPABLE OF SUPPORTING 2000LBS. IF NOT, THE WALL STRUCTURE MUST BE REINFORCED. PROPER INSTALLATION PROCEDURE BY A QUALIFIED SERVICE TECHNICIAN, AS OUTLINED IN THE INSTALLATION INSTRUCTIONS, MUST BE ADHERED TO. FAILURE TO DO SO COULD RESULT IN SERIOUS PERSONAL INJURY, OR EVEN DEATH.

WHEN MOUNTING TO WOODEN STUDS, USE A MAXIMUM OF 5/8" THICK PLASTER BOARD WITH THE 5/16" LAG BOLTS AND FLAT WASHERS.

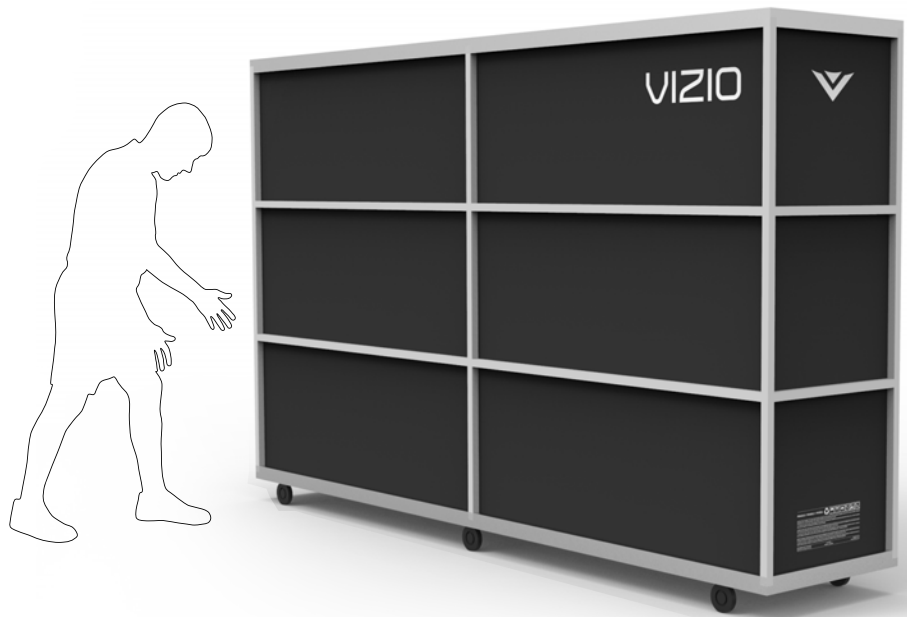
WHEN MOUNTING ON A CONCRETE WALL, THE WALL MUST BE AT LEAST A 3000 PSI POURED CONCRETE WALL. USE SUITABLE CONCRETE ANCHORS FOR THE WALL. THIS INSTALLATION GUIDE ONLY PROVIDES INSTRUCTIONS FOR MOUNTING TO WOODEN STUDS. ONLY A QUALIFIED TECHNICIAN, USING PROPER PROFESSIONAL JUDGMENT, SHOULD INSTALL THIS MOUNT AND FLAT PANEL DISPLAY ON A CONCRETE WALL.

THIS MOUNT IS NOT RECOMMENDED FOR USE WITH STEEL STUD WALL STRUCTURES THAT ARE LESS THAN 10 GAUGE IN THICKNESS ON THE PROPOSED INSTALLATION WALL. THIS INSTALLATION GUIDE ONLY PROVIDES INSTRUCTIONS FOR MOUNTING TO WOODEN STUDS. ONLY A QUALIFIED TECHNICIAN, USING PROPER PROFESSIONAL JUDGMENT, SHOULD INSTALL THIS MOUNT AND FLAT PANEL DISPLAY ON A STEEL STUD WALL STRUCTURE.

DO NOT ATTACH THE POWER PLUG OR CONNECT THE POWER CORD TO ELECTRICAL POWER UNTIL THE INSTALLATION AND MOUNTING PROCEDURE IS COMPLETE.

CONTACT VIZIO TECHNICAL SUPPORT WITH ANY QUESTIONS AT (844) 254-8088.

OPENING THE SHIPPING CONTAINER



Roll crate near desired installation location, leaving plenty of room around it to work and to move the panels of the shipping container.



1. Unlatch and remove the top.
2. Unlatch and remove the sides.
3. Unlatch and remove the rear.
4. Unlatch and remove the front.

The only way to safely move the RS120-B3 is with the shipping container and shipping stand. Store them so that the TV can be relocated in the future.

Lift the TV to remove it from the base portion of the shipping container.

ASSEMBLING AND ATTACHING THE MOUNT



At least three people should assemble and install the TV. For most installations, a fourth person will be helpful.

Inspect the wall mount parts and make sure that none of them are missing or damaged. If any parts are missing or damaged, stop installing the wall mount and contact VIZIO Customer Service at (844) 254-8088 (toll-free).



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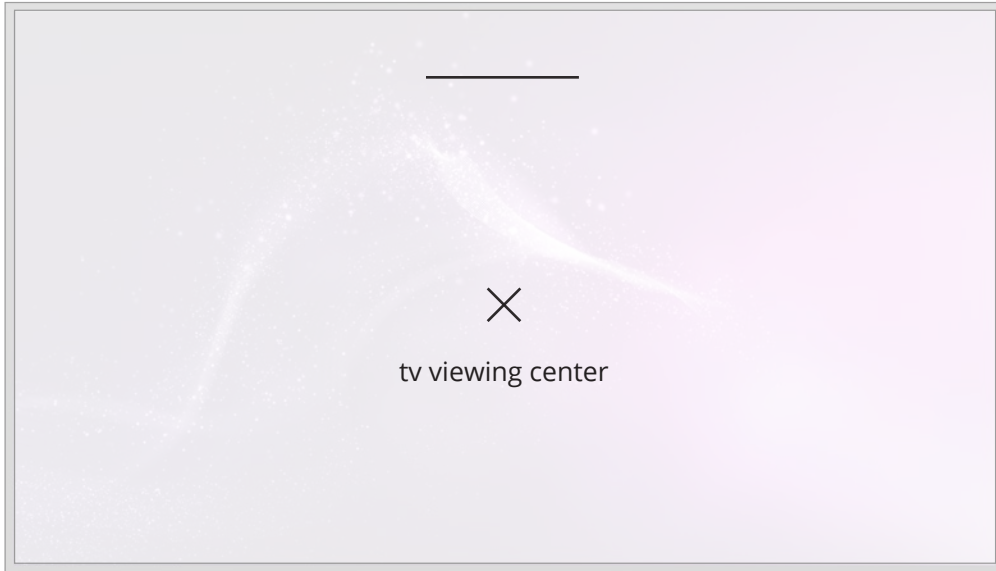


FOLLOW THE INSTRUCTIONS PROVIDED BY THE MANUFACTURER WHEN LIFTING THE DISPLAY. PERFORM ALL STRUCTURAL REINFORCEMENTS BEFORE ATTACHING THE DISPLAY TO THE WALL. USE THE APPROPRIATE LIFTING DEVICE WHEN LIFTING THE DISPLAY INTO PLACE.



THIS TV INSTALLATION IS INTENDED FOR A PROFESSIONAL ONLY!

DETERMINING MOUNT PLACEMENT



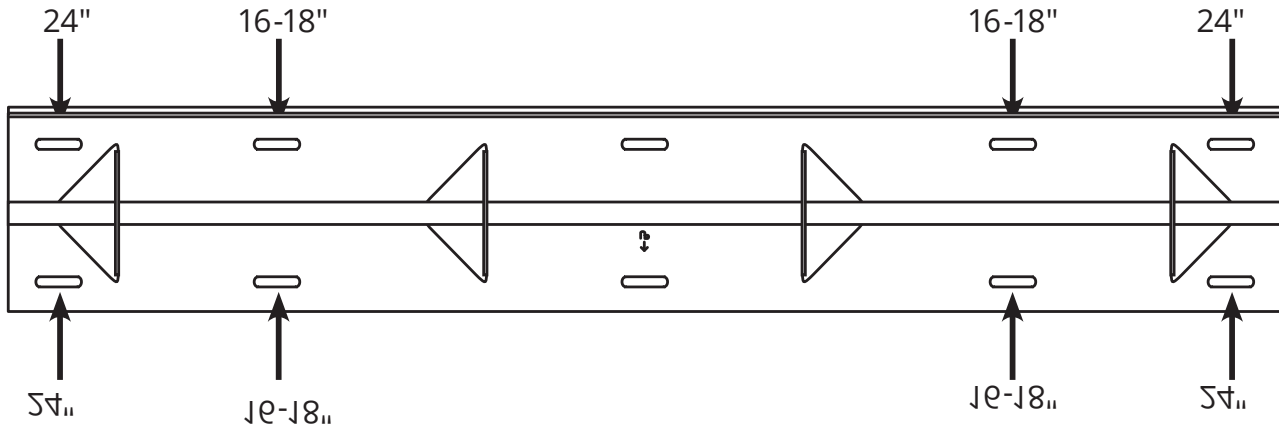
Find the ideal placement of the TV. Note the TV viewing center when in position.

Measure 24.2" up from the TV viewing center. This will be the topmost part of the **upper wall mounting plate** and will be the placement guide for this mounting plate.

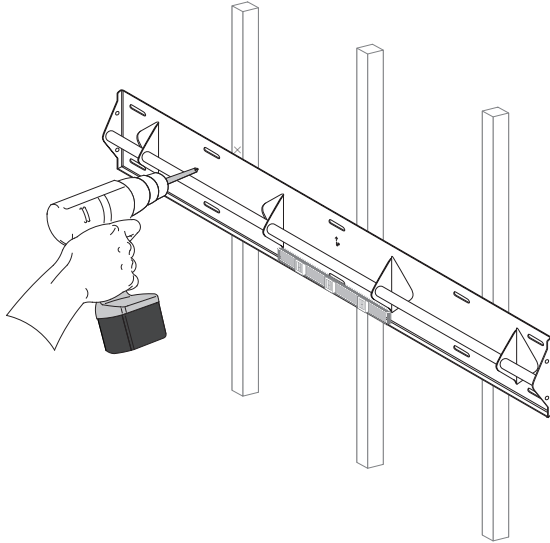
MOUNTING THE HARDWARE

Once the desired mounting position is selected, you will need to find three (3) consecutive studs behind the wall to securely mount the hardware

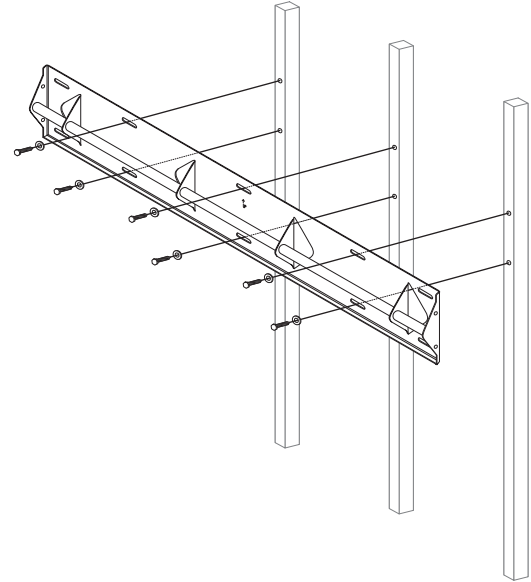
Line up the wall plate mount to the guide line made in the previous step and use the notches in the wall mounting plate to help determine where to predrill guide holes.



1

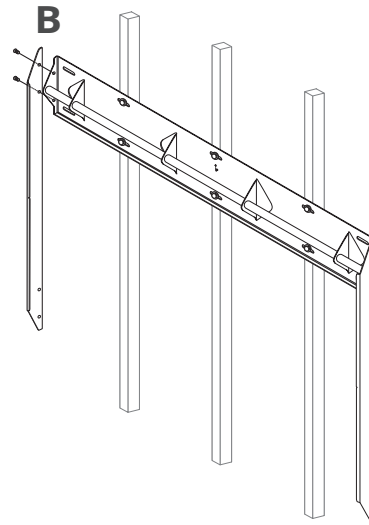
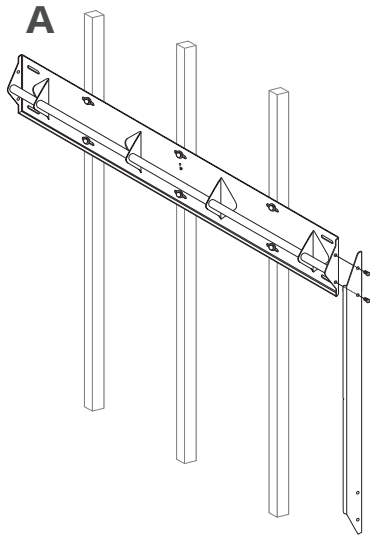


2



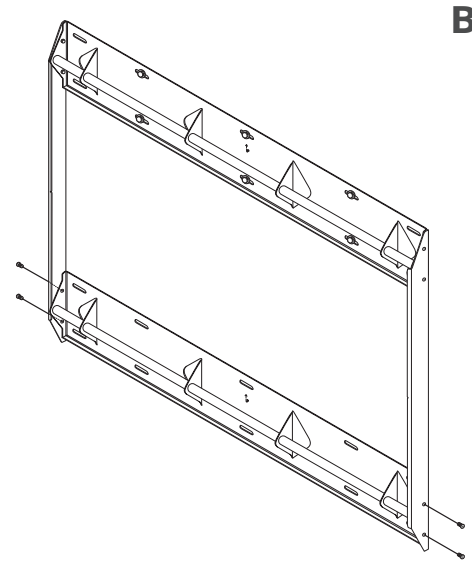
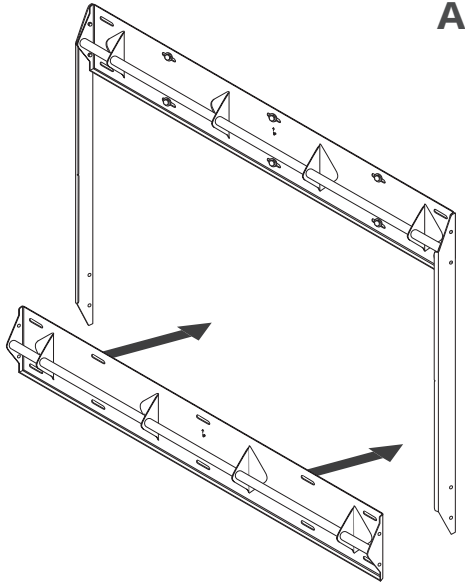
1. Pre-drill six (6) holes for the upper wall mounting plate across the studs. Do not exceed 1/4" maximum drill bit size. Use a level to ensure the mounting plate is straight.
2. Once all guide holes have been made, attach the upper wall mounting plate using six (6) lag bolts and washers.

3



3. Attach both side mounting straps to the upper wall mounting plate using M5 Phillips head screws

4



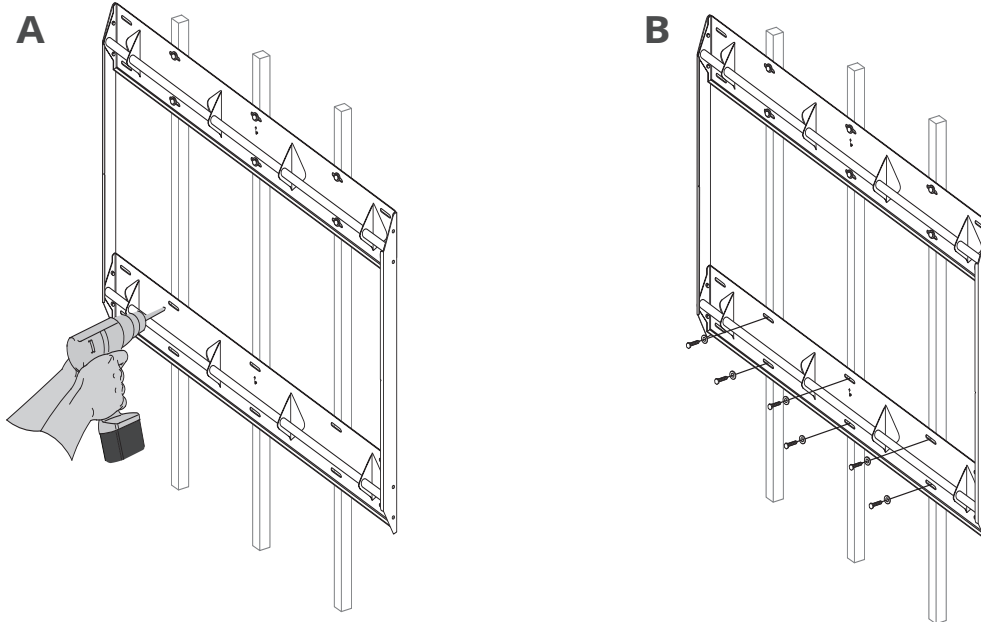
4. After securing the side mounting straps, slide the lower wall mounting plate between the side mounting straps (make sure the open-flange side is pointing up).

Use four(4) M5 Phillips heads screws to attach the lower wall plate to the rest of the frame.



HOLD THE LOWER WALL MOUNTING PLATE IN PLACE UNTIL IT IS SECURED TO THE WALL. THE SIDE MOUNTING STRAPS ALONE CANNOT SUPPORT THE LOWER WALL MOUNTING PLATE'S WEIGHT.

5



5. Pre-drill six (6) holes for the lower wall mounting plate across the studs. Do not exceed 1/4" maximum drill bit size.

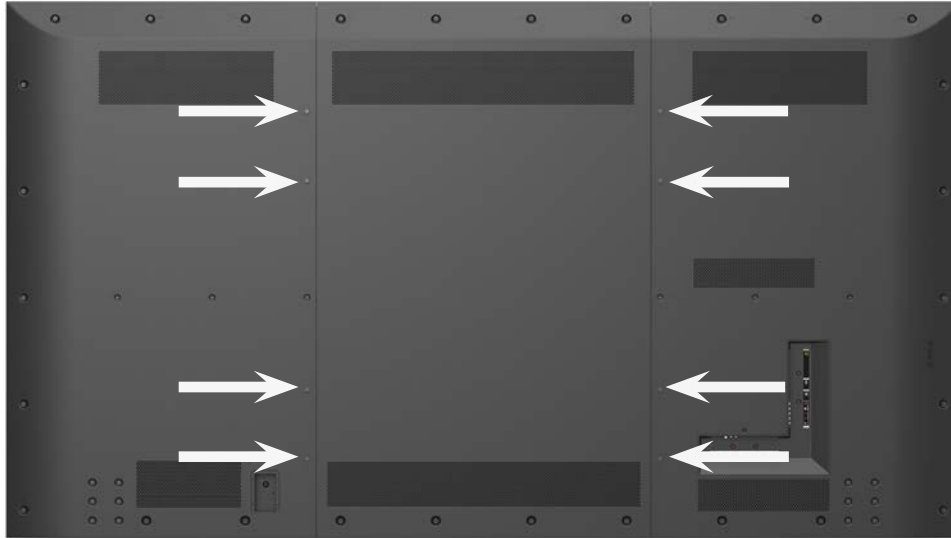
Once all guide holes have been made, attach the lower wall mounting plate using six (6) lag bolts and washers.



HOLD THE LOWER WALL MOUNTING PLATE IN PLACE UNTIL IT IS SECURED TO THE WALL. THE SIDE MOUNTING STRAPS ALONE CANNOT SUPPORT THE LOWER WALL MOUNTING PLATE'S WEIGHT.

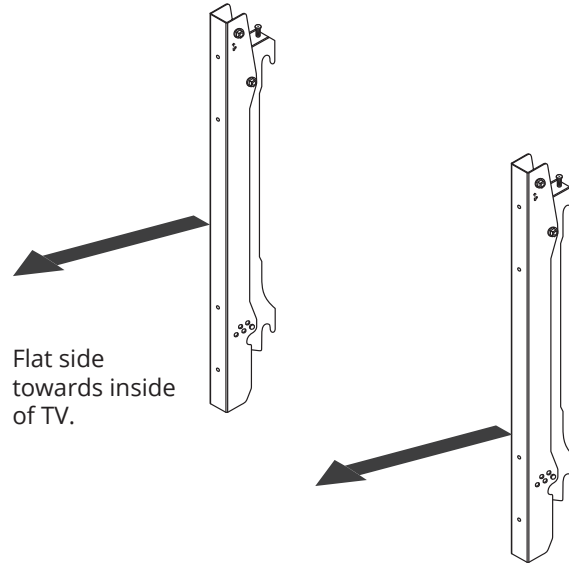
ATTACHING THE MOUNTING BRACKETS TO THE TV

1



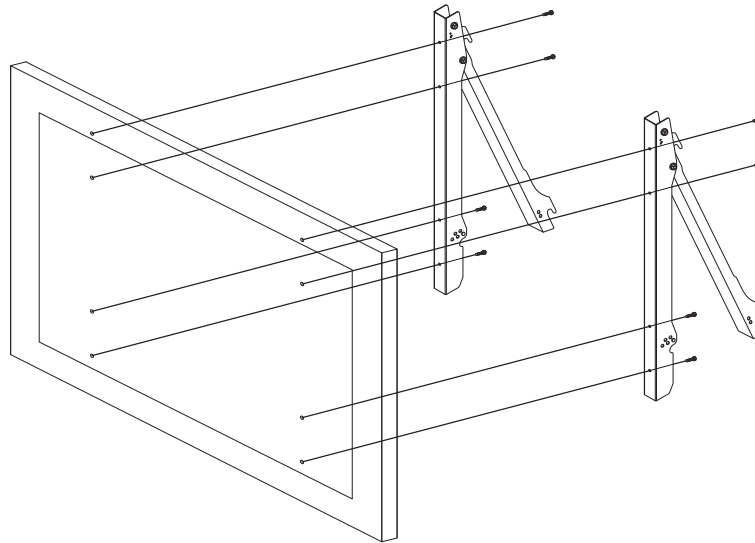
1. Remove the eight (8) existing screws on the back of the TV.

2



2. Locate the two (2) Display Mounting Brackets. The flat side goes toward the backside of the TV.

3



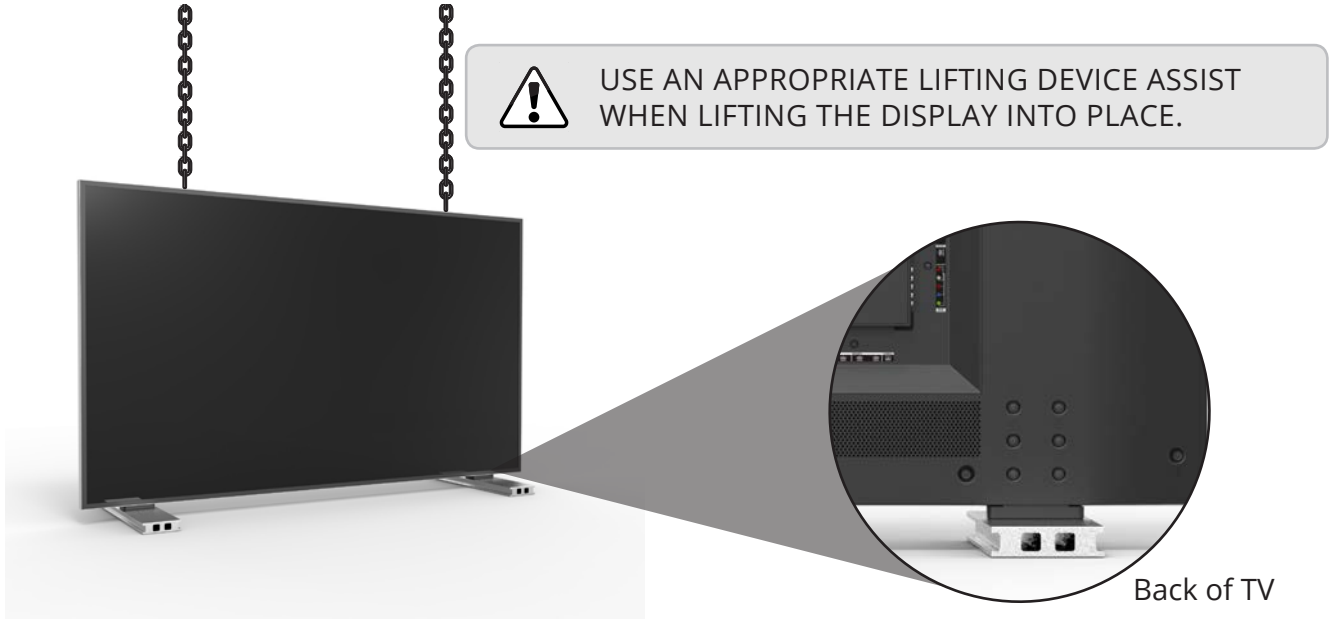
3. Align the holes on the flat side of each bracket with the four mounting holes on the TV. It may be necessary to swing the bracket open to get a clear view of the holes.

Attach each mounting bracket with four (4) M8 hex screws.



IF YOU SWING OPEN A BRACKET TO HELP LINE UP THE HOLES, HAVE A SECOND PERSON HOLD THE BRACKET OPEN WHILE YOU ALIGN THE HOLES. DO NOT PLACE YOUR FINGERS WHERE THEY CAN BE INJURED OR TRAPPED IF THE BRACKET CLOSES SUDDENLY.

REMOVING THE TEMPORARY LEGS

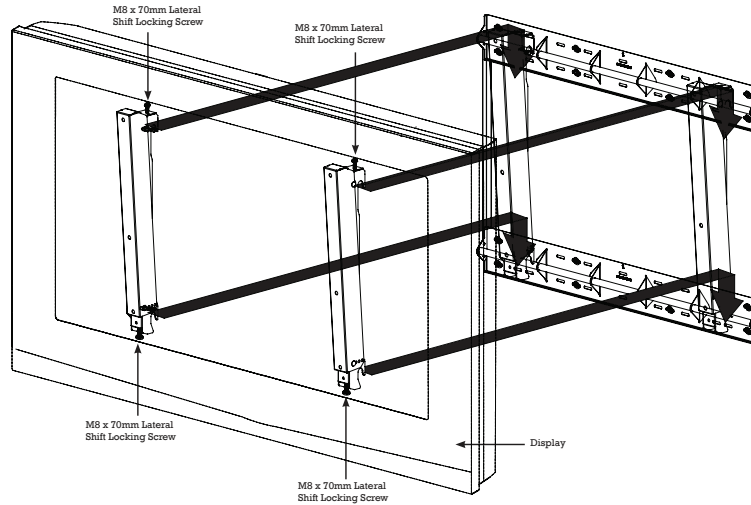


Using an appropriate lifting device, use the mounting brackets and raise the TV.
Remove the six (6) hex screws attaching each temporary leg from the back of the TV.

Save the screws with the packing crate.

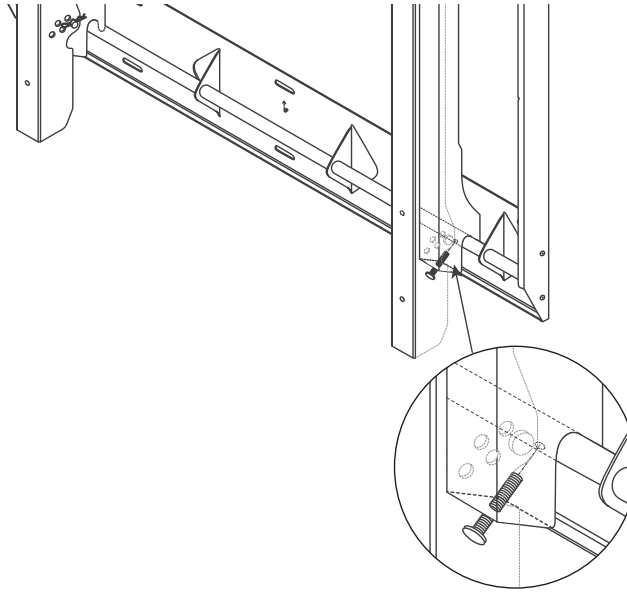
MOUNTING THE TV TO THE WALL

1



1. With the legs removed, hang the top and bottom hooks over the mounting rods that are on the upper and lower wall plates.

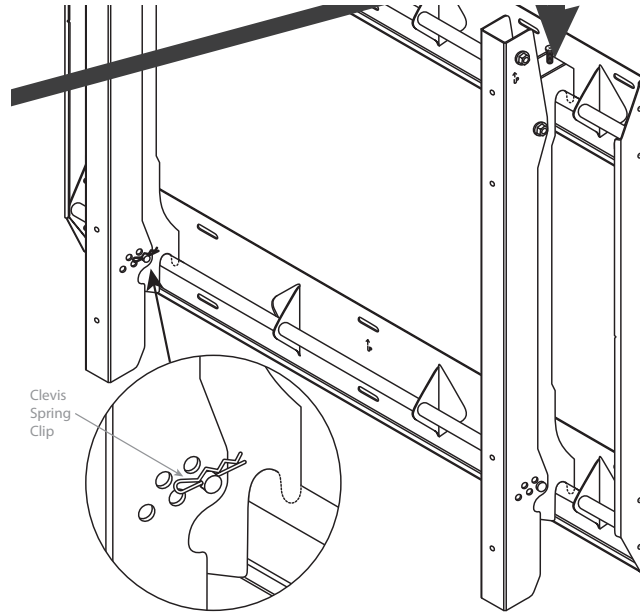
2



Once the display is attached to the wall, make any lateral adjustments before tightening the locking screws. These screws, once tightened, will prevent the display from sliding side to side.

2. Tighten the four (4) lateral shift locking screws. The mounting points for these screws are located on the four points where the two brackets hook onto one another.

3

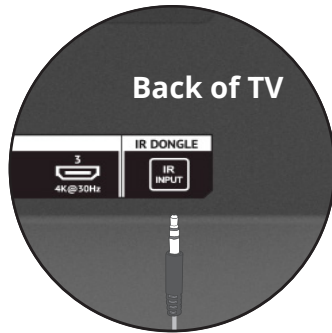


Once the display is mounted securely to the wall, the forward tilt must be determined. There are four tilt settings: 1°, 2°, 3° and 4°; (the 1° setting will leave the display in a full vertical position). There are four hole settings at the bottom of each mounting bracket.

3. Determine the forward tilt setting and insert the clevis pin through that mounting hole.

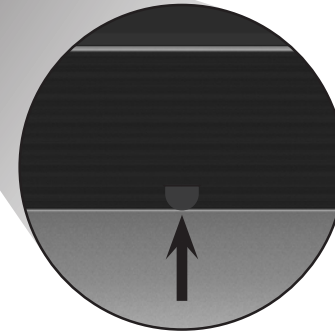
CONNECTING THE IR REMOTE RECEIVER

This TV comes with an IR Remote Receiver to easily set up your TV out of the box.



Connect the IR Remote Receiver to the Remote Receiver port on the back of the TV.

Choose a location on the TV to place the IR Remote Receiver.

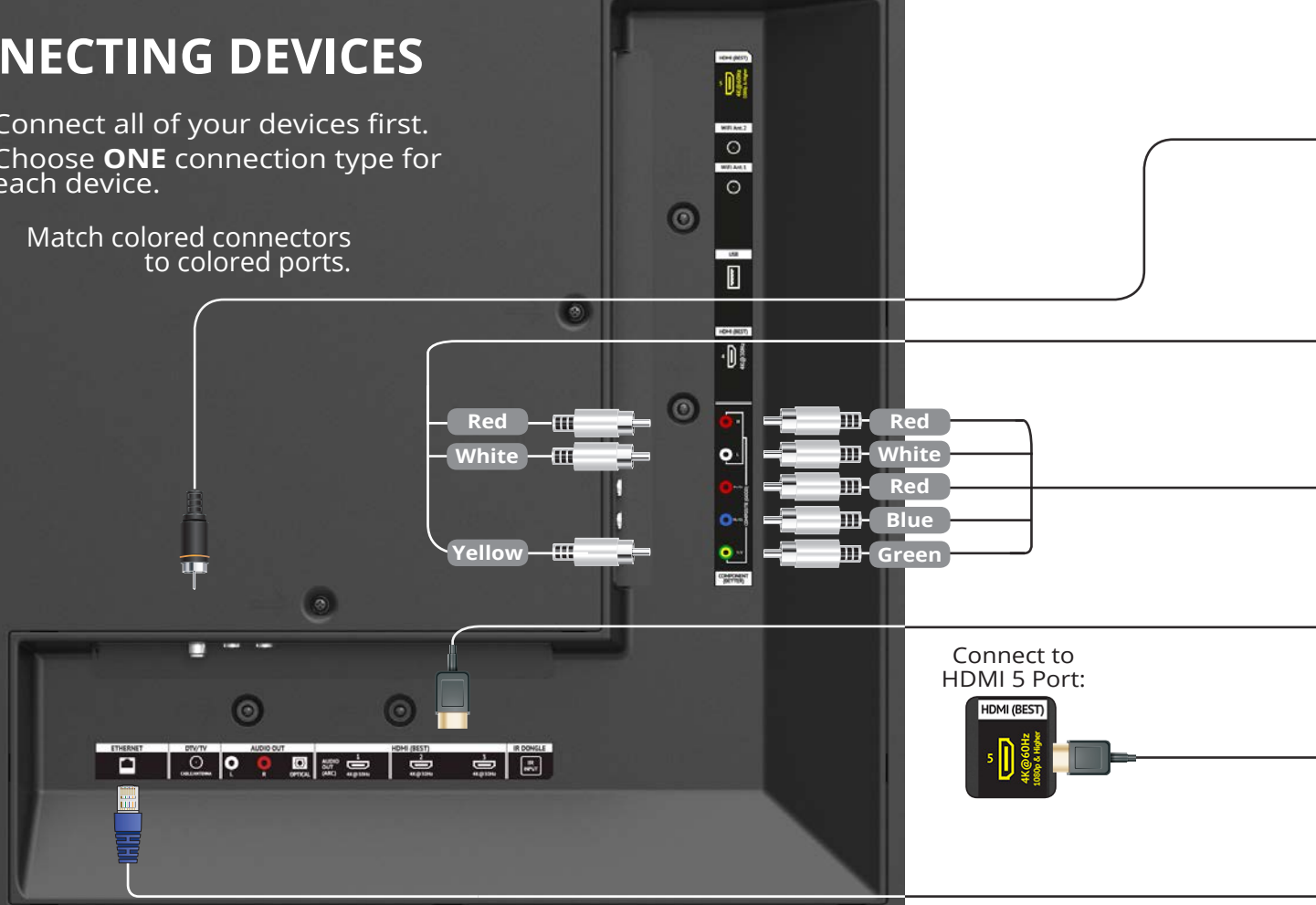


Peel away the adhesive layer on the IR Remote Receiver and position at the chosen location. Apply pressure for a few seconds to secure.

CONNECTING DEVICES

1 Connect all of your devices first.
Choose **ONE** connection type for each device.

Match colored connectors to colored ports.



Connect to
HDMI 5 Port:



BACK OF TV

Note: The image shown here is for illustrative purposes only and may be subject to change.
The actual number of ports and their locations may vary, depending on the model.



Antenna



Cable or Satellite Box



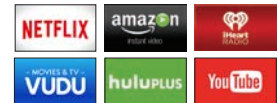
Blu-ray™ or DVD Player



Game Console



High Performance Gaming PC

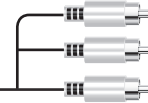


Latest Content

AV CABLE

BASIC

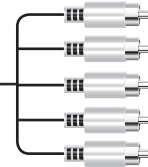
- ANALOG
- SD VIDEO (480i)¹
- STEREO AUDIO



COMPONENT CABLE

GOOD

- ANALOG
- HD VIDEO (1080p)¹
- STEREO AUDIO



HDMI CABLE (HDMI 1-4)

BETTER

- DIGITAL
- UHD VIDEO (4K @ 30 Hz)¹
- HD AUDIO
- HDCP 2.2²



HDMI CABLE (HDMI 5*)

BETTER

- DIGITAL
- UHD VIDEO (4K @ 60 Hz)¹
- HD AUDIO
- HDCP 2.2²
- HIGH VELOCITY MODE³



INTERNET CONNECTION

BEST

- HIGH-SPEED INTERNET CONNECTION
- ACCESS VIZIO INTERNET APPS PLUS™
- LATEST MUSIC, MOVIES, AND APPS
- FOR WI-FI, SEE *CONNECTING TO THE INTERNET WITH WI-FI.*



¹ Maximum Resolution
² Recommended for use with high-performance devices only
³ Latest technology to ensure compatibility with future UHD sources
⁴ Available for compatible gaming systems or high-performance PCs for display of 1080p @ 120 fps.

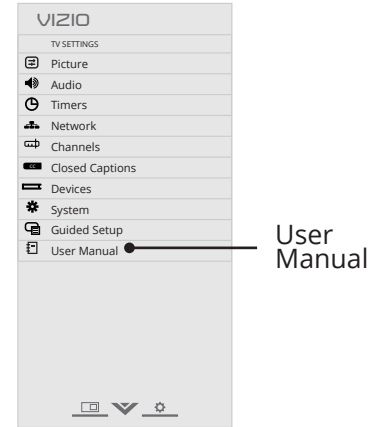
VIEWING THE ON-SCREEN USER MANUAL

1

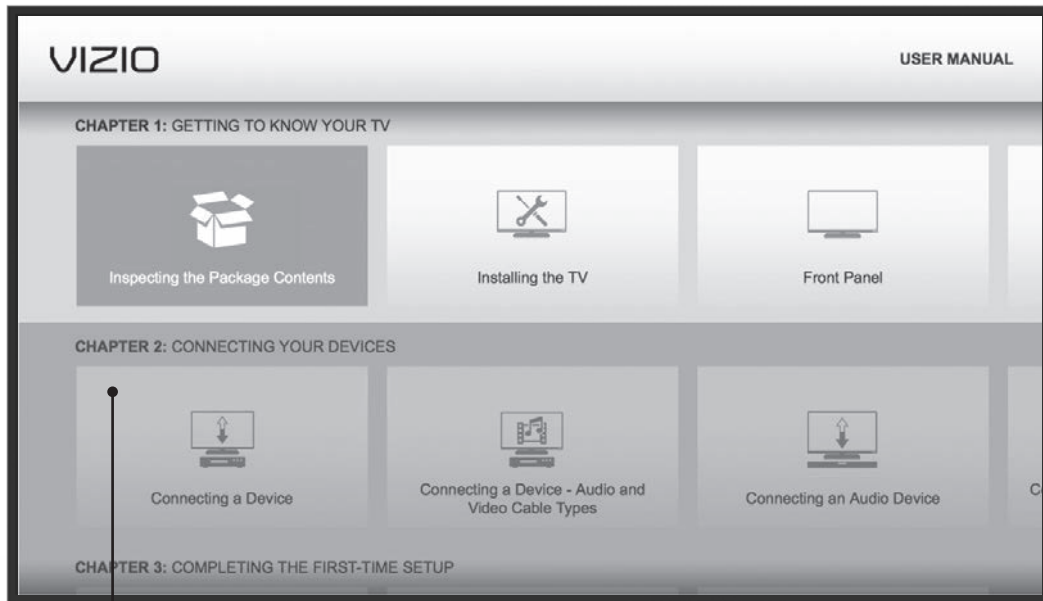


Press the **MENU** button on the Remote Control to display the TV SETTINGS menu.

2



Highlight **User Manual** and press **OK**.



Use the **Up** and **Down Arrow Buttons** to select the chapter you want to view.

Use the **Left** and **Right Arrow Buttons** to browse through the pages in each chapter.

Press the **EXIT Button** to exit the on-screen User Manual.

Press the **BACK Button** to return to the Table of Contents page.

CONNECTING TO A NETWORK

With the Included Powerline Ethernet Adapters (RECOMMENDED)

Powerline Ethernet Adapters allow you to place the TV in any room without the need to be directly connected to a router or modem, all while maintaining a strong network connection for optimal UHD content streaming.

Ethernet Port

Connect Ethernet cable here



Sync/Reset Button

1. Creates a new secure network (only needed for networks with more than two Powerline Ethernet Adapters)

-and-

2. Clears all data and resets the adapter to factory defaults.

Power Light

Solid Green— Adapter is on
Dark— Adapter is off
Blinking Green—In standby mode



Ethernet Link

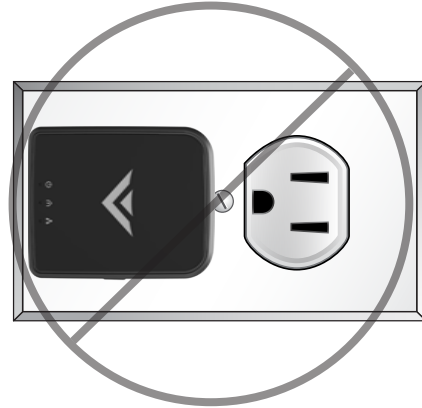
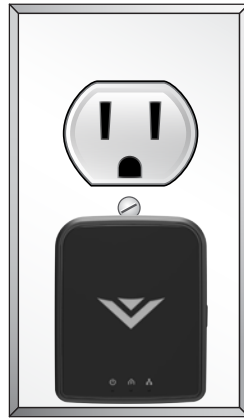
Solid Green—Ethernet port active
Off—Ethernet port inactive

Link Light

Indicates overall network speed
Red—Minimum signal (slow network speed less than 50Mbps*)
Orange— Normal signal (standard network speed of 50–99 Mbps)
Green—Excellent signal (optimal network speed of 100 Mbps or higher)
Off—No activity

*Even a minimal Powerline network connection may be faster than your Internet connection and may be fast enough to stream UHD content.

Connecting the Powerline Ethernet Adapters

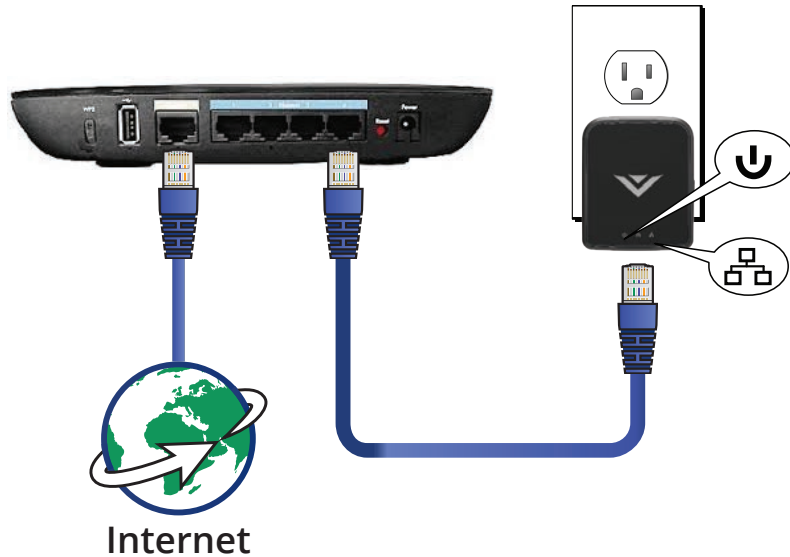


Plug the Powerline Ethernet Adapter directly into a wall socket as shown in the diagram. Any other use may prevent the Powerline adapters from functioning correctly and may cause the adapter to fall out of the socket.

Do not plug the adapter into a ceiling socket.

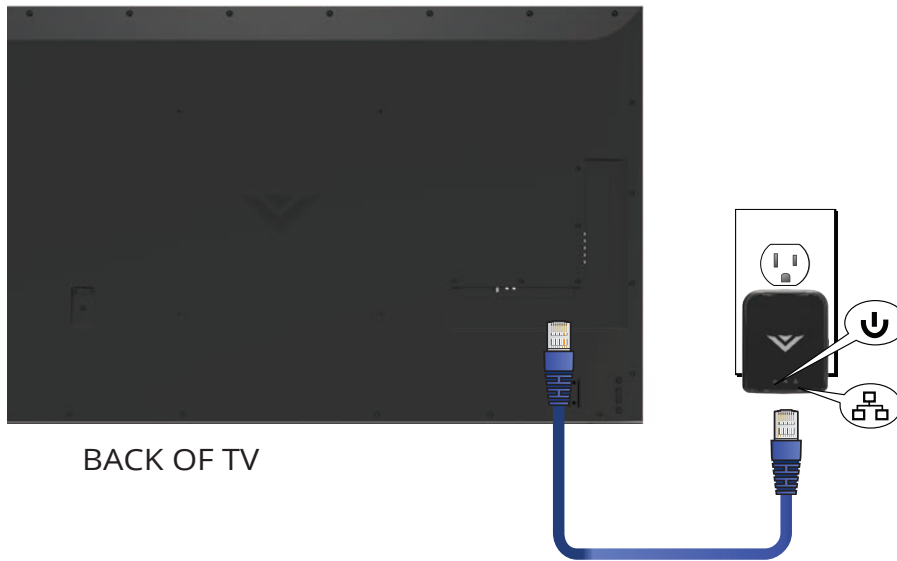


DO NOT PLUG THIS POWERLINE ETHERNET ADAPTER INTO A POWER STRIP THAT HAS SURGE PROTECTION. DOING SO WILL DEGRADE POWERLINE PERFORMANCE. FOR BEST PERFORMANCE, PLUG ALL POWERLINE ETHERNET ADAPTERS DIRECTLY INTO WALL OUTLETS.



1. Plug one end of an Ethernet cable into the Ethernet port on the bottom of a Powerline Ethernet Adapter.
2. Plug the Powerline Ethernet Adapter into an A/C wall power outlet near your modem or router.
3. Plug the other end of the Ethernet cable into the Ethernet Port on the back of your modem or router.

The Power and Ethernet Link lights on the Powerline Ethernet Adapter should glow solid green.



4. Plug one end of an Ethernet cable into the Ethernet Port on the bottom of the second Powerline Ethernet Adapter

Plug the second Powerline Ethernet Adapter into an A/C wall power outlet near your RS120-B3 UHD TV. [The Power light on this Powerline adapter should glow solid green.]

Plug the other end of the Ethernet cable into an OPEN Ethernet port on your RS120-B3 UHD TV. [The Ethernet light on this Powerline adapter should glow solid green.]

5. Make sure that the Powerline Ethernet Link light on each Powerline Ethernet Adapter Bridge turns solid green.

Your Powerline Ethernet Adapters will automatically connect to your home network.

With the Included Wi-Fi Antenna

The TV comes with two external Wi-Fi antennas for internet access without the need to directly connect to a modem, router, or ethernet adapter.

To connect the antennas:

1. Place the antennas near the TV where there is a clear, unobstructed Wi-Fi signal.
2. Connect one antenna to the antenna 1 port on the side of the TV.
3. Connect the other antenna to the antenna 2 port on the side of the TV.



Wi-Fi Antenna

2

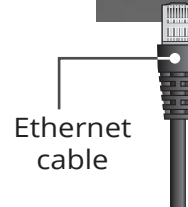


Connect the power cable labeled “TV” to the back of the TV. The flat edge of the connector goes toward the outside of the TV.

Plug the power cable into an electrical outlet.

3

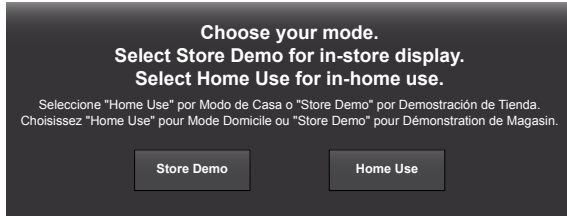
Back of TV



If you have a high-speed Internet connection, connect an Ethernet cable from your Powerline adapter to the back of your TV as shown in the previous section.

You can also connect an Ethernet cable from your TV directly to your modem or router.

4



Turn the TV on by pressing the **POWER** button on the remote.

The Guided Setup app is displayed.
Use the **Arrow** buttons on the remote to select **Home Use** and press **OK**.

5



Use the **Arrow** buttons on the remote to select your preferred language and press **OK**.

Follow the on-screen instructions to complete the first-time setup.



If you skipped a step or would like to repeat the guided setup, see *Help Topics* on page 49.

GETTING STARTED WITH VIZIO INTERNET APPS PLUS®

VIZIO Internet Apps Plus® (V.I.A. Plus) delivers popular online content to your TV. V.I.A. Plus features a selection of Apps that allow you to watch movies and TV shows, listen to music, get weather and news information, and more—all on demand.



A high-speed Internet connection is required to receive product updates and to access online content.



Press the **OK** button to launch an App.

Press the **Left/Right** Arrow buttons to scroll through the Apps on the dock. (The highlighted App is in the center of the dock.)

Press the **V Button** to display the V.I.A. Plus App Dock.
Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

The fullscreen V.I.A. Plus Apps window allows you to add and store Apps. The Apps on the first page are displayed in the Dock and Apps on additional pages can be moved to the Dock.

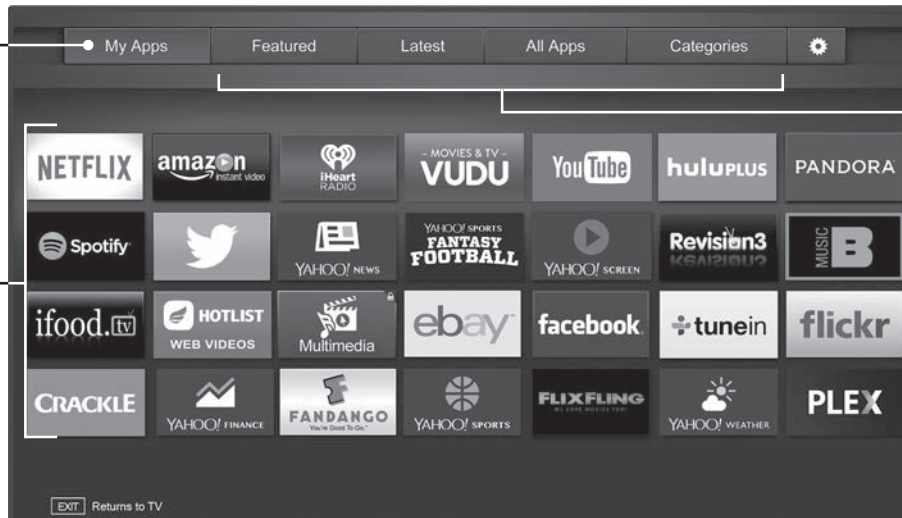
Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

My Apps

Features the apps installed on your TV.

Installed Apps

The Apps displayed here are also available in the V.I.A. Plus App Dock.



App Tabs

Browse through apps on these tabs and add them to your My Apps tab.

You can also open the app directly from the app store.

Note: App location, appearance, and availability subject to change without notice.

VIEWING ULTRA HD CONTENT

Upscale 1080p Full HD Content to Ultra HD

Watch your favorite HD TV shows, movies, and sports upscaled to beautiful Ultra HD resolution with VIZIO's Spatial Scaling Engine (SSE).

Smart TV with Ultra HD Streaming

With support for HEVC decoding and the latest 802.11ac Wi-Fi standard (up to 3x faster than 802.11n), the VIZIO Reference-series lets you stream Ultra HD from popular apps such as Netflix—available now.

For the best UHD experience, use an Ethernet cable to connect your RS120-B3 UHD TV to your router or modem. UHD streaming requires a steady, high-speed Internet connection.

Next Generation Ultra HD Devices

The VIZIO Reference-series supports the latest HDMI standard and HDCP 2.2*, delivering Ultra HD playback from next-gen cable and satellite receivers, Blu-ray players, game consoles, and more.



NETFLIX

- MOVIES & TV -
VUDU



* HDCP 2.2 supported on HDMI 1,2, and 5 ports.

HELP TOPICS

There are black/gray bars on the top/bottom/sides of the screen.

- Note that some television channels add black bars to the picture.
- Set the TV to **Wide** or **Zoom** mode. Press the **WIDE** button, highlight **Wide** or **Zoom**, and press **OK**.
- Adjust the video settings of your external device.

There is no power.

- Be sure the power cord is securely connected to the AC socket on the TV and to a working electrical outlet.
- Press the **POWER** button on the remote or on the side of the TV.
- If the above steps do not work, try plugging the power cord into a different outlet.

A V.I.A. App is not working.

- Be sure your TV is connected to the Internet.
- Restart the App by pressing the **EXIT** button to close the App, then open the App.
- Reboot your TV by pressing the **POWER** button on the remote, then turn it back on.

I am having trouble connecting to my network.

- If you are using an Ethernet cable, ensure it is securely connected to your router/modem, powerline ethernet adapter and the TV.
- Turn off all devices. Restart your router/modem.
- Try to use another internet-connected device. If it is not working, call your Internet Service Provider (ISP).

HELP TOPICS

How do I return to the Setup App?

- The on-screen menu has guided setup. Press **MENU**, then select **Guided Setup**. Select the type of setup you need and press **OK**. The Setup App will begin.
- To reset the TV to factory defaults, press **MENU > System > Reset & Admin > Reset TV to Factory Defaults**. If you have changed the default Parental Control Passcode, enter it now. Select **Reset**. Remember that all of your settings will be lost.

There is a picture, but there is no sound.

- Press the **VOLUME UP** button on the remote.
- Press the **MUTE** button on the remote to ensure that mute is off.
- Be sure the power cord is securely connected to the AC socket on the sound bar and to a working electrical outlet.
- Be sure that the HDMI cable is connected to the HDMI AUDIO OUT (ARC) port on the back of your TV and to the AUDIO IN (HDMI / ARC) port on the sound bar.

The TV displays “No Signal.”

- Be sure your connected devices are turned on.
- Press the **INPUT** button on the remote and select the input to which your device is connected (HDMI-1, HDMI-2, COMP, etc.).

The remote is not responding.

- Make sure the batteries are properly inserted, matching the - and + symbols.
- Replace the batteries with fresh ones.

POWERLINE ETHERNET ADAPTER HELP TOPICS

The Powerline Ethernet Adapters are having difficulty communicating with each other.

- Unplug each adapter from the wall, wait 10 seconds, and then plug it in again.
- With the Powerline Ethernet Adapter plugged into the outlet, hold the Security/Reset button down for more than 15 seconds to reset to default setting. The Powerline Ethernet Adapter's light will flash, the units will reset and attempt to link using default factory settings.
- Move the adapter into an adjacent plug.
- Plug the adapter directly into the wall outlet. Connecting these adapters to a power strip or surge protector may degrade network performance or completely stop network signals.
- Verify the adapter is not being used in an area with excessive heat.
- Verify the adapter is not being used on GFI protected outlets as some outlets will filter out the signals.
- Verify both adapters are connected through the same circuit.

Take a moment to register your product at

vizio.com/product-registration

Why register?



Customized Support

Get assistance quickly with your information on hand.



News and Offers

Take advantage of the latest news and special offers from VIZIO.



Safety and Satisfaction

Stay up-to-date with important product updates and notifications.

REGISTER YOUR VIZIO PRODUCT NOW

VIZIO RECOMMENDS



VIZIO PREMIUM HIGH-SPEED HDMI® CABLES— MAXIMUM LONG-TERM PERFORMANCE WITH GOLD-PLATED CONNECTORS

VIZIO's Premium High-Speed HDMI® Cables bring television, movies, sports, and gaming to life with support for Ultra High Definition video and audio. With gold-plated connectors, these cables provide maximum long-term performance with corrosion resistance. The perfect complement for your Reference-series 4K Ultra HD TV.

Available at www.VIZIO.com

REGULATORY INFORMATION

FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/Display technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

The manufacturer is not responsible for any radio or Display interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

Canada Notice for License-Exempt Radio Apparatus

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device operates on a no-protection no-interference basis. Should the user seek to obtain protection from other radio services operating in the same TV bands, a radio license is required. Please consult Industry Canada's document CPC-2-1-28, Optional Licensing for Low-Power Radio Apparatus in the TV Bands, for details.

Cet appareil est conforme aux CNR exempts de licence d'Industrie Canada. Son fonctionnement est sujet aux deux conditions suivantes:

1. Le dispositif ne doit pas produire de brouillage préjudiciable, et
2. ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable

Cet appareil fonctionne sur une base sans protection et sans interférence. Dans le cas où l'utilisateur cherche à obtenir de la protection des autres services de radio fonctionnant sur les mêmes bandes TV, aucune licence est requise. Veuillez consulter le document CPC-2-1-28 d'Industrie Canada, License optionnelle pour les appareils radio de faible puissance, pour plus de détails.

Industry Canada Class B emission compliance statement

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaración de México:

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

LIMITED WARRANTY

UNITED STATES AND CANADA

BY USING YOUR VIZIO PRODUCT YOU AGREE TO BE BOUND BY ALL THE TERMS OF THIS WARRANTY. BEFORE USING YOUR VIZIO PRODUCT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT AGREE TO THE TERMS OF THIS WARRANTY, DO NOT USE THE VIZIO PRODUCT AND, WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE, RETURN IT FOR A REFUND TO THE AUTHORIZED RETAILER WHERE YOU PURCHASED IT.

This warranty contains a binding arbitration agreement and a class action waiver for United States residents. If you live in the United States, the binding arbitration agreement and class action waiver affect your rights under this warranty. Please read the text under the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" carefully.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO's user guides and manuals.

Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in the United States (including Puerto Rico) or Canada. The product must also be located in the country where it was purchased at the time of warranty service.

Zero Bright Pixel Defect Guarantee (Displays Only)

Your product may qualify for a warranty against "zero bright pixel" defects for the duration of the warranty on select new product purchases. To determine if this guarantee applies to your product, refer to the model's product information page at www.vizio.com, look for the "zero bright pixel" guarantee on the box, or contact VIZIO Technical Support at the email address or telephone number below.

How to Get Service

Before obtaining warranty service, you may visit www.vizio.com for additional help and troubleshooting. To obtain warranty service, contact VIZIO Technical Support via email at TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877-698-4946). The VIZIO Technical Support hours are 6:00AM to 9:00PM Monday through Friday and 7:00AM to 4:00PM Saturday and Sunday, Pacific Time.

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period.

When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center.

ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO's Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO's option and sole discretion. Replacement parts and VIZIO's labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

Types of Service

Displays that are 32 inches or larger will usually be serviced in-home. In-home service requires complete and easy access to the product and does not include de-installation or re-installation of the product. In-home service is subject to availability. VIZIO will provide other service options when in-home service is not available.

All other VIZIO products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j)

products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service

If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, and if you are a resident of the United States, you must submit your claim to binding arbitration according to the procedures described below, unless an exception applies. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard by a judge or jury. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)

UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM IN SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING IN ANY WAY TO YOUR VIZIO PRODUCT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS WARRANTY, A BREACH OF THIS WARRANTY, OR THE VIZIO PRODUCT'S SALE, CONDITION OR PERFORMANCE, WILL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION AND CONDUCTED BY A SINGLE ARBITRATOR APPOINTED BY THE AMERICAN ARBITRATION ASSOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL ARBITRATION RULES AND ITS SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the American Arbitration Association and its rules for arbitration by visiting www.adr.org or by calling 800-778-7879. Since this warranty concerns a transaction in interstate or international commerce, the Federal Arbitration Act will apply.

The filing fees to begin and carry out arbitration will be shared between you and VIZIO, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association, at which point VIZIO will cover all additional administrative fees and expenses. VIZIO waives its right to recover attorneys' fees in connection with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer-Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine.

The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase (if in the United States). The place of arbitration will be Irvine, California, or your county of residence (if in the United States). The arbitrator will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will include no equitable relief, injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award rendered by the arbitrator will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor VIZIO nor an arbitrator may disclose the existence, content, or results of any arbitration under this warranty without the prior written consent of you and VIZIO.

ANY DISPUTE, WHETHER IN ARBITRATION, IN COURT, OR OTHERWISE, WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. VIZIO AND YOU AGREE THAT NO PARTY WILL HAVE THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY.

NO ARBITRATION OR PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Exceptions to Binding Arbitration Agreement and Class Action Waiver

IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, THEN: (1) you must notify VIZIO in writing within sixty (60) days of the date that you purchased the product; (2) your written notification must be mailed to VIZIO at 39 Tesla, Irvine, CA 92618, Attn: Legal Department; and (3) your written notification must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the binding arbitration agreement and class action waiver.

In addition, you may pursue a claim in small claims court in your county of residence (if in the United States) or in Orange County, California. In such case the provisions of the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents)" will not apply.

Exclusions and Limitations

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED ABOVE, ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

VIZIO WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF VIZIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER

(INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT), VIZIO MAY, AT ITS SOLE AND EXCLUSIVE OPTION AND IN ITS DISCRETION, REPAIR OR REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province. This warranty applies to the greatest extent permitted by applicable law.

General

No employee or agent of VIZIO may modify this warranty. If any term of this warranty, other than the class action waiver, is found to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. If the class action waiver is found to be unenforceable, then the entire section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" will not apply. This warranty applies to the maximum extent not prohibited by law.

Changes to Warranty

This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.com for the most current version.

LIMITED WARRANTY MEXICO

BY USING YOUR VIZIO PRODUCT YOU AGREE TO BE BOUND BY ALL THE TERMS OF THIS WARRANTY. BEFORE USING YOUR VIZIO PRODUCT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT AGREE TO THE TERMS OF THIS WARRANTY, DO NOT USE THE VIZIO PRODUCT AND, WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE, RETURN IT FOR A REFUND TO THE AUTHORIZED RETAILER WHERE YOU PURCHASED IT.

Warrantor

The warrantor under this warranty is VIZIO Sales & Marketing Mexico S. de R.L. de C.V.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO's user guides and manuals.

Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in Mexico. The product must also be located in Mexico at the time of warranty service.

Zero Bright Pixel Defect Guarantee (Displays Only)

Your product may qualify for a warranty against "zero bright pixel" defects for the duration of the warranty on select new product purchases. To determine if this guarantee applies to your product, refer to the model's product information page at www.vizio.mx, look for the "zero bright pixel" guarantee on the box, or contact VIZIO Technical Support at the email address or telephone number below.

How to Get Service

Before obtaining warranty service, you may visit www.vizio.mx for additional help and troubleshooting. To obtain warranty service, contact VIZIO Technical Support via email at serviciovizio@warranty.serviceslatinamerica.com or via phone at 01-800-801-0096 or 001-855-472-7444. The VIZIO Technical Support hours are 9:00AM to 6:00PM Monday through Friday, Central Standard Time.

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period.

When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center.

ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO's Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO's option and sole discretion. Replacement parts and VIZIO's labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

Types of Service

Displays that are 32 inches or larger will usually be serviced in-home. In-home service requires complete and easy access to the product and does not include de-installation or re-installation of the product. In-home service is subject to availability. VIZIO will provide other service options when in-home service is not available.

All other VIZIO products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service

If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, you may do so.

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General

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Changes to Warranty

This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.mx for the most current version.

INFORMATION EXCLUSIVELY FOR MEXICO

To make a warranty claim, or to obtain parts, components, supplies and accessories, you may contact the importer of record, the warranty service provider, or the establishment from whom you purchased the VIZIO product.

Importer of Record

VIZIO Sales & Marketing Mexico S. de R.L. de C.V.

PRESIDENTE MASARYK 111 PISO 1

COL. POLANCO V SECCIÓN

DELEGACION MIGUEL HIDALGO, MEXICO D.F. 11560

Warranty Service Provider

Warranty Support LATAM SA de C.V.

Calle Nubes No. 412

Col. Jardines del Moral

Leon Gto. Mexico, C.P. 37160

01-800-801-0096 or 001-855-472-7444

Date of purchase:

Model:

Brand:

To make a warranty claim, present your product and either this warranty, duly stamped by the establishment from whom you purchased the VIZIO product, or a valid invoice or receipt showing the date of purchase.

Under the terms of this warranty, VIZIO or its representative must exchange parts and components of the product and include labor and shipping expenses of the product on which this warranty is valid, within the service network, at no cost to the consumer.

VIZIO is not obligated to honor the warranty in the following cases.

(a) When the product has been used under other than normal conditions.

(b) When the product has not been operated according to the accompanying instructions for use.

(c) When the product has been altered or repaired by persons not authorized by VIZIO or the respective seller.

LEGAL INFORMATION

Software Licenses

All software is provided subject to a software license agreement(s) and you agree that you will be bound by such license agreement(s) in addition to these terms. Your use of this product is subject to VIZIO's privacy policy, which may be updated from time to time, and is available to view at <http://www.vizio.com/privacy>.

Export Regulations

Customer acknowledges that the VIZIO products, which include technology and software, are subject to customs and export control laws in the United States ("US"). The products may also be subject to the customs and export control laws and regulations of the country in which the products are manufactured and/or received.

Internet Connectivity

Network conditions, environmental and other factors may negatively affect connectivity and the resulting video quality, if any.

The applications and content of the applications pictured herein or described in accompanying documentation may only be available in certain countries or languages, may require additional fees or subscription charges, and may be subject to future updates, modifications or discontinuation without notice. VIZIO has no control over third party applications or content and assumes no responsibility for the availability or interruption of such applications or content. Additional third party terms, conditions and restrictions apply. Information in this Quick Start Guide is subject to change without notice. To review the most updated version of this Quick Start Guide and the associated User Manual, go to <http://www.vizio.com>.

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Dolby and the double-D symbol are registered trademarks of Dolby Laboratories.

Other names of companies, products, and services used in this Quick Start Guide may be trademarks, trade names or service marks of others and VIZIO, Inc. dis-claims any interest in trademarks, trade names or service marks other than its own. Mention of non-VIZIO products is for informational purposes only.

Caution: Avoid exposing a drive to magnetic fields. Security devices with magnetic fields may include airport walk-through devices and security wands. Airport conveyor belts or similar security devices that check carry-on luggage generally use X-rays and should not cause magnetic damage to drives.



If you are traveling internationally, check the customs regulations for device use for each country you will visit, and check the power cord and adapter requirements for each location in which you plan to use the computer as voltage, frequency and plug configurations may vary.



Warning: To reduce risk of electric shock, fire or damage to your device or other property, do not attempt to power the device with a voltage converter kit sold for appliances.



Battery Disposal

Caution: Battery cells may explode. Do not dispose of the battery in a fire or with ordinary household waste. Dispose of batteries promptly. Replace the battery only with the same or equivalent type of battery recommended by VIZIO.

