IMPORTANT SAFETY INSTRUCTIONS

Your TV is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your TV from being damaged, the following instructions should be observed for the installation, use, and maintenance of your TV. Read the following safety instructions before operating your TV. Keep these instructions in a safe place for future reference.

- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your TV.
- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- CAUTION - These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.

This product qualifies for ENERGY STAR in the “factory default” setting and this is the setting in which power savings will be achieved. Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating. For more information on the ENERGY STAR program, refer to energystar.gov.
• If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.

• Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.

• Lightning Protection: For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.

• Power Lines: Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits. Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.
Do you have questions? Find answers at SUPPORT.VIZIO.COM

Find help with:
• New product setup
• Connecting your devices
• Technical problems
• Product updates and more

Live chat support available

You can also contact our award-winning support team at:

Phone:  (877) 698-4946 (toll-free)
Email: techsupport@VIZIO.com

Hours of Operation:
Monday - Friday: 7 AM TO 11 PM (CST)
Saturday - Sunday: 9 AM TO 6 PM (CST)

Se habla Español • Nous parlons Français
PACKAGE CONTENTS

VIZIO LED HDTV
Remote Control with Batteries
2 x Quick Start Guides (1 English, 1 French/Spanish)

TV Stands
Power Cable
4 x Phillips Screws
USING THE REMOTE

INPUT
Change the currently-displayed input.

A/V CONTROLS
Control USB media player and some apps.

CLOSED CAPTIONS
Open the closed caption menu.

EXIT
Close the on-screen menu.

OK
Select the highlighted menu option.

BACK
Go to the previous on-screen menu.

VOLUME UP/DOWN
Increase or decrease loudness of the audio.

MUTE
Turn the audio off or on.

WIDE
Change the display mode.

NUMBER PAD
Manually enter a channel.

ENTER
Confirm channel or passcode entered using the number pad.

APP LAUNCHER
Quickly launch the pictured App. (Also turns the TV on if it is off.)

POWER
Turn TV on or off.

MENU
Display the on-screen menu.

INFO
Display the info window.

ARROW
Navigate the on-screen menu.

GUIDE
Display the info window.

V BUTTON
Open the VIA dock.

CHANNEL UP/DOWN
Change the channel.

LAST
Return to the channel last viewed.

PIC
Return to the channel last viewed.

DASH
Use with number pad to manually enter a digital sub-channel. (For example, 18-4 or 18-5.)
Press and hold while pressing another key to enter a blue character. For example, press ALT and W to enter a # character.

SHIFT
Press and hold while pressing another key to enter a capital letter.

ALT
Press and hold while pressing another key to enter a blue character. For example, press ALT and W to enter a # character.

ARROW
Navigate the on-screen menu.

DO NOT COVER THIS AREA
The IR blaster is located here.
It is recommended that two people take part in the stand installation

Remove any plastic wrapping from the TV and stand.

Place the TV screen-down on a clean, flat surface. To prevent scratches or damage to the screen, place the TV on a soft surface such as a carpet, rug, or blanket, and avoid any sharp edges.
Insert the stands into the base of the TV. (The stands are identical.)

Secure each stand to the TV with two (2) Phillips screws (included). Insert the screws into the back of the TV and tighten them using a Phillips screwdriver.

When you are finished, place the TV on a stable, level surface.
FIRST-TIME SET-UP

1. Connect all of your devices first. Choose **ONE** connection type for each device.

Match colored connectors to colored ports.

Note: The image shown here is for illustrative purposes only and may be subject to change. The actual number of ports and their locations may vary, depending on the model.
**AV Cable**
- **Good**
  - Analog
  - SD Video (480i)
  - Stereo Audio

**Component Cable**
- **Better**
  - Analog
  - HD Video (1080p)
  - Stereo Audio

**Coaxial Cable**
- **Better**
  - Analog/Digital
  - HD Video (1080i)
  - Stereo/HD Audio

**HDMI Cable (HDMI 1-4)**
- **Best**
  - Digital
  - Ultra HD Video (4K @ 30 Hz)
  - HD Audio
  - HDCP 2.2 (HDMI 1 AND 2)

**HDMI Cable (HDMI 5+)**
- **Best**
  - Digital
  - Ultra HD Video (4K @ 60 Hz)
  - HD Audio
  - HDCP 2.2
  - High Velocity Mode

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1. Maximum Resolution
2. Recommended for use with high-performance devices only
3. Latest technology to ensure compatibility with future UHD sources
4. Available for compatible gaming systems or high-performance PCs for display of 1080p @ 120 fps.
2. Press in on the button on the rear of the remote.

3. Lift the cover up to remove the battery cover.
4

Insert two batteries into the remote control. Make sure that the (+) and (-) symbols on the batteries match the (+) and (-) symbols inside the battery compartment.

5

Replace the battery cover.
If you have a high-speed Internet connection, connect an Ethernet cable from your modem or router to the back of your TV as shown. For the best Smart TV experience, VIZIO recommends using an Ethernet cable. However, your TV also has built-in Wi-Fi. See the Connecting to the Internet with Wi-Fi section for more information.

Connect the power cord to the back of the TV. The flat edge of the connector goes toward the outside of the TV.

Plug the power cord into an electrical outlet.
Choose your mode. Select Store Demo for in-store display. Select Home Use for in-home use.

Selezione "Home Use" para Mode de Casa o "Store Demo" para Demostración en la Tienda. Choisissez "Home Use" pour le Mode Domicile ou "Store Demo" pour la Démo en Magasin.

Turn the TV on by pressing the POWER button on the remote.

The Guided Setup app is displayed. Use the Arrow buttons on the remote to select Home Use and press OK.

Use the Arrow buttons on the remote to select your preferred language and press OK.

Follow the on-screen instructions to complete the first-time setup.

If you skipped a step or would like to repeat the guided setup, see the Help Topics page.
Press the **MENU** button on the Remote Control to display the TV SETTINGS menu.

Highlight **User Manual** and press **OK**.
Use the Up and Down Arrow Buttons to select the chapter you want to view.

Use the Left and Right Arrow Buttons to browse through the pages in each chapter.

Press the EXIT Button to exit the on-screen User Manual.

Press the BACK Button to return to the Table of Contents page.
To connect to a wireless network you will need:

- Wireless Router
- High-speed Internet connection
- SSID (Wireless network name)
- Network Password

For streaming video, your Internet connection speed should be 1.5 Mbps or higher.

If you don’t know how fast your connection speed is, contact your Internet Service Provider (ISP).

Press the **MENU** button to display the TV SETTINGS menu. Use the **Arrow** buttons to highlight **Guided Setup** and press **OK**. The GUIDED SETUP menu is displayed.

Highlight **Network Setup** and press **OK**. The Network Setup guide is displayed.
Highlight the name of your wireless network (this is the network’s SSID) and press OK.

If you do not see your SSID, you will need to enter it manually by selecting Hidden Network. For more information, see the TV’s User Manual.

Using the on-screen keyboard, enter your network’s password, then highlight Connect and press OK.

If you are having trouble connecting to your network, check your router placement:

- Walls and large metal objects can block the signal.
- Other devices broadcasting at 2.4 or 5 GHz can interfere with the signal.

- Wall blocks signal
- Furniture blocks signal
- Far from TV

- No wall blocks signal
- No furniture blocks signal
- Close to TV
VIZIO Internet Apps Plus® (V.I.A. Plus) delivers popular online content to your TV. V.I.A. features a selection of Apps that allow you to watch movies and TV shows, listen to music, get weather and news information, and more—all on demand.

A high-speed Internet connection is required to receive product updates and to access online content.

Press the **V Button** to display the V.I.A. Plus App Dock.

Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

Press the **Left/Right** Arrow buttons to scroll through the Apps on the dock. (The highlighted App is in the center of the dock.)

Press the **OK** button to launch an App.
The fullscreen V.I.A. Plus Apps window allows you to add and store apps. The Apps on the first page are displayed in the Dock and Apps on additional pages can be moved to the Dock.

Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

**My Apps**
Features the apps installed on your TV.

**Installed Apps**
The Apps displayed here are also available in the V.I.A. Plus App Dock.

**App Tabs**
Browse through apps on these tabs and add them to your My Apps tab.
You can also open the app directly from the app store.

Note: App location, appearance, and availability subject to change without notice.
VIEWING ULTRA HD CONTENT

Upscale 1080p Full HD Content to Ultra HD
Watch your favorite HD TV shows, movies, and sports upscaled to beautiful Ultra HD resolution with VIZIO's Spatial Scaling Engine (SSE).

Smart TV with Ultra HD Streaming
With support for HEVC decoding and the latest Wi-Fi standard 802.11ac (that's up to 3x faster than 802.11n), M-Series lets you stream Ultra HD from popular apps such as Netflix - available now.

Next Generation Ultra HD Devices
Support for the latest HDMI standard and HDCP 2.2* delivers Ultra HD playback from next-gen cable and satellite receivers, Blu-ray players, game consoles, and more.

* HDCP 2.2 supported on HDMI 1,2, and 5 ports.
Take a moment to register your product at

VIZIO.COM/PRODUCT-REGISTRATION

Why register?

- **Customized Support**
  Get assistance quickly with your information on hand.

- **News and Offers**
  Take advantage of the latest news and special offers from VIZIO.

- **Safety and Satisfaction**
  Stay up-to-date with important product updates and notifications.

REGISTER YOUR VIZIO PRODUCT NOW
**HELP TOPICS**

<table>
<thead>
<tr>
<th>How do I return to the Setup App?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• The on-screen menu has guided setup. Press <strong>MENU</strong>, then select <strong>Guided Setup</strong>. Select the type of setup you need and press <strong>OK</strong>. The Setup App will begin.</td>
</tr>
<tr>
<td>• To reset the TV to factory defaults, press <strong>MENU</strong> &gt; <strong>System</strong> &gt; <strong>Reset &amp; Admin</strong> &gt; <strong>Reset TV to Factory Defaults</strong>. If you have changed the default Parental Control Passcode, enter it now. Select <strong>Reset</strong>. Remember that all of your settings will be lost.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>There is a picture, but there is no sound.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Press the <strong>VOLUME UP</strong> button on the remote.</td>
</tr>
<tr>
<td>• Press the <strong>MUTE</strong> button on the remote to ensure that mute is off.</td>
</tr>
<tr>
<td>• Press <strong>MENU</strong> &gt; <strong>Audio</strong>. Be sure <strong>TV Speakers</strong> is set to <strong>On</strong>.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The TV displays “No Signal.”</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Be sure your connected devices are turned on.</td>
</tr>
<tr>
<td>• Press the <strong>INPUT</strong> button on the remote and select the input to which your device is connected (HDMI-1, HDMI-2, COMP, etc.).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>There are black/gray bars on the top/bottom/sides of the screen.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Note that some television channels add black bars to the picture.</td>
</tr>
<tr>
<td>• Set the TV to <strong>Wide</strong> or <strong>Zoom</strong> mode. Press the <strong>WIDE</strong> button, highlight <strong>Wide</strong> or <strong>Zoom</strong>, and press <strong>OK</strong>.</td>
</tr>
<tr>
<td>• Adjust the video settings of your external device.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>There is no power.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Be sure the power cord is securely connected to the AC socket on the TV and to a working electrical outlet.</td>
</tr>
<tr>
<td>• Press the <strong>POWER</strong> button on the remote or on the side of the TV.</td>
</tr>
<tr>
<td>• If the above steps do not work, try plugging the power cord into a different outlet.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The V.I.A. App is not working.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Be sure your TV is connected to the Internet.</td>
</tr>
<tr>
<td>• Restart the App by pressing the <strong>EXIT</strong> button to close the App, then open the App.</td>
</tr>
<tr>
<td>• Reboot your TV by pressing the <strong>POWER</strong> button on the remote, then turn it back on.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>I am having trouble connecting to my network.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• If you are using an Ethernet cable, ensure it is securely connected to your router/modem and the TV.</td>
</tr>
<tr>
<td>• If you are connecting wirelessly, try repositioning your router for the best connection.</td>
</tr>
<tr>
<td>• Turn off all devices. Restart your router/modem.</td>
</tr>
<tr>
<td>• Try to use another internet-connected device. If it is not working, call your Internet Service Provider (ISP).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The remote is not responding.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Make sure the batteries are properly inserted, matching the - and + symbols.</td>
</tr>
<tr>
<td>• Replace the batteries with fresh ones.</td>
</tr>
</tbody>
</table>
LEGAL / COMPLIANCE

FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

Caution

Always use an AC/DC power adapter that is properly grounded. Use the AC cords listed below for each area.

<table>
<thead>
<tr>
<th>Country</th>
<th>Compliance Control Regulation</th>
</tr>
</thead>
<tbody>
<tr>
<td>USA</td>
<td>UL</td>
</tr>
<tr>
<td>Germany</td>
<td>VDE</td>
</tr>
<tr>
<td>UK</td>
<td>BASE/BS</td>
</tr>
<tr>
<td>Japan</td>
<td>Electric Appliance Control Act</td>
</tr>
<tr>
<td>Canada</td>
<td>CSA</td>
</tr>
</tbody>
</table>

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LIMITED WARRANTY

ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only.

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one (1) year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via e-mail: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday (CST) or visit www.VIZIO.com. PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE.

Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE.

CHECK WWW.VIZIO.COM FOR THE MOST CURRENT VERSION.

Personal Data

If your VIZIO product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the unit before it is serviced, regardless of the servicer.

Zero Bright Pixel Defect Guarantee

This policy covers “zero bright pixel” defects for the duration of the limited “ONE YEAR WARRANTY” on select new product purchases. To determine if this guarantee applies to your product, refer to the “DETAILS” tab of the model’s product information page (www.VIZIO.com) or look for the “zero bright pixel” guarantee on the box.
LIMITED WARRANTY - CANADA

ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR

Covers units purchased as new in Canada

VIZIO provides a warranty to the original purchaser of a New Product against defects in materials and workmanship for a period of one year from the date of purchase. If a Product covered by this warranty is determined to be defective, within the warranty period, authorized for sale in Canada and from an authorized Canadian reseller, VIZIO will repair, replace or refund the unit at its sole option and discretion. VIZIO reserves the right to dispatch In-Home Service subject to availability or provide other service type options.

To obtain warranty service, contact VIZIO Technical Support via email: techsupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday (CST) or visit www.vizio.ca. Pre-authorization must be obtained before sending any product to a VIZIO service center. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO’s option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is greater.

Type of Service

TV’s 32” or larger will usually be serviced in-home. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. In-Home Service is subject to availability. VIZIO will provide other service type options when in-home service is not available.

VIZIO’s ninety-day limited warranty only covers defects in materials and workmanship. Items not covered include but are not limited to cost of shipping or carrying the TV to a VIZIO authorized service center. Products with unreadable or removed serial numbers or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold “AS IS”, “CLEARANCE”, “FACTORY RECERTIFIED”, or by a non-authorized reseller.

Limitations and Exclusions

VIZIO’s one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than a VIZIO authorized service center. Products with unreadable or removed serial numbers or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold “AS IS”, “CLEARANCE”, “FACTORY RECERTIFIED”, or by a non-authorized reseller.

There are no express warranties other than those listed or described above. Any implied warranties, including any implied warranty of merchantability and fitness for a particular purpose, shall be limited in duration to the period of time set forth above. VIZIO’S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO’S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. VIZIO’S LIABILITY LIMITATIONS REPLACE ALL OTHER REMEDIES WHICH YOU MAY ALSO HAVE RIGHTS, WHICH VARY FROM PROVINCE TO PROVINCE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. Check www.vizio.ca for the MOST CURRENT VERSION.

Personal Data

If your VIZIO product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for backing up and restoring any data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the unit before it is serviced, regardless of the service.

ZERO BRIGHT PIXEL DEFECT GUARANTEE

This policy covers “zero bright pixel” defects for the duration of the limited “ONE YEAR WARRANTY” on select new product purchases. To determine if this guarantee applies to your product, refer to the “DETAILS” tab of the model’s product information page www.vizio.ca or look for the “zero bright pixel” guarantee on the box.

Recertified Warranty

NINETY DAY LIMITED WARRANTY ON PARTS AND LABOR

Covers units purchased and currently located in Canada.


VIZIO provides a warranty to the original purchaser of its products against defects in materials and workmanship for a period of ninety (90) days of non-commercial use. If a Product covered by this warranty is determined to be defective, within the warranty period, authorized for sale in Canada and from an authorized Canadian reseller, VIZIO will repair, replace or refund the unit at its sole option and discretion. VIZIO reserves the right to dispatch In-Home Service subject to availability or provide other service type options.

To obtain warranty service, contact VIZIO Technical Support via email: techsupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday (CST) or visit www.vizio.ca. Proof of purchase in the form of a purchase receipt or copy thereof is required.

Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO’s option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is later.

Types of Service

Units 32” or larger will usually be serviced in-home. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. However, in some cases, it may be necessary to send the unit to a VIZIO service center. VIZIO will cover the transportation charges to and from the same location customer.

Units less than 32” must be sent to a VIZIO service center. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. Pre-authorization is required before sending any unit in for service.

Any returns to VIZIO’s service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

VIZIO offers these supplier parts contact information for your convenience. In the event service is needed on your VIZIO product, please contact one of the following VIZIO authorized spare parts distributors with the required part number.

Vizparts.com Inc
710 Epperson Drive, Suite B
City of Industry, CA 91748
(888) 260 - 7765
www.vizparts.com
LIMITED WARRANTY - MEXICO

ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR

Covers units purchased as new in Mexico Only.
VIZIO Sales & Marketing México S. de. R.L. de C.V. provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage or ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO Sales & Marketing México S. de. R.L. de C.V. will either repair or replace the unit at its sole option and discretion. To obtain warranty service, contact VIZIO Sales & Marketing México S. de. R.L. de C.V. Technical Support via email: apoyo tecnico.mx@VIZIO.com or via phone at 011 (855) 472-7444 from 9:00AM to 6:00PM Monday through Friday (CST) or visit www.VIZIO.mx. Pre-authorization must be obtained before sending any product to a VIZIO Sales & Marketing México S. de. R.L. de C.V. service center. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO Sales & Marketing México S. de. R.L. de C.V.'s option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

Type of Service

Defective Products must be sent to a VIZIO Sales & Marketing México S. de. R.L. de C.V. service center to obtain warranty service. VIZIO Sales & Marketing México S. de. R.L. de C.V. is not responsible for transportation costs to the service center, but VIZIO Sales & Marketing México S. de. R.L. de C.V. will cover return shipping to the customer. Pre-authorization is required before sending any unit in for warranty service.

Product returns to VIZIO Sales & Marketing México S. de. R.L. de C.V.'s service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Sales & Marketing México S. de. R.L. de C.V. Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO Sales & Marketing México S. de. R.L. de C.V. service center.

Limitations and Exclusions

VIZIO Sales & Marketing México S. de. R.L. de C.V.'s one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than a VIZIO Sales & Marketing México S. de. R.L. de C.V. authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECONDITIONED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO Sales & Marketing México S. de. R.L. de C.V.'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO Sales & Marketing México S. de. R.L. de C.V.'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. VIZIO Sales & Marketing México S. de. R.L. de C.V. SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK www.VIZIO.mx FOR THE MOST CURRENT VERSION.

Personal Data

If your VIZIO Sales & Marketing México S. de. R.L. de C.V. product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO Sales & Marketing México S. de. R.L. de C.V. recommends that you always clear all personal information from the unit before it is serviced, regardless of the service.

ZERO BRIGHT PIXEL DEFECT GUARANTEE

This policy covers "zero bright pixel" defects for the duration of the limited "ONE YEAR WARRANTY" on select new product purchases. To determine if this guarantee applies to your product, refer to the “DETAILS” tab of the model’s product information page www.VIZIO.mx or look for the "zero bright pixel" guarantee on the box.

INFORMATION EXCLUSIVELY FOR MEXICO

VIZIO Sales & Marketing México S. de. R.L. de C.V. is not obligated to honor the warranty in the following cases:

(a) When the Product has been used under other than normal conditions.
(b) When the Product has not been operated according to the accompanying instructions for use.
(c) When the Product has been altered or repaired by persons not authorized by VIZIO Sales & Marketing México S. de. R.L. de C.V. or the respective seller.

You may contact the importer or the merchant from whom you purchased the VIZIO Sales & Marketing México S. de. R.L. de C.V. Product to make a warranty claim, to obtain information related to the procedure to file a warranty claim, and to obtain information related to parts, components, supplies and accessories, or contact VIZIO Sales & Marketing México S. de. R.L. de C.V.'s authorized representative as follows:

Warranty Support LATAM S.A. de C.V.
Calle Nubes #412
Colonia Jardines del Moral
León, Gto. C.P. 37160

Customer Service in Mexico (toll-free): 01-800-801-0096 or 001-855-472-7444
When calling from the United States to Mexico (toll-free): 1-855-472-7444

Date of purchase:
Model:
Brand:
To make a warranty claim, submit this Product and this policy, duly stamped by the establishment from which it was purchased. For customers in Mexico with VIZIO Sales & Marketing México S. de. R.L. de C.V. televisions that are larger than 32 inches, VIZIO Sales & Marketing México S. de. R.L. de C.V. or its authorized representative will provide onsite warranty coverage of repair and/or replacement services.

Under the terms of this warranty, VIZIO Sales & Marketing México S. de. R.L. de C.V. or its representative must exchange the covered Product for a warranty replacement at their option if a Product determined to be defective is returned to VIZIO Sales & Marketing México S. de. R.L. de C.V. or the respective seller.

VIZIO Sales & Marketing México S. de. R.L. de C.V.
Blvd. Manuel Avila Camacho 36, Piso 12
Lomas de Chapultepec Sección I
Delegación Miguel Hidalgo
México, D.F. C.P. 11000

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