S2121w-D0 Firmware Update Guide

VIZIO

You will need:

This Guide   USB Thumb Drive*   Computer   VIZIO S2121w-D0 Sound Stand
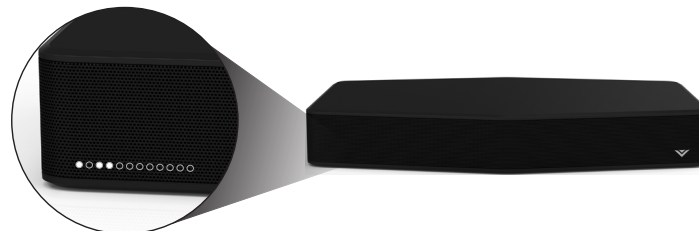
Updating the Sound Stand firmware:

1. On a computer, navigate to http://support.vizio.com/product/s2121w-d0 and download the **Firmware** file to the computer.

2. Plug the USB thumb drive into the computer and format it as **FAT** or **FAT32**.

3. Copy the downloaded firmware file (update.bin) to the root directory of the USB thumb drive, then safely eject and unplug it from the computer.

4. With the help of another person, unplug and remove the TV from on top of (or over) the Sound Stand.

5. Turn **on** the Sound Stand and unplug it from the power outlet.

6. Plug the USB thumb drive into the USB port on the back of the Sound Stand.

7. Reconnect the Sound Stand to the power outlet with the power cable.

8. LEDs **1** and **2** will light up, indicating that the update on the USB thumb drive has been found.[†]

   Note: LED indicators are located on the front of the Sound Stand.
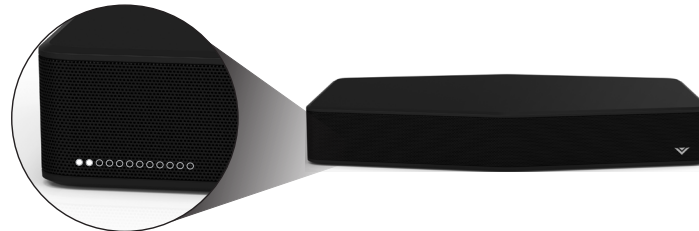
9. LEDs **1**, **3**, and **4** will light up, indicating that the firmware update is in progress. **Do not unplug the power cable or remove the USB thumb drive from the Sound Stand.** The LEDs will turn off when the update is completed.


10. Unplug the USB thumb drive from the Sound Stand.

11. Unplug the Sound Stand from the power outlet and plug it back in again.

12. The firmware update procedure is complete. Verify the update by following the steps on **Page 2** of this guide.

13. With the help of another person, reconnect the TV and place it back on/over the Sound Stand.

* USB thumb drive may differ
[†] If the LED indicators do not light up as described, repeat step 2 with a different USB thumb drive.
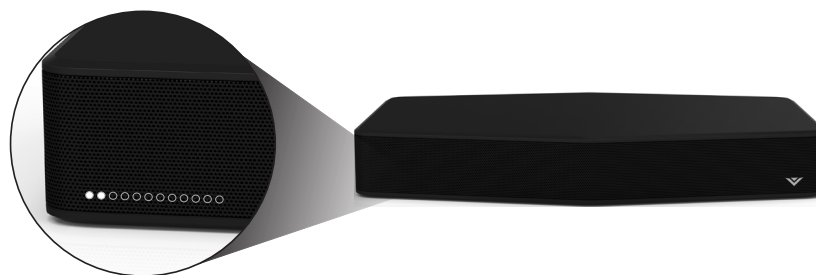
Button Location:

Left Side of Sound Stand:
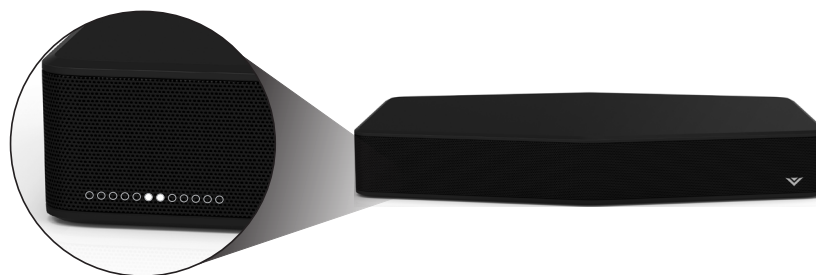
Power

Input
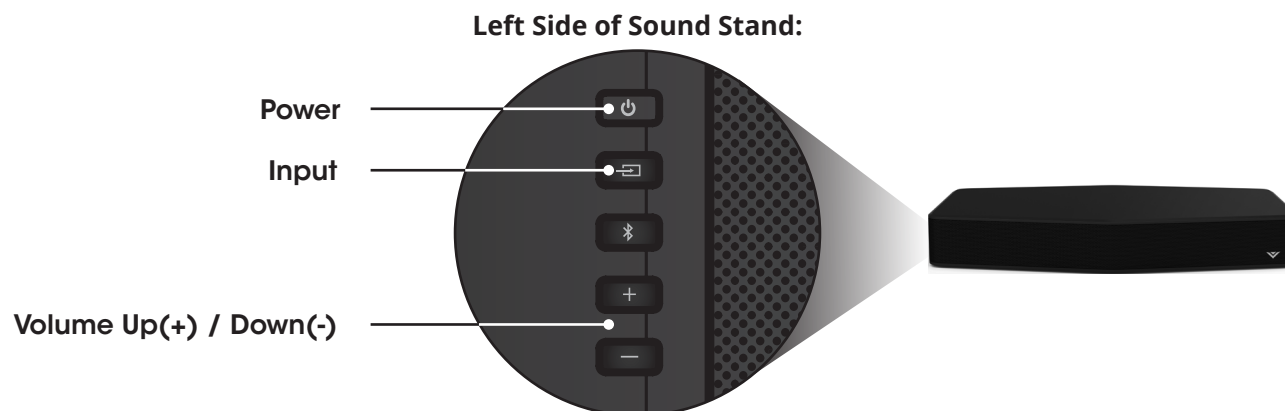
Volume Up(+) / Down(-)

To verify the Sound Stand firmware update:

1. Turn off the Sound Stand by pressing the **Power** button on the side.

2. **Press and hold** the **Volume Up**, **Volume Down**, and **Input** buttons for 5 seconds.

3. LEDs **2** and **3** will blink twice together.

4. LEDs **6** and **7** will blink once together.

5. This signifies that firmware **version 2.1** has been successfully updated.

Do You Have Questions? Find Answers At
SUPPORT.VIZIO.COM
You can also contact our award-winning support team at:

Phone: (877) 878-4946 (TOLL-FREE)
Email: techsupport@VIZIO.com

Hours Of Operation:
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