

# VIZIO



## **INSTALLATION GUIDE**

Model RS65-B2

# IMPORTANT SAFETY INSTRUCTIONS

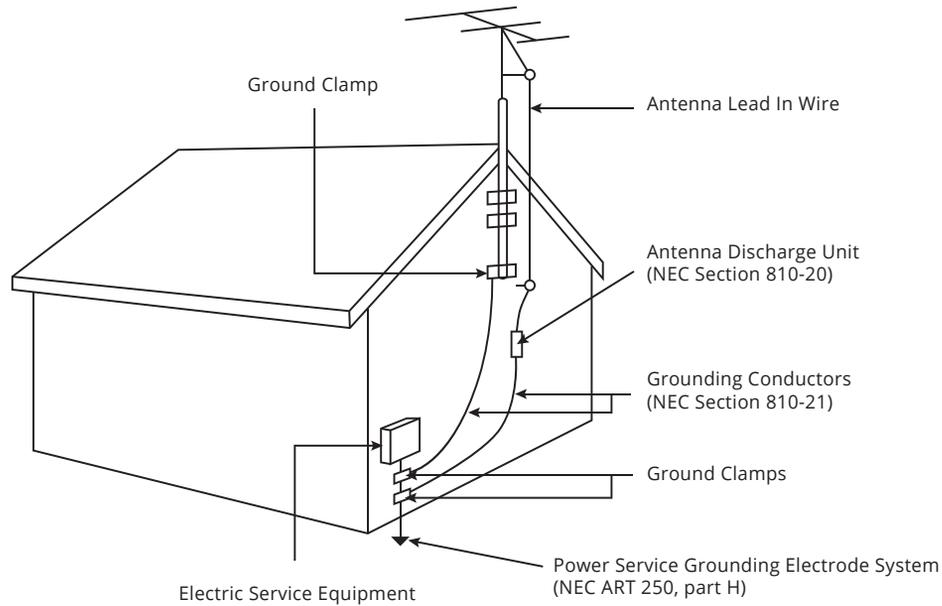
Your TV is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your TV from being damaged, the following instructions should be observed for the installation, use, and maintenance of your TV. Read the following safety instructions before operating your TV. Keep these instructions in a safe place for future reference.

- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your TV.
- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over. 
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Unplug the power cord before cleaning your TV.
- When moving your TV from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your TV to avoid causing fire, electric shock, or component damage.
- A distance of at least three feet should be maintained between your TV and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your TV close to smoke. Operating your TV close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of your TV and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your TV in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your TV cabinet. Do not place any objects on the top of your TV. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your TV.
- Your TV should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not apply pressure or throw objects at your TV. This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your TV. To totally disconnect power, unplug the power cord.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your TV that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

- The wall socket should be installed near your TV and easily accessible.
- Only power of the marked voltage can be used for your TV. Any other voltage than the specified voltage may cause fire or electric shock.
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.
- Unplug your TV during a lightning storm or when it will not be used for long period of time. This will protect your TV from damage due to power surges.
- Do not attempt to repair or service your TV yourself. Opening or removing the back cover may expose you to high voltages, electric shock, and other hazards. If repair is required, contact your dealer and refer all servicing to qualified service personnel.
- **WARNING:** Keep your TV away from moisture. Do not expose your TV to rain or moisture. If water penetrates into your TV, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your TV if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your TV yourself.
- Avoid using dropped or damaged appliances. If your TV is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your TV may cause fire or electric shock.
- Do not install your TV in an area with heavy dust or high humidity. Operating your TV in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your TV. Ensure that the power cord and any other cables are unplugged before moving your TV.
- When unplugging your TV, hold the AC/DC power adapter, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your TV will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator. Do not expose batteries to excessive heat such as sunshine, fire or the like.
- If any of the following occurs, contact the dealer:
  - The power cord fails or frays.
  - Liquid sprays or any object drops into your TV.
  - Your TV is exposed to rain or other moisture.
  - Your TV is dropped or damaged in any way.
  - The performance of your TV changes substantially.
- This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- **CAUTION** - These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of unisolated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.



# TELEVISION ANTENNA CONNECTION PROTECTION



- If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.
- Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.
- Lightning Protection: For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.
- Power Lines: Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits. Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.

Take a moment to register your product at

**[vizio.com/product-registration](https://vizio.com/product-registration)**

## Why register?



### Customized Support

Get assistance quickly with your information on hand.



### News and Offers

Take advantage of the latest news and special offers from VIZIO.



### Safety and Satisfaction

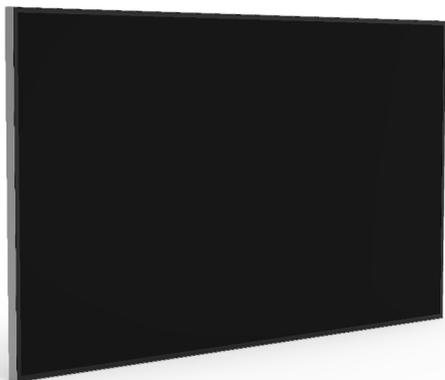
Stay up-to-date with important product updates and notifications.

**REGISTER YOUR VIZIO PRODUCT NOW**

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# PACKAGE CONTENTS



VIZIO RS65-B2 LED UHDTV



Wireless Subwoofer



2 x Satellite Speakers



High Definition Sound Bar



Remote Control  
(with 2 x AAA Batteries)



IR Remote Receiver



Die-Cast Aluminum Stand



Installation Guide



2 x Long Brackets



2 x Short Brackets



8 x Phillips Screws  
(Bag labeled □)



8 x Phillips Screws  
(Bag labeled Δ)



2 x Short Power Cables  
(Wrappers labeled  
Sound Bar and TV)



1 x Long Power Cable  
(Wrapper labeled Subwoofer)



HDMI Cable  
(Connects Sound Bar to TV)



2 x Satellite Speaker  
Audio Cables



Assorted Covers  
(Bags labeled SB NECK COVER,  
SB NECK COVER\_R, and SB NECK COVER\_L)



2 x Sound Bar Feet



2 x Wall Mount Brackets  
and Screws  
(For Satellite Speakers)

# USING THE REMOTE

## APP LAUNCHER

Quickly launch the pictured App.  
(Also turns the TV on if it is off.)

## INPUT

Change the currently-displayed input.

## A/V CONTROLS

Control USB media player and some apps.

## CLOSED CAPTIONS

Open the closed caption menu.

## EXIT

Close the on-screen menu.

## OK

Select the highlighted menu option.

## BACK

Go to the previous on-screen menu.

## VOLUME UP/DOWN

Increase or decrease loudness of the audio.

## MUTE

Turn the audio off or on.

## WIDE

Change the display mode.

## NUMBER PAD

Manually enter a channel.

## ENTER

Confirm channel or passcode entered using the number pad.

## POWER

Turn TV on or off.

## MENU

Display the on-screen menu.

## INFO

Display the info window.

## ARROW

Navigate the on-screen menu.

## GUIDE

Display the info window.

## V BUTTON

Open the VIA dock.

## CHANNEL UP/DOWN

Change the channel.

## LAST

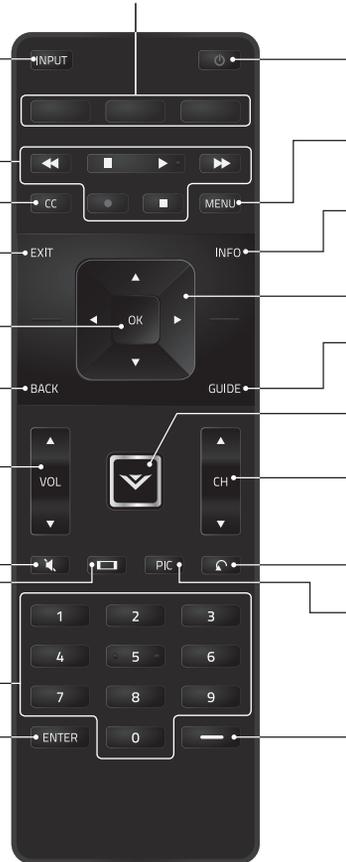
Return to the channel last viewed.

## PIC

Opens the picture mode menu.

## DASH

Use with number pad to manually enter a digital sub-channel.  
(For example, 18-4 or 18-5.)



**DO NOT COVER THIS AREA**  
The IR blaster is located here.



**SHIFT**

Press and hold while pressing another key to enter a capital letter.

**ALT**

Press and hold while pressing another key to enter a blue character. For example, press ALT and W to enter a # character.

**ARROW**

Navigate the on-screen menu.

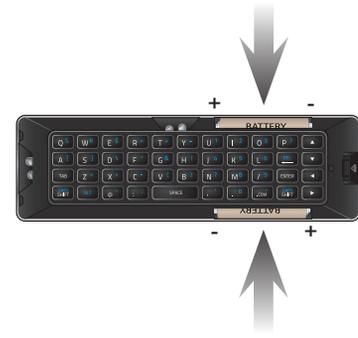
# REMOTE CONTROL - INSERTING BATTERIES

1



Press in on the button on the rear of the remote.  
Lift the cover up to remove the battery cover.

2



Insert two batteries into the remote control. Make sure that the (+) and (-) symbols on the batteries match the (+) and (-) symbols inside the battery compartment.  
Replace the battery cover.

# INSTALLING THE TV

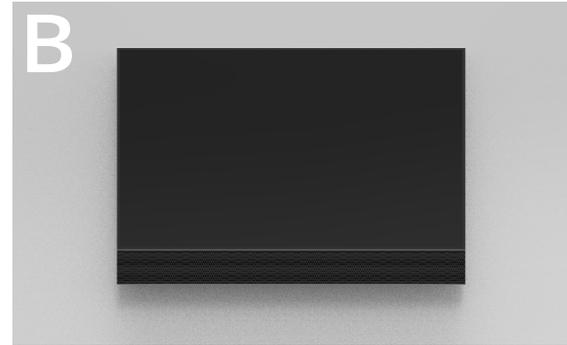
There are four ways to set up the TV.

**A**



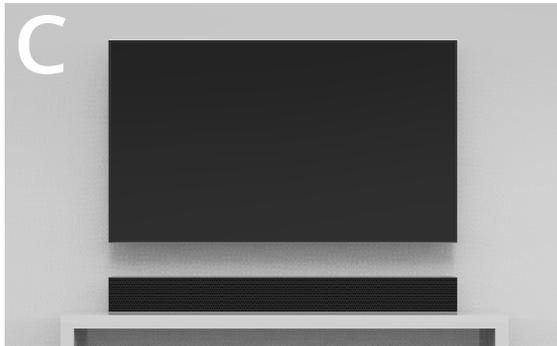
TV with Sound Bar and Stand.  
Begin on page 12.

**B**



TV and Sound Bar wall-mounted.  
Begin on page 22.

**C**



TV wall-mounted and  
Sound Bar on Media Console.  
Begin on page 32.

**D**



TV with Stand.  
Begin on page 42.

# A. TV WITH SOUND BAR AND STAND



## WHAT YOU NEED:



RS65-B2 UHD TV



2 x Long Brackets



2 x Short Brackets



4 x Covers  
(2 x SB NECK COVER,  
2 x screw covers)



Sound Bar



8 x Phillips Screws  
(Bag labeled □ )



8 x Phillips Screws  
(Bag labeled Δ )

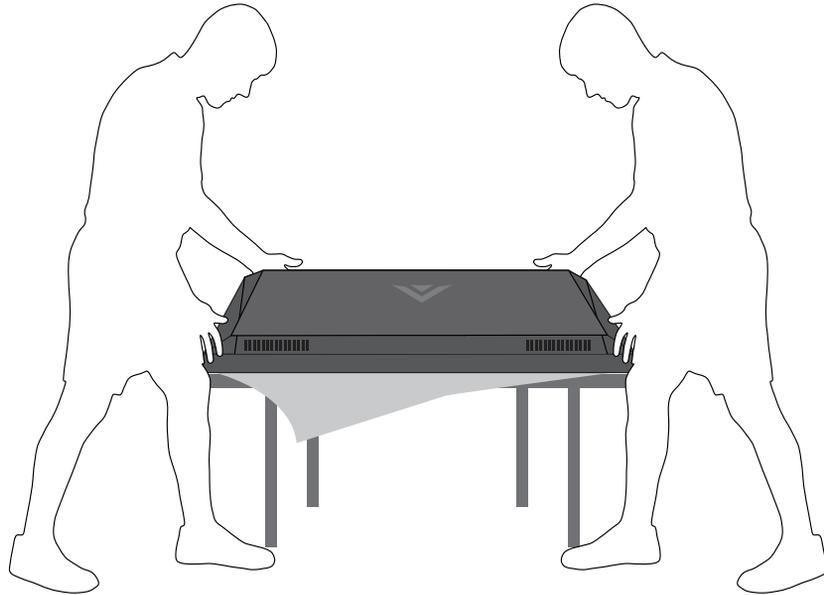


IR Remote Receiver



Stand

# A1

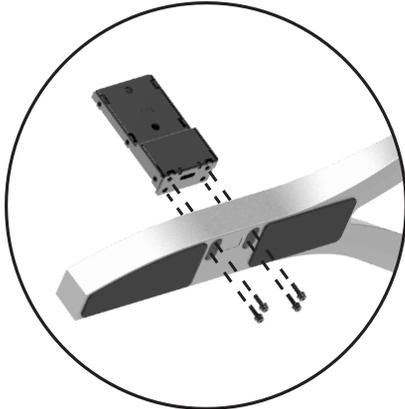


It is recommended that at least two people take part in assembling and installing the TV.

Place the TV screen-down on a clean, flat surface. To prevent scratches or damage to the screen, place the TV on a soft surface such as a carpet, rug, or blanket, and avoid any sharp edges.

# A2

## Bottom of Stand:

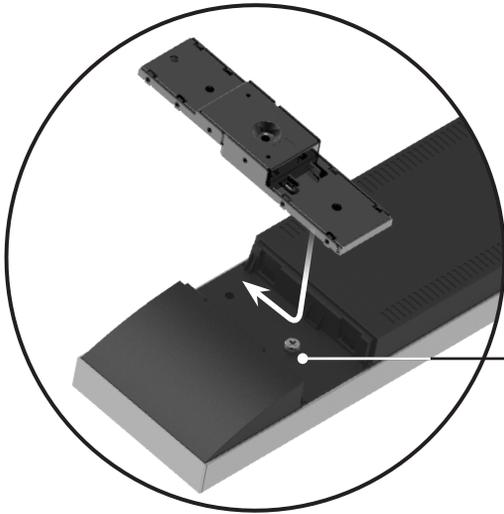


Align and insert the Short Bracket into the stand as shown.

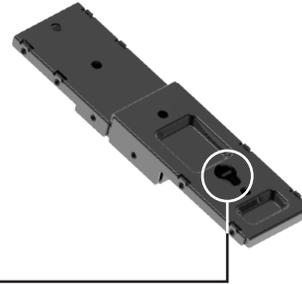
Insert and tighten 4 screws (bag labeled:  $\Delta$ ) into each side of the stand.

# A3

**Back of Sound Bar:**



**Back of Long Bracket:**



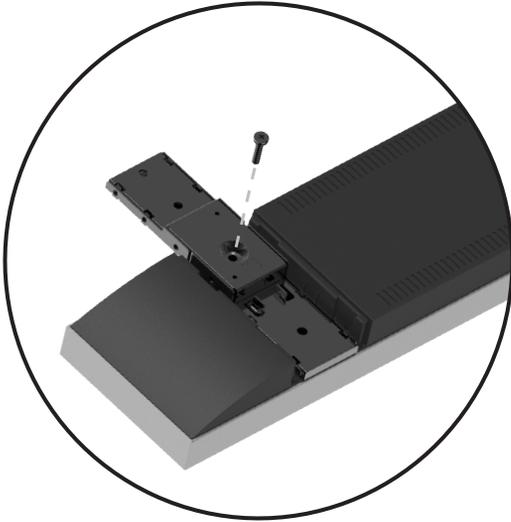
Place the hole on the Long Bracket over the screw on the Sound Bar.

Slide the Long Bracket toward the top of Sound Bar to latch it into place.

Repeat this step for each side.

# A4

## Back of Sound Bar:

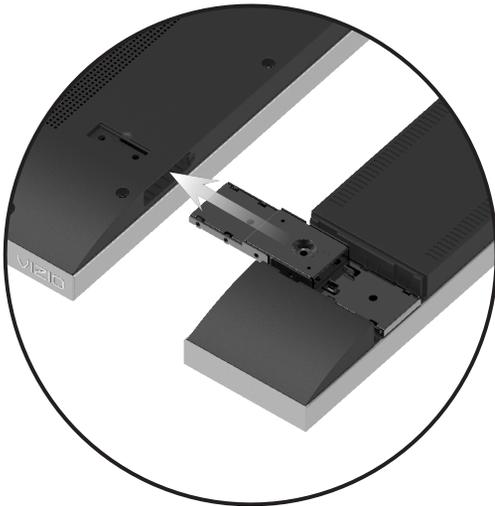
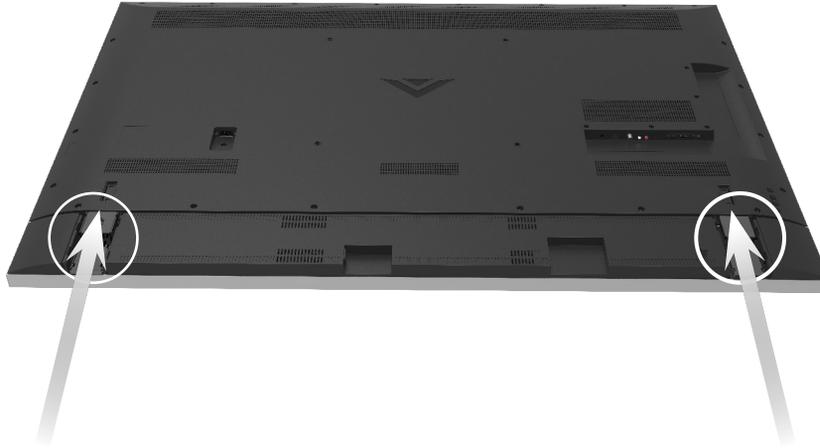


Insert and tighten 1 screw (bag labeled: □) into the back of the Long Bracket as shown.

Repeat this step for each side.

# A5

Back of TV:

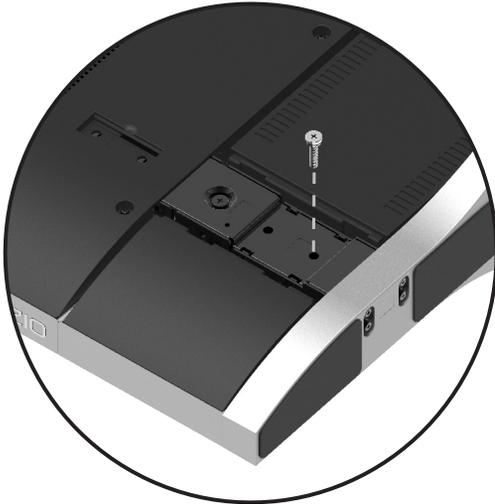
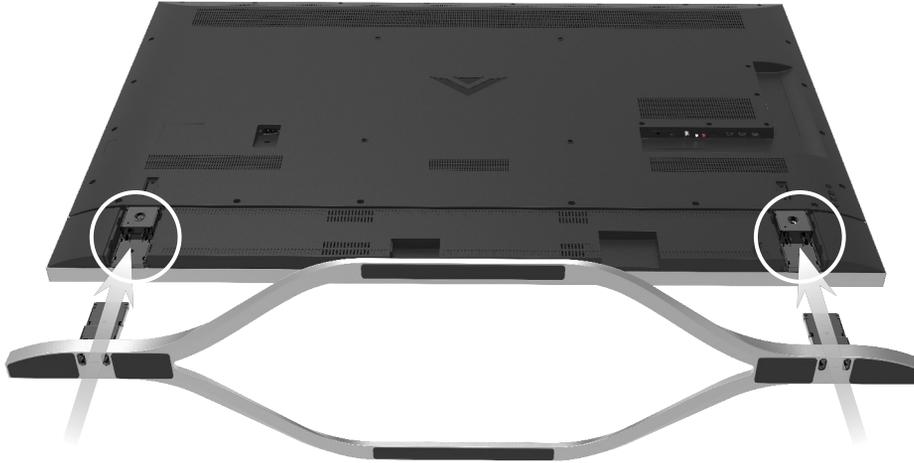


Align the Long Brackets with the slots in the bottom of the TV as shown.

Carefully insert the Long Brackets into the slots and slide the Sound Bar into place.

# A6

Back of TV:



Align the Stand with the bottom of the Sound Bar as shown.

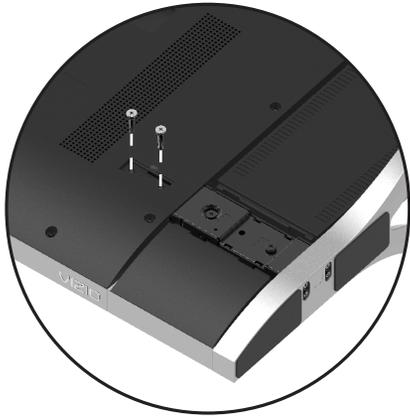
Carefully slide the Stand into place.

Insert and tighten 1 screw (bag labeled: ) into both sides of the Short Bracket as shown.

## Back of TV:

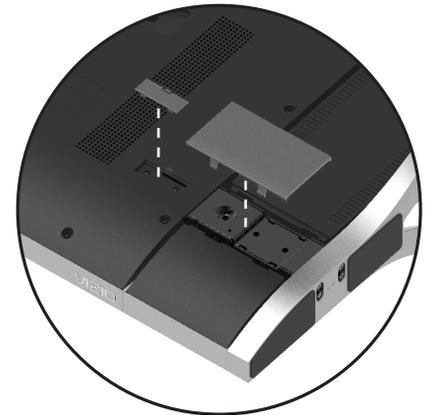


# A7



Insert and tighten 2 screws (bag labeled □) into both sides of the TV as shown.

# A8



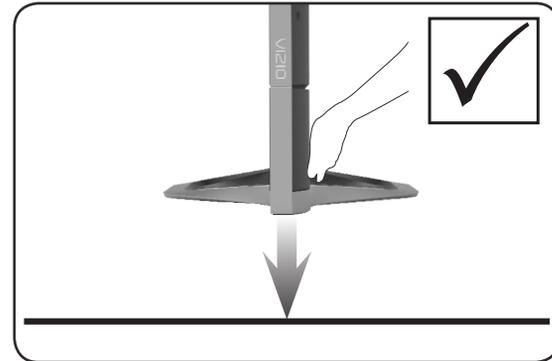
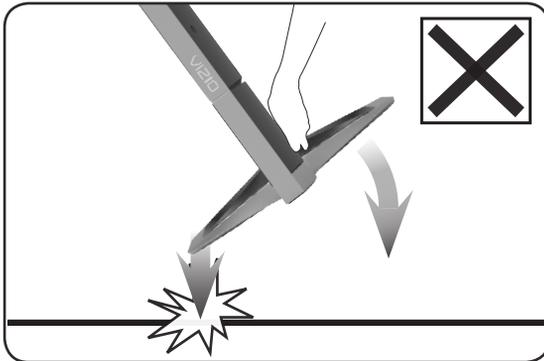
Align and attach the screw covers and bracket covers (bag labeled SB NECK COVER) to both sides.

# A9

Back of TV:



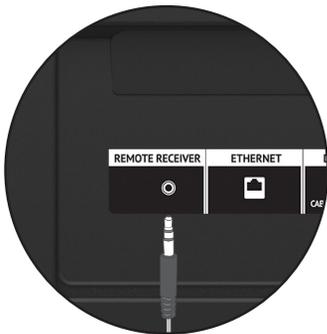
With the help of another person, carefully lift the TV by holding onto the indicated areas. To avoid damaging the TV, do not touch the screen.



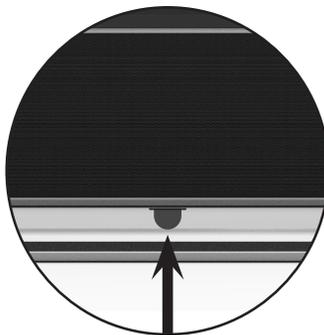
Gently lower the TV straight down onto a stable, level surface.

# A10

## Back of TV:



Connect the IR Remote Receiver to the Remote Receiver port on the back of the TV.



Peel away the adhesive layer on the IR Remote Receiver and position it under the Sound Bar. Apply pressure for a few seconds, and then make sure that the IR Remote Receiver is firmly attached to the underside of the TV.

## B. TV AND SOUND BAR WALL-MOUNTED



### WHAT YOU NEED:



RS65-B2 UHD TV



2 x Long Brackets



4 x Covers  
(SB NECK COVER\_L, SB NECK COVER\_R,  
and 2 screw covers)



Sound Bar

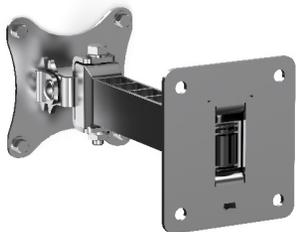


IR Remote Receiver



6 x Phillips Screws  
(Bag labeled □)

## NOT INCLUDED



Wall Mount



The RS65-B2 TV weighs **96.23 lbs.** Be sure that the wall mount you purchase is capable of supporting the weight of the TV.

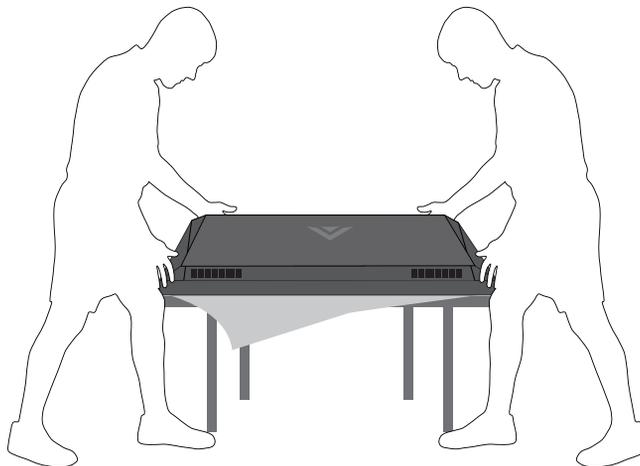
The hole pattern for the RS65-B2 is 400 mm x 400 mm. Use M6 screws to attach the TV to the mount.

After you have determined that you have the correct mount for your TV, you can begin the installation.



The screws pre-installed in the back of the RS65-B2 cannot support its weight. **Do not use these screws to attach the TV to your wall mount.**

# B1

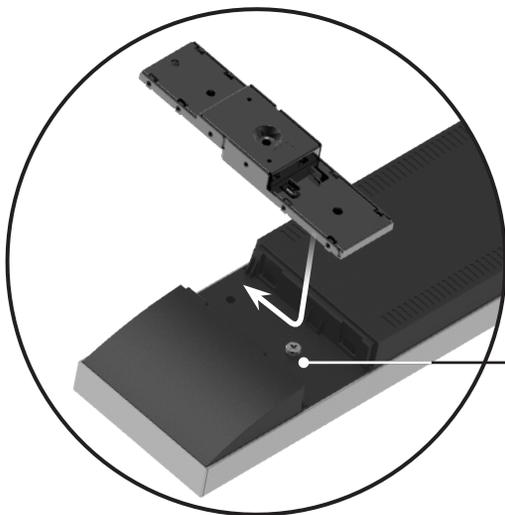


It is recommended that at least two people take part in assembling and installing the TV.

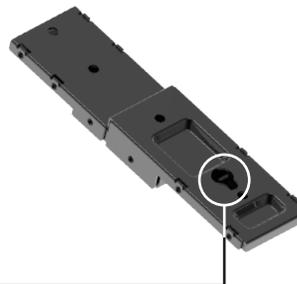
Place the TV screen-down on a clean, flat surface. To prevent scratches or damage to the screen, place the TV on a soft surface such as a carpet, rug, or blanket, and avoid any sharp edges.

# B2

**Back of Sound Bar:**



**Back of Long Bracket:**



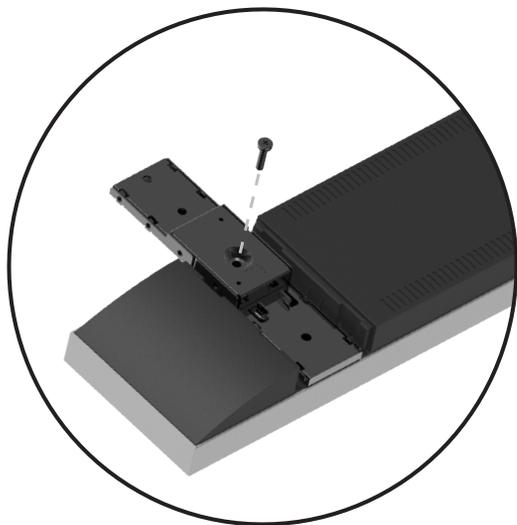
Place the hole on the Long Bracket over the screw on the Sound Bar.

Slide the Long Bracket toward the top of Sound Bar to latch it into place.

Repeat this step for each side.

# B3

## Back of Sound Bar:

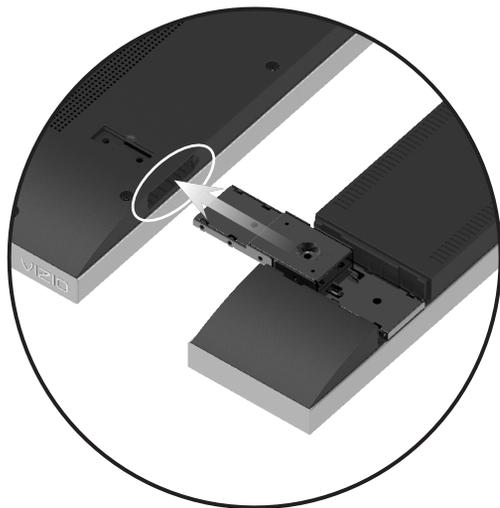
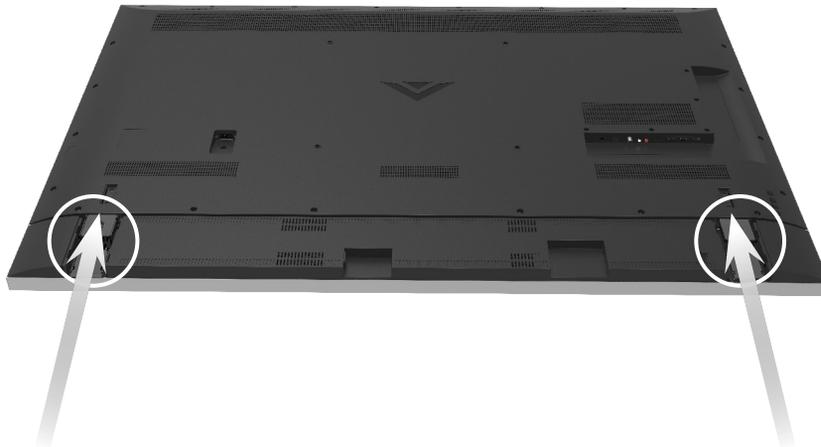


Insert and tighten 1 screw (bag labeled: ) into the back of the Long Bracket as shown.

Repeat this step for each side.

# B4

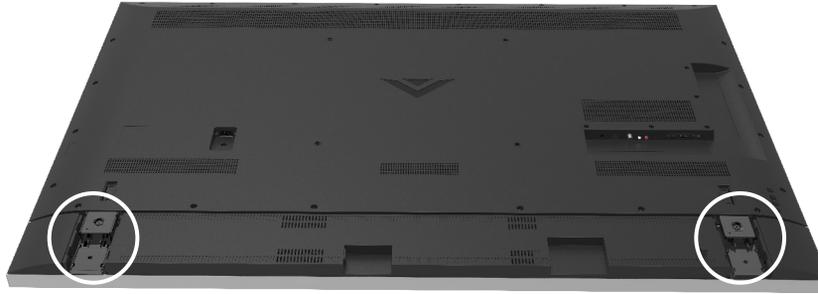
## Back of TV:



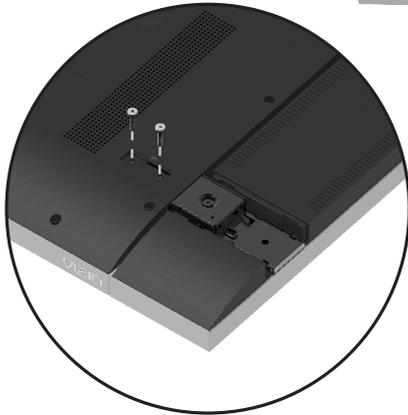
Align the Long Brackets with the slots in the bottom of the TV as shown.

Carefully insert the Long Brackets into the slots and slide the Sound Bar into place.

## Back of TV:

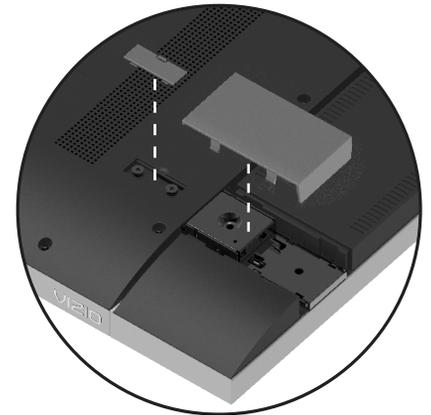


# B5



Insert and tighten 2 screws (bag labeled: □) into both sides of the TV as shown.

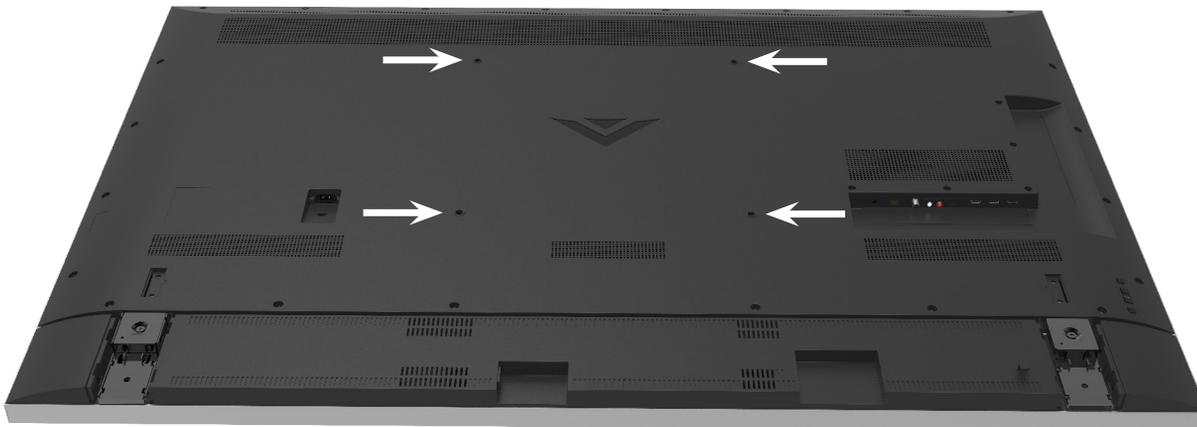
# B6



Align and attach the screw covers and neck covers (bags labeled SB NECK COVER\_L and SB NECK COVER\_R) to both sides.

# B7

## Back of TV:



Remove the screws from the wall mount holes on the back of the TV. Save these screws with the stand and other hardware.

Install a compatible wall mount bracket.



Note: If you remove the TV from the wall mount and set it up on the stand, you must reinstall these screws.

# B8

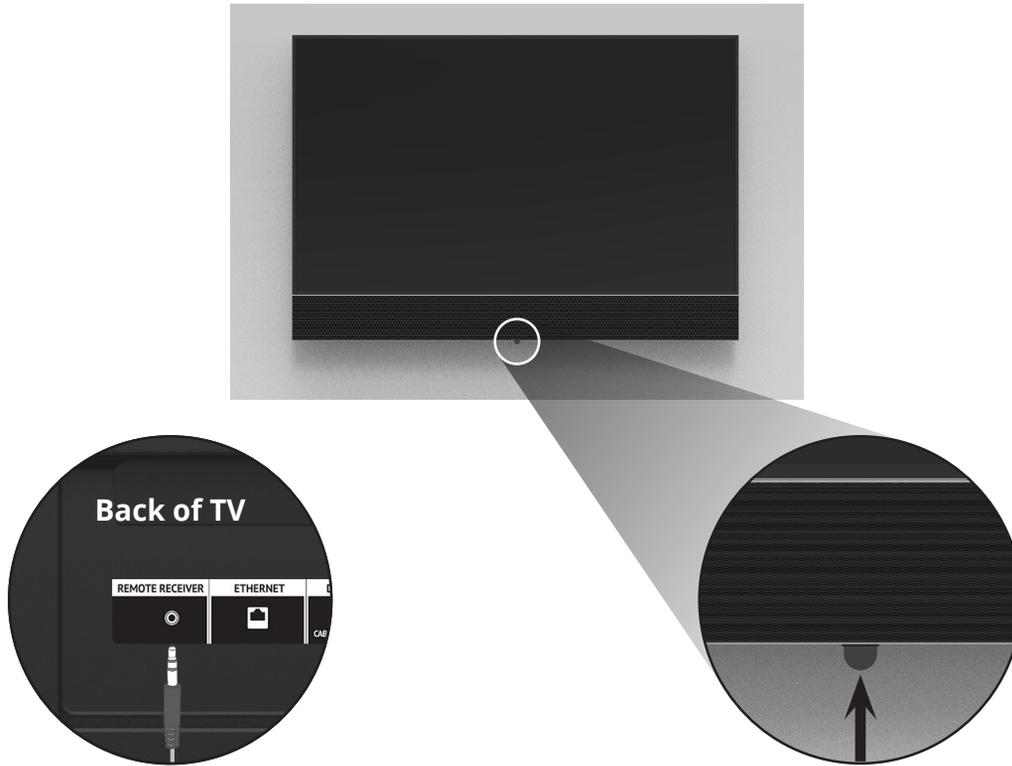


With the help of another person, carefully lift the TV and attach it to the wall mount. Grasp the bottom of the sound bar and the frame around the screen.



Do not touch the screen. You can damage the screen if you press on it while lifting the TV.

# B9



Connect the IR Remote Receiver to the Remote Receiver port on the back of the TV.

Peel away the adhesive layer on the IR Remote Receiver and position it under the Sound Bar. Apply pressure for a few seconds, and then make sure that the IR Remote Receiver is firmly attached to the underside of the Sound Bar.

# C. TV WALL-MOUNTED WITH SEPARATED SOUND BAR



## WHAT YOU NEED:



RS65-B2 UHD TV



Sound Bar



IR Remote Receiver



2 x Sound Bar Feet



2 x Covers

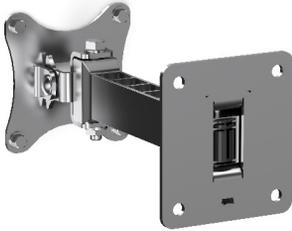


2 x Covers  
(SB NECK COVER\_L &  
SB NECK COVER\_R)



2 x Screw Covers

## NOT INCLUDED



Wall Mount



The RS65-B2 TV weighs **84.55 lbs.** Be sure that the wall mount you purchase is capable of supporting the weight of the TV.

The hole pattern for the RS65-B2 is 400 mm x 400 mm. Use M6 screws to attach the TV to the mount.

After you have determined that you have the correct mount for your TV, you can begin the installation.



The screws pre-installed in the back of the RS65-B2 cannot support its weight. **Do not use these screws to attach the TV to your wall mount.**

## NOT INCLUDED



HDMI Cable

(For Sound Bar - TV Connection)

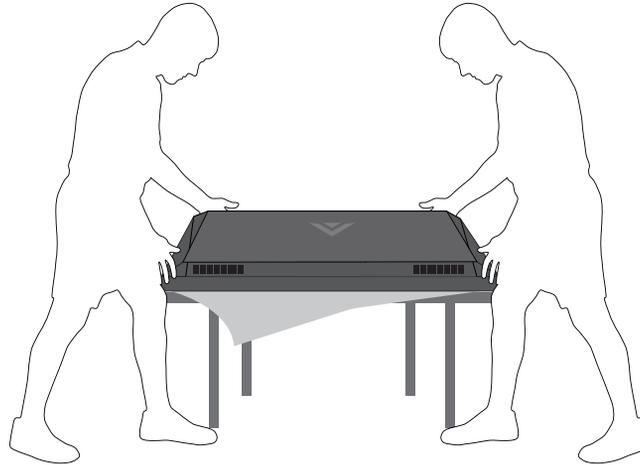


The sound bar weighs 11.68 lbs. and is 57.37" wide.

- Be sure that the surface that you set it on is capable of supporting its weight.
- The surface that you set it on should be at least as wide as the sound bar.
- The surface that you set it on should be deep enough that the sound bar cannot be easily knocked off.

The included HDMI cable is only long enough to reach the Sound Bar when it is mounted to the bottom of the TV.

# C1

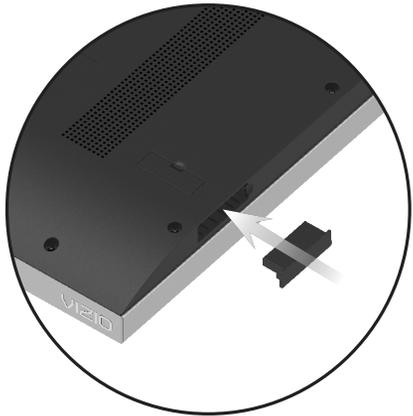
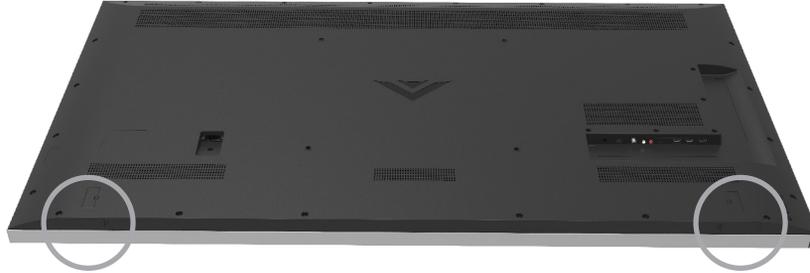


It is recommended that at least two people take part in assembling and installing the TV.

Place the TV screen-down on a clean, flat surface. To prevent scratches or damage to the screen, place the TV on a soft surface such as a carpet, rug, or blanket, and avoid any sharp edges.

# C2

## Back of TV:

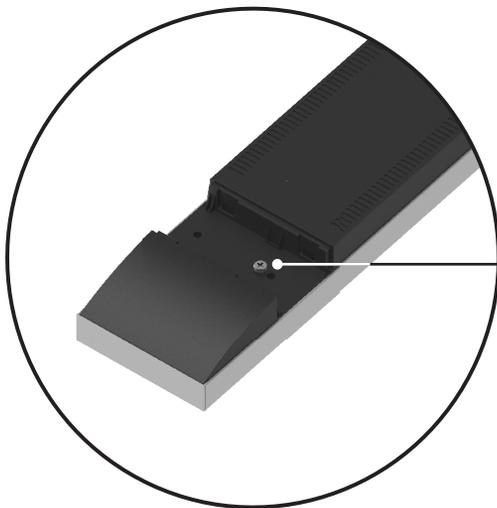


Insert the plastic covers into both sides of the TV:

- 2x Sound Bar Neck covers
- 2x Screw Covers

# C3

## Back of Sound Bar:



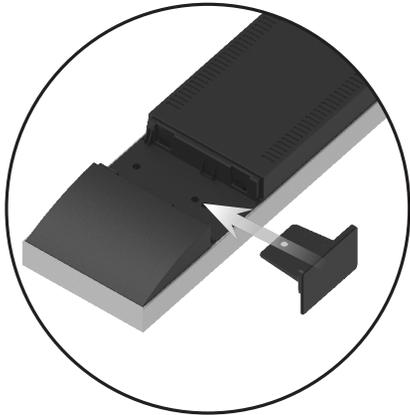
Remove and save the indicated screw from both ends of the Sound Bar.

(This screw is needed for step C5.)

## Back of Sound Bar:



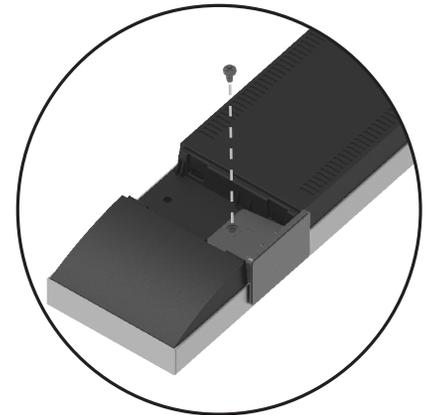
### C4



Align and insert a Sound Bar foot (bag labeled SB Stand Foot) into each side of the Sound Bar.

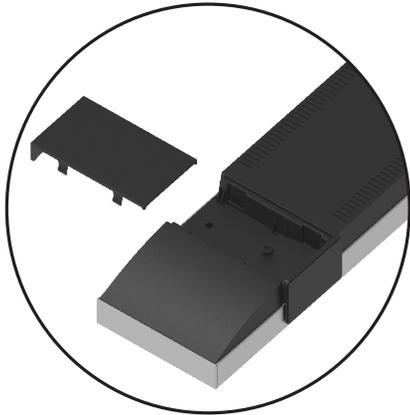
Insert a screw (from Step C3) into each foot and tighten it to secure the foot to the Sound Bar.

### C5

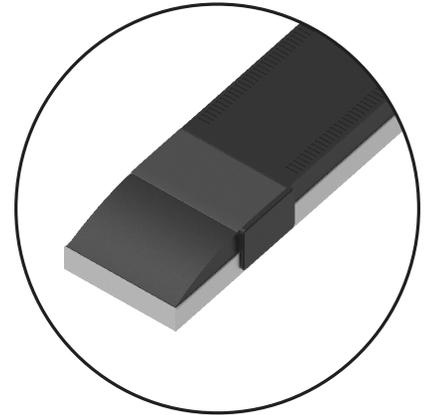


# C6

## Back of Sound Bar:



Align and attach the covers  
(bag labeled SB NECK COVER\_L and SB NECK  
COVER\_R) to each side of the Sound Bar.



# C7

## Back of TV:



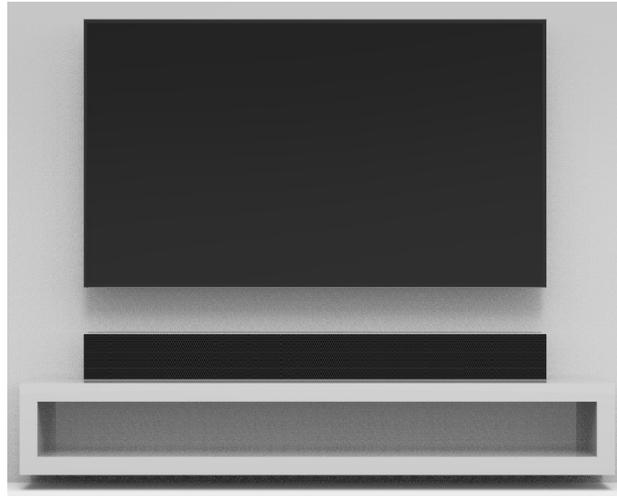
Remove the screws from the wall mount holes on the back of the TV. Save these screws with the stand and other hardware.

Install a compatible wall mount bracket.



Note: If you remove the TV from the wall mount and set it up on the stand, you must reinstall these screws.

# C8



With the help of another person, carefully lift the TV and attach it to the wall mount. Grasp the bottom of the TV and the frame around the screen.

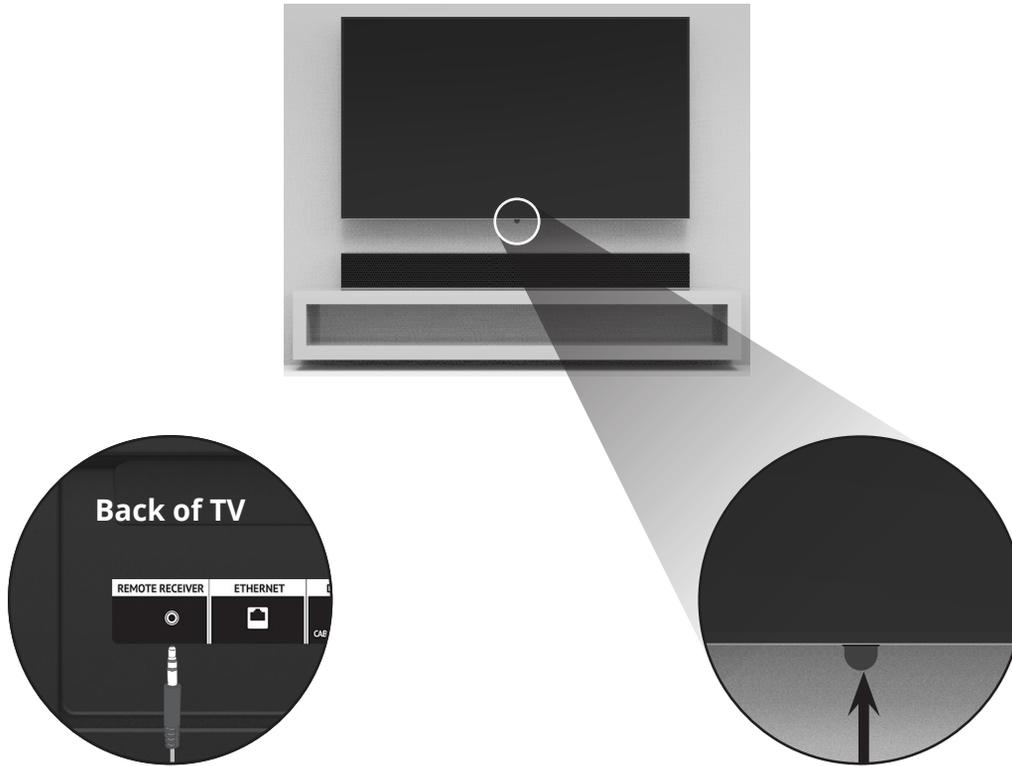


Do not touch the screen. You can damage the screen if you press on it while lifting the TV.

Place the Sound Bar below the TV on a nearby surface such as a media console.\* Center the Sound Bar under the TV.

\* Media console not included.

# C9



Connect the IR Remote Receiver to the Remote Receiver port on the back of the TV.

Peel away the adhesive layer on the IR Remote Receiver and position it under the TV. Apply pressure for a few seconds, and then make sure that the IR Remote Receiver is firmly attached to the underside of the TV.

# D. TV WITH STAND



## WHAT YOU NEED:



RS65-B2 UHD TV



8 x Phillips Screws  
(Bag labeled  $\Delta$ )



4 x Phillips Screws  
(Bag labeled  $\square$ )



2 x Covers  
(screw covers)



Stand

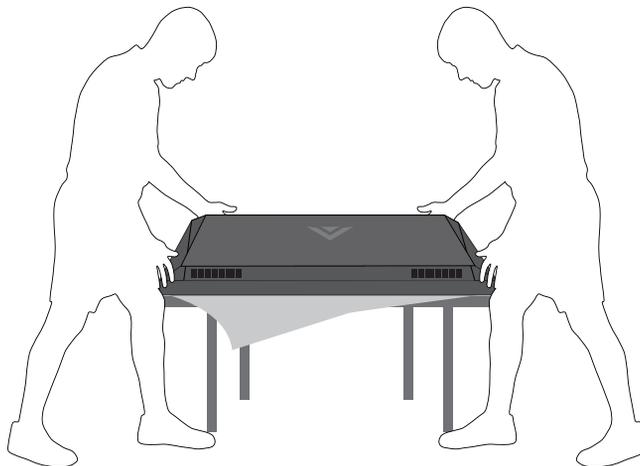


2 x Short Brackets



IR Remote Receiver

# D1

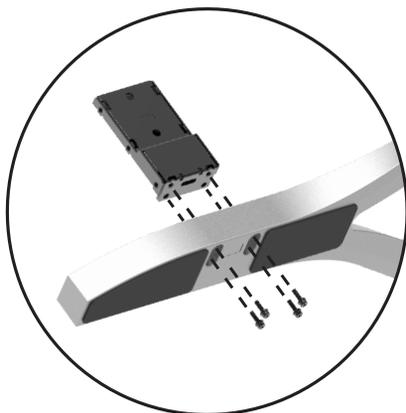


It is recommended that at least two people take part in assembling and installing the TV.

Place the TV screen-down on a clean, flat surface. To prevent scratches or damage to the screen, place the TV on a soft surface such as a carpet, rug, or blanket, and avoid any sharp edges.

# D2

## Bottom of Stand:

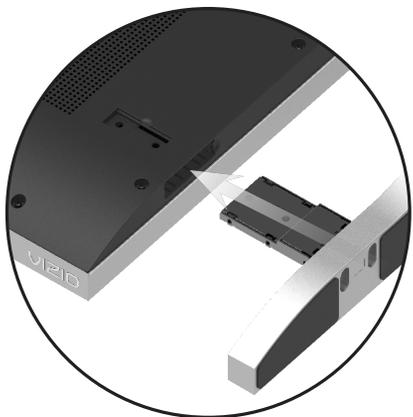


Align and insert the Short Bracket into the stand as shown.

Insert and tighten 4 screws (bag labeled  $\Delta$ ) into each side of the stand.

# D3

**Back of TV:**

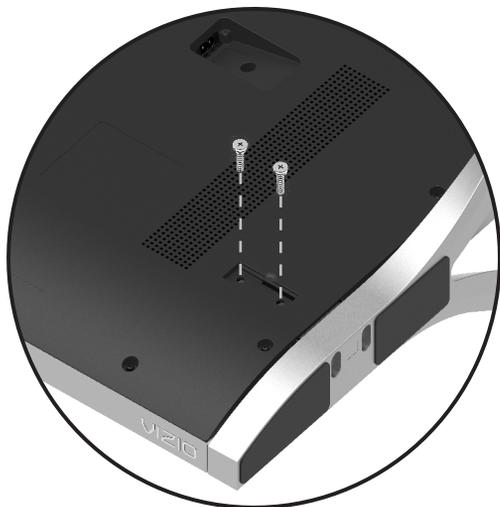


Align the Short Brackets with the slots in the bottom of the TV as shown.

Carefully insert the Long Brackets into the slots and slide the Stand into place.

# D4

Back of TV:



Insert and tighten 2 screws (bag labeled: ) into the back of the TV on both sides to secure the stand to the TV.

# D5

## Back of TV:



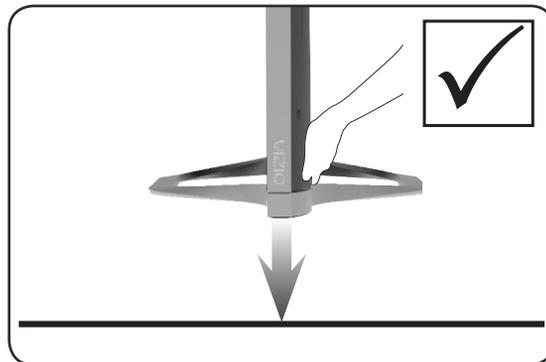
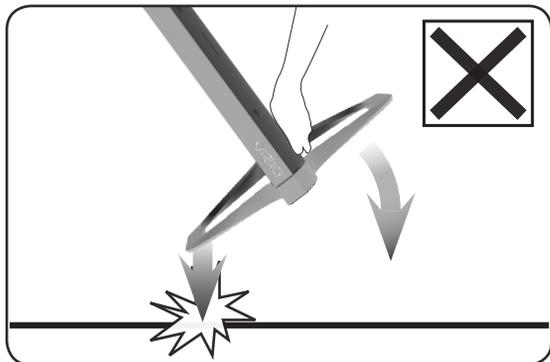
Align and attach the screw covers on each side of the TV.

# D6

Back of TV:

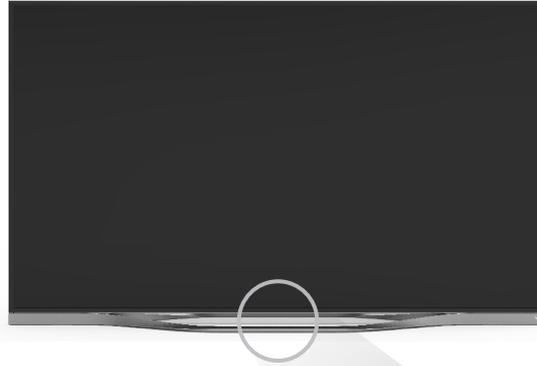


With the help of another person, carefully lift the TV by holding onto the indicated areas. To avoid damaging the TV, do not touch the screen.

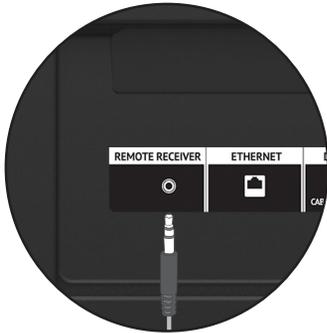


Gently lower the TV straight down onto a stable, level surface.

# D7

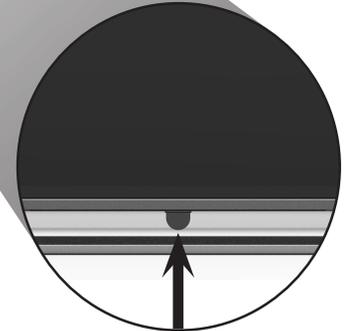


## Back of TV



Connect the IR Remote Receiver to the Remote Receiver port on the back of the TV.

Peel away the adhesive layer on the IR Remote Receiver and position it under the TV. Apply pressure for a few seconds, making sure the IR Remote Receiver is properly in place.



# CONNECTING THE SOUND BAR

## What is HDMI Audio Return Channel (ARC)?

With HDMI ARC, a single cable connects your RS65-B2 TV and sound bar. The TV sends digital audio to the sound bar over the included HDMI ARC-compatible HDMI cable. You can also control the sound bar with the TV remote because the TV can send commands to the sound bar over the same HDMI cable.

Connect the Sound Bar to the TV's HDMI ARC port using the included HDMI cable.



This sound bar is only compatible with your RS65-B2 UHDTV.



Using any sound bar, other than the supplied VIZO sound bar, will result in the lost of some settings in the Audio Menu.

## To connect using HDMI\*:

1. Connect one end of the HDMI cable to the **HDMI 1 AUDIO OUT (ARC)** port on the back of your TV.
2. Clip the cable under the tab on the sound bar.
3. Connect the other end to the **AUDIO IN (ARC / HDMI)** port on your VIZIO Sound Bar.
4. Connect the power cable labeled "Sound Bar" to the Sound Bar.
5. Plug the power cable into a power outlet.

1

Connect to the HDMI 1 AUDIO OUT (ARC) port on your RS65-B2 UHDTV

REMOTE RECEIVER    ETHERNET    DVR/TV/ CAR/ANTENNA    AUDIO OUT    HDMI (BEST)

Back of TV

2

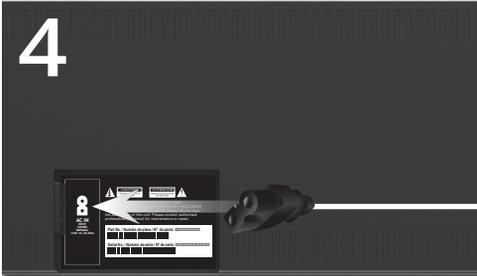
Clip the HDMI cable under the tab on the sound bar.

Back of Sound Bar

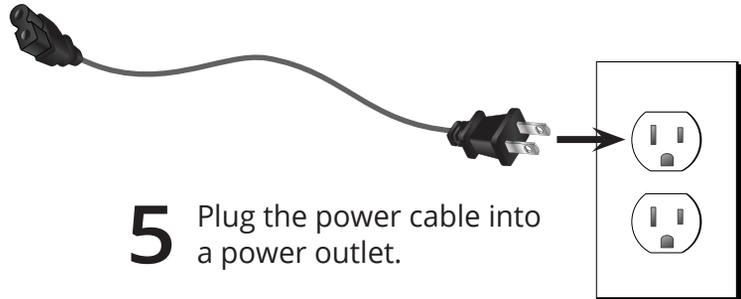
3

Connect to the AUDIO IN (HDMI/ARC) port on the sound bar.

4



Connect the power cable labeled "Sound Bar" to the Sound Bar.

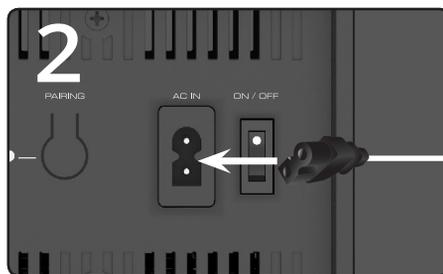


5 Plug the power cable into a power outlet.

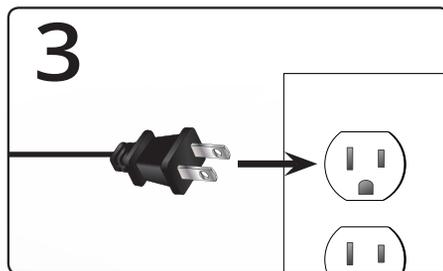
# CONNECTING THE WIRELESS SUBWOOFER & SATELLITE SPEAKERS

- 1 For the best surround sound experience, position the subwoofer and satellite speakers as shown. The satellite speakers should be close to ear level. If you chose to wall-mount the TV, but not the sound bar, center the sound bar below the TV as shown.

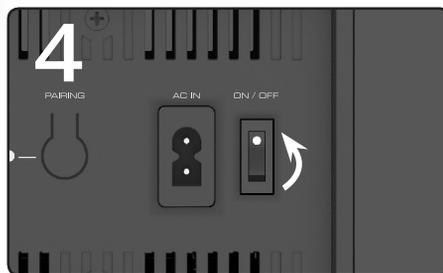




Connect the power cable labeled "Subwoofer" to the subwoofer.



Plug the power cable into a power outlet.



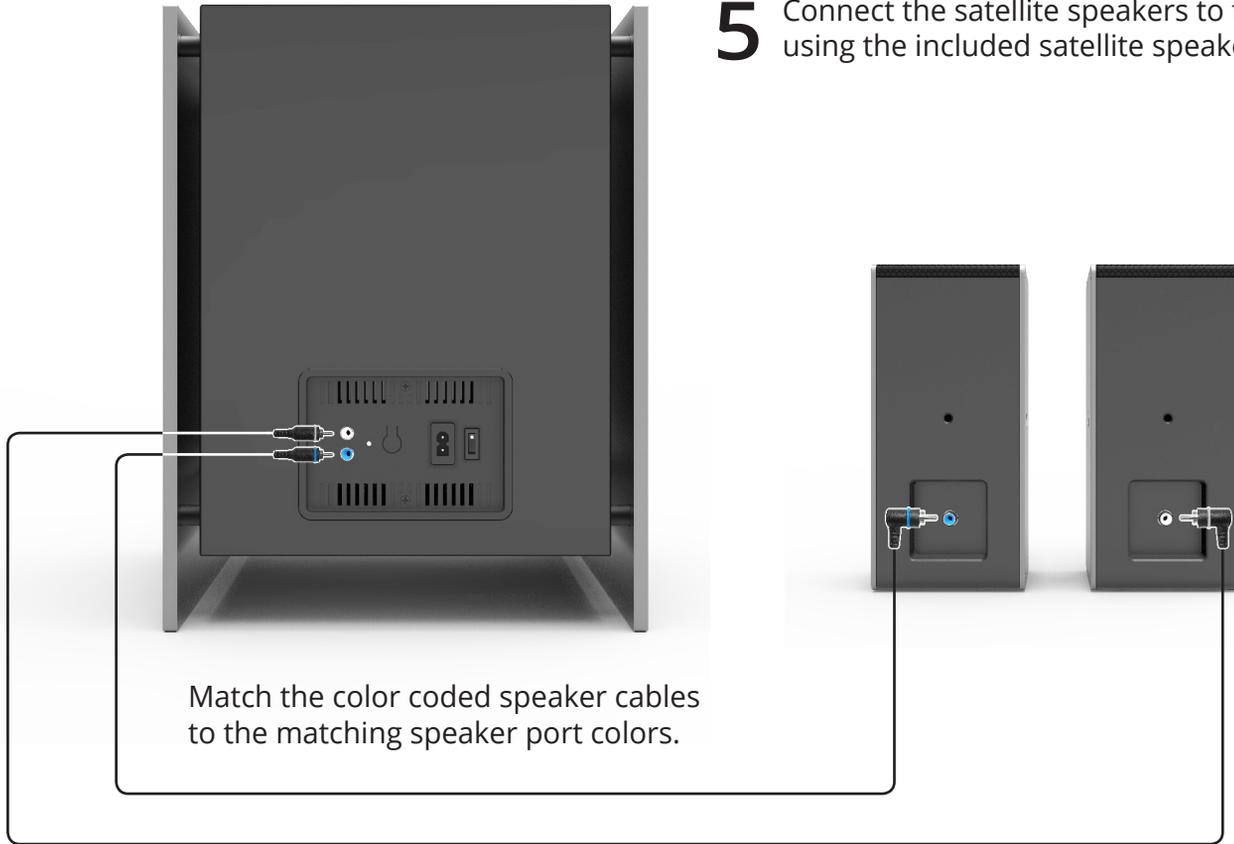
Flip the power switch into the **ON** position.



Your sound bar and subwoofer will connect wirelessly when they are both turned on.

If there is no sound from your subwoofer, see *Re-Linking the Subwoofer with the Sound Bar* on page 57.

**5** Connect the satellite speakers to the subwoofer using the included satellite speaker audio cables.



# WALL-MOUNTING THE SATELLITE SPEAKERS

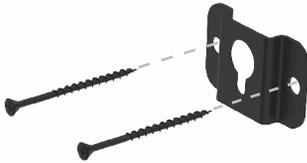
To wall-mount the satellite speakers:

1. Attach the wall mount to the wall.

Be sure your screws are attached to wood studs, or use drywall anchors (for drywall) or concrete anchors (for brick or concrete walls). Wall mounting hardware is not included.



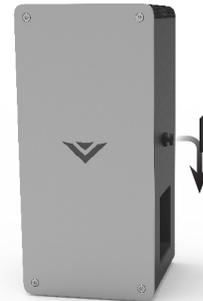
If you are unfamiliar with power tools or the layout of electrical wiring in the walls of your home, consult a professional installer.



2. Attach the wall mount screw to the back of the satellite speaker.



3. Insert the screw in the back of the satellite speaker into the hole in the wall mount bracket, and then slide it down to the bottom of the slot.

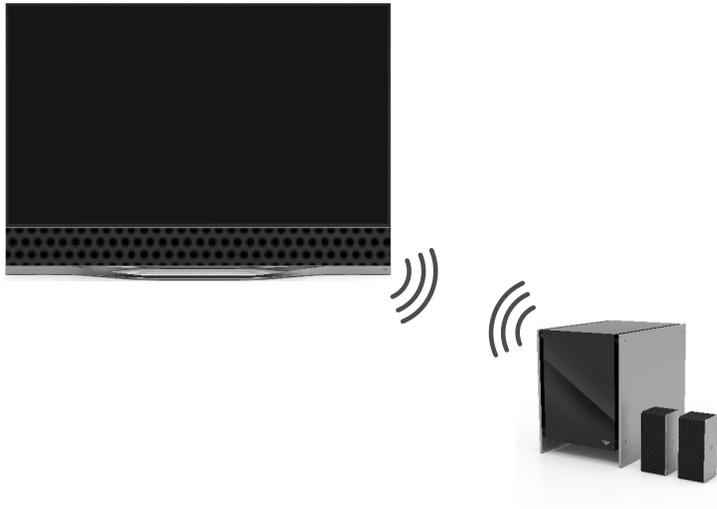


# RE-LINKING THE SUBWOOFER WITH THE SOUND BAR

Your Subwoofer has already been paired with your Sound Bar by VIZIO. However, you may need to re-link the Subwoofer to the Sound Bar if there is no sound coming from the Subwoofer and satellite speakers.



"Pairing" means creating a wireless connection.



1. With the TV on, press the **MENU** key on the remote.
2. Select **Audio** by using the **Down Arrow** key on the remote to highlight it, and then press **OK**.
3. Select **Advanced Audio**.
4. Select **Subwoofer Pair**.
5. Confirm that the subwoofer's power switch is in the **ON** position.



Back of Subwoofer

6. **Press and hold** the **Pairing** button on the back of the Subwoofer for 5 seconds. The LED on the back of the Subwoofer will begin to blink.

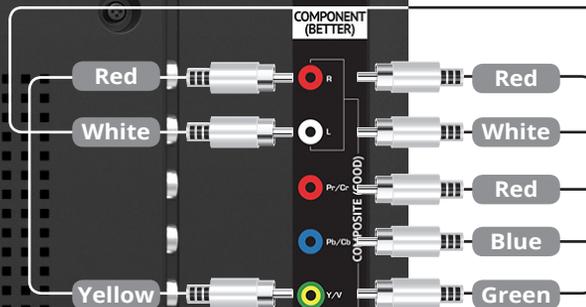
When the Sound Bar and Subwoofer have paired, the light on the back of the Subwoofer will remain on without blinking.

# CONNECTING DEVICES

1

Connect all of your devices first.  
Choose **ONE** connection type for  
each device.

Match colored connectors  
to colored ports.



Connect to  
HDMI 5 Port:



ETHERNET RECEIVER	ETHERNET	DTV/TV	AUDIO OUT			HDMI (BEST)		
		CABLE/ANTENNA	L	R	OPTICAL	AUDIO OUT (ARC) 4K@30Hz	4K@30Hz	4K@30Hz

## BACK OF TV

**Note:** The image shown here is for illustrative purposes only and may be subject to change.  
The actual number of ports and their locations may vary, depending on the model.

AV CABLE

# BASIC

- ANALOG
- SD VIDEO (480i)<sup>1</sup>
- STEREO AUDIO

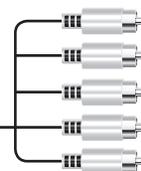


Cable or Satellite Box

COMPONENT CABLE

# GOOD

- ANALOG
- HD VIDEO (1080p)<sup>1</sup>
- STEREO AUDIO



Blu-ray™ or DVD Player

HDMI CABLE (HDMI 1-4)

# BETTER

- DIGITAL
- UHD VIDEO (4K @ 30 Hz)<sup>1</sup>
- HD AUDIO
- HDCP 2.2<sup>2</sup> (HDMI 1 AND 2)



Antenna

HDMI CABLE (HDMI 5\*)

# BETTER

- DIGITAL
- UHD VIDEO (4K @ 60 Hz)<sup>1</sup>
- HD AUDIO
- HDCP 2.2<sup>2</sup>
- HIGH VELOCITY MODE<sup>3</sup>



Game Console

INTERNET CONNECTION

# BEST

- HIGH-SPEED INTERNET CONNECTION
- ACCESS VIZIO INTERNET APPS PLUS™
- LATEST MUSIC, MOVIES, AND APPS
- FOR WI-FI, SEE *CONNECTING TO THE INTERNET WITH WI-FI.*



High Performance Gaming PC



Latest Content

<sup>1</sup> Maximum Resolution  
<sup>2</sup> Recommended for use with high-performance devices only  
<sup>3</sup> Latest technology to ensure compatibility with future UHD sources  
<sup>4</sup> Available for compatible gaming systems or high-performance PCs for display of 1080p @ 120 fps.

# 2

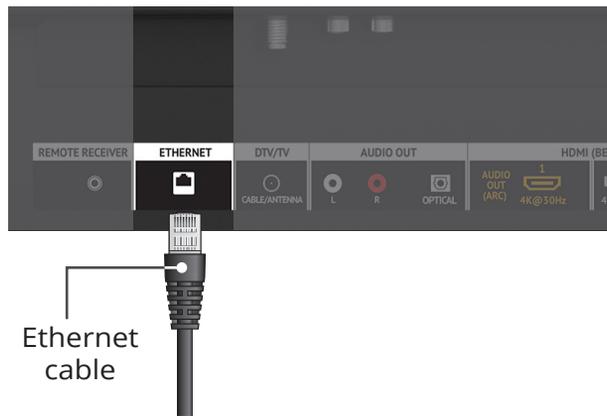


Connect the power cable labeled “TV” to the back of the TV. The flat edge of the connector goes toward the outside of the TV.

Plug the power cable into an electrical outlet.

# 3

Back of TV



If you have a high-speed Internet connection, connect an Ethernet cable from your modem or router to the back of your TV as shown.

For the best Smart TV experience, VIZIO recommends using an Ethernet cable. However, your TV also has built-in Wi-Fi. See *Connecting to the Internet with Wi-Fi* on page 62 for more information.

# 4



Turn the TV on by pressing the **POWER** button on the remote.

The Guided Setup app is displayed. Use the **Arrow** buttons on the remote to select **Home Use** and press **OK**.

# 5



Use the **Arrow** buttons on the remote to select your preferred language and press **OK**.

Follow the on-screen instructions to complete the first-time setup.



If you skipped a step or would like to repeat the guided setup, see *Help Topics* on page 72.

# CONNECTING TO THE INTERNET WITH Wi-Fi

## 1



If you have already set up a wireless connection during the first-time setup, you can skip this section.

To connect to a wireless network you will need:

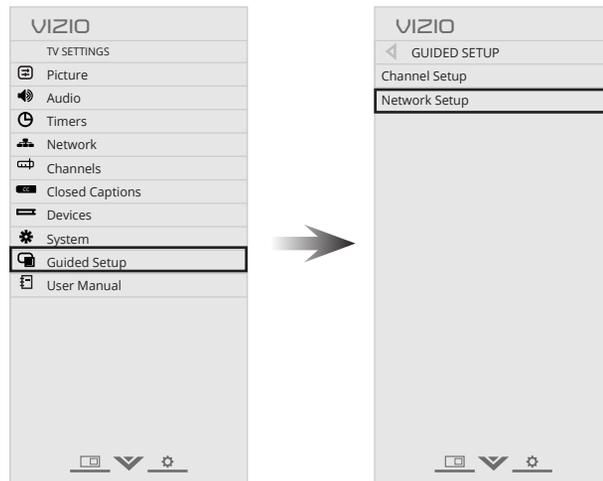
- Wireless Router
- High-speed Internet connection
- SSID (Wireless network name)
- Network Password

For streaming video, your Internet connection speed should be 1.5 Mbps or higher.

UHD streaming video requires a faster Internet connection. Speed requirements vary among streaming services.

If you don't know how fast your connection speed is, contact your Internet Service Provider (ISP).

## 2



Press the **MENU** button to display the TV SETTINGS menu. Use the **Arrow** buttons to highlight **Guided Setup** and press **OK**. The GUIDED SETUP menu is displayed.

Highlight **Network Setup** and press **OK**. The Network Setup guide is displayed.

# 3



Highlight the name of your wireless network (this is the network's SSID) and press **OK**.

If you do not see your SSID, you will need to enter it manually by selecting **Hidden Network**. For more information, see the TV's User Manual.

Using the on-screen keyboard, enter your network's password, then highlight **Connect** and press **OK**.



If you are having trouble connecting to your network, check your router placement:

- Walls and large metal objects can block the signal.
- Other devices broadcasting at 2.4 or 5 GHz can interfere with the signal.



Wireless Router

- Wall blocks signal
- Furniture blocks signal
- Far from TV



- No wall blocks signal
- No furniture blocks signal
- Close to TV

# GETTING STARTED WITH VIZIO INTERNET APPS PLUS®

VIZIO Internet Apps Plus® (V.I.A. Plus) delivers popular online content to your TV. V.I.A. features a selection of Apps that allow you to watch movies and TV shows, listen to music, get weather and news information, and more—all on demand.



A high-speed Internet connection is required to receive product updates and to access online content.



Press the **OK** button to launch an App.

Press the **Left/Right** Arrow buttons to scroll through the Apps on the dock. (The highlighted App is in the center of the dock.)

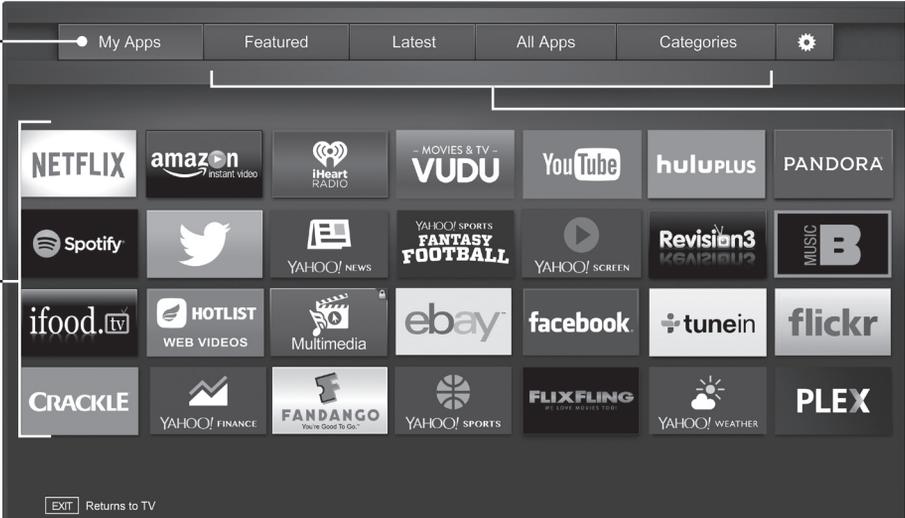
Press the **V Button** to display the V.I.A. Plus App Dock.  
Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

The fullscreen V.I.A. Plus Apps window allows you to add and store apps. The Apps on the first page are displayed in the Dock and Apps on additional pages can be moved to the Dock.

Press the **V Button** twice to launch the fullscreen V.I.A. Plus Apps window.

**My Apps**  
Features the apps installed on your TV.

**Installed Apps**  
The Apps displayed here are also available in the V.I.A. Plus App Dock.



The screenshot shows a dark-themed interface with a top navigation bar containing tabs: "My Apps" (selected), "Featured", "Latest", "All Apps", "Categories", and a settings gear icon. Below the tabs is a grid of 28 app icons arranged in 4 rows and 7 columns. The apps include: Row 1: NETFLIX, amazon (with "instant video" text), iHeart RADIO, VUDU (with "MOVIES & TV" text), YouTube, huluPLUS, PANDORA; Row 2: Spotify, Twitter, YAHOO! NEWS, YAHOO! SPORTS FANTASY FOOTBALL, YAHOO! SCREEN, Revision3 (with "KGAIZIBU" text), MUSIC B; Row 3: ifood.tv, HOTLIST (with "WEB VIDEOS" text), Multimedia, ebay, facebook, tunein, flickr; Row 4: CRACKLE, YAHOO! FINANCE, FANDANGO (with "Watch Good TV Go!" text), YAHOO! SPORTS, FLIXFLING (with "BY LIVE WEBSITES" text), YAHOO! WEATHER, PLEX. At the bottom left, there is an "EXIT Returns to TV" button.

**App Tabs**  
Browse through apps on these tabs and add them to your My Apps tab.

You can also open the app directly from the app store.

Note: App location, appearance, and availability subject to change without notice.

# VIEWING ULTRA HD CONTENT

## Upscale 1080p Full HD Content to Ultra HD

Watch your favorite HD TV shows, movies, and sports upscaled to beautiful Ultra HD resolution with VIZIO's Spatial Scaling Engine (SSE).

## Smart TV with Ultra HD Streaming

With support for HEVC decoding and the latest 802.11ac Wi-Fi standard (up to 3x faster than 802.11n), the VIZIO Reference-series lets you stream Ultra HD from popular apps such as Netflix—available now.

For the best UHD experience, use an Ethernet cable to connect your RS65-B2 UHD TV to your router or modem. UHD streaming requires a steady, high-speed Internet connection.

## Next Generation Ultra HD Devices

The VIZIO Reference-series supports the latest HDMI standard and HDCP 2.2\*, delivering Ultra HD playback from next-gen cable and satellite receivers, Blu-ray players, game consoles, and more.



NETFLIX

- MOVIES & TV -  
VUDU



# HIGH-DYNAMIC RANGE AND ULTRA COLOR SPECTRUM

## High Dynamic Range and Ultra Color Spectrum

Experience dramatically richer intensity, depth, and contrast. VIZIO and Dolby Vision™ deliver a world of new details with incredible accuracy — from the texture of faces to the glints of light reflected by water.

## Dolby Vision Streaming

Movies in Dolby Vision™ from streaming services such as VUDU provide the full High Dynamic Range and Ultra Color Spectrum experience.

## High Dynamic Range

High Dynamic Range keeps bright highlights from washing out to white, while stopping dark areas from becoming all-black. A character standing in front of a background explosion is no longer bleached out.

## Ultra Color Spectrum

The Reference series can show purer colors than conventional UHD TVs. For example, a “pure red” screen will appear somewhat orange on a conventional UHD TV, compared to the Reference series.



- MOVIES & TV -  
**VUDU**



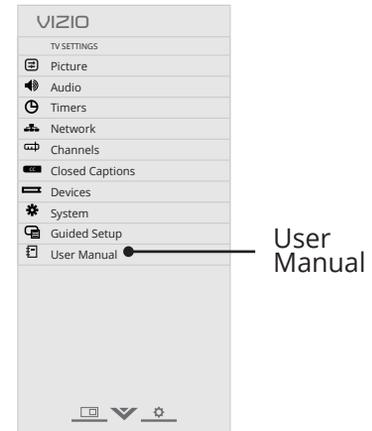
# VIEWING THE ON-SCREEN USER MANUAL

1

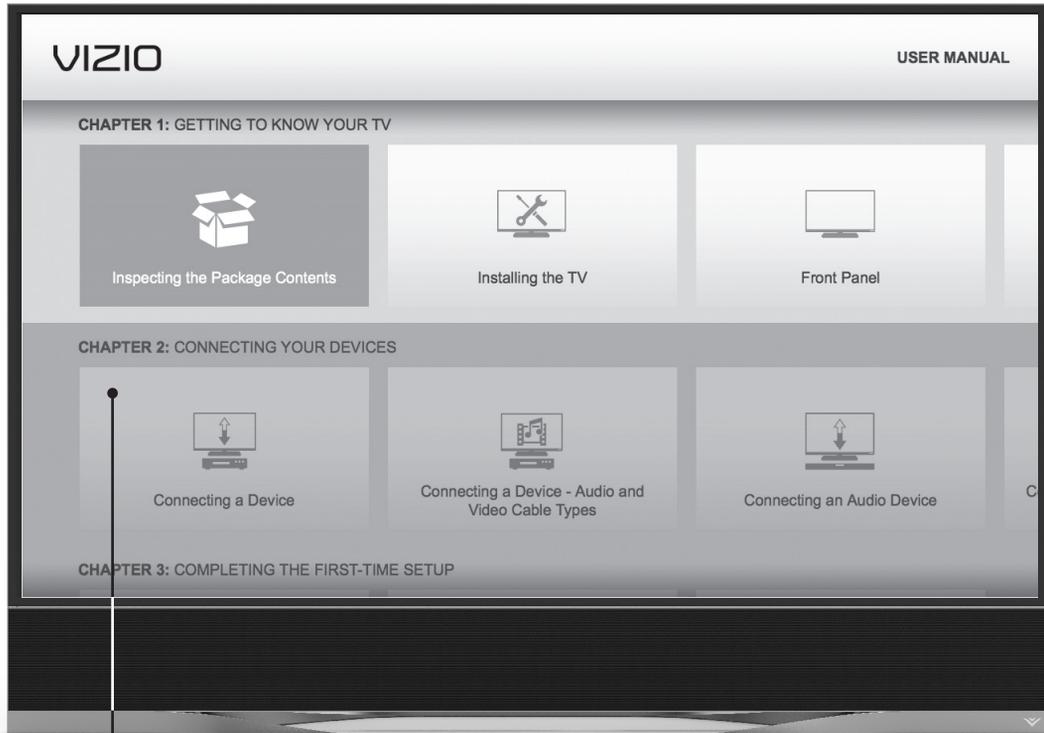


Press the **MENU** button on the Remote Control to display the TV SETTINGS menu.

2



Highlight **User Manual** and press **OK**.



Use the **Up** and **Down Arrow Buttons** to select the chapter you want to view.

Use the **Left** and **Right Arrow Buttons** to browse through the pages in each chapter.

Press the **EXIT Button** to exit the on-screen User Manual.

Press the **BACK Button** to return to the Table of Contents page.

# VIZIO RECOMMENDS



## **VIZIO PREMIUM HIGH-SPEED HDMI® CABLES— MAXIMUM LONG-TERM PERFORMANCE WITH GOLD-PLATED CONNECTORS**

VIZIO's Premium High-Speed HDMI® Cables bring television, movies, sports, and gaming to life with support for Ultra High Definition video and audio. With gold-plated connectors, these cables provide maximum long-term performance with corrosion resistance. The perfect complement for your Reference-series 4K Ultra HD TV.

Available at [www.VIZIO.com](http://www.VIZIO.com)

English - 70

This Product Sold Separately

Do you have questions? Find answers at

# SUPPORT.VIZIO.COM

## Find help with:

- New product setup
- Connecting your devices
- Technical problems
- Product updates and more



Live chat  
support available

You can also contact our  
award-winning support team at:

**Phone:** (844) 254-8088 (toll-free)

**Email:** techsupport@VIZIO.com

## Hours of Operation:

Monday - Friday: 7 AM TO 11 PM (CST)

Saturday - Sunday: 9 AM TO 6 PM (CST)

Se habla Español • Nous parlons Français



# HELP TOPICS

How do I return to the Setup App?

- The on-screen menu has guided setup. Press **MENU**, then select **Guided Setup**. Select the type of setup you need and press **OK**. The Setup App will begin.
- To reset the TV to factory defaults, press **MENU > System > Reset & Admin > Reset TV to Factory Defaults**. If you have changed the default Parental Control Passcode, enter it now. Select **Reset**. Remember that all of your settings will be lost.

There is a picture, but there is no sound from the sound bar.

- Press the **VOLUME UP** button on the remote.
- Press the **MUTE** button on the remote to ensure that mute is off.
- Be sure the power cord is securely connected to the AC socket on the sound bar and to a working electrical outlet.
- Be sure that the HDMI cable is connected to the HDMI AUDIO OUT (ARC) port on the back of your TV and to the AUDIO IN (HDMI / ARC) port on the sound bar.

The audio setting menu is missing options or displays different options.

- The full on-screen menu for adjusting audio settings is only available when using the supplied VIZIO sound bar. Reconnect the VIZIO sound bar for full settings.

There is no sound from the subwoofer or satellite speakers.

- Be sure the power cord is securely connected to the AC socket on the subwoofer and to a working electrical outlet.
- Re-link the sound bar and the subwoofer. See *Re-Linking the Subwoofer with the Sound Bar* on page 57.
- Be sure that the audio cables are securely connected to the subwoofer and satellite speakers.

The TV displays “No Signal.”

- Be sure your connected devices are turned on.
- Press the **INPUT** button on the remote and select the input to which your device is connected (HDMI-1, HDMI-2, COMP, etc.).

There are black/gray bars on the top/  
bottom/sides of the screen.

- Note that some television channels add black bars to the picture.
  - Set the TV to **Wide** or **Zoom** mode. Press the **WIDE** button, highlight **Wide** or **Zoom**, and press **OK**.
  - Adjust the video settings of your external device.
- 

There is no power.

- Be sure the power cord is securely connected to the AC socket on the TV and to a working electrical outlet.
  - Press the **POWER** button on the remote or on the side of the TV.
  - If the above steps do not work, try plugging the power cord into a different outlet.
- 

A V.I.A. App is not working.

- Be sure your TV is connected to the Internet.
  - Restart the App by pressing the **EXIT** button to close the App, then open the App.
  - Reboot your TV by pressing the **POWER** button on the remote, then turn it back on.
- 

I am having trouble connecting to my  
network.

- If you are using an Ethernet cable, ensure it is securely connected to your router/modem and the TV.
  - If you are connecting wirelessly, try repositioning your router for the best connection.
  - Turn off all devices. Restart your router/modem.
  - Try to use another internet-connected device. If it is not working, call your Internet Service Provider (ISP).
- 

The remote is not responding.

- Make sure the batteries are properly inserted, matching the - and + symbols.
- Replace the batteries with fresh ones.

# LEGAL / COMPLIANCE

## FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Notice

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

## FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

## Caution

Always use an AC/DC power adapter that is properly grounded. Use the AC cords listed below for each area.

Country	Compliance Control Regulation
USA	UL
Germany	VDE
UK	BASE/BS
Japan	Electric Appliance Control Act
Canada	CSA

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# LIMITED WARRANTY

## ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only.

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one (1) year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via e-mail: TechSupport@VIZIO.com or via phone at (844) 254-8088 from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday (CST) or visit [www.VIZIO.com](http://www.VIZIO.com). PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

## Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

## Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE.

Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

## Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE.

CHECK [WWW.VIZIO.COM](http://WWW.VIZIO.COM) FOR THE MOST CURRENT VERSION.

## Personal Data

If your VIZIO product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the unit before it is serviced, regardless of the service.

## Zero Bright Pixel Defect Guarantee

This policy covers "zero bright pixel" defects for the duration of the limited "ONE YEAR WARRANTY" on select new product purchases. To determine if this guarantee applies to your product, refer to the "DETAILS" tab of the model's product information page ([www.VIZIO.com](http://www.VIZIO.com)) or look for the "zero bright pixel" guarantee on the box.

# LIMITED WARRANTY—CANADA

## ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR

Covers units purchased as new in Canada

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective, within the warranty period, authorized for sale in Canada and from an authorized Canadian reseller, VIZIO will repair, replace or refund the unit at its sole option and discretion. VIZIO reserves the right to dispatch In-Home Service subject to availability or provide other service type options.

To obtain warranty service, contact VIZIO Technical Support via email: techsupport@VIZIO.com or via phone at (844) 254-8088 from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday (CST) or [www.vizio.ca](http://www.vizio.ca). Pre-authorization must be obtained before sending any product to a VIZIO service center. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

### Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO's option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

### Type of Service

TV's 32" or larger will usually be serviced in-home. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. In-Home Service is subject to availability. VIZIO will provide other service type options when in-home service is not available.

TV's under 32" must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. Pre-authorization is required before sending any unit in for warranty service.

Product returns to VIZIO's service center must utilize either the original carton/box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

### Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER EXCEPT VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM PROVINCE TO PROVINCE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK [www.vizio.ca](http://www.vizio.ca) FOR THE MOST CURRENT VERSION.

### Personal Data

If your VIZIO product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the unit before it is serviced, regardless of the service.

### ZERO BRIGHT PIXEL DEFECT GUARANTEE

This policy covers "zero bright pixel" defects for the duration of the limited "ONE YEAR WARRANTY" on select new product purchases. To determine if this guarantee applies to your product, refer to the "DETAILS" tab of the model's product information page [www.vizio.ca](http://www.vizio.ca) or look for the "zero bright pixel" guarantee on the box.

### Recertified Warranty

NINETY DAY LIMITED WARRANTY ON PARTS AND LABOR  
Covers units purchased and currently located in Canada.

IF THIS WARRANTY DOCUMENT IS RECEIVED ALONG WITH A UNIT WHICH IS PROVIDED TO THE CUSTOMER AS A WARRANTY REPLACEMENT, THE WARRANTY OF THE PURCHASED UNIT MAY SUPERSEDE THIS ONE. SUCH A REPLACEMENT UNIT IS WARRANTED FOR THE LATER OF EITHER THE REMAINING PORTION OF THE ORIGINAL WARRANTY (AS SPECIFIED BY THE ORIGINAL WARRANTY DOCUMENTATION AND DERIVED FROM THE ORIGINAL PURCHASE DATE) OR THE WARRANTY PERIOD SPECIFIED HEREIN (AS DERIVED FROM THE DATE THE REPLACEMENT UNIT IS RECEIVED).

VIZIO provides a warranty to the original purchaser of its products against defects in materials and workmanship for a period of ninety (90) days of non-commercial use. If a Product covered by this warranty is determined to be defective, within the warranty period, authorized for sale in Canada and from an authorized Canadian reseller, VIZIO will repair, replace or refund the unit at its sole option and discretion. VIZIO reserves the right to dispatch In-Home Service subject to availability or provide other service type options.

To obtain warranty service, contact VIZIO Technical Support via email: techsupport@VIZIO.com or via phone at (844) 254-8088 from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday (CST) or visit [www.vizio.ca](http://www.vizio.ca). Proof of purchase in the form of a purchase receipt or copy thereof is required.

### Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO's option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is later.

### Types of Service

Units 32" or larger will usually be serviced in-home. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. However, in some cases, it may be necessary to send the unit to a VIZIO service center. VIZIO will cover the transportation charges to and from the same customer location.

Units less than 32" must be sent to a VIZIO service center. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. Pre-authorization is required before sending any unit in for service.

Any returns to VIZIO's service centers must utilize either the original carton box and shipping material or a replacement box and material provided by VIZIO. VIZIO technical support will provide instructions for packing and shipping the unit to the VIZIO service center.

### Limitations and Exclusions

VIZIO's ninety-day limited warranty only covers defects in materials and workmanship. Items not covered include but are not limited to cosmetic damage, normal wear and tear, misuse, signal issues, power surges, and damages from shipping, acts of God, any sort of customer misuse, installation, customer modifications, adjustments, and set-up issues. Units with unreadable or removed serial numbers, "image burn-in", and routine maintenance are not covered. This warranty does not cover products sold "AS IS", "CLEARANCE" or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE DISPLAY. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM PROVINCE TO PROVINCE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK [www.vizio.ca](http://www.vizio.ca) FOR THE MOST CURRENT VERSION.

### Service and Parts Information

#### ELECTRONIC SPARE PARTS

VIZIO offers these supplier parts contact information for your convenience. In the event service is needed on your VIZIO product (after the warranty period) and a replacement part is required, please contact one of the following VIZIO authorized spare parts distributors with the required part number.

Vizparts.com Inc  
710 Epperson Drive, Suite B  
City of Industry, CA 91748  
(888) 260-7765  
[www.vizparts.com](http://www.vizparts.com)

