

## VIZIO S2121w-D0 Sound Stand Firmware Update Instructions



### Important Warnings

- Do not use this firmware on any other VIZIO Sound Stand unless instructed by VIZIO.
- Do not share this firmware with another VIZIO Sound Stand owner. It is specifically for your device.
- Do not interrupt the power to the Sound Stand while firmware is being updated.
- Do not turn off the Sound Stand while firmware is being updated.
- Not following these firmware instructions can result in Sound Stand failure.
- VIZIO is not liable for any Sound Stand failure as a result of improper firmware update.

### Firmware Update Instructions

You will need:

- A USB thumb drive formatted as FAT
- VIZIO S2121w -D0 Sound Stand
- An internet-connected PC to download and copy the firmware file

To update the Sound Stand firmware:

1. Download the new S2121w-D0 firmware file.
2. Copy the firmware file to the root directory of your thumb drive.
3. Unplug the Sound Stand power cord from the wall outlet.
4. Insert the USB thumb drive into the USB port on the back of the Sound Stand. The port is labeled Service/USB.
5. Connect the Sound Stand power cord to your wall outlet. The Sound Stand's first, third and fourth LED lights turn on.
6. After several seconds, all LED lights turn off. When this occurs, the firmware update is complete. The Sound Stand goes into standby mode.
7. Remove the USB thumb drive. The Sound Stand is ready for use.

To verify the Sound Stand firmware update is complete:

1. Make sure the Sound Stand is in standby mode (no LEDs are on).
2. Press and hold the **Input** and **Volume Up (+)** and **Volume Down (-)** buttons on the side of the Sound Stand for 10 seconds.

*If the firmware was installed correctly, the Sound Stand's LED lights will flash in this order:*

- LEDs 2 and 3 will flash once and then LEDs 6 and 7 will flash six times.

*If the firmware was not installed correctly, repeat the firmware update instructions above.*

**\*Note:** All previous settings will be re-set and Bluetooth devices will need to be re-paired with the Sound Stand. To re-pair the Bluetooth device, you may be required to delete the Sound Stand from your device first before re-pairing.



When correct, LEDs 2 and 3 will flash once and LEDs 6 and 7 will flash six times.

**For help with the firmware update, you can also contact VIZIO Tech Support: 877-878-4946 (Toll-Free)**