



VIZIO

USER MANUAL

SB4551-D5, SB4051-D5, SB4531-D5, SB4031-D5

Sound bar appearance may vary.

Safety Information

IMPORTANT SAFETY INSTRUCTIONS - SMARTCAST™ SOUND BAR

Your sound bar is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your sound bar from being damaged, the following instructions should be observed for the installation, use, and maintenance of your sound bar. Read the following safety instructions before operating your sound bar. Keep these instructions in a safe place for future reference.

- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your sound bar.
- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Unplug the power cord before cleaning your sound bar.
- When moving your sound bar from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your sound bar to avoid causing fire, electric shock, or component damage.
- A distance of at least three feet should be maintained between your sound bar and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your sound bar close to smoke. Operating your sound bar close to smoke or moisture may cause fire or electric shock.
- Do not place your sound bar in a bookcase or cabinet unless proper ventilation is provided.
- Do not place any objects on the top of your sound bar. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your sound bar.
- Your sound bar should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not apply pressure or throw objects at your sound bar. This may compromise the integrity of the sound bar. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your sound bar. To totally disconnect power, unplug the power cord.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be installed near your sound bar and easily accessible.
- Only power of the marked voltage can be used for your sound bar. Any other voltage than the specified voltage may cause fire or electric shock.
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.
- Unplug your sound bar during a lightning storm or when it will not be used for long period of time. This will protect your sound bar from damage due to power surges.
- Do not attempt to repair or service your sound bar yourself. Opening or removing the back cover may expose you to high voltages, electric shock, and other hazards. If repair is required, contact your dealer and refer all servicing to qualified service personnel.
- **WARNING:** Keep your sound bar away from moisture. Do not expose your sound bar to rain or moisture. If water penetrates into your sound bar, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your sound bar if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your sound bar yourself.
- Avoid using dropped or damaged appliances. If your sound bar is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your sound bar may cause fire or electric shock.
- Do not install your sound bar in an area with heavy dust or high humidity. Operating your sound bar in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your sound bar. Ensure that the power cord and any other cables are unplugged before moving your sound bar.
- When unplugging your sound bar, hold the AC/DC power adapter, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your sound bar will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator. Do not expose batteries to excessive heat such as sunshine, fire or the like.
- If any of the following occurs, contact the dealer:
 - The power cord fails or frays.
 - Liquid sprays or any object drops into your sound bar.
 - Your sound bar is exposed to rain or other moisture.
 - Your sound bar is dropped or damaged in any way.
 - The performance of your sound bar changes substantially.
- This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- **CAUTION** - These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.

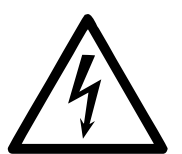


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Welcome to VIZIO SmartCast!

Your new VIZIO SmartCast™ Sound Bar is part of the all-new collection of home theater displays, sound bars and home audio speakers that can all be controlled by one ingenious app: the VIZIO SmartCast app.

With the app, you can browse movies, TV shows, music and more from multiple sources or apps in one view, without having to switch back and forth between those apps or sources. And then just tap to cast and listen on your VIZIO Sound Bar- from anywhere in your home. It works over WiFi, so you can control your VIZIO Sound Bar from any room, and keep using your device to continue browsing, play games, text or even watch another show, without disrupting what's playing on your sound bar. With VIZIO SmartCast, what you love doesn't change, but how you experience it will never be the same.

Now let's get you into setup so you can start casting!

PAIRING A DEVICE WITH THE SOUND BAR

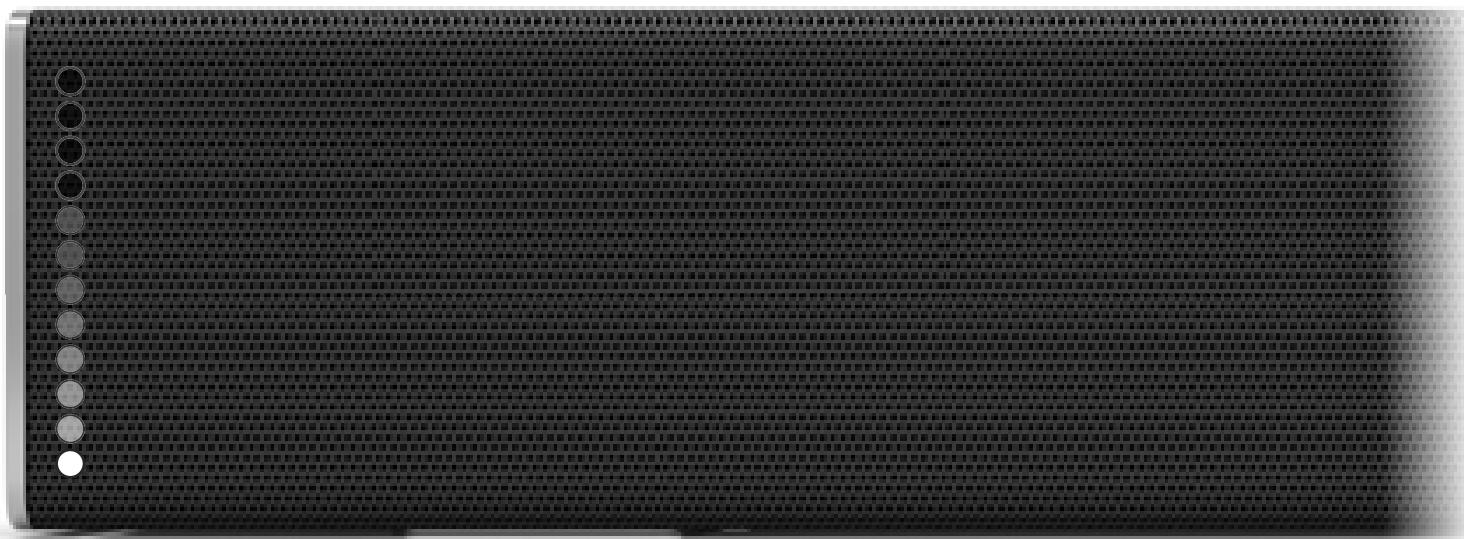


Need help setting up the sound bar?

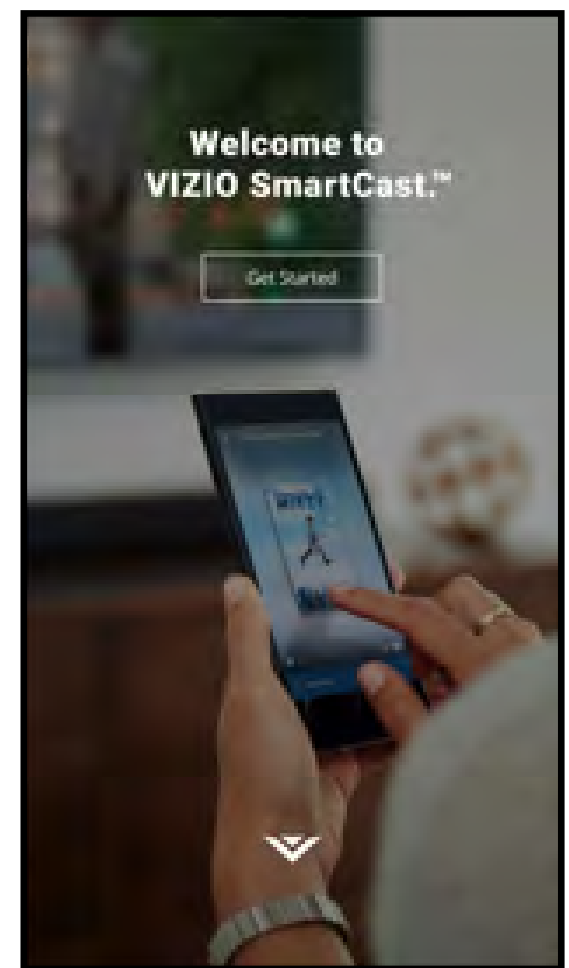
Refer to the printed Quick Start Guide (included) for detailed instructions on how to setup your new sound bar. You can also find a digital copy on support.vizio.com.

1. Turn on the SmartCast Sound Bar by pressing the **Power button** on the top of the sound bar or by pressing the **Power button** on the sound bar remote. Launch the SmartCast App on your device. Tap **Get Started** on your device to begin the First-Time Setup.

When powered on for the first time, the sound bar will automatically look for a connected input. All LEDs will flash bottom to top continuously. To stop this, press INPUT on the bar or continue setup using SmartCast then change the input to Cast.

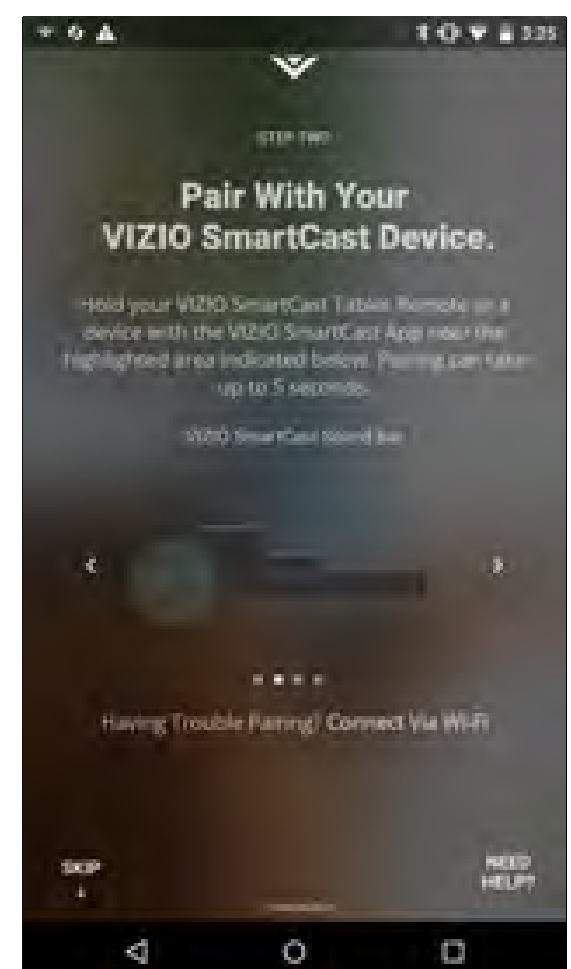
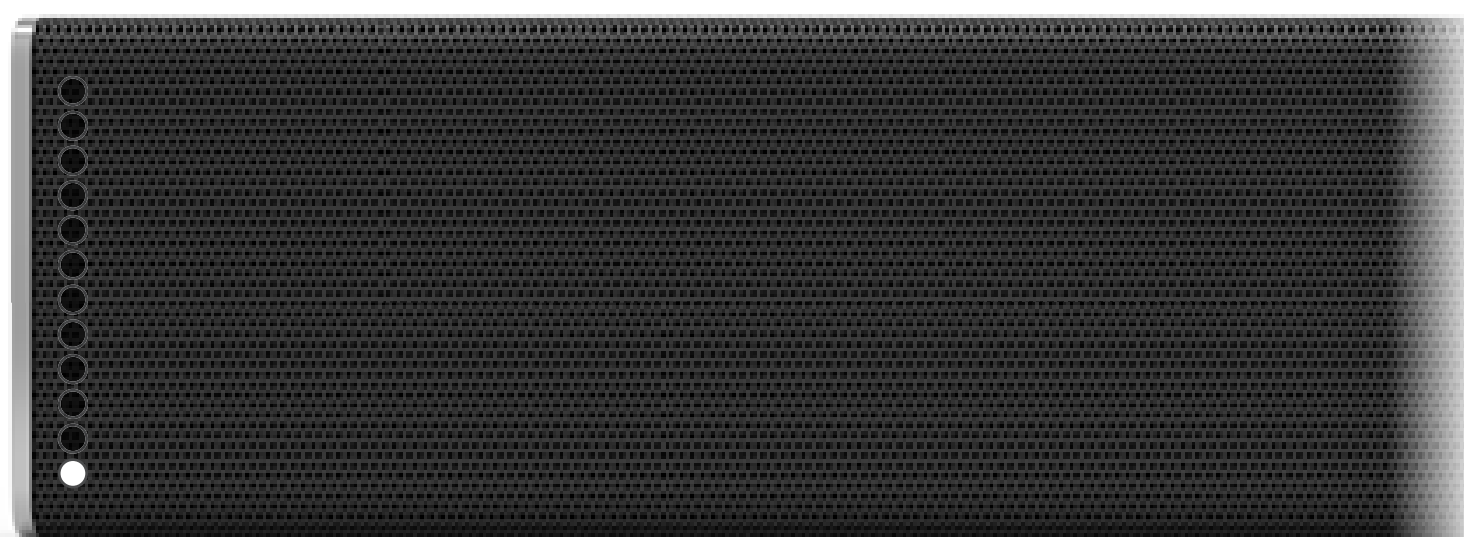


Sound Bar LEDs

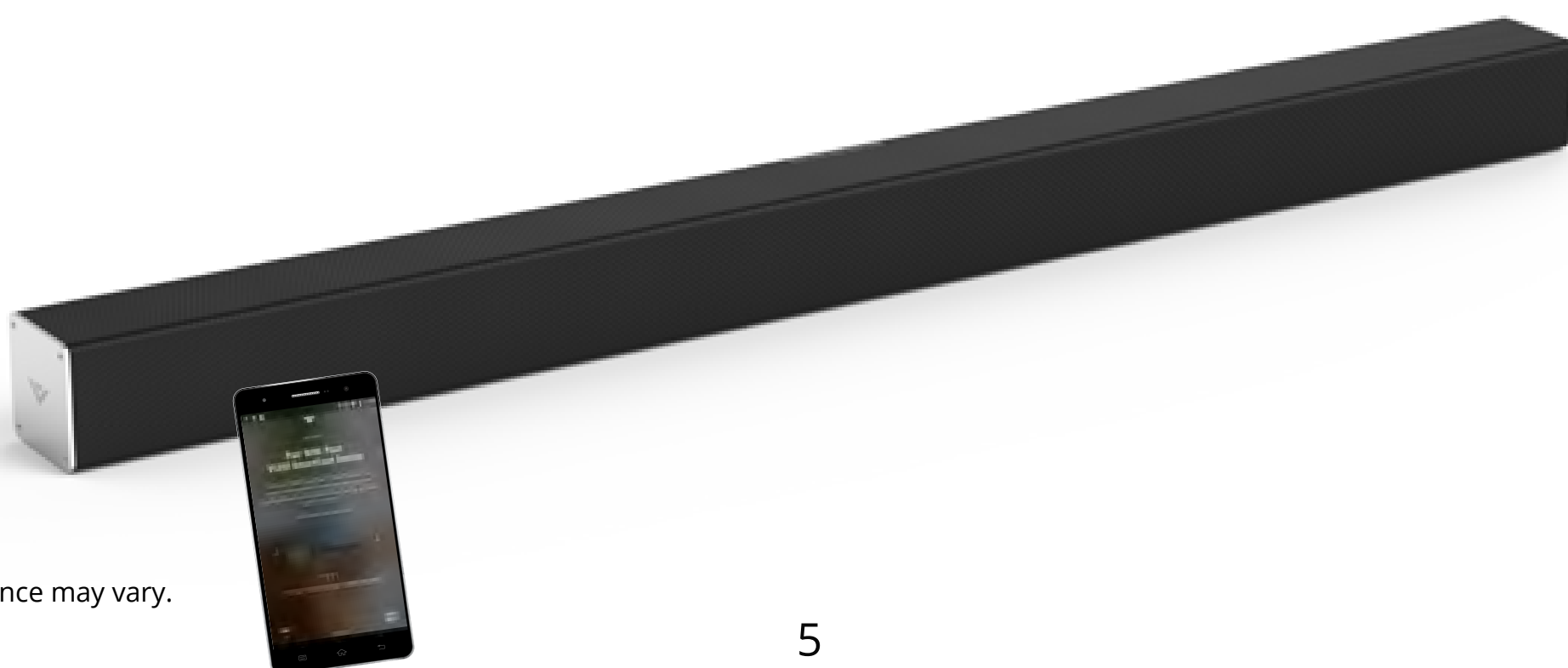


Tablet Remote

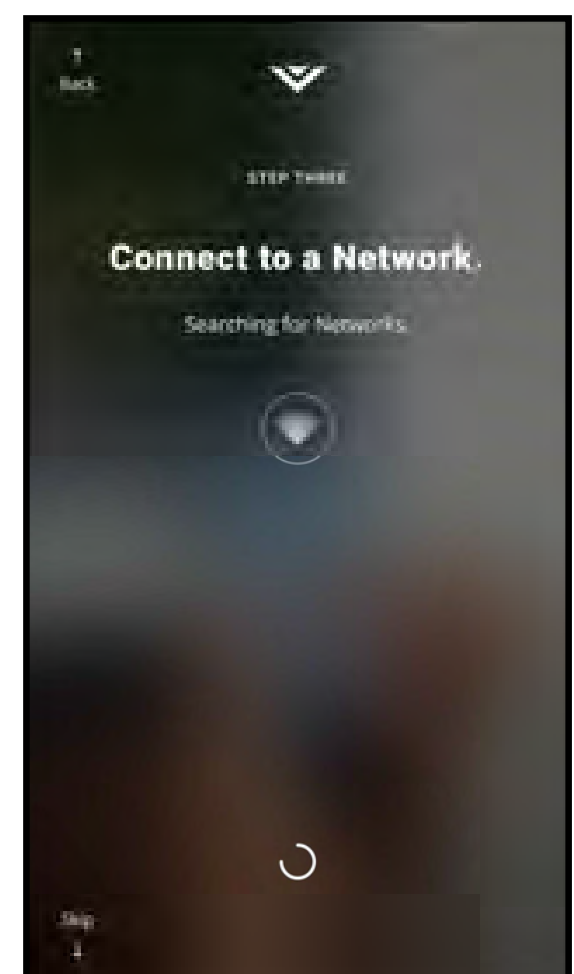
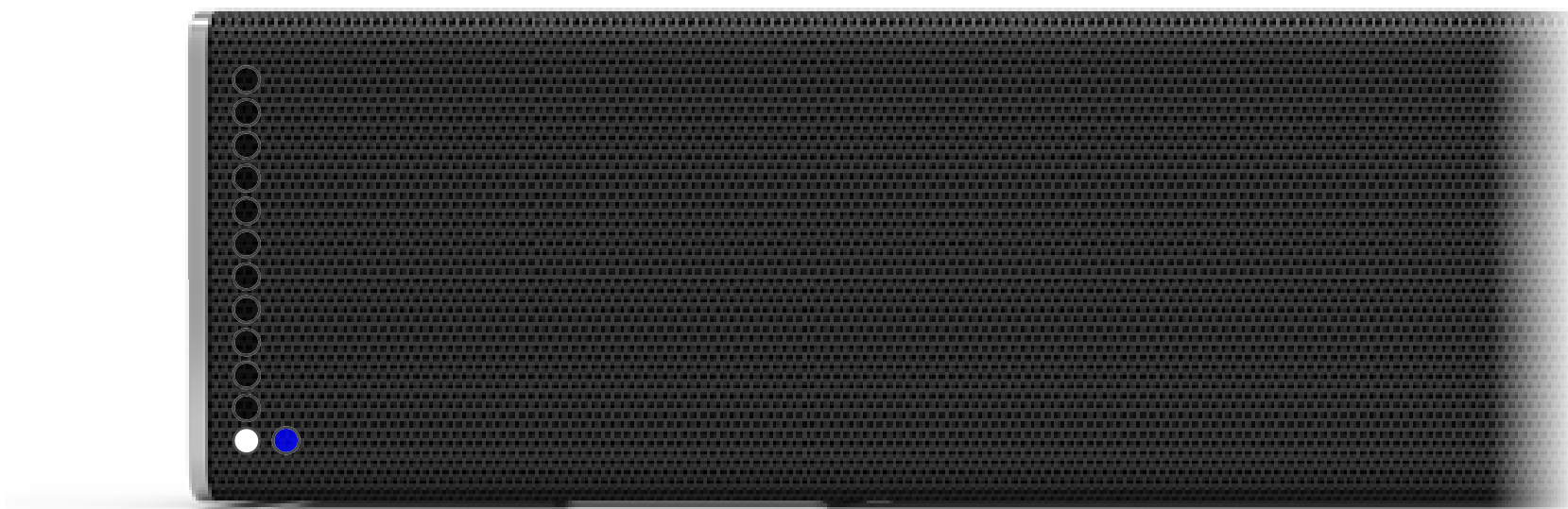
2. Select your language and tap **Next** to continue.
3. Hold your device close to the LED on the bottom left corner of the sound bar for a few seconds to pair it.



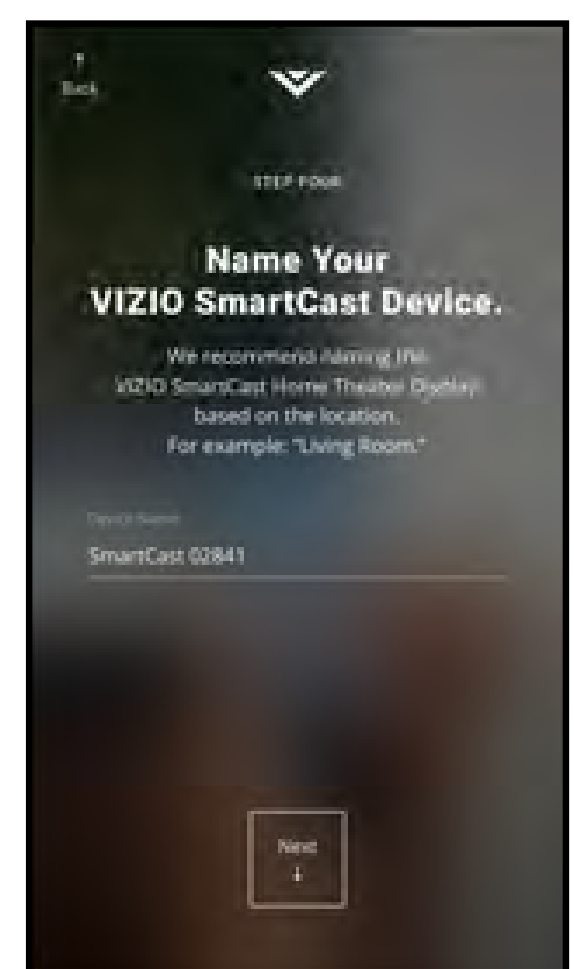
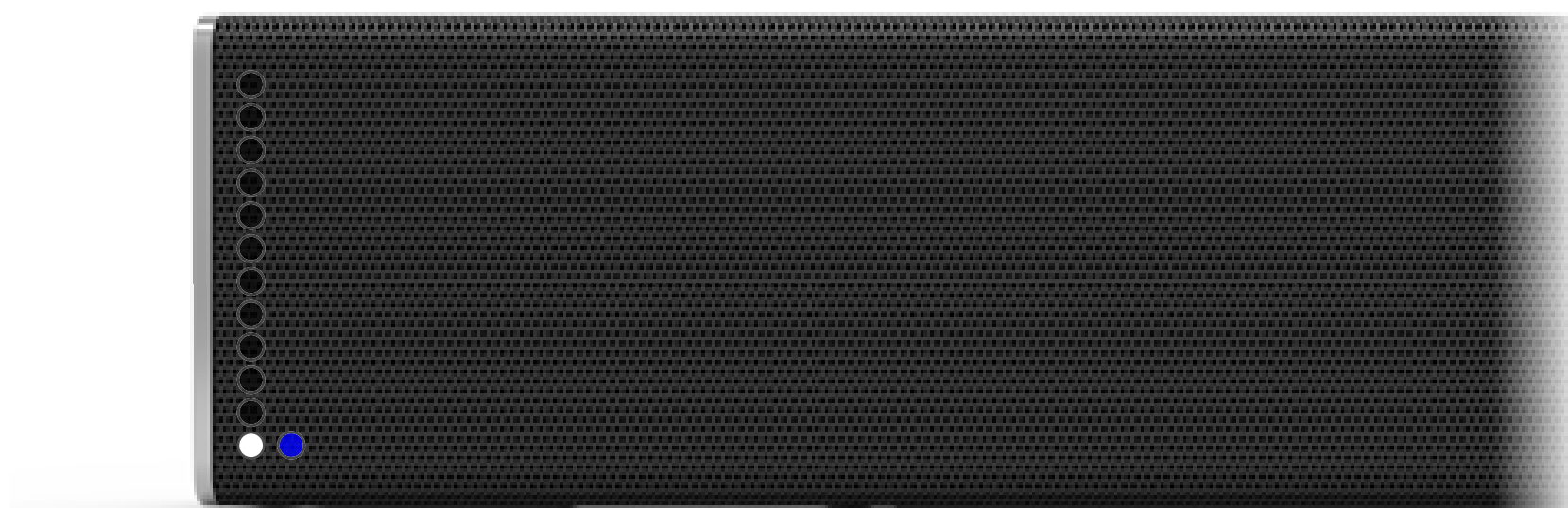
When successfully paired, a pairing tone will be heard from the sound bar.



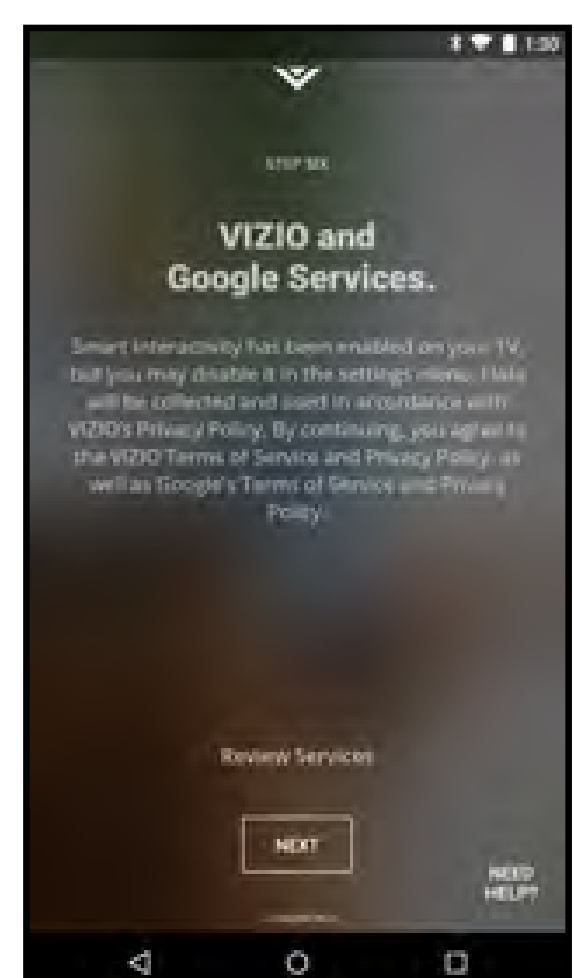
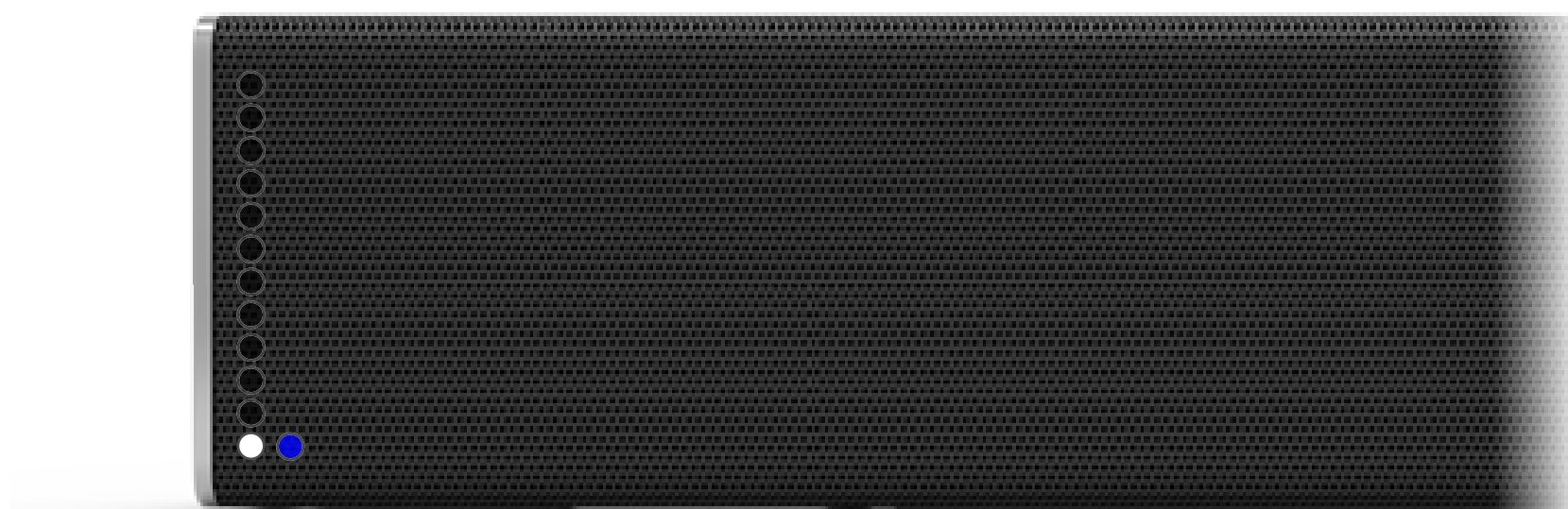
- Your device begins to search for a wireless network to connect to. Select your wireless network from the list and enter your password. A blue LED on your sound bar confirms a wireless connection.



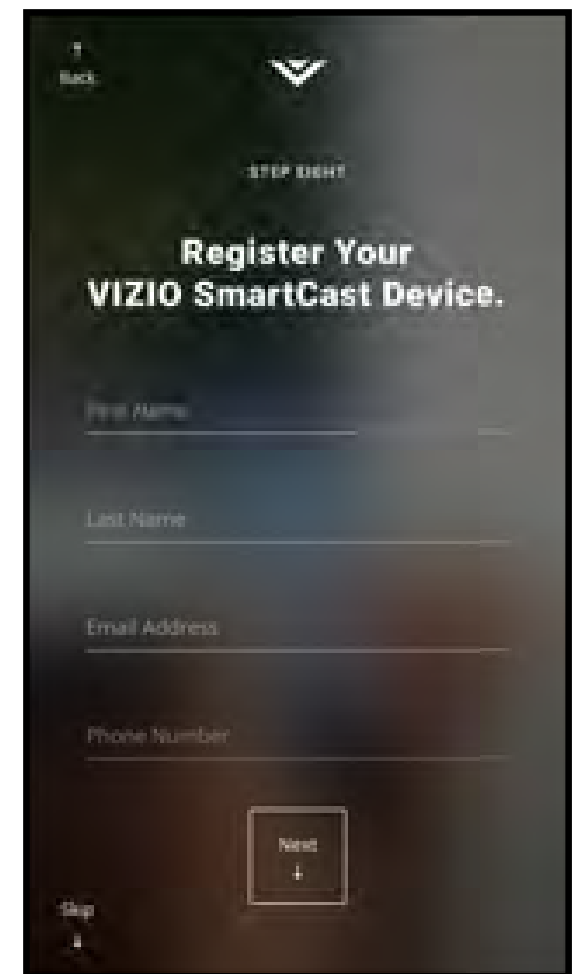
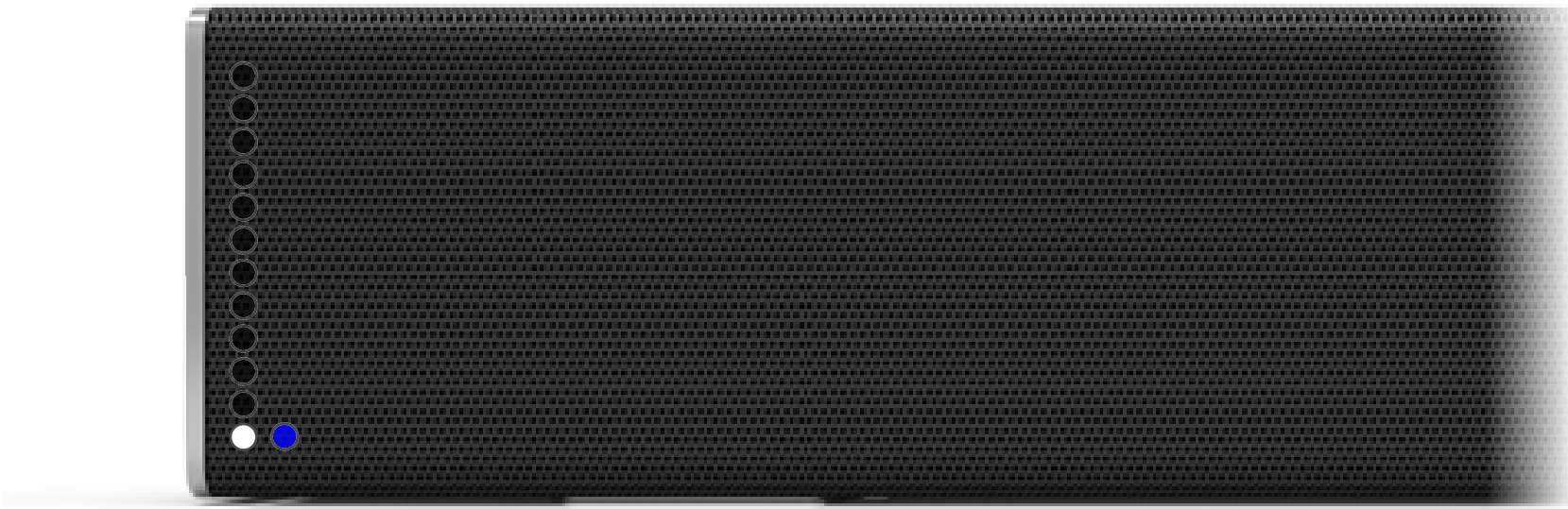
- Use your device to name your sound bar.



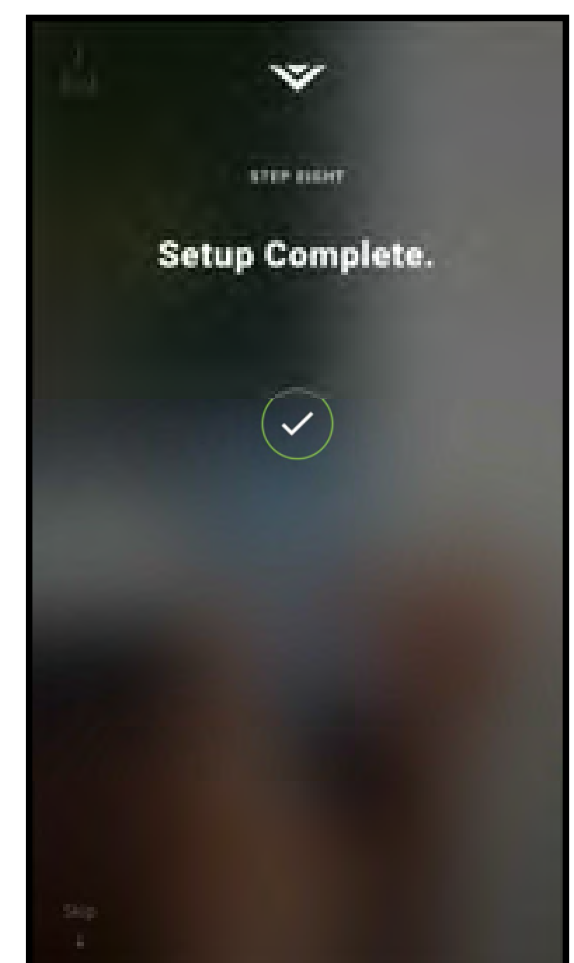
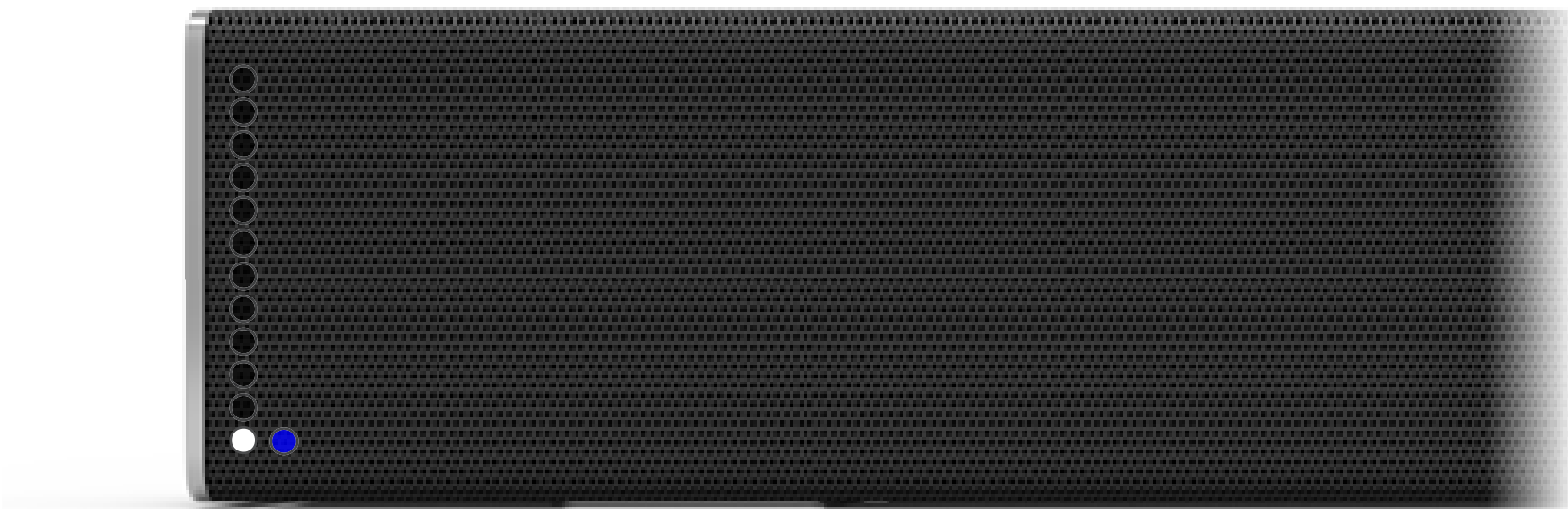
- Take a moment to read the VIZIO Terms of Service and Privacy Policy, as well as Google's Terms of Service and Privacy Policy. When you are done, tap **NEXT** to continue.



7. Use your device to register your sound bar. If you do not wish to register, tap Skip in the lower left corner.



8. The First-Time setup is complete. The VIZIO SmartCast™ App is displayed.

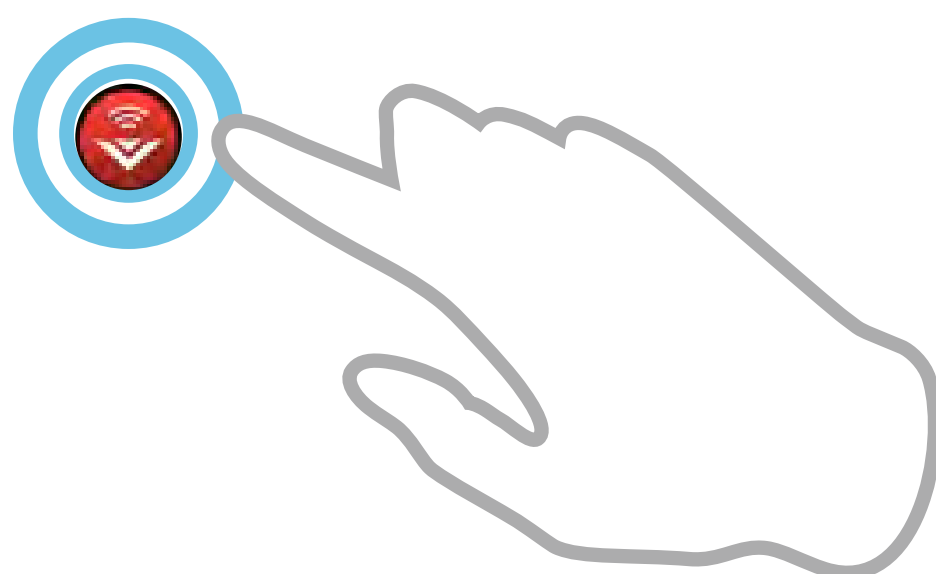


VIZIO SmartCast™ App 2

The VIZIO SmartCast™ app lets you swipe or use voice search to find your favorite content, across multiple apps, in one simply aggregated screen, making it easy to discover and enjoy what you love.

REGISTER FOR A MYVIZIO ACCOUNT

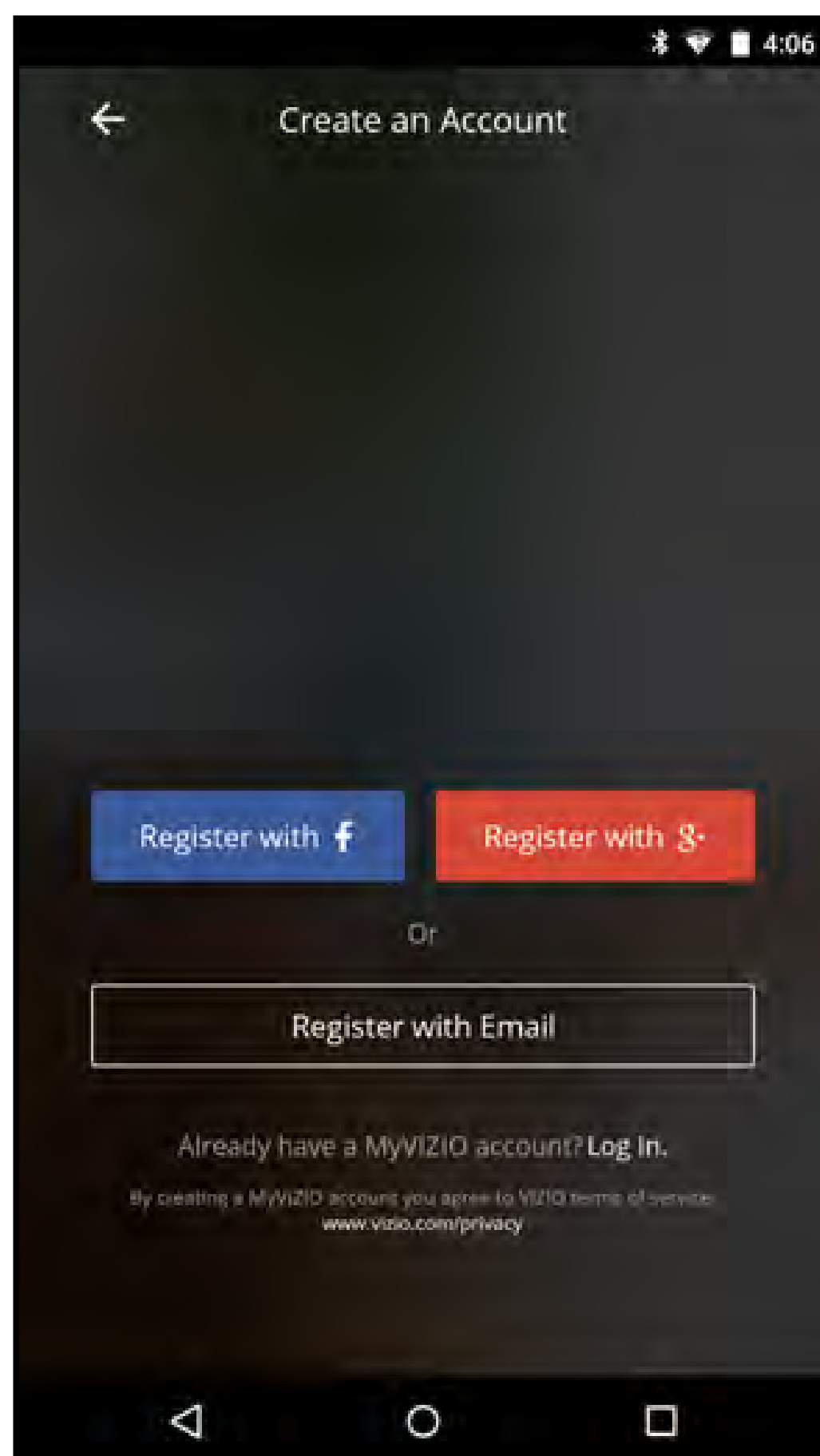
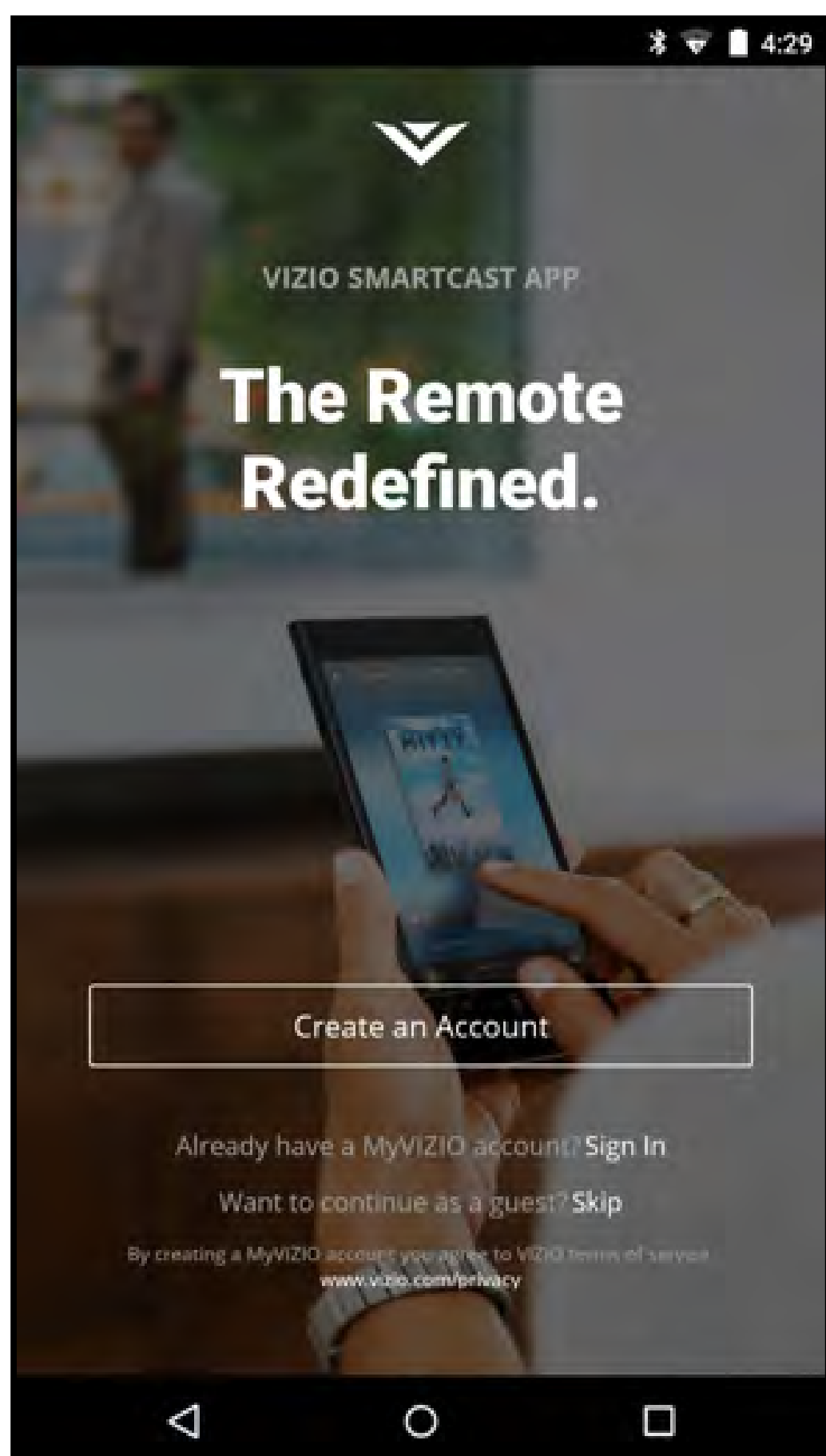
1. Launch the VIZIO SmartCast™ app.



2. Tap **Create an Account** to register for a MyVIZIO account. Follow the on-screen instructions to complete the registration process. If you do not want to register for a MyVIZIO account, tap **Skip** to continue.

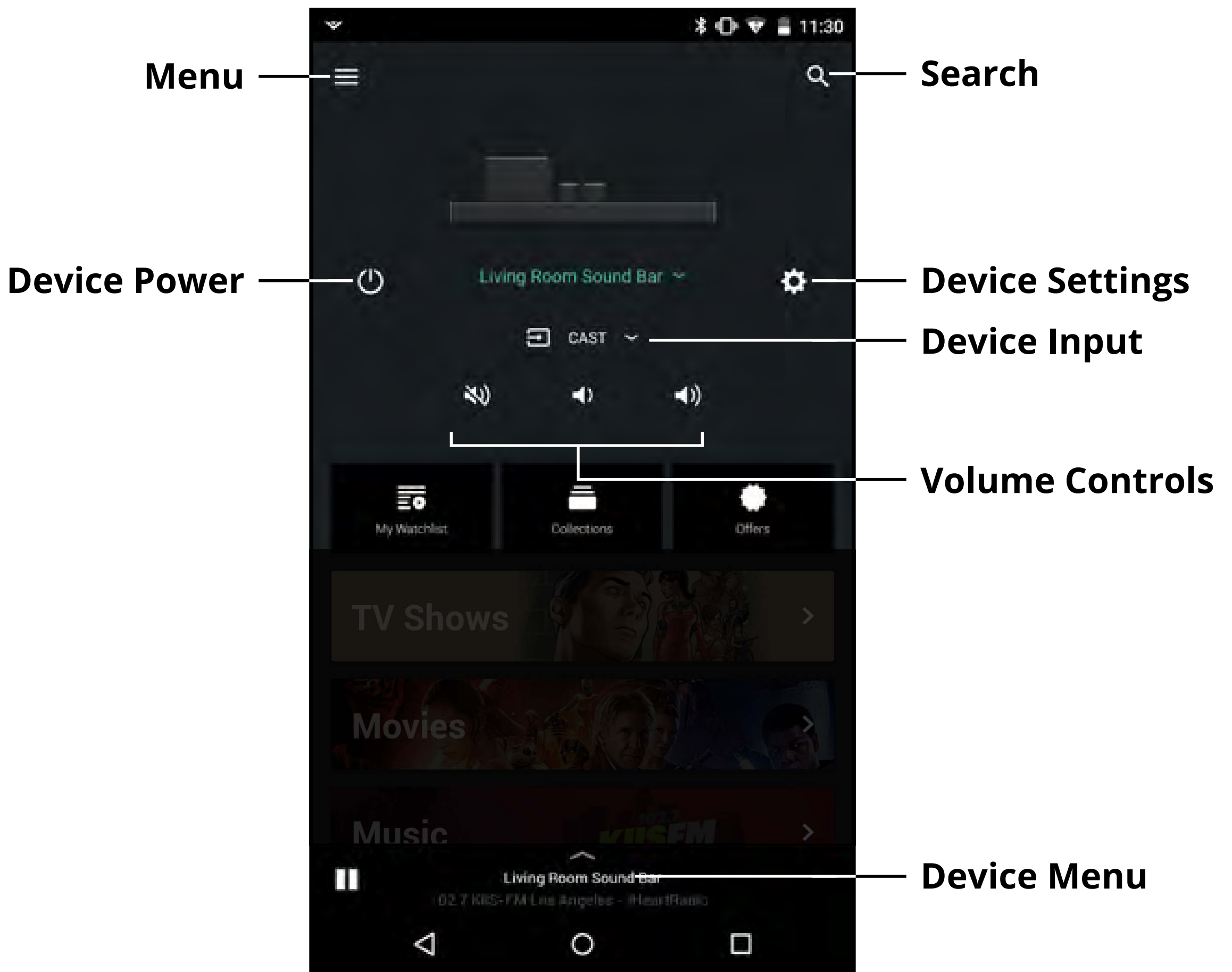


To take full advantage of the VIZIO SmartCast™ app, VIZIO recommends you register for a MyVIZIO account.

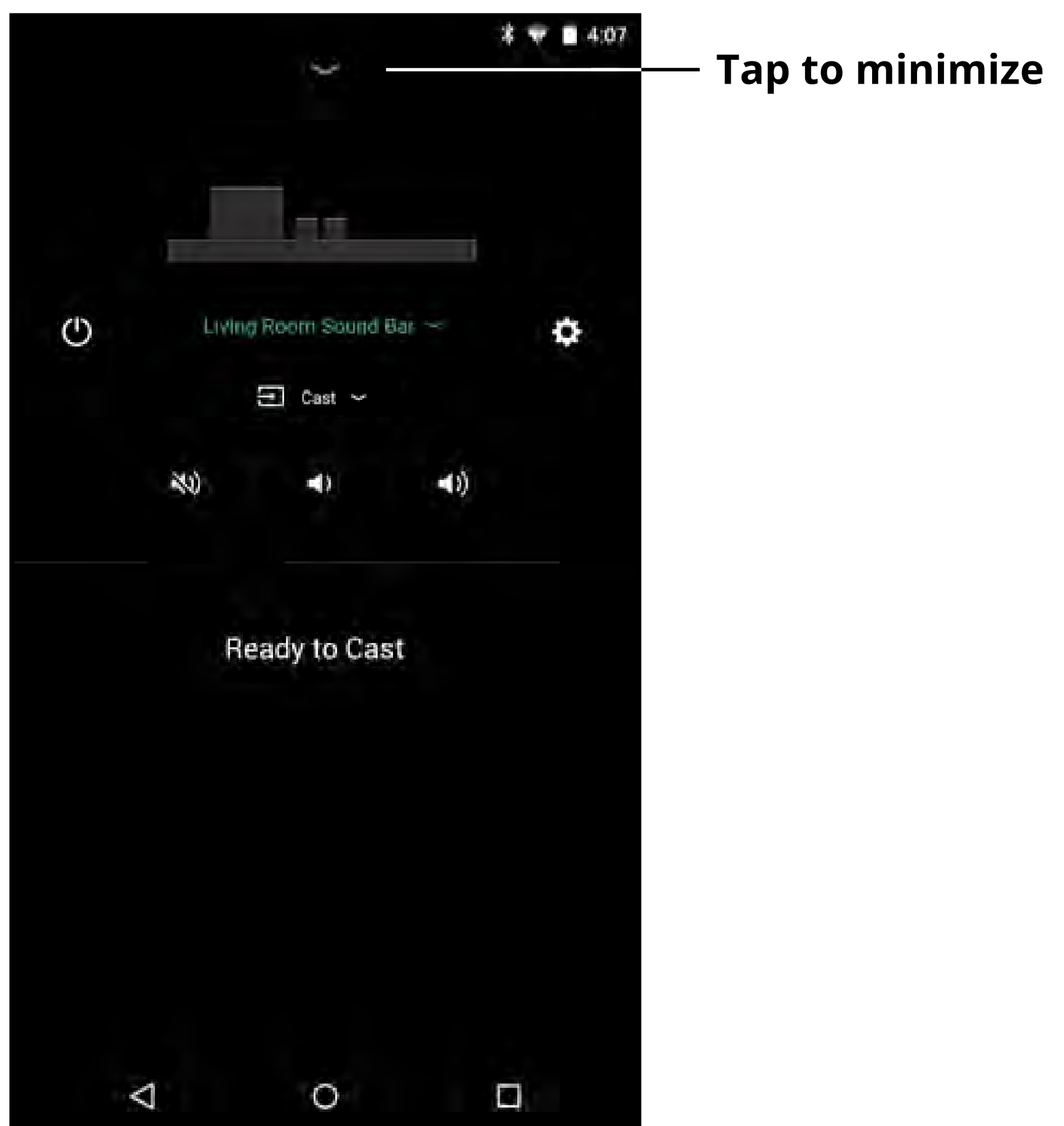


NAVIGATING THE SMARTCAST™ APP

After Creating/Logging into your MyVIZIO account, the home page of the SmartCast™ app is displayed.

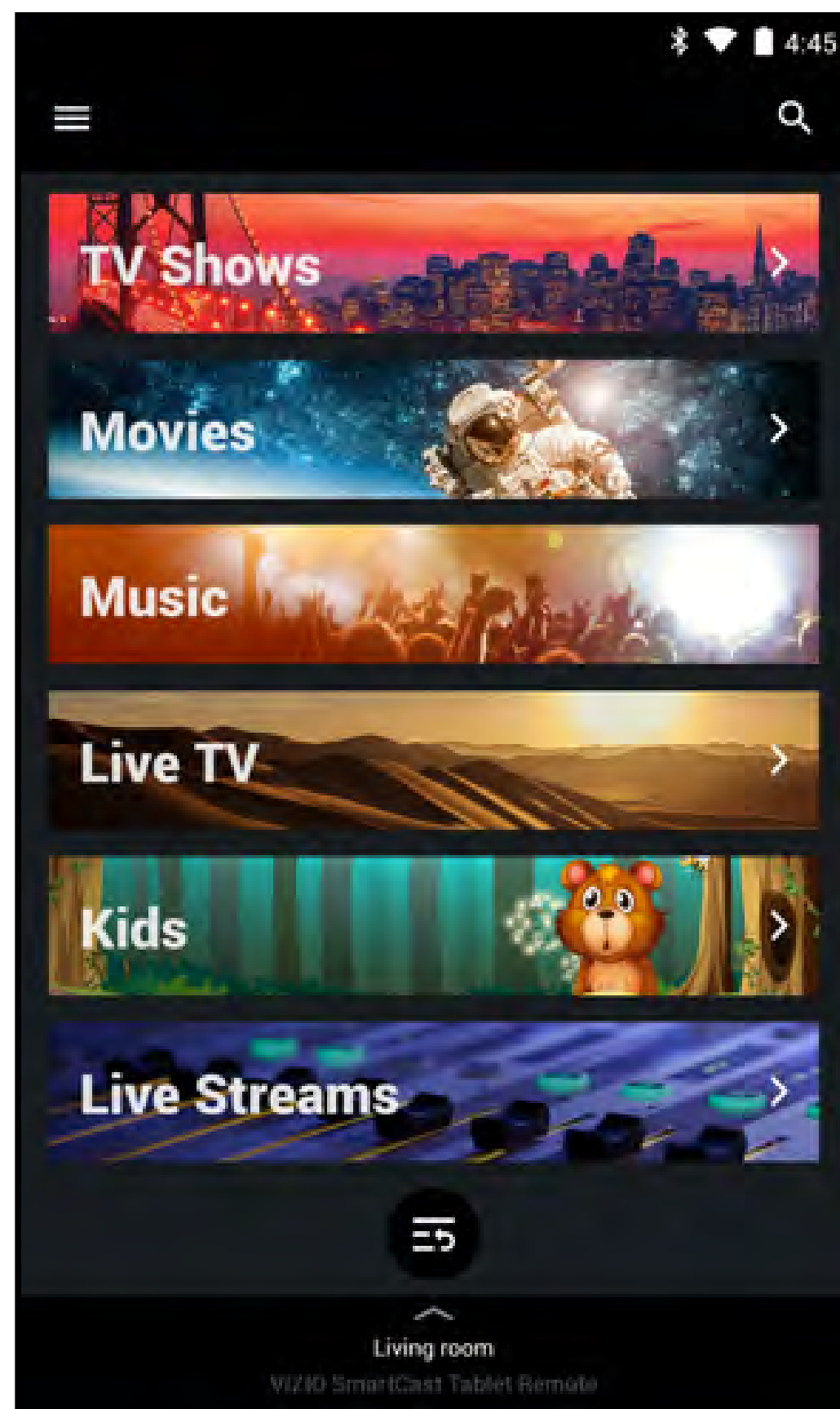


The Device Menu is available throughout the SmartCast app, allowing you to easily access the device controls.

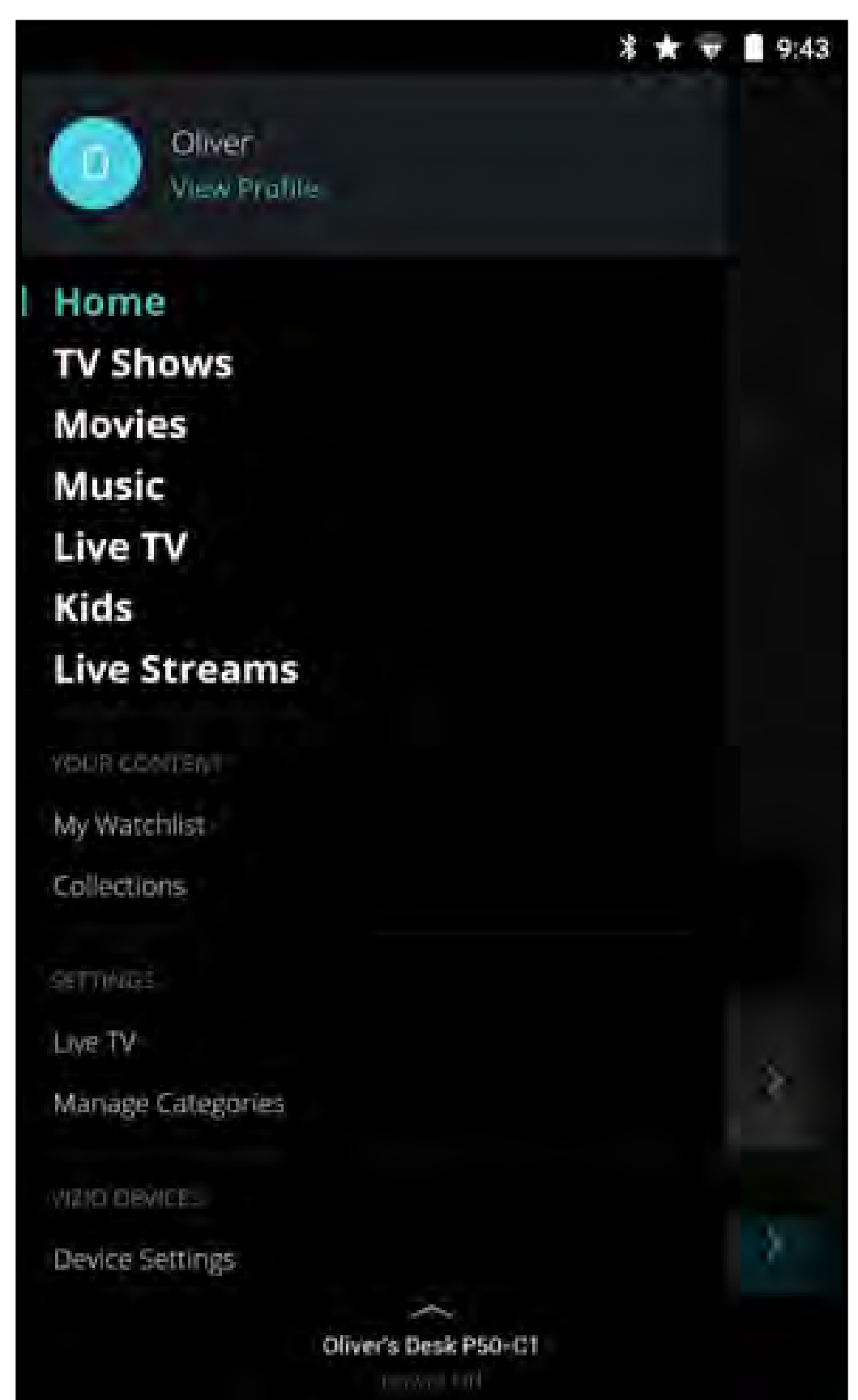
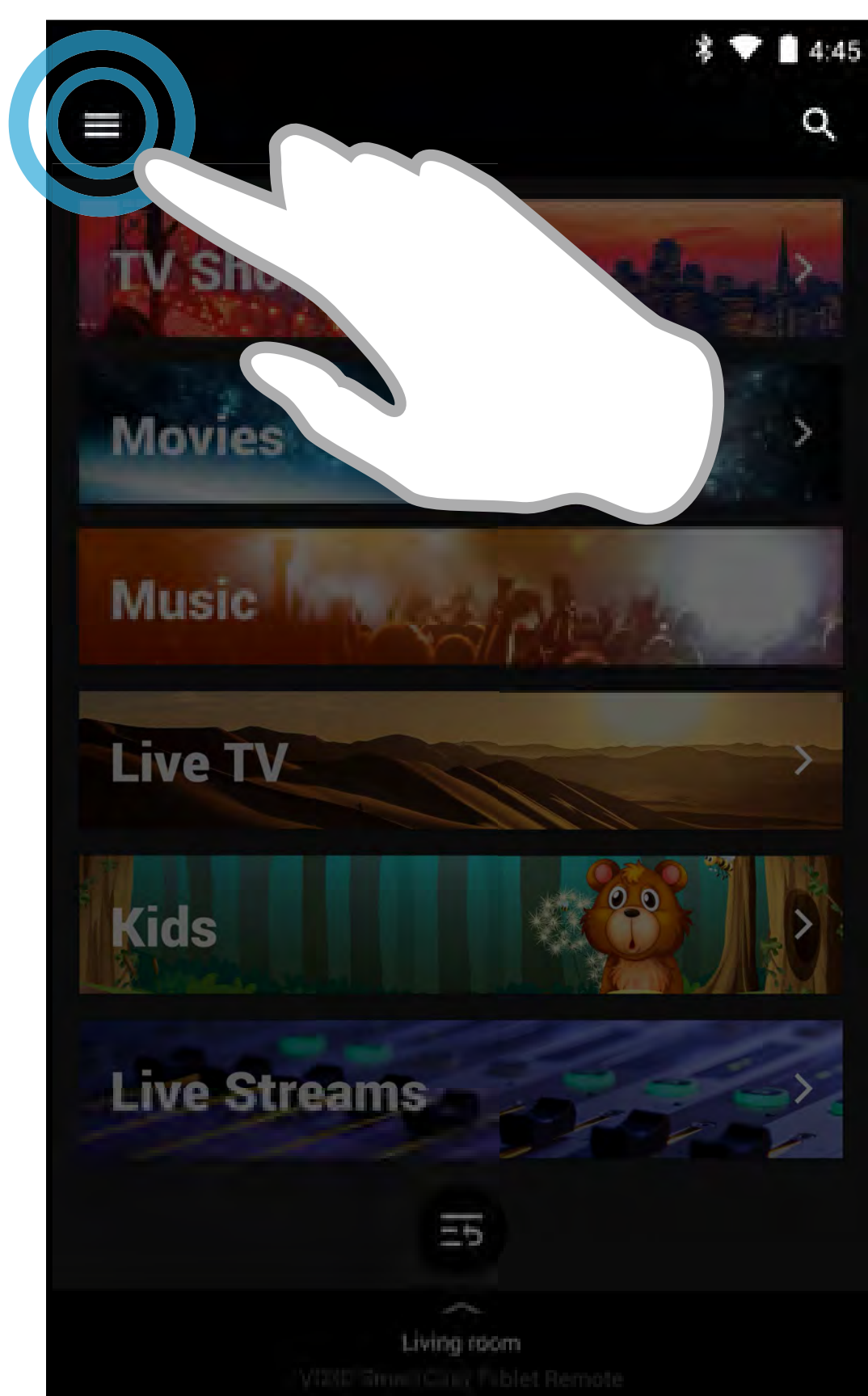


Swipe to reveal a list of content categorized into TV Shows, Movies, Music, Live TV, Kids, and Live Streams. You can also access these categories by tapping the  button in the top left corner.

Please Note: Only content in the Music category can be cast to the sound bars.



OR

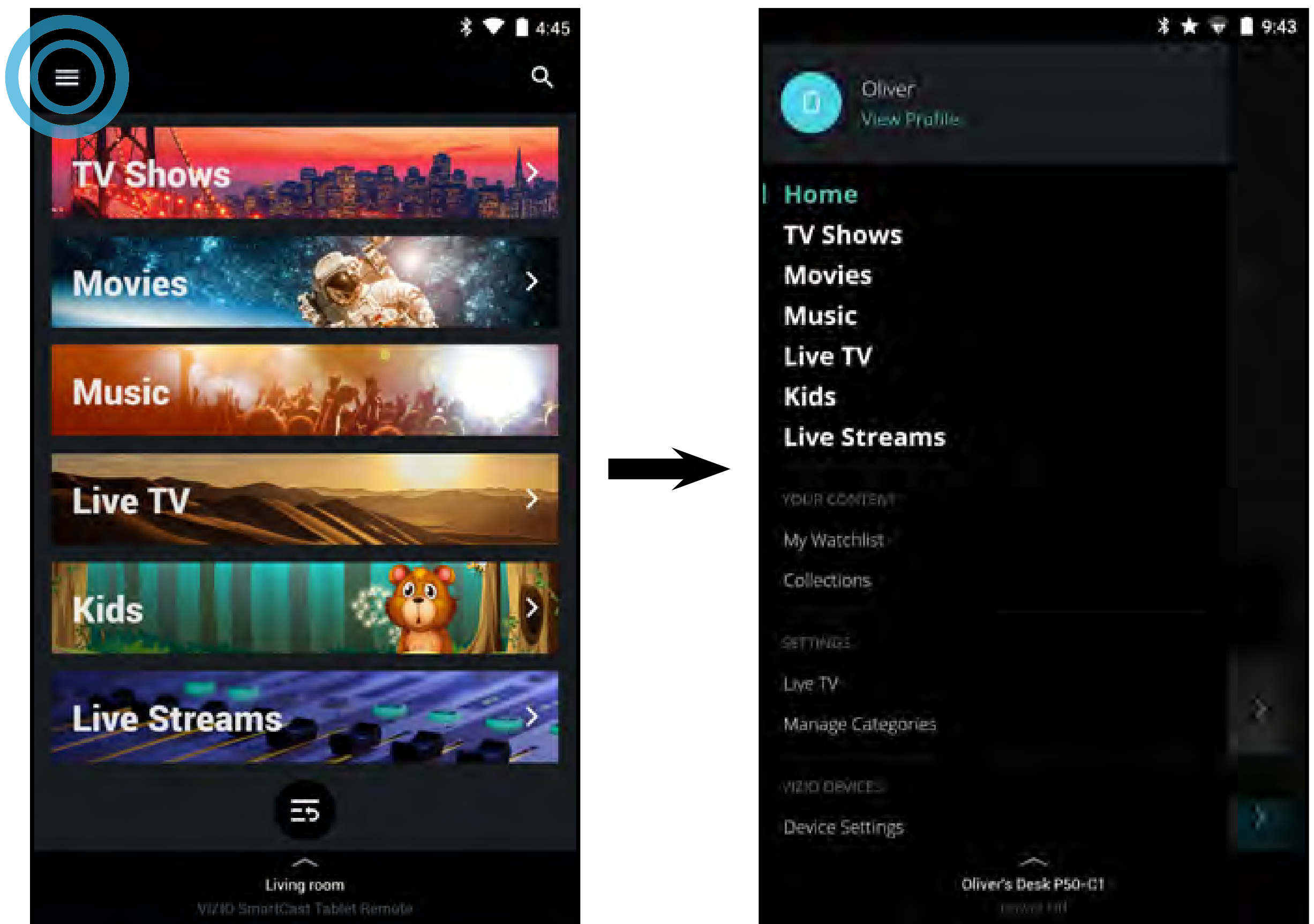


USER PROFILE SETTINGS

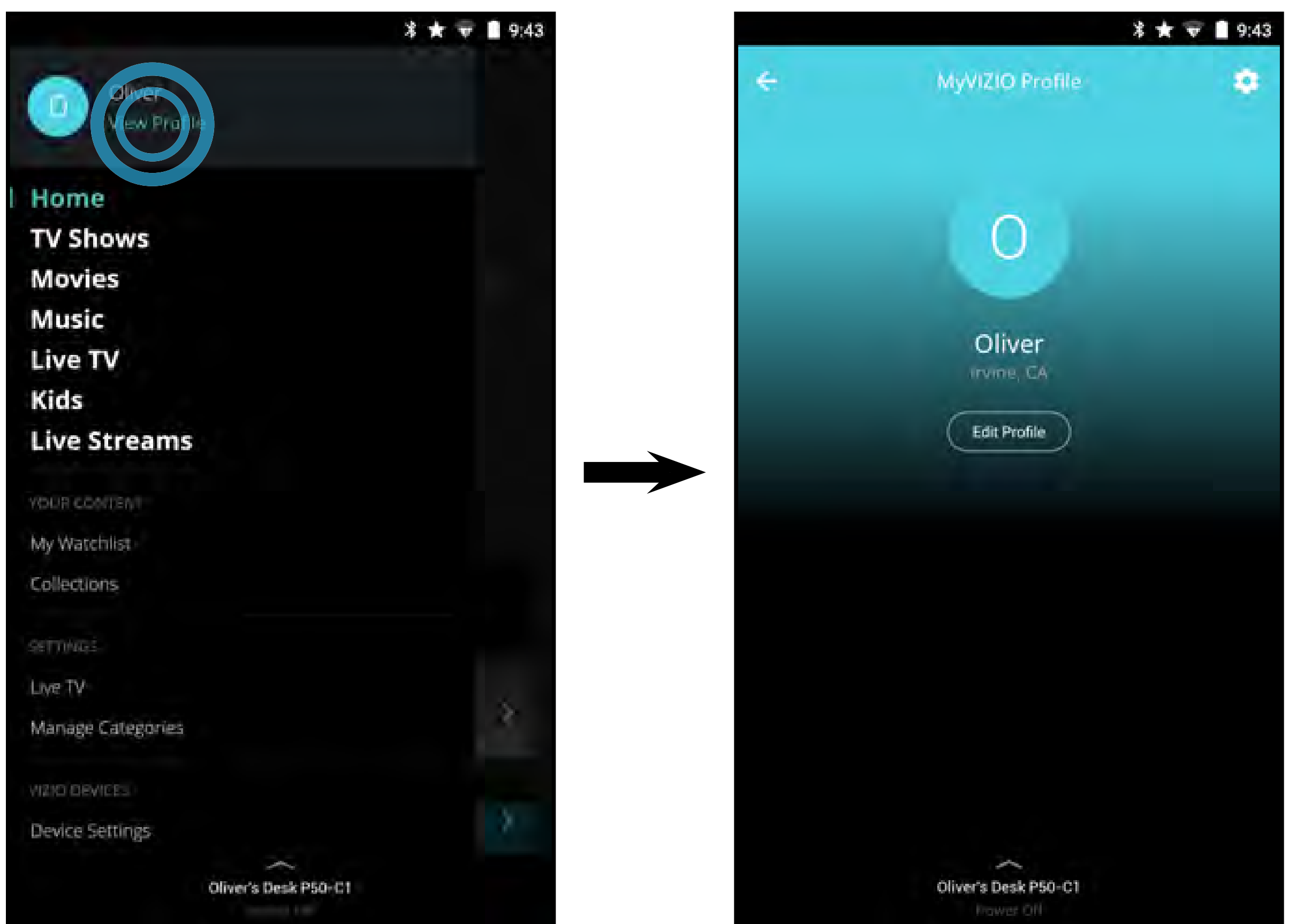
Every user can register their very own user profile (MyVIZIO, Facebook, or Google).

To access the Profile page:


1. Tap the  button to reveal the side menu.

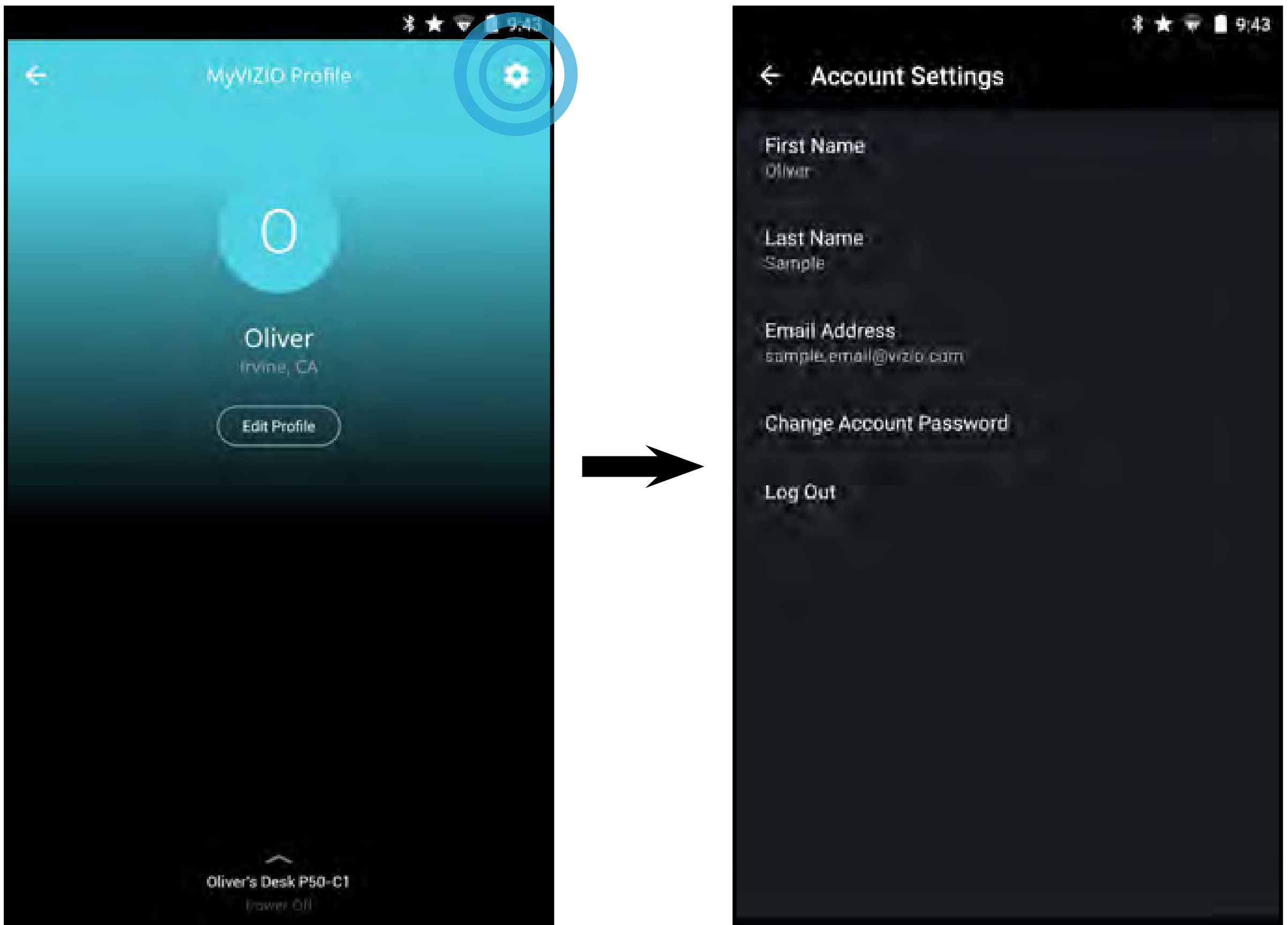


2. Tap **View Profile**.



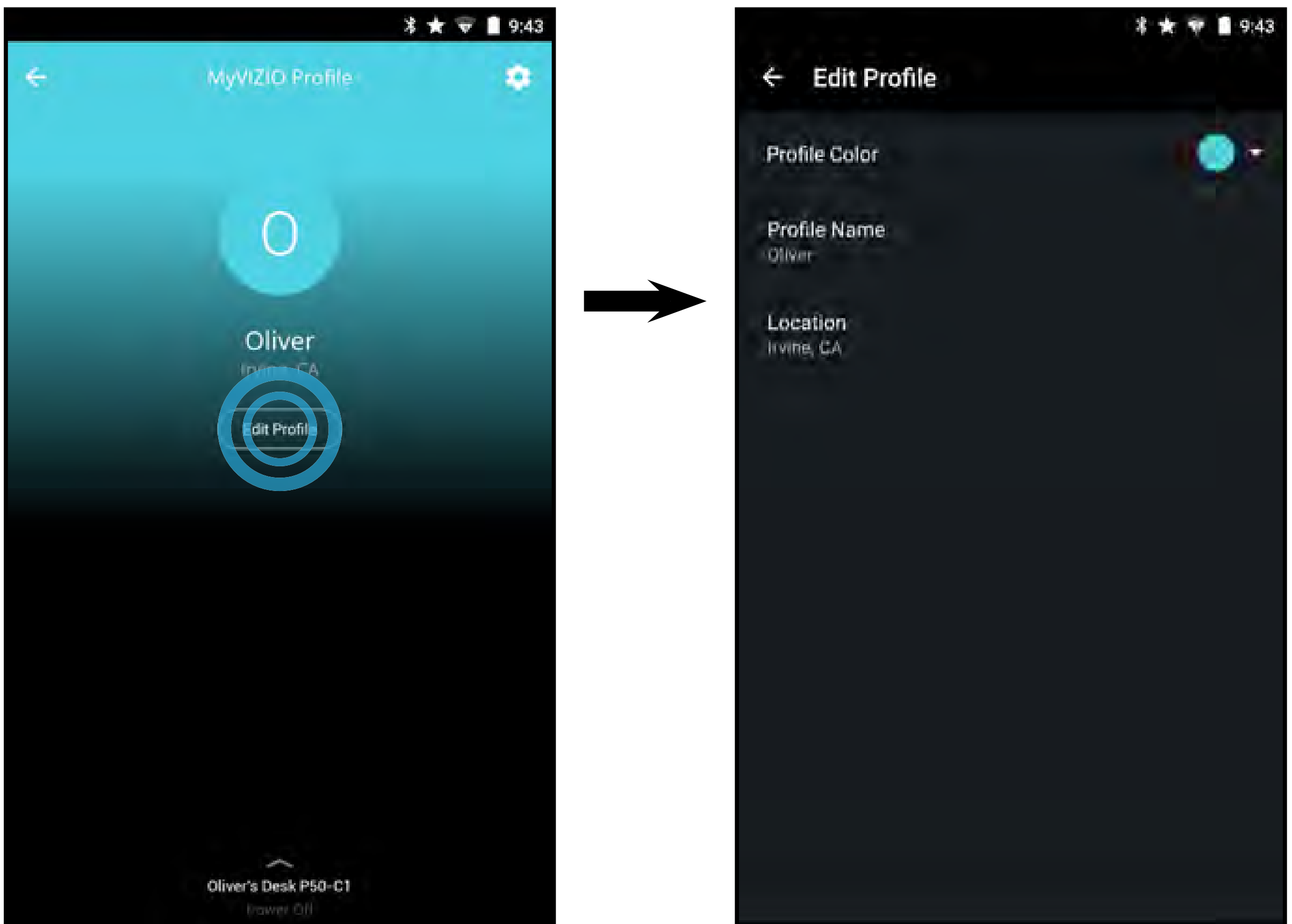
To modify the account settings:

1. Tap the  button to access the account settings page. You can change the First Name, Last Name, E-mail Address, and password by tapping on each of them.



To edit profile settings:

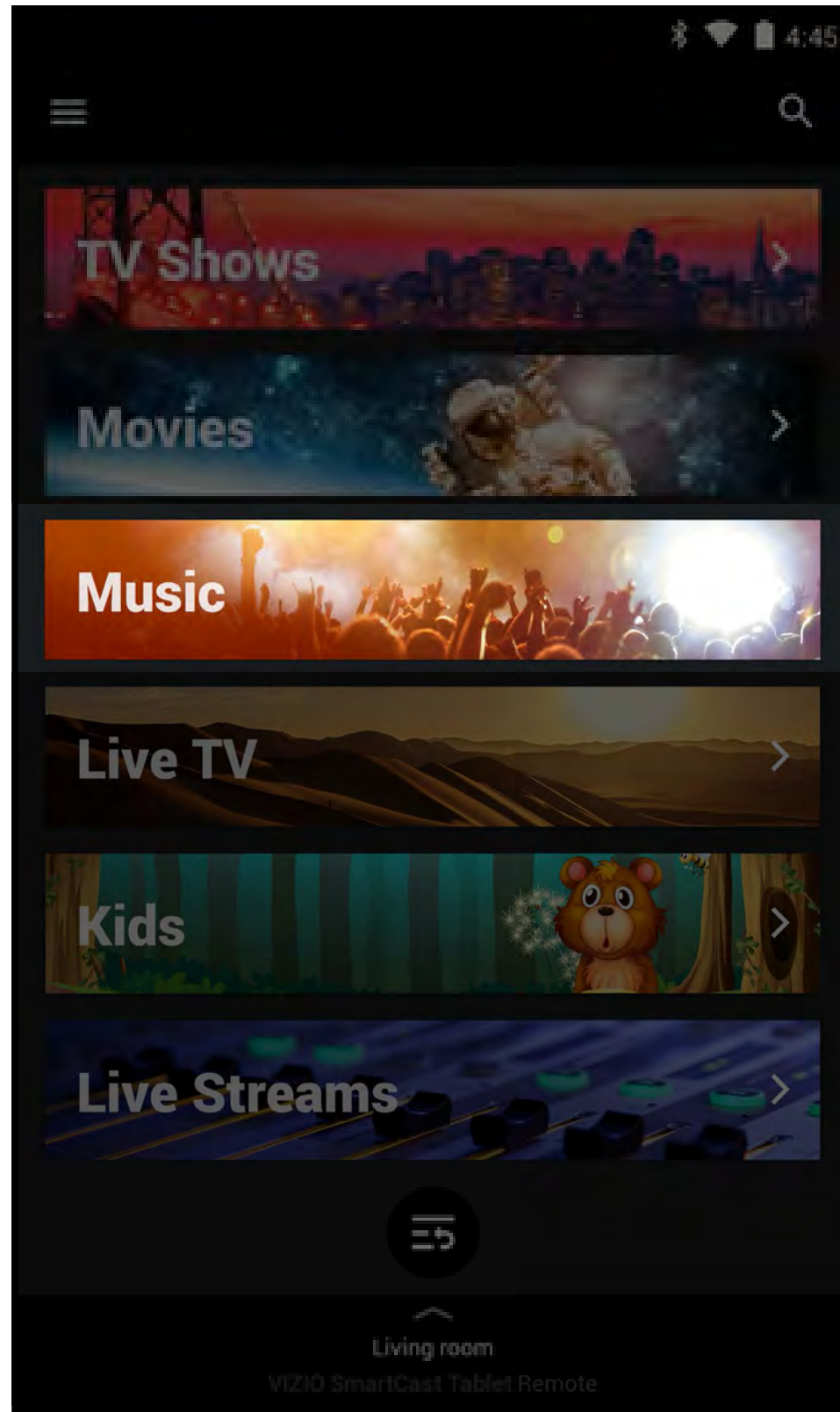
1. From the Profile page, tap **Edit Profile**. You can edit the Profile Color, Profile Name, and Location by tapping on each of them.




PICKING SOMETHING TO LISTEN TO

If you are in the mood to listen to some music, you can also browse directly from the SmartCast app.

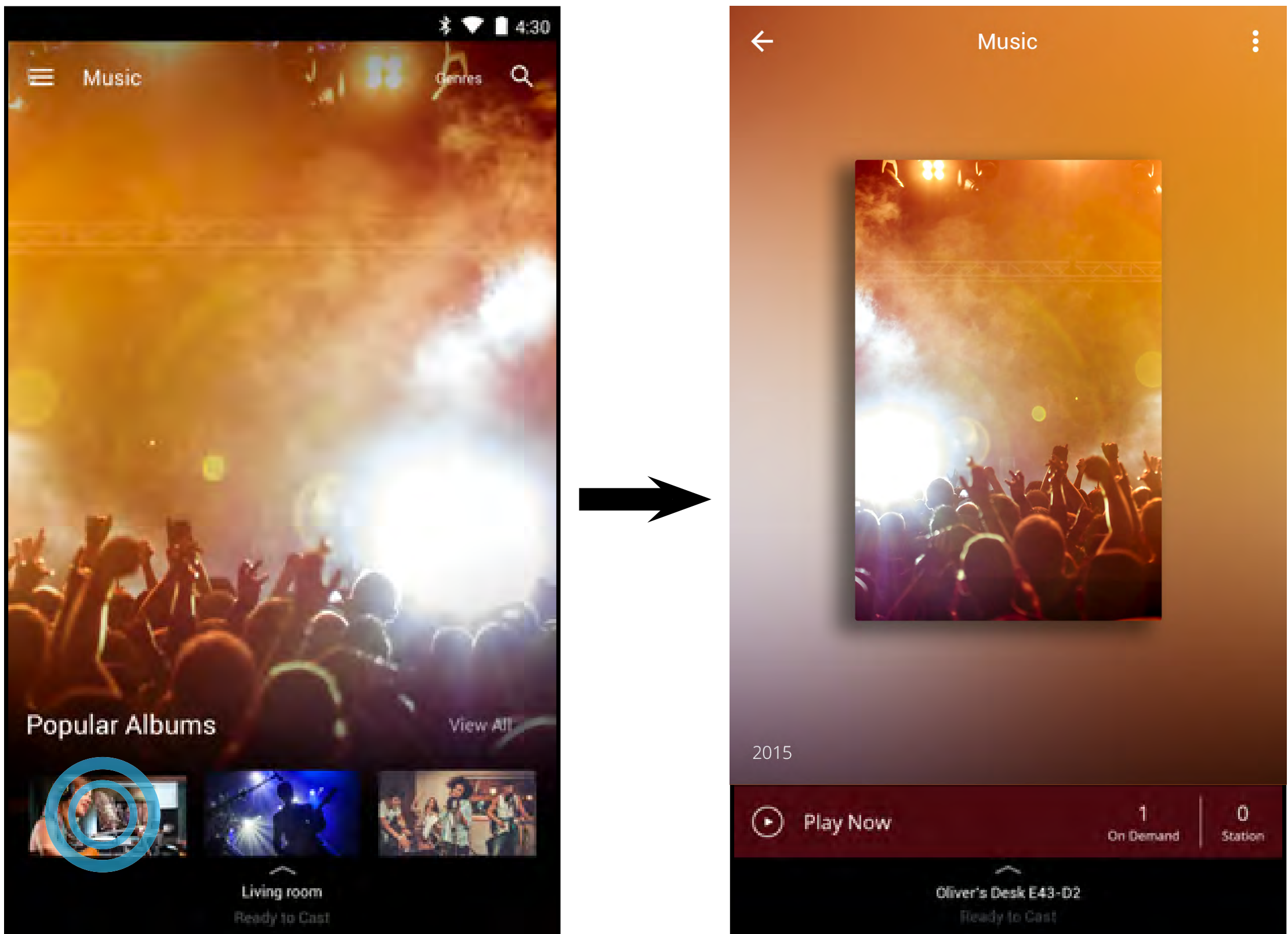
1. Tap on Music from the Home page.



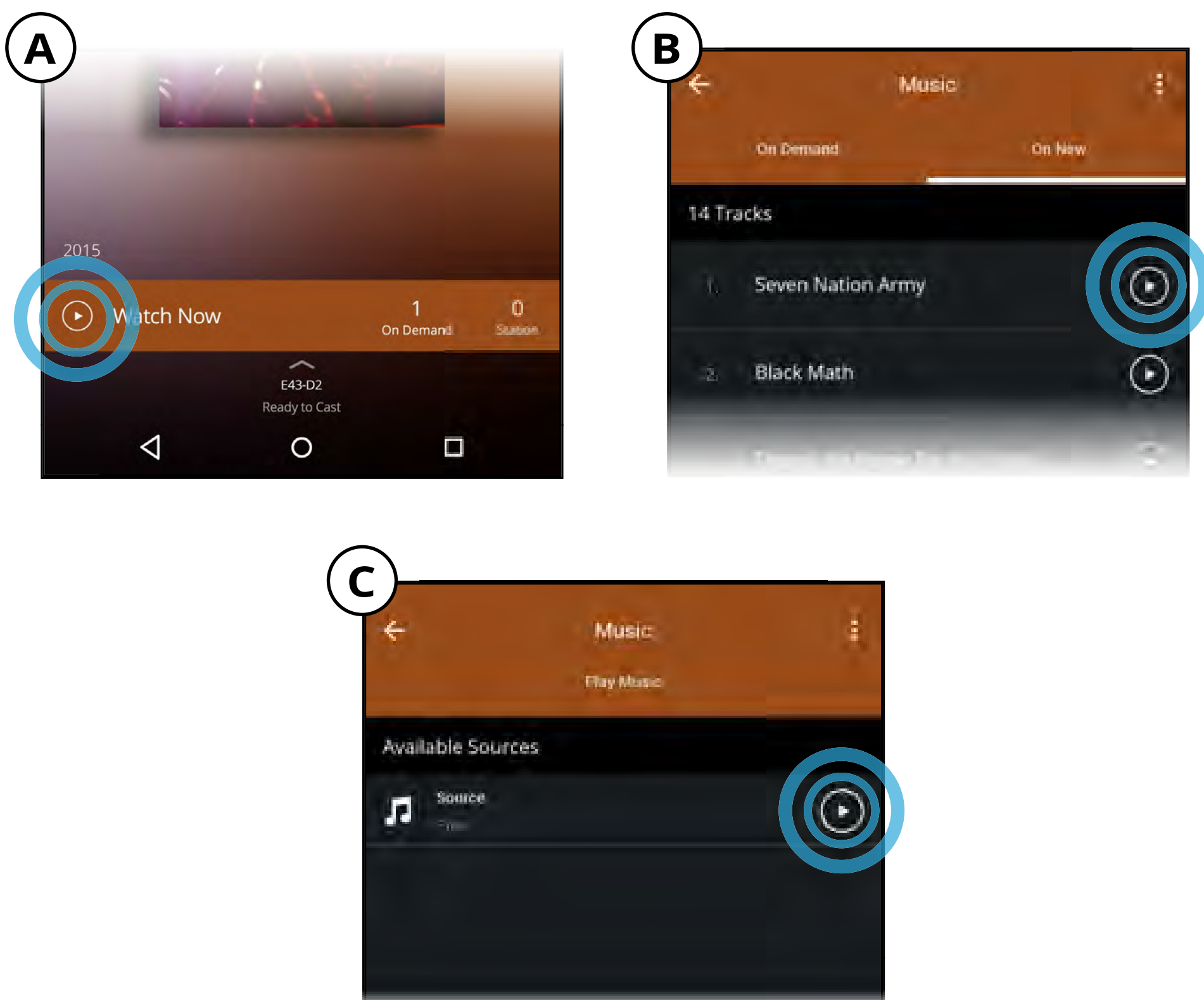
2. Music will be organized into several collections (scroll up and down to reveal additional collection). You can pick your content from the list or search for a title by tapping the search icon .



3. Tap on the content you want to listen to.




4. **A)** Tap on the play button.
B) Select On Demand or On Now (Online feed*) and tap the play button.
C) For On Demand: Select a source and tap the play button.
 Your content begins playing on your SmartCast device. The Device Menu is displayed – allowing you to control your device settings and content.

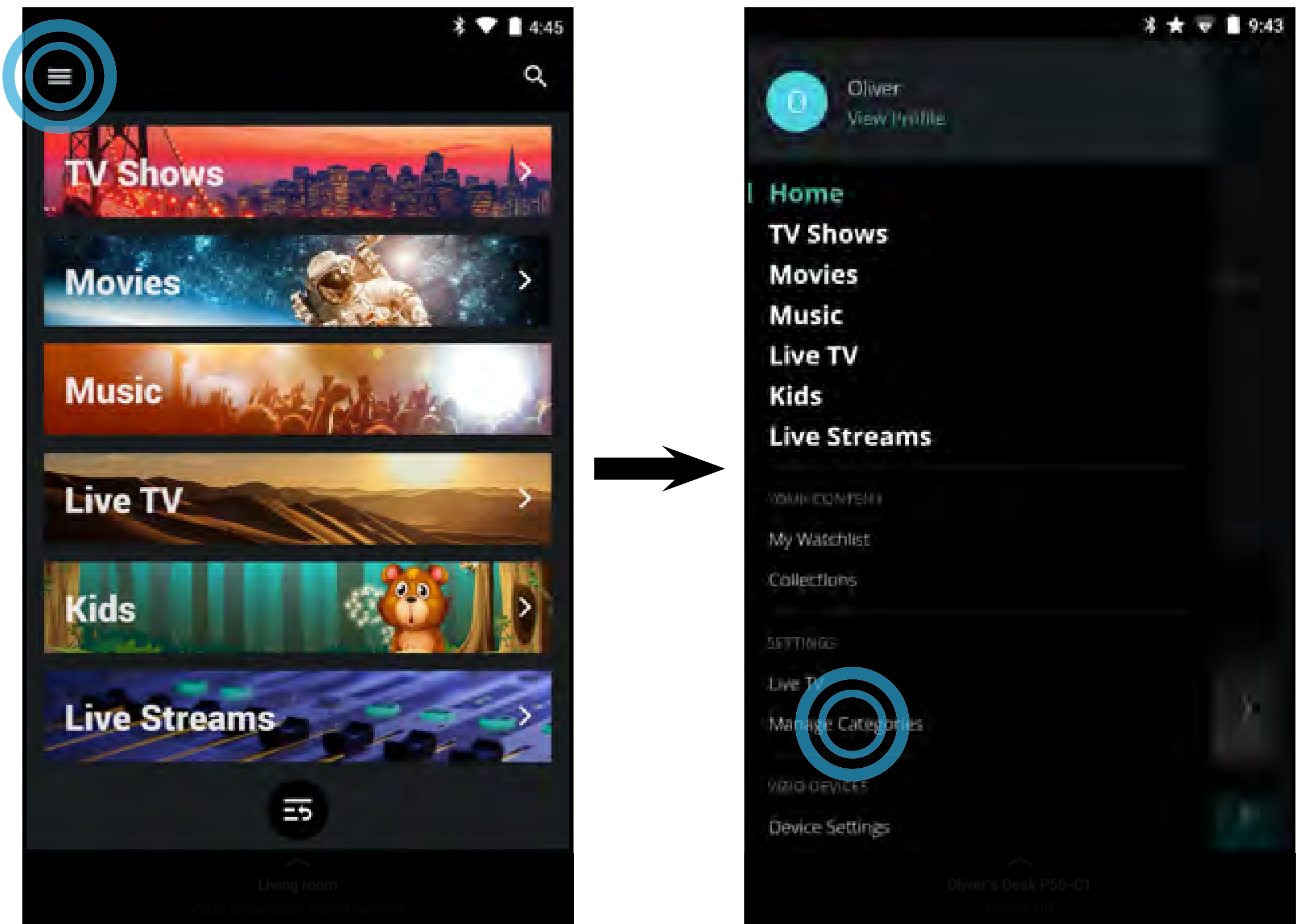




MANAGING CATEGORIES

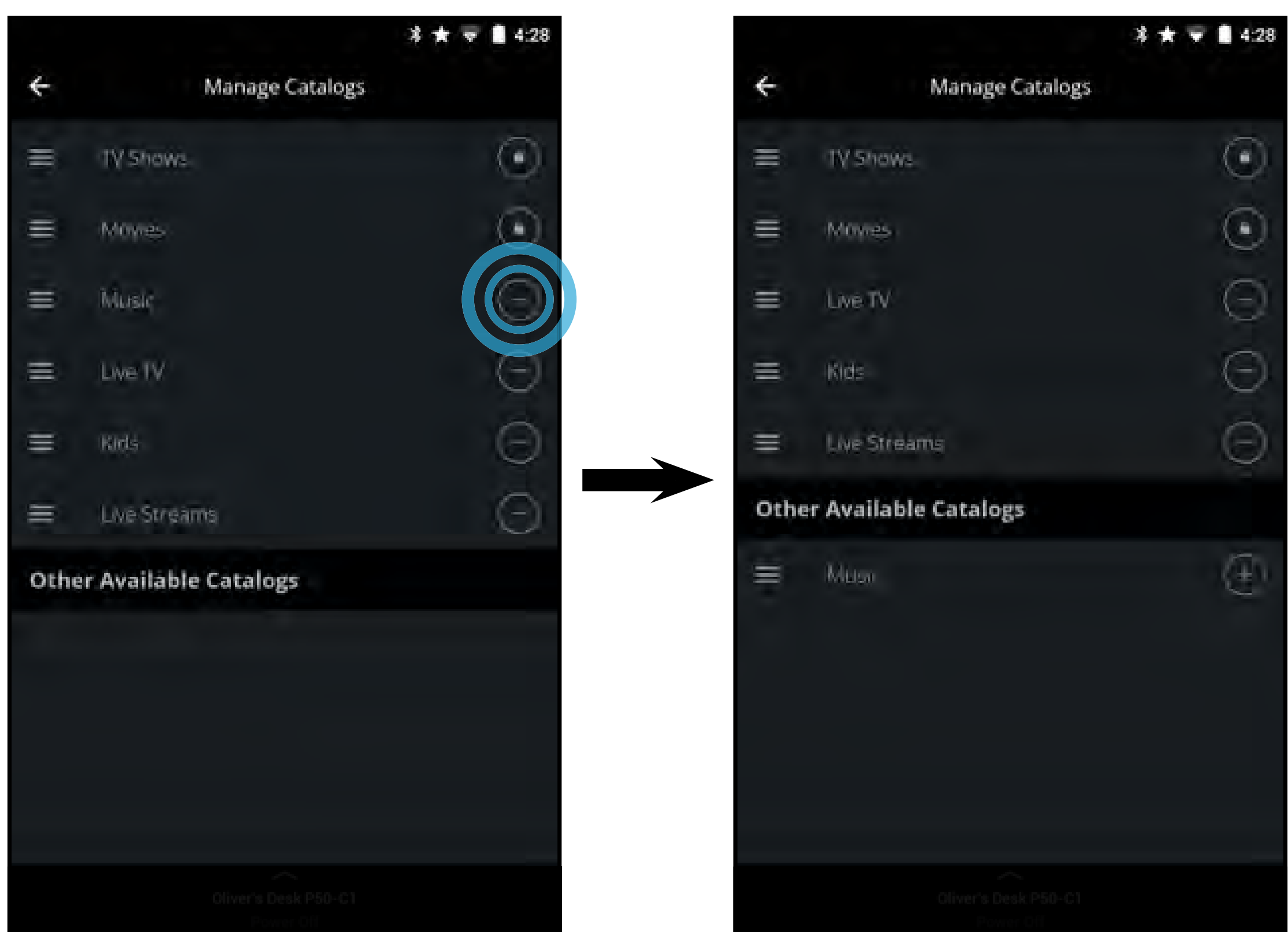
You can add, remove, and rearrange the content categories on the Home page to your preference. Please Note: Only content in the Music category can be cast to the sound bars.

To add or remove a category:

1. From the Home page, tap on the  button and select **Manage Categories**.



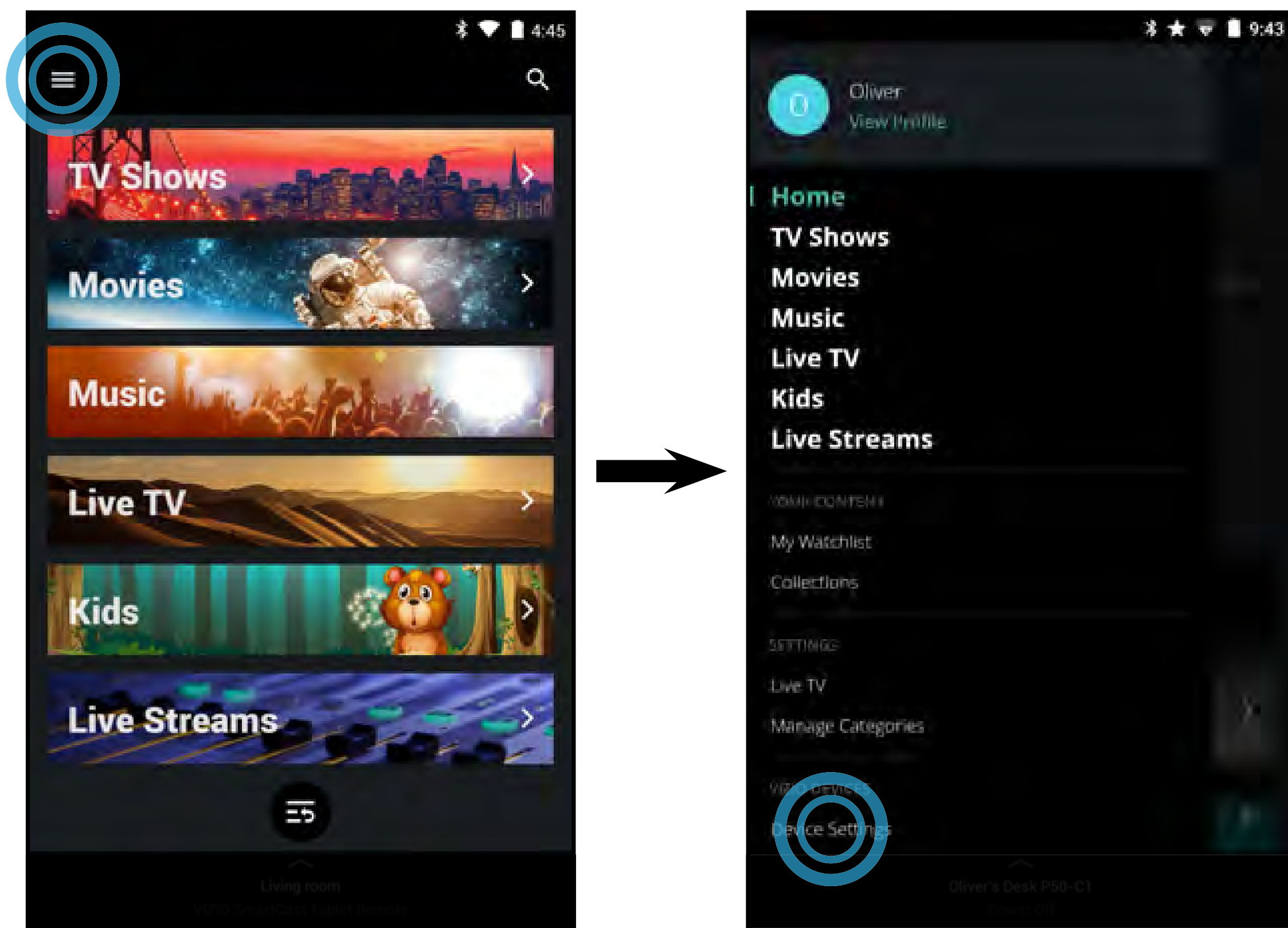
2. Tap on the  button and remove a category. Tap on the  button to add a category.



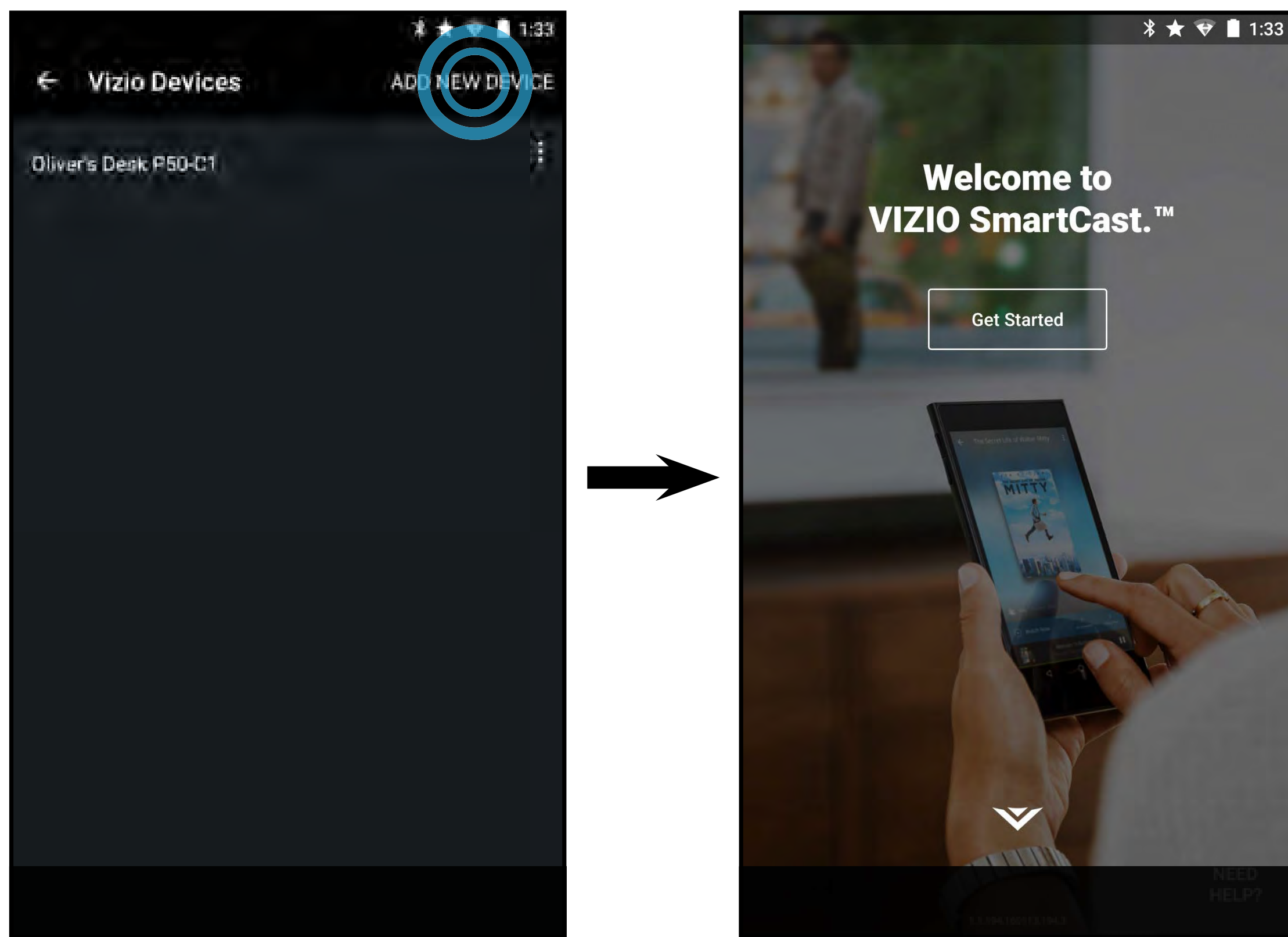
SETTING UP ADDITIONAL SMARTCAST DEVICES

To add additional SmartCast devices:

1. From the Home page, tap on the  button and select **Device Settings**.

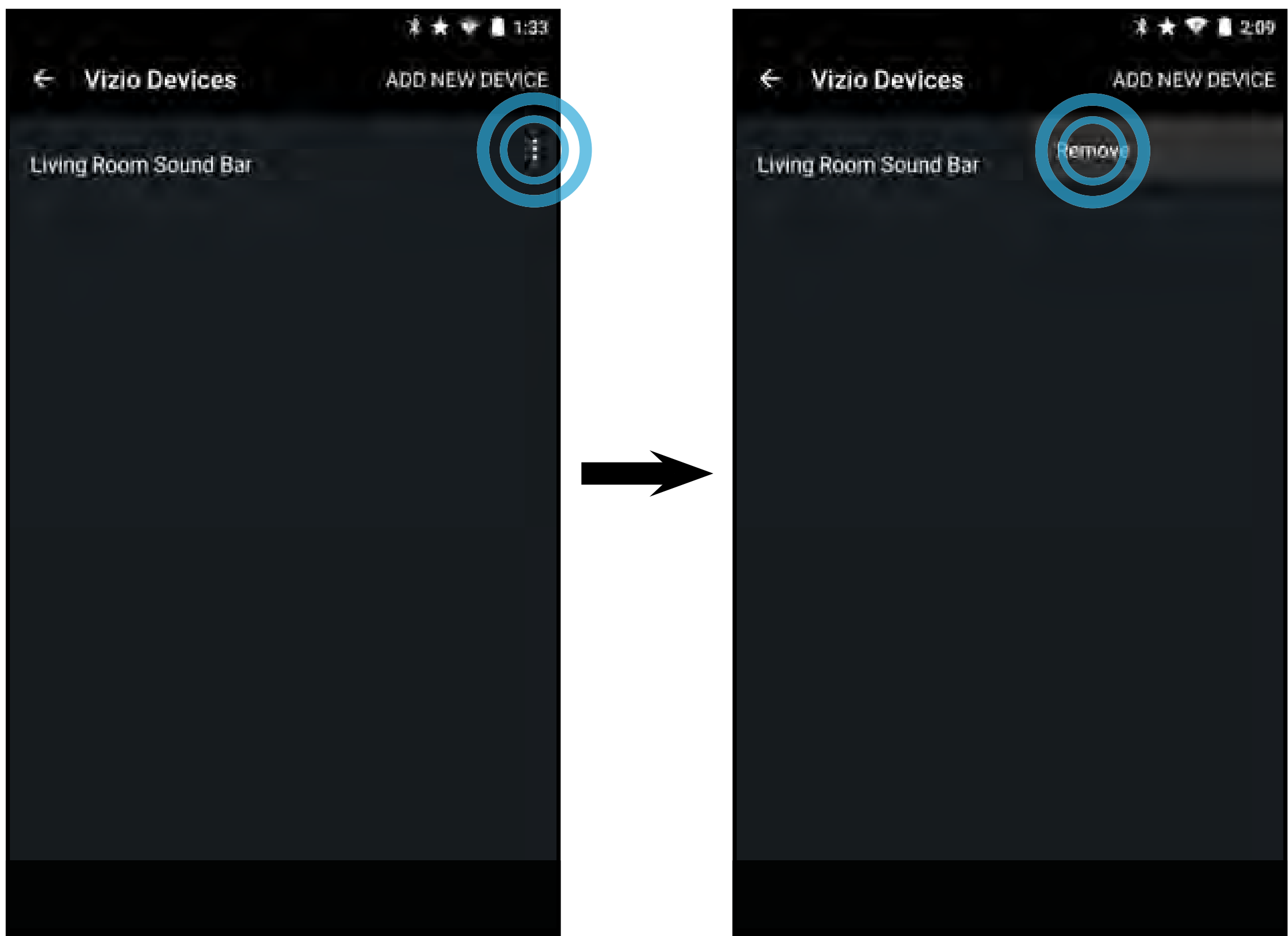


2. The **VIZIO Devices** menu is displayed. Tap **ADD NEW DEVICE** and follow the on-screen instructions to pair your SmartCast device.



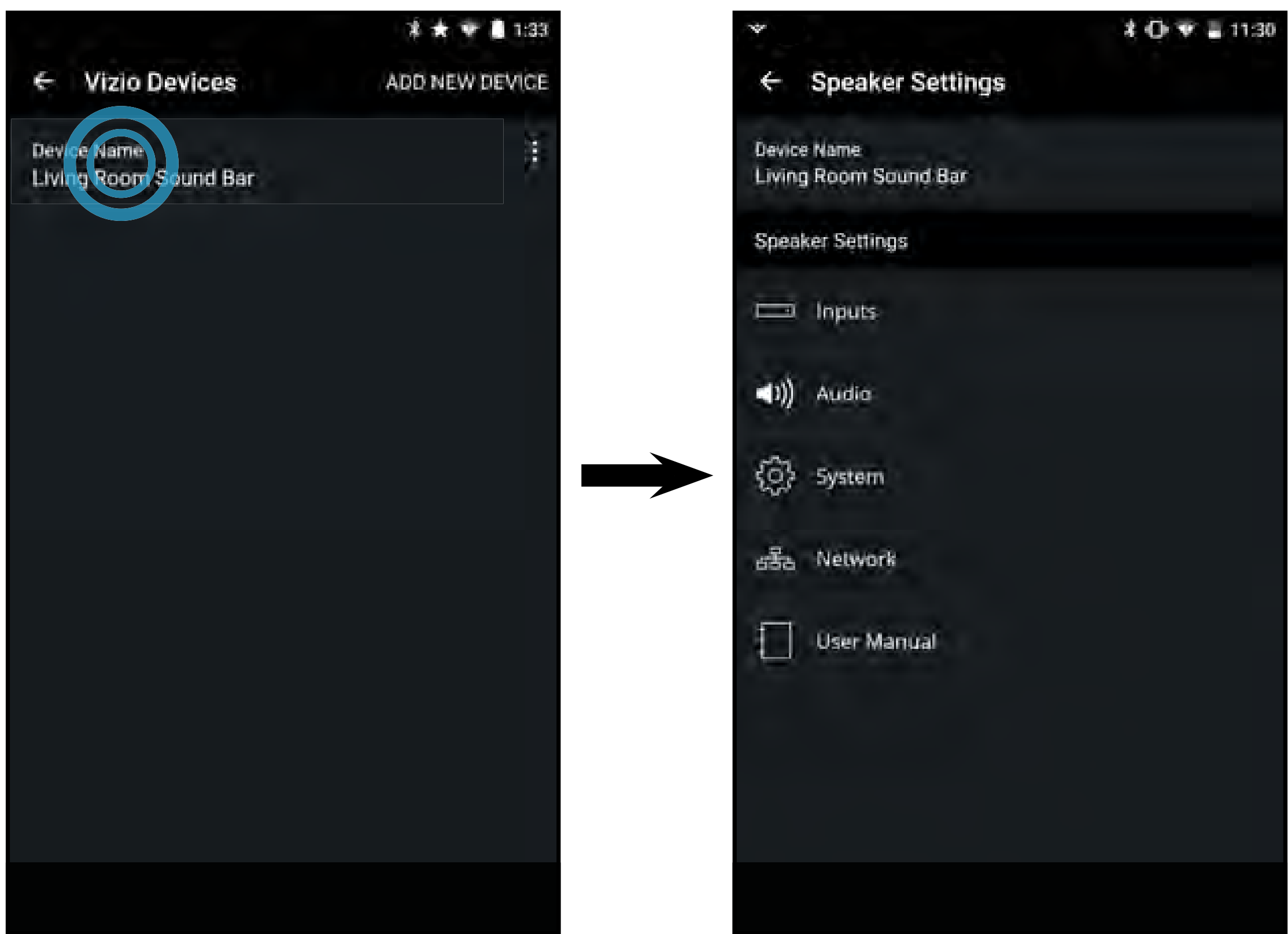
To remove a SmartCast device:

- From the **VIZIO Devices** menu, tap on the **⋮** button and tap **Remove** to remove the SmartCast device from the SmartCast App.



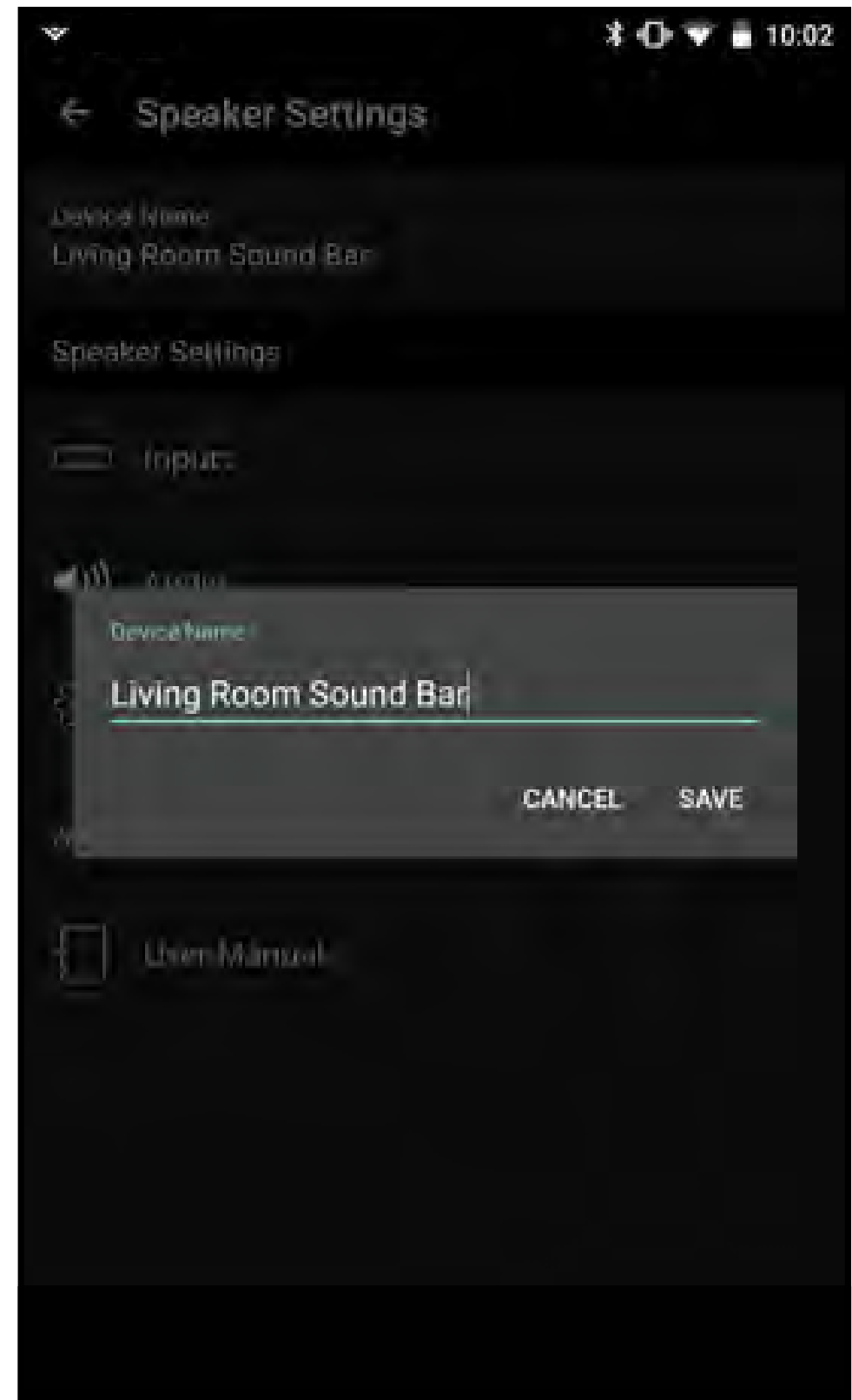
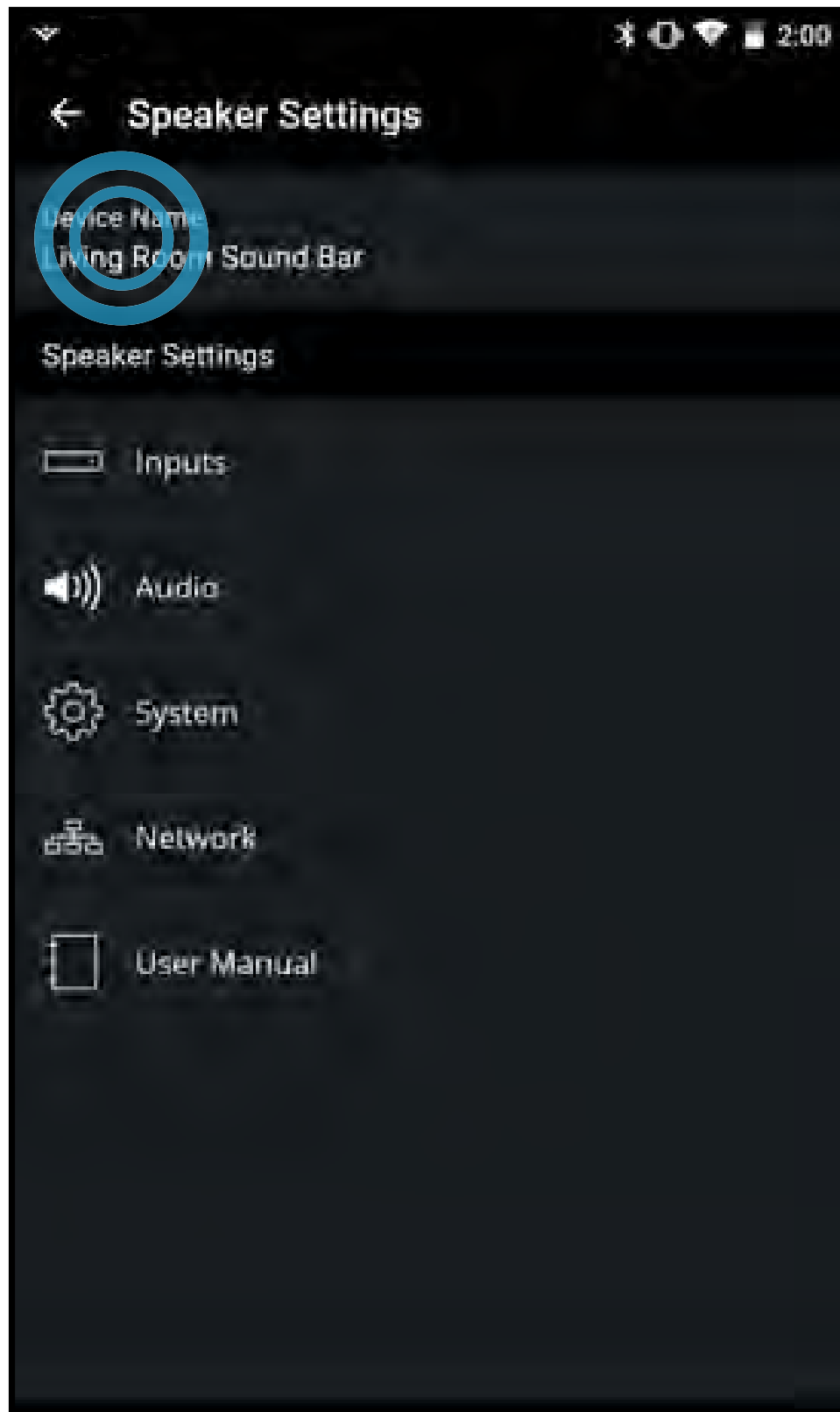
To modify SmartCast device settings:

- From the **VIZIO Devices** menu, tap on the SmartCast device listed.



To change your SmartCast device name:

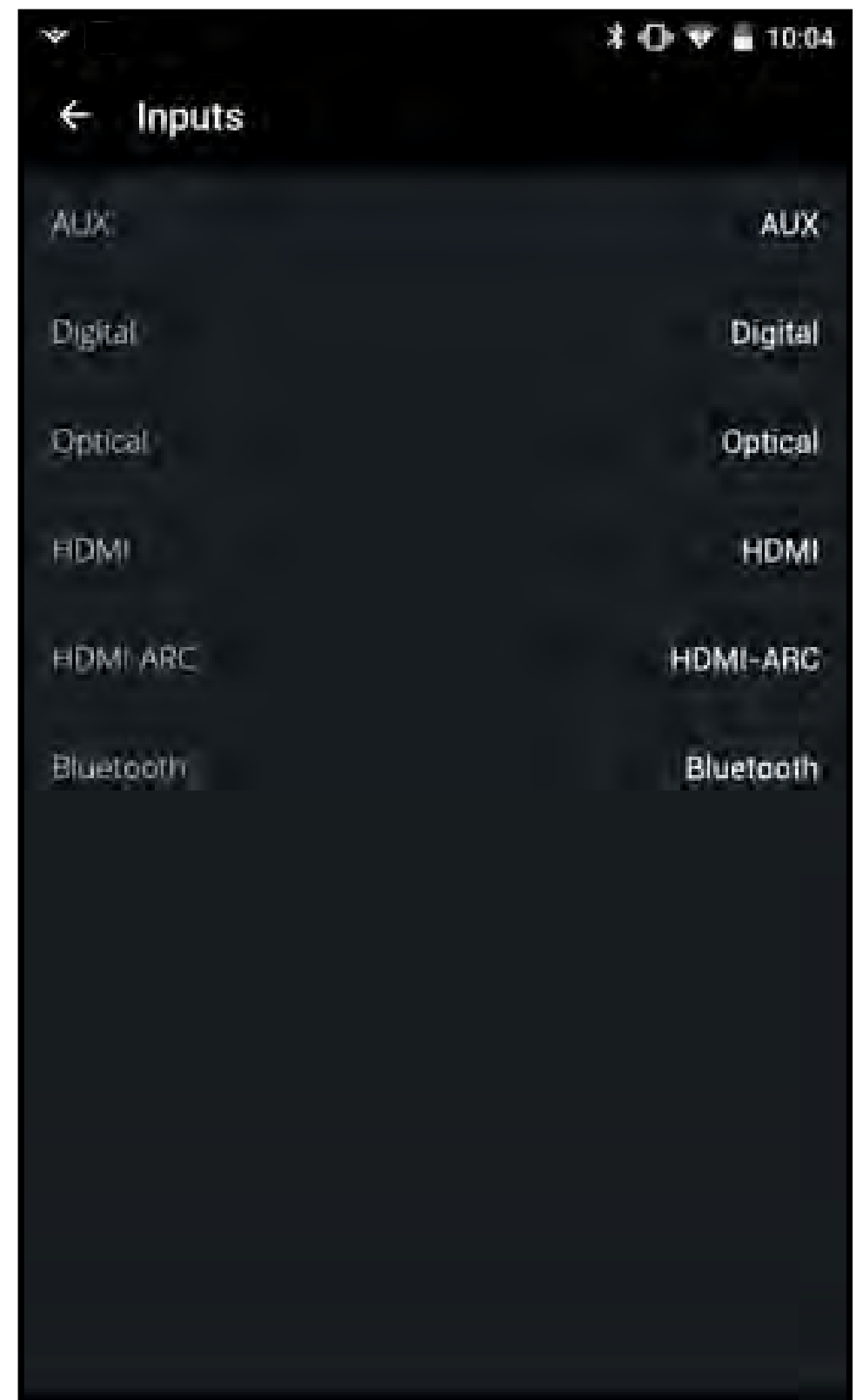
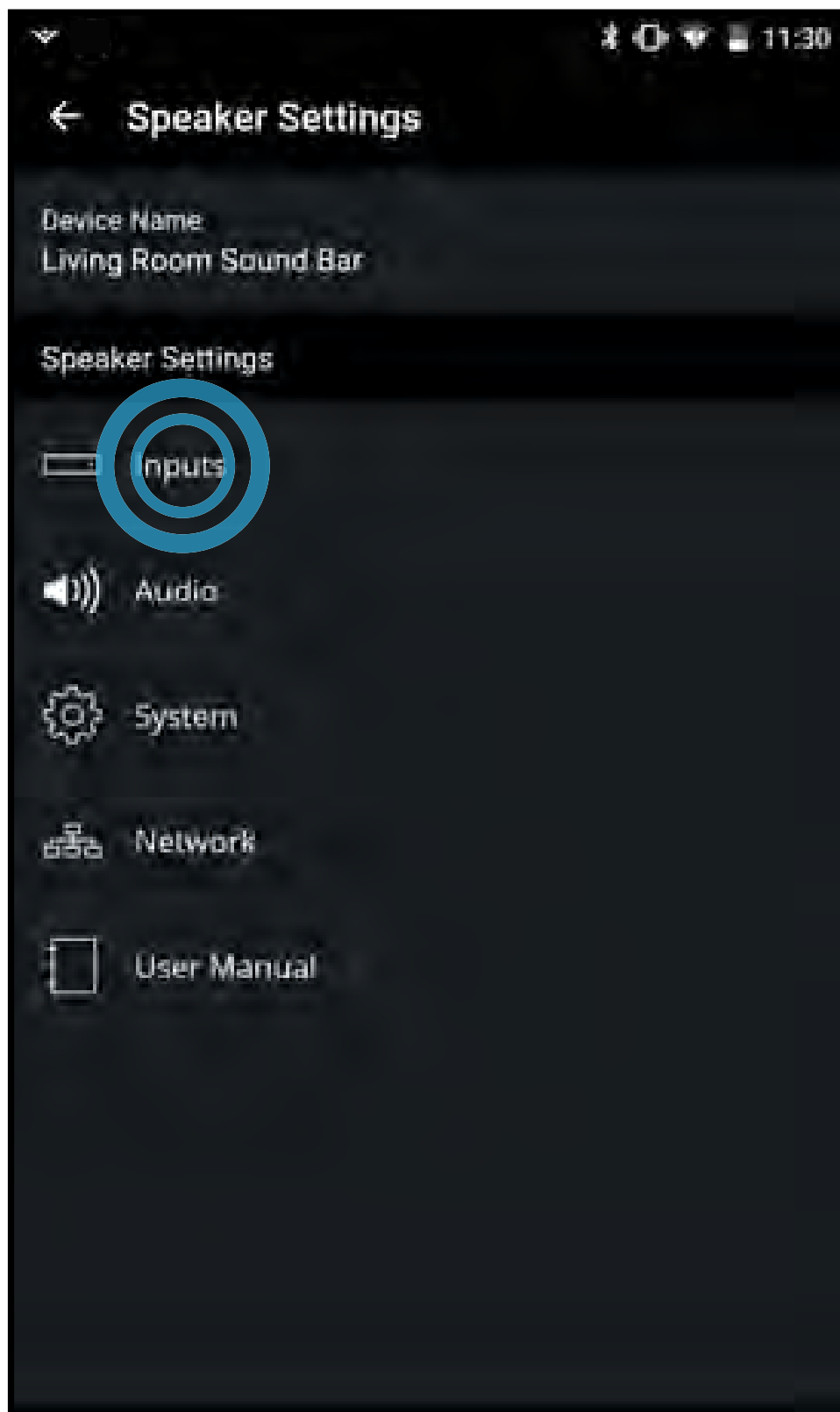
- From the **Sound Bar Settings** menu, tap on **Device Name** and enter a new name. Tap **Save** when you are done.



RENAMING AN INPUT

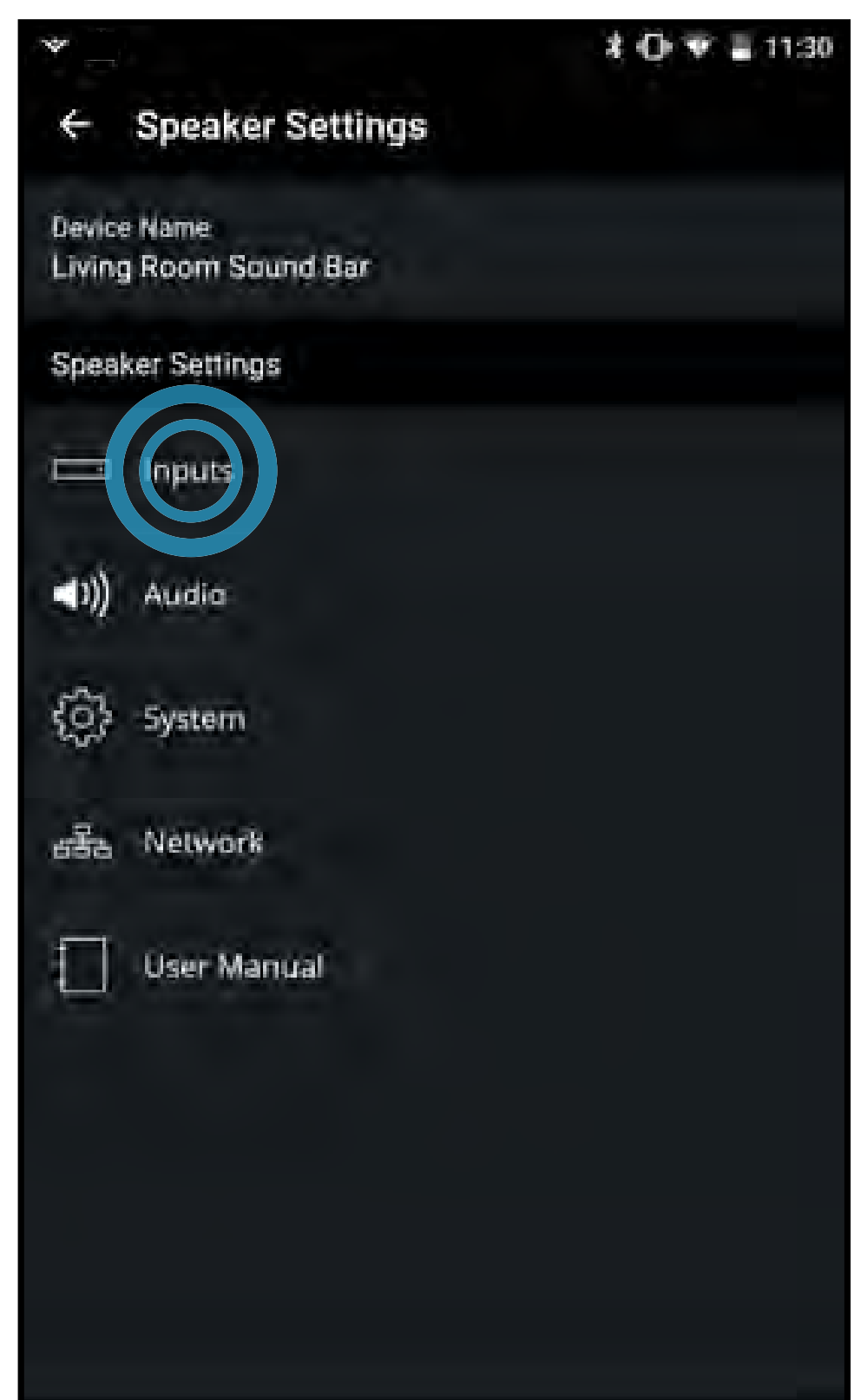
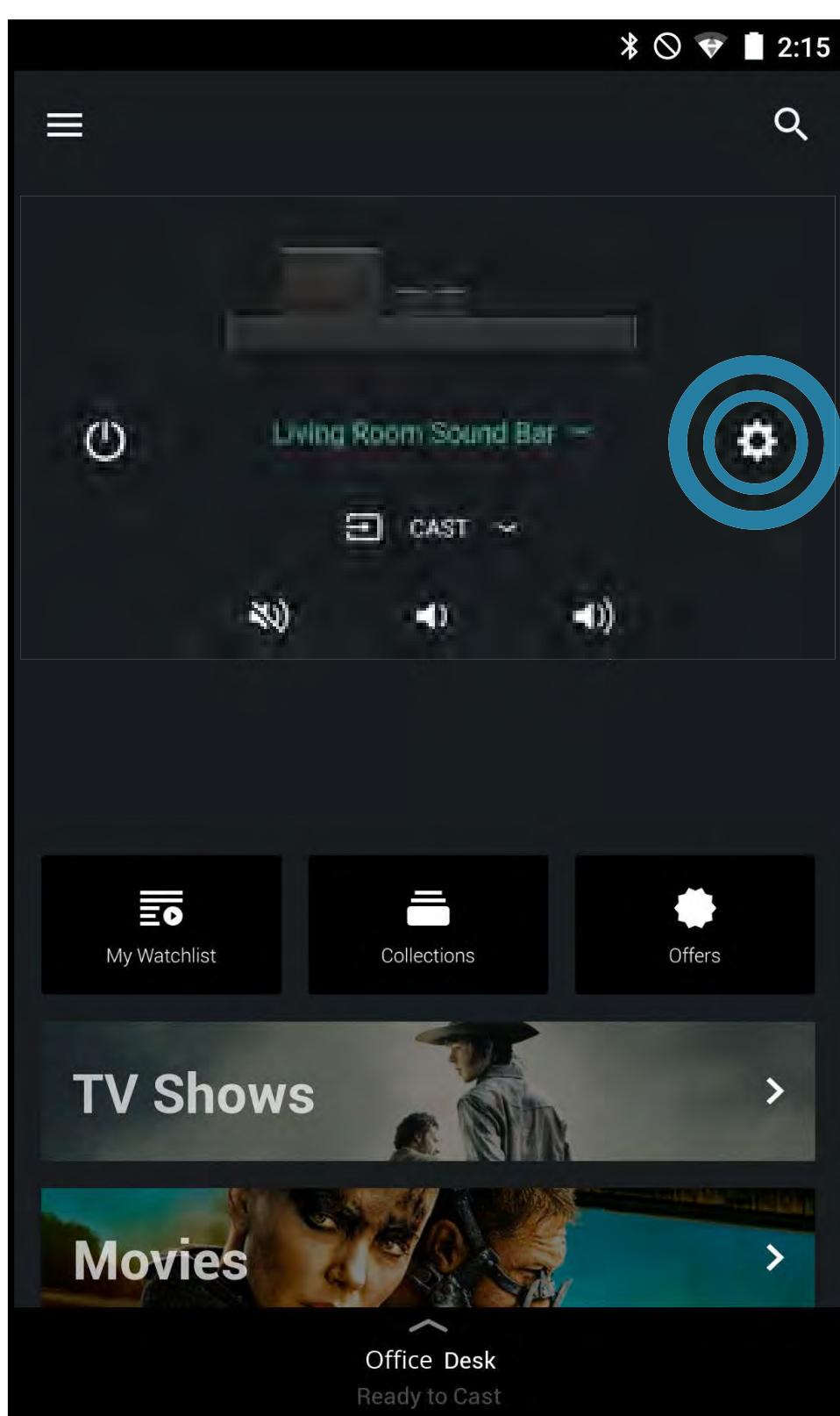
To access the Input menu:

- From the **Speaker Settings** menu, tap on **Inputs**. The Inputs menu is displayed.



OR

- From the **Device Menu**, tap on the **⚙️** button. The **Speaker Settings** menu is displayed. Then tap on **Inputs** to access the Inputs menu.



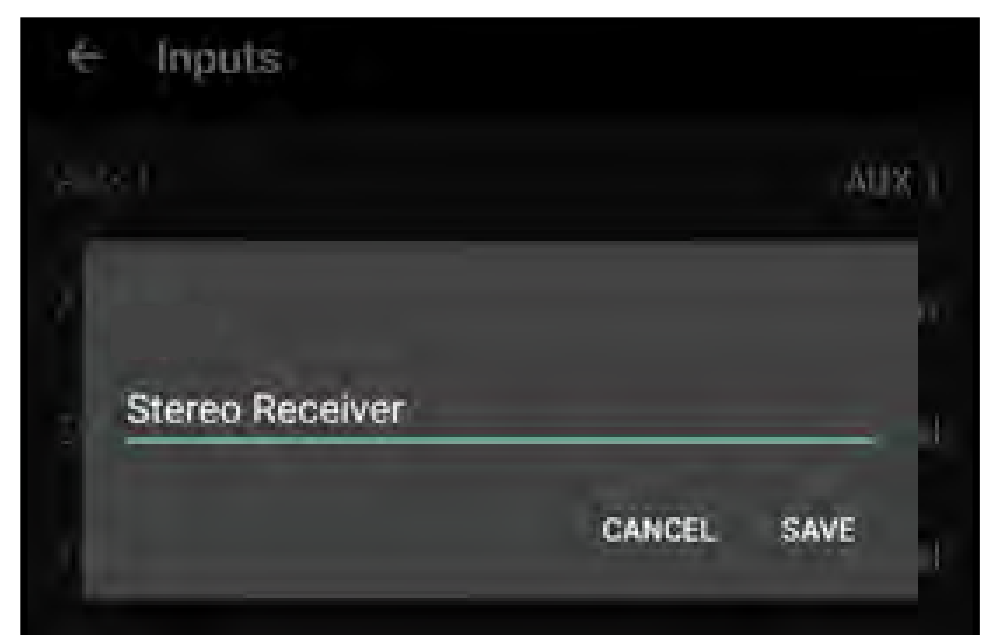
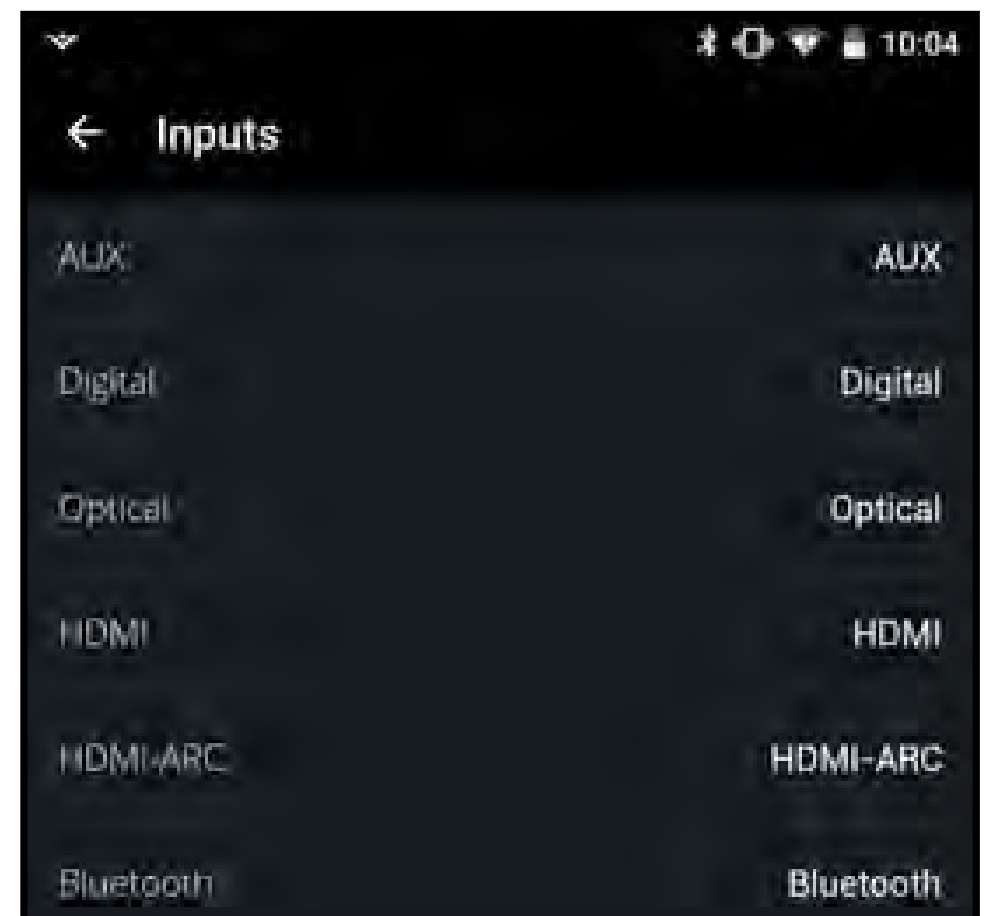
Note: Available inputs will vary by model.

Renaming Devices on the Input Menu

You can rename the inputs to make them easier to recognize on the Input menu. For example, if you have a Stereo Receiver connected to the HDMI input, you can rename that input to display “Receiver”.

To change the name of an input:

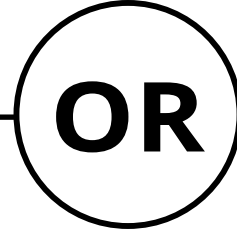
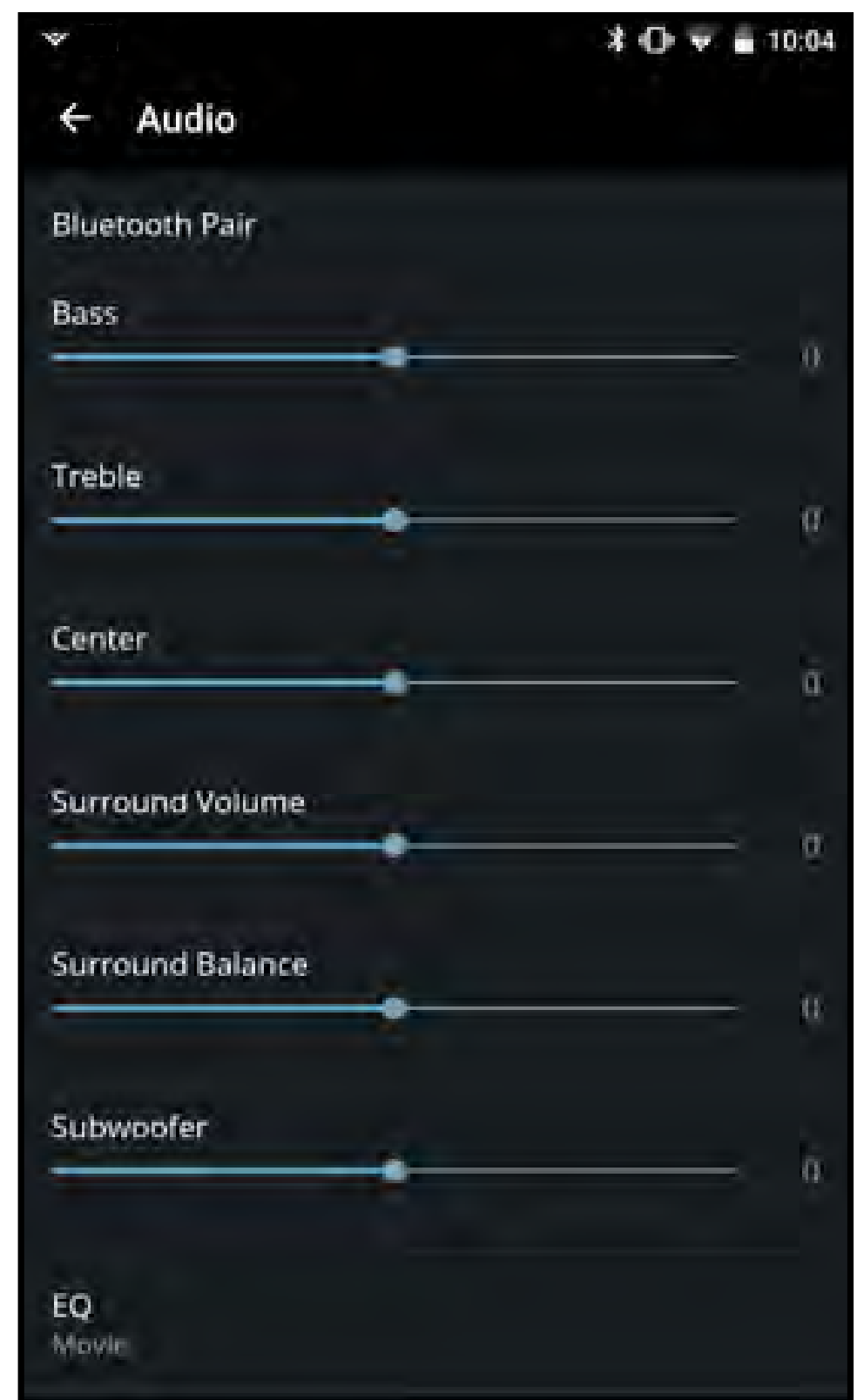
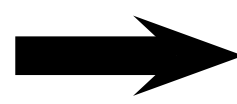
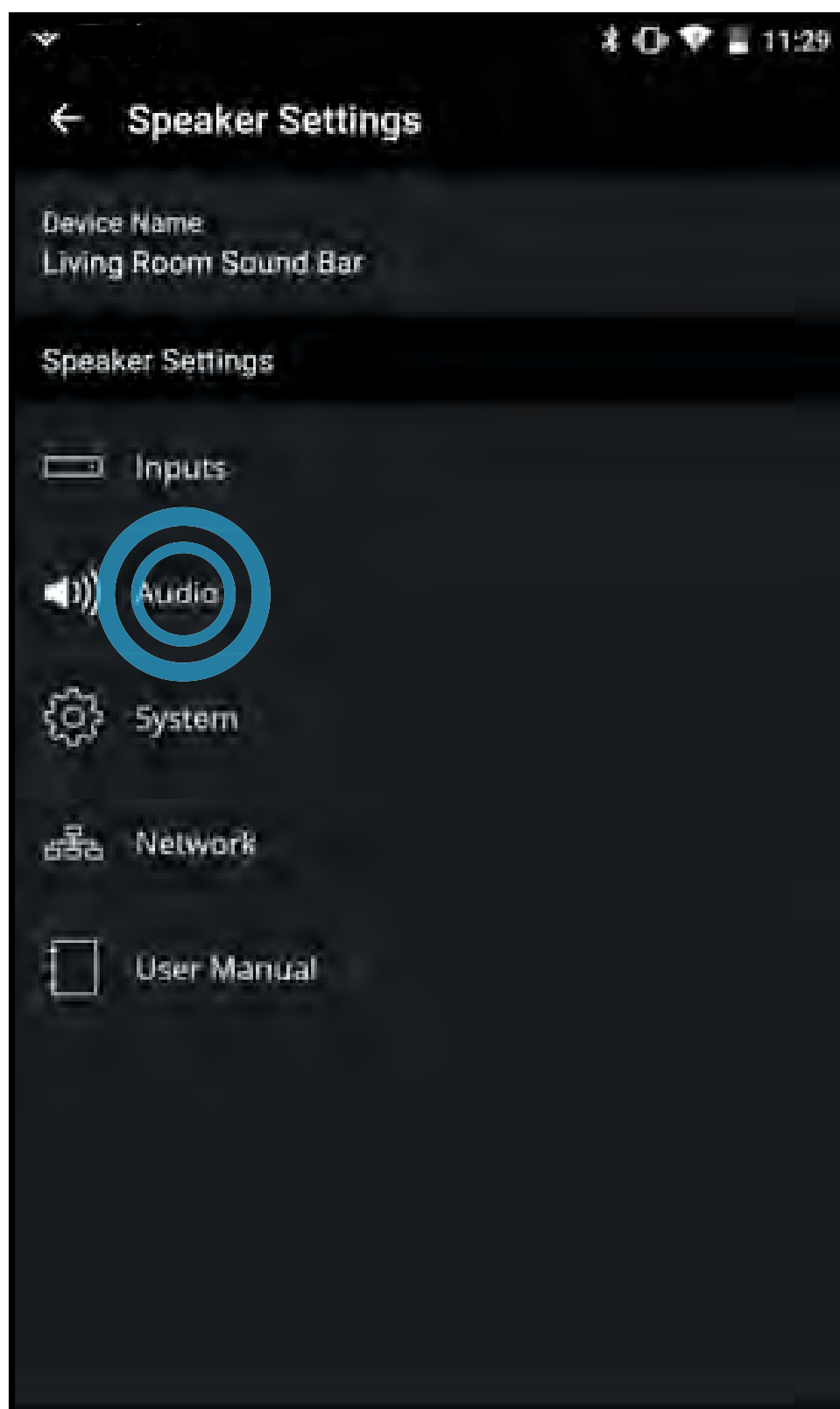
1. From the **Inputs** menu, tap the input you would like to rename. The Name Input menu is displayed.
2. Use the on-screen keyboard to enter your custom label. When you are done tap **Save**.



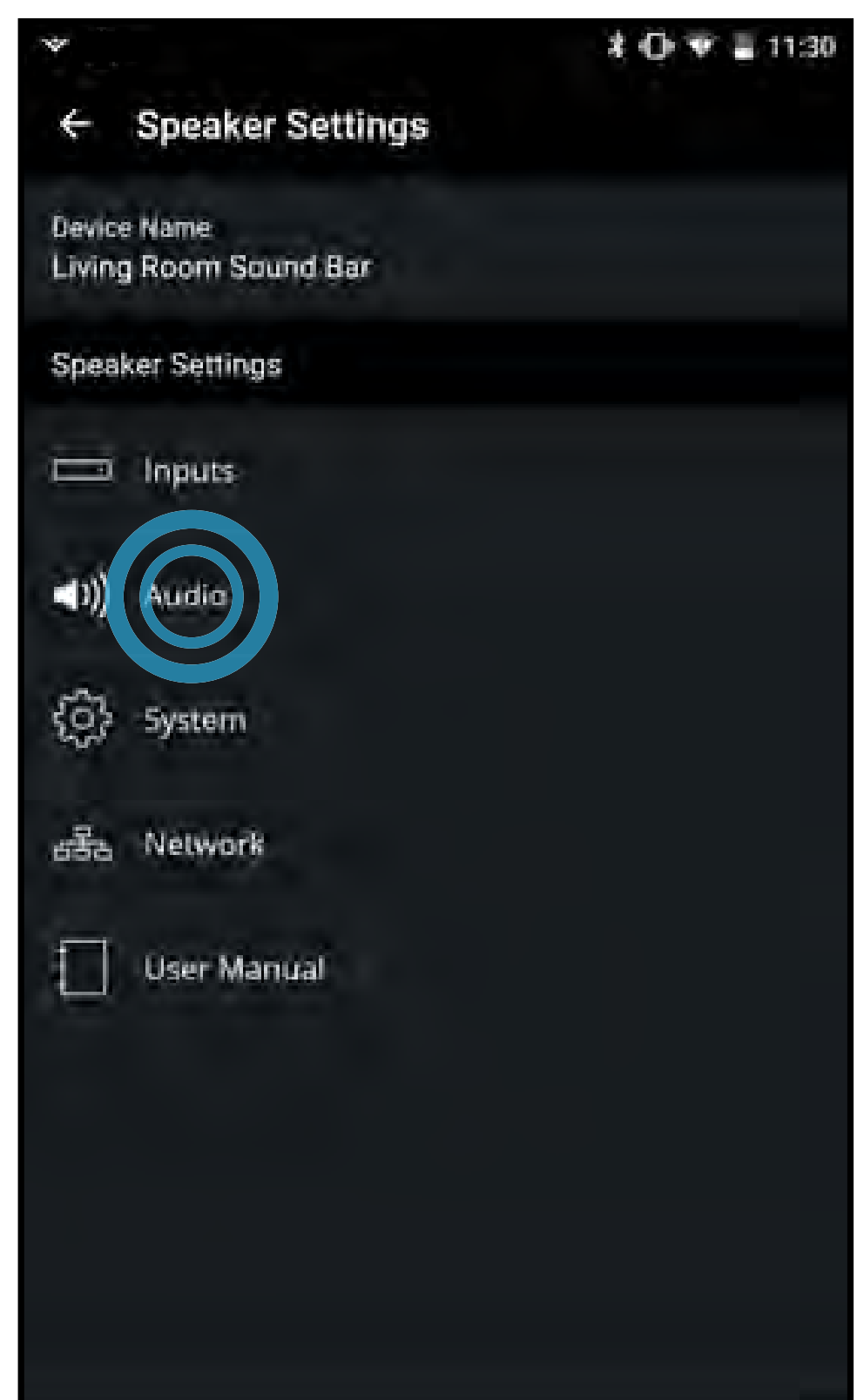
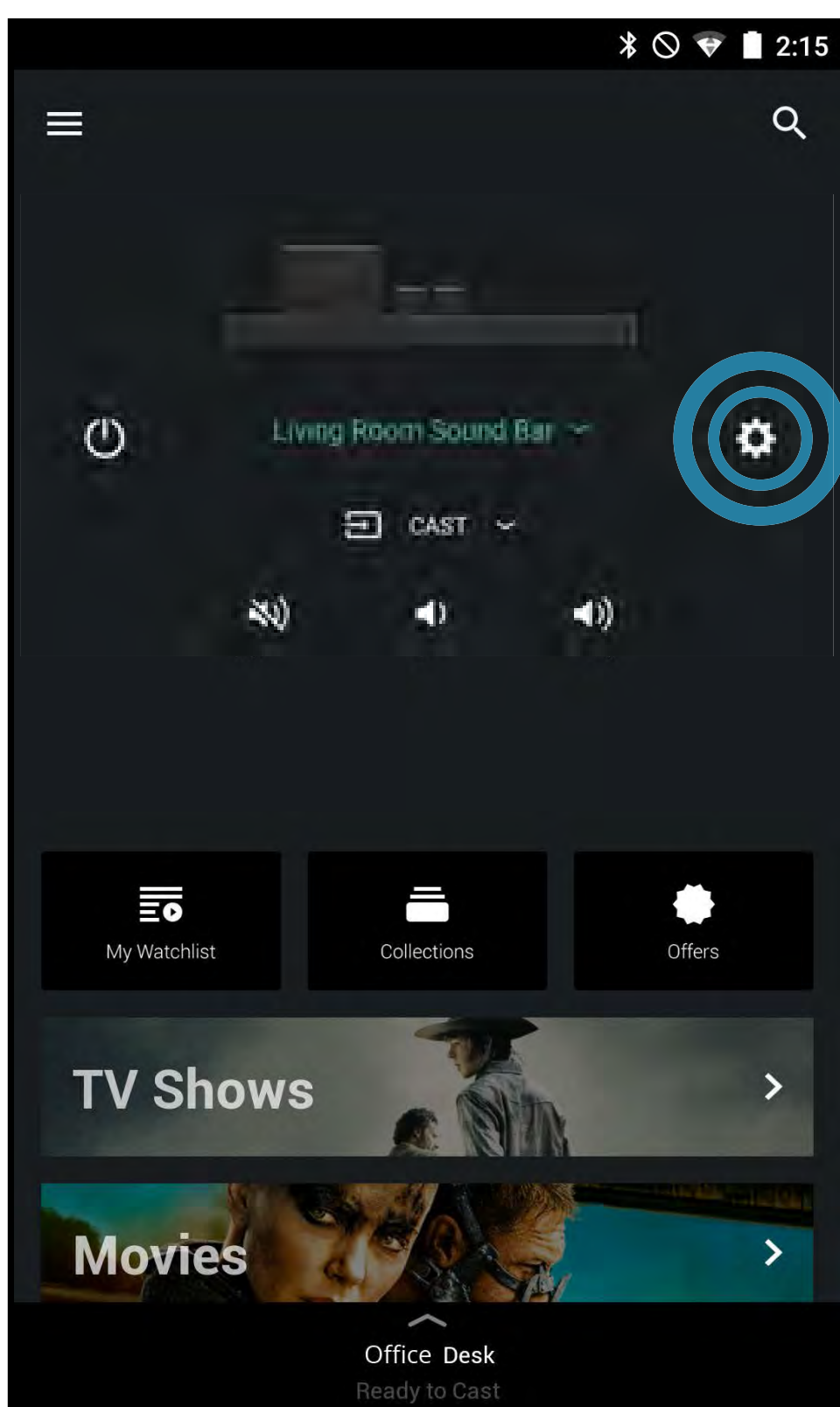
ADJUSTING AUDIO SETTINGS

To access the Audio settings menu:

- From the **Speaker Settings** menu, tap on **Audio**. The Audio menu is displayed.

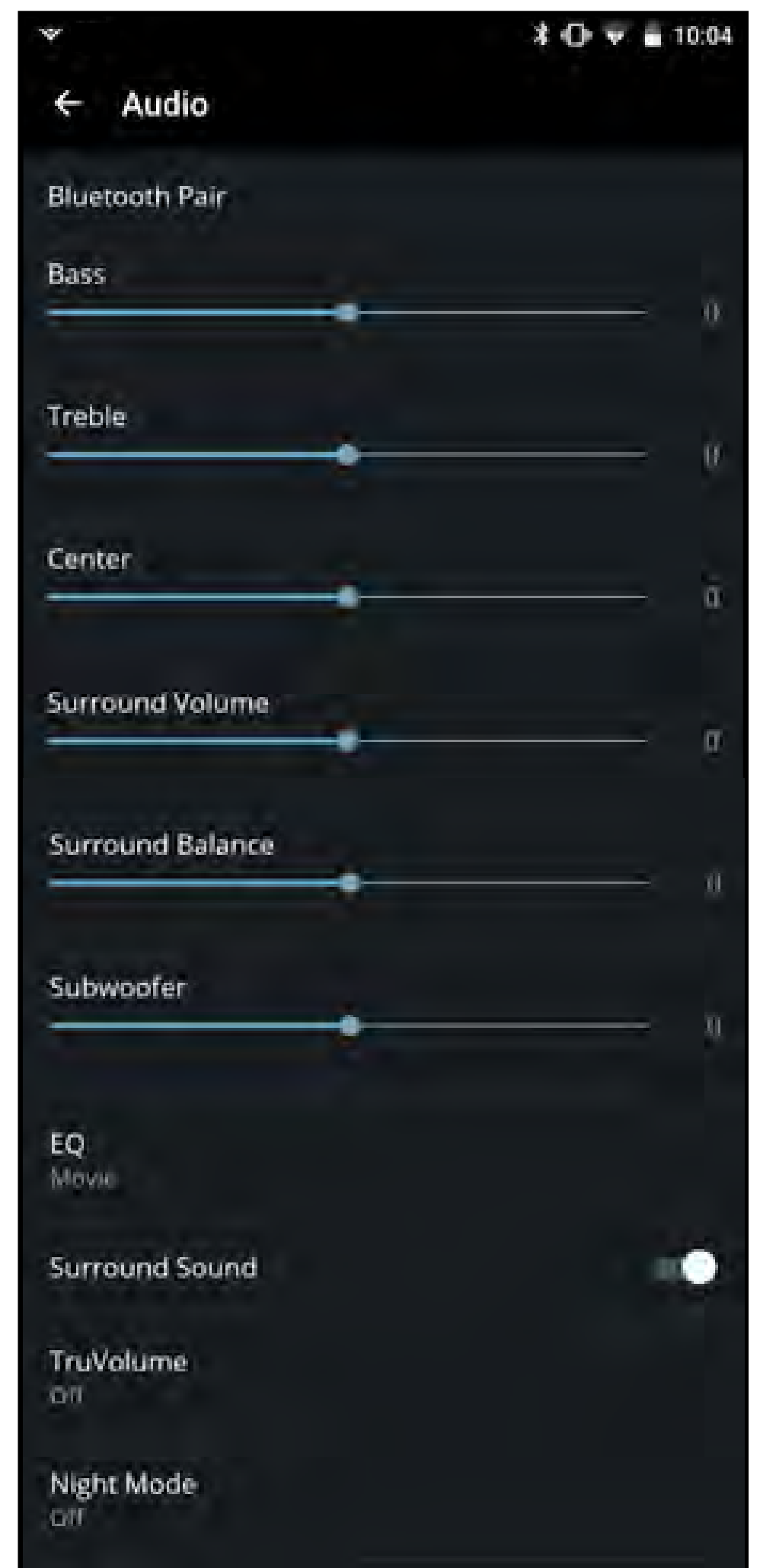


- From the **Device Menu**, tap on the **⚙️** button. The **Speaker Settings** menu is displayed. Then tap on **Audio** to access the Audio menu.



Using the Audio Menu

- **Bluetooth Pairing** - Places the sound bar in bluetooth pairing mode to pair a new device or reconnect a previously paired device.
- **Bass** - Adjust low-frequency sounds.
- **Treble** - Adjust high-frequency sounds.
- **Center** - Adjust the presence of dialog in the center channel.
- **Surround Volume** - Adjusts the surround sound volume levels.
- **Surround Balance** - Adjust the the balance level on each side.
- **Subwoofer** - Adjusts the volume of the subwoofer.
- **EQ** - Toggles between two preset equalizer settings, **Music** and **Movie**.
- **Surround Sound** - turns Surround Sound **On** or **Off**. When enabled (**On**), all inputs will produce 5.1 surround sound.
- **TruVolume**- Turns TruVolume On or Off. When enabled (**On**), the sound bar provides a more consistent and comfortable sound level.
- **Night Mode** - Turns Night mode On or Off. When enabled (**On**), the sound bar lowers bass frequency levels.

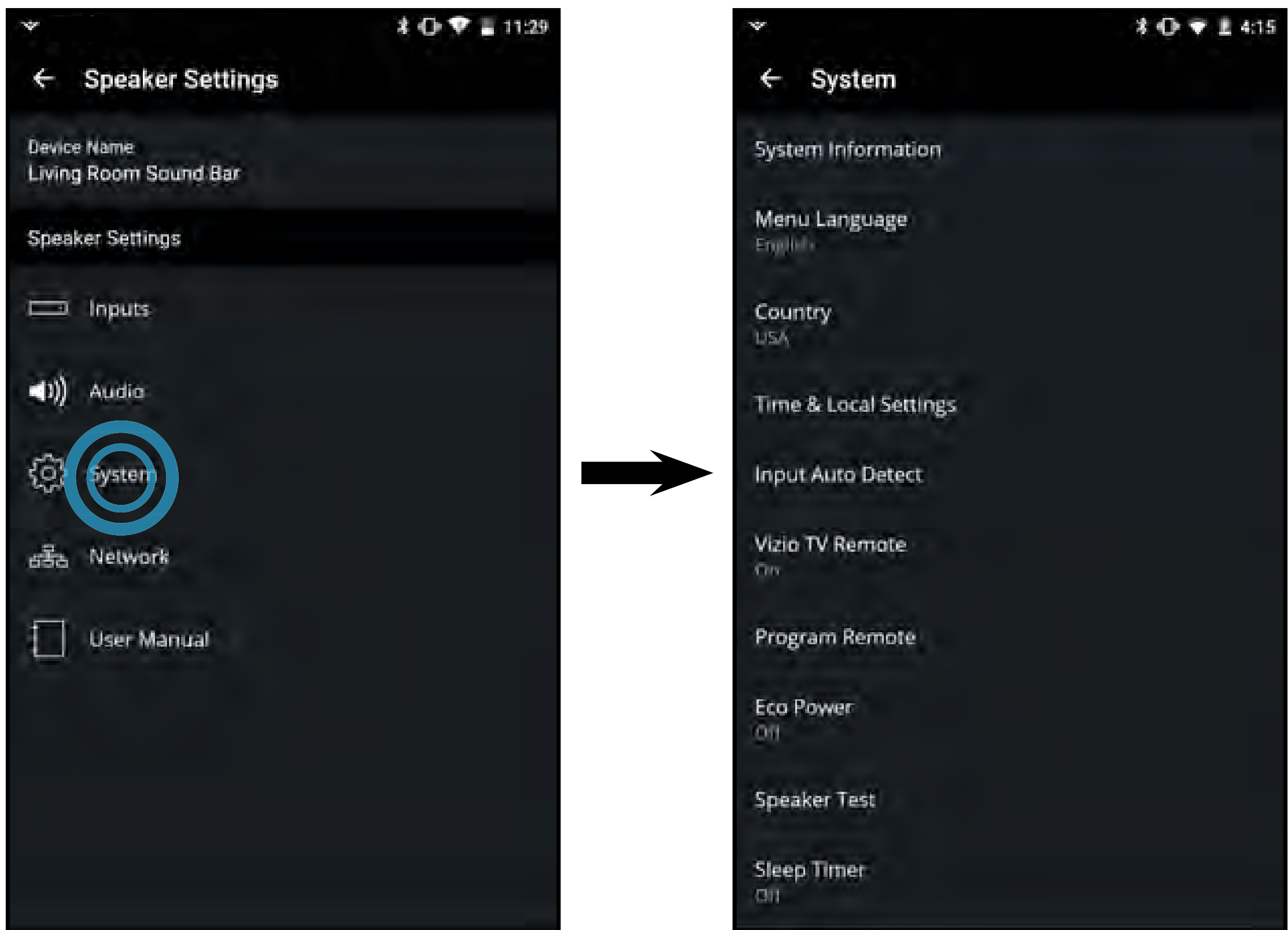


Please Note: All the settings listed above may not be available on all models.

ADJUSTING SYSTEM SETTINGS

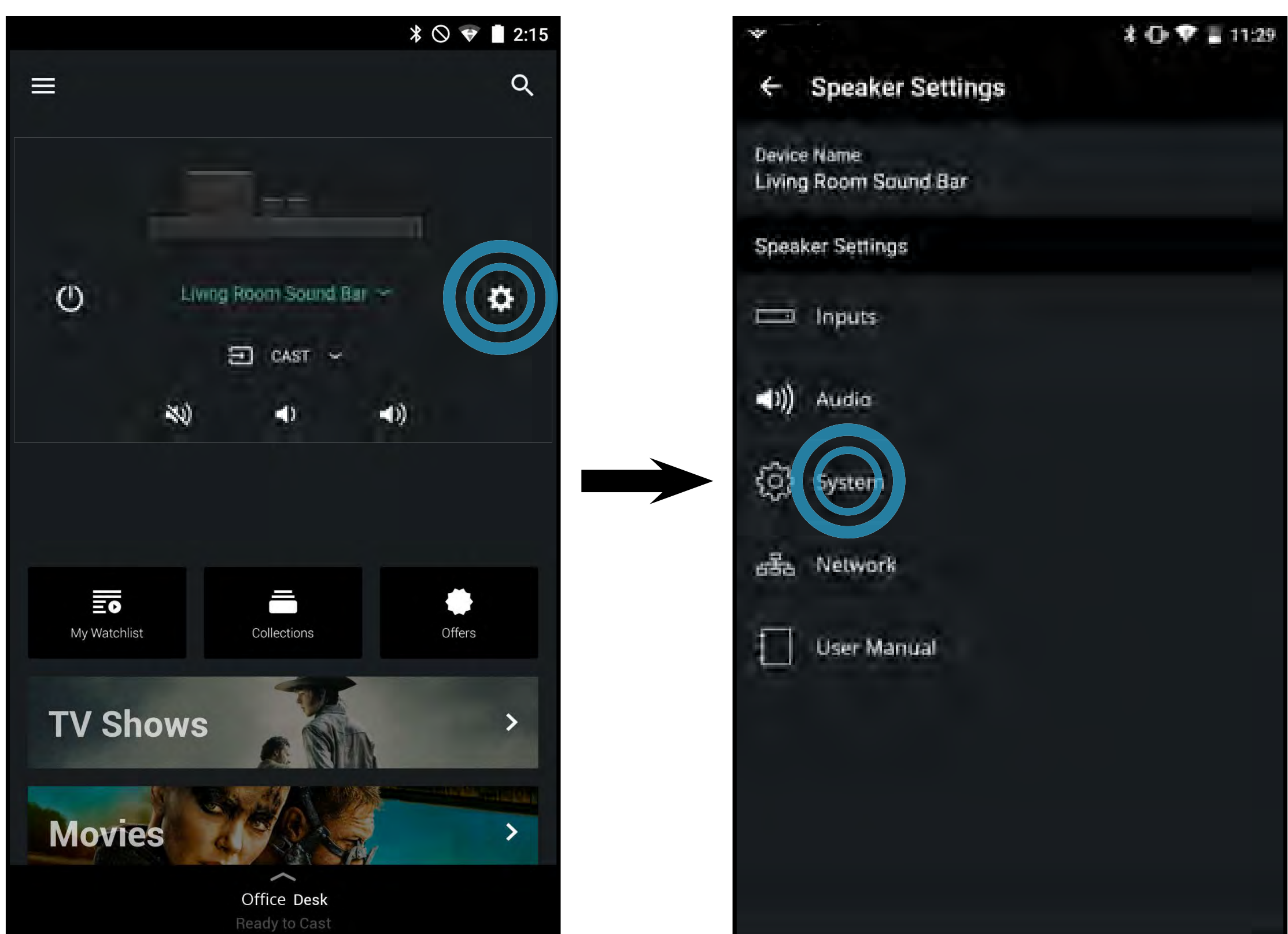
To access the System settings menu:

- From the **Sound Bar Settings** menu, tap on System The **System** menu is displayed.



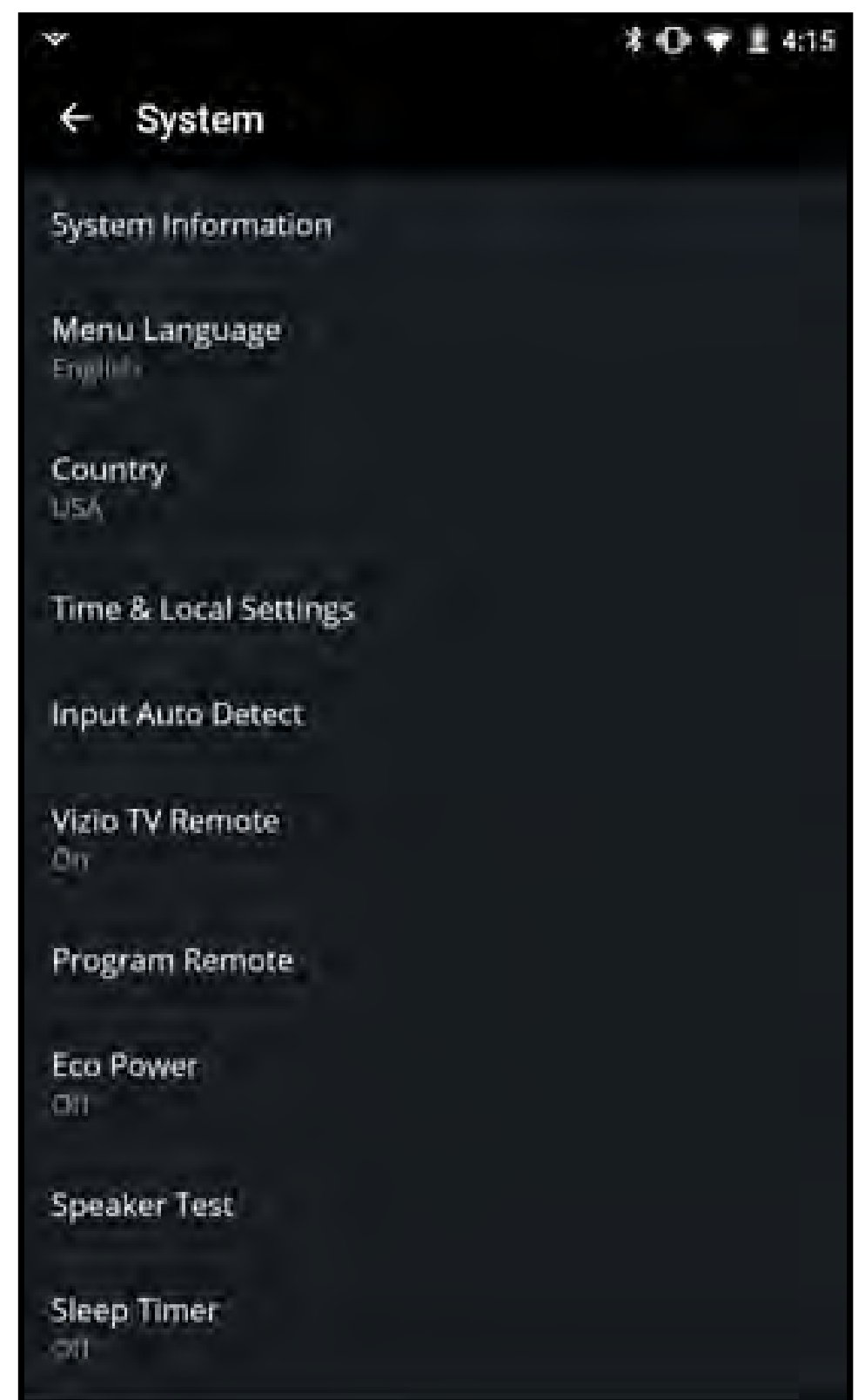
OR

- From the **Device Menu**, tap on the **⚙️** button. The **Sound Bar Settings** menu is displayed. Then tap on System to access the **System** menu.



Using the System menu, you can:

- View system information
- Change the app menu language
- Auto Detect inputs
- Enable, disable, or program a TV remote
- Enable or disable Eco settings
- Perform a speaker test
- Set sleep timers
- Pair a subwoofer*
- Reset to system defaults



Viewing System Information

To view a summary of the sound bar settings:

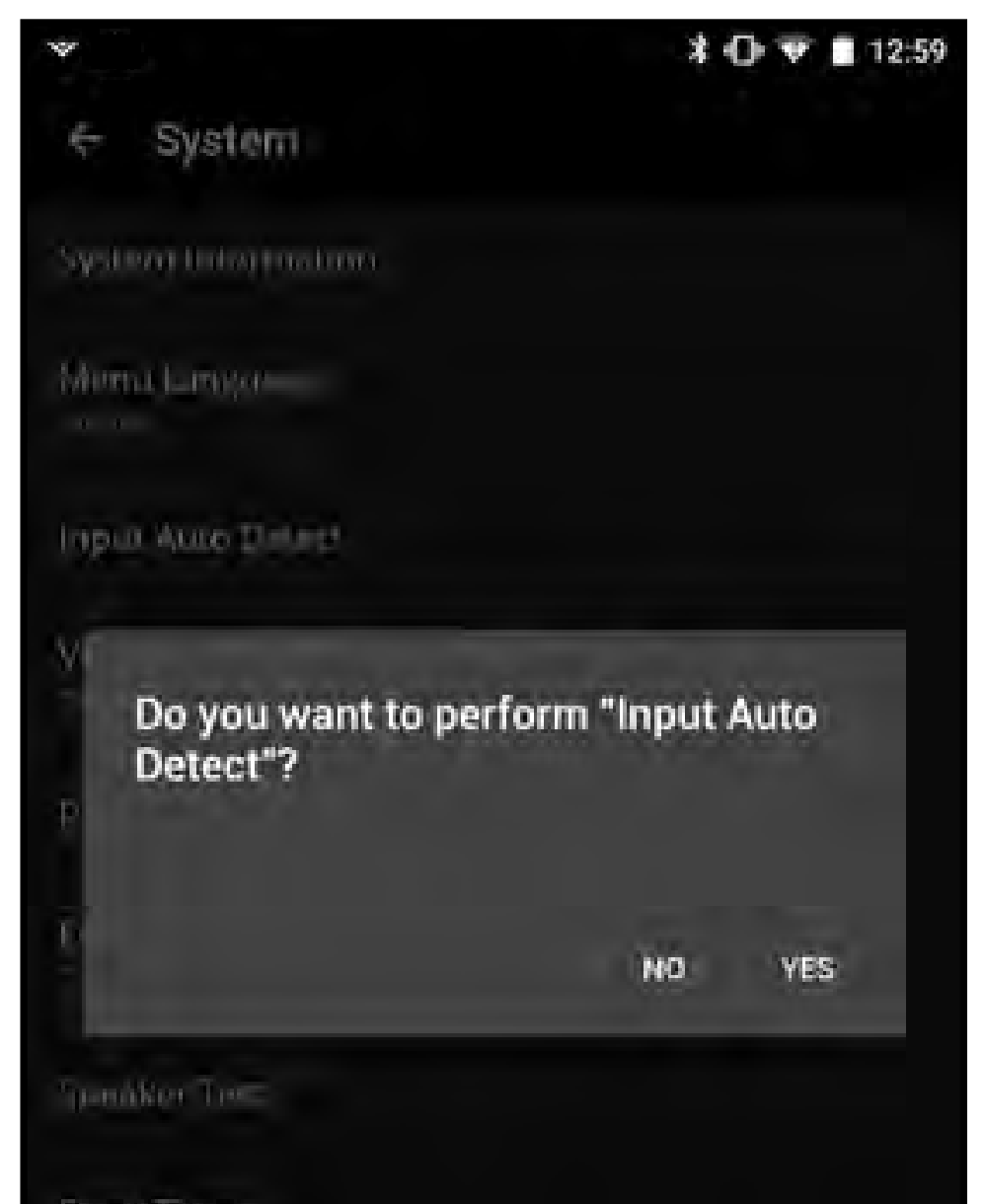
- From the **System** menu, tap **System Information**. The System Information menu is displayed.
 - System Information
 - Network Information
 - ULI Information
 - Service Check - For service technician use only

Auto Detecting an input

Your sound bar can detect which inputs are connected.

to detect an input:

1. From the **System** menu, tap **Input Auto Detect**.
2. Select **Yes** when asked



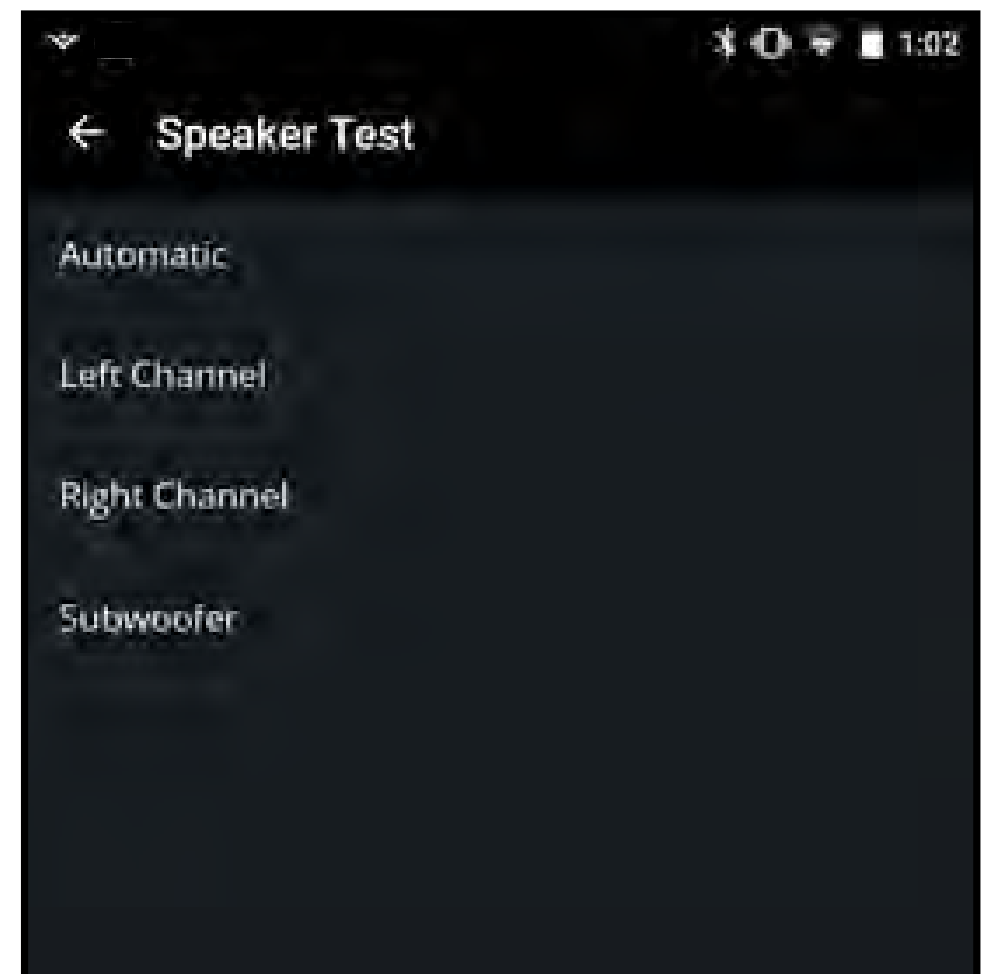
*Not available on all models.

Performing a Speaker Test.

The sound bar can perform a sound test to ensure all channels are functioning.

To perform a speaker test:

- From the **System** menu, tap **Speaker test**. Select the channel you would like to test.

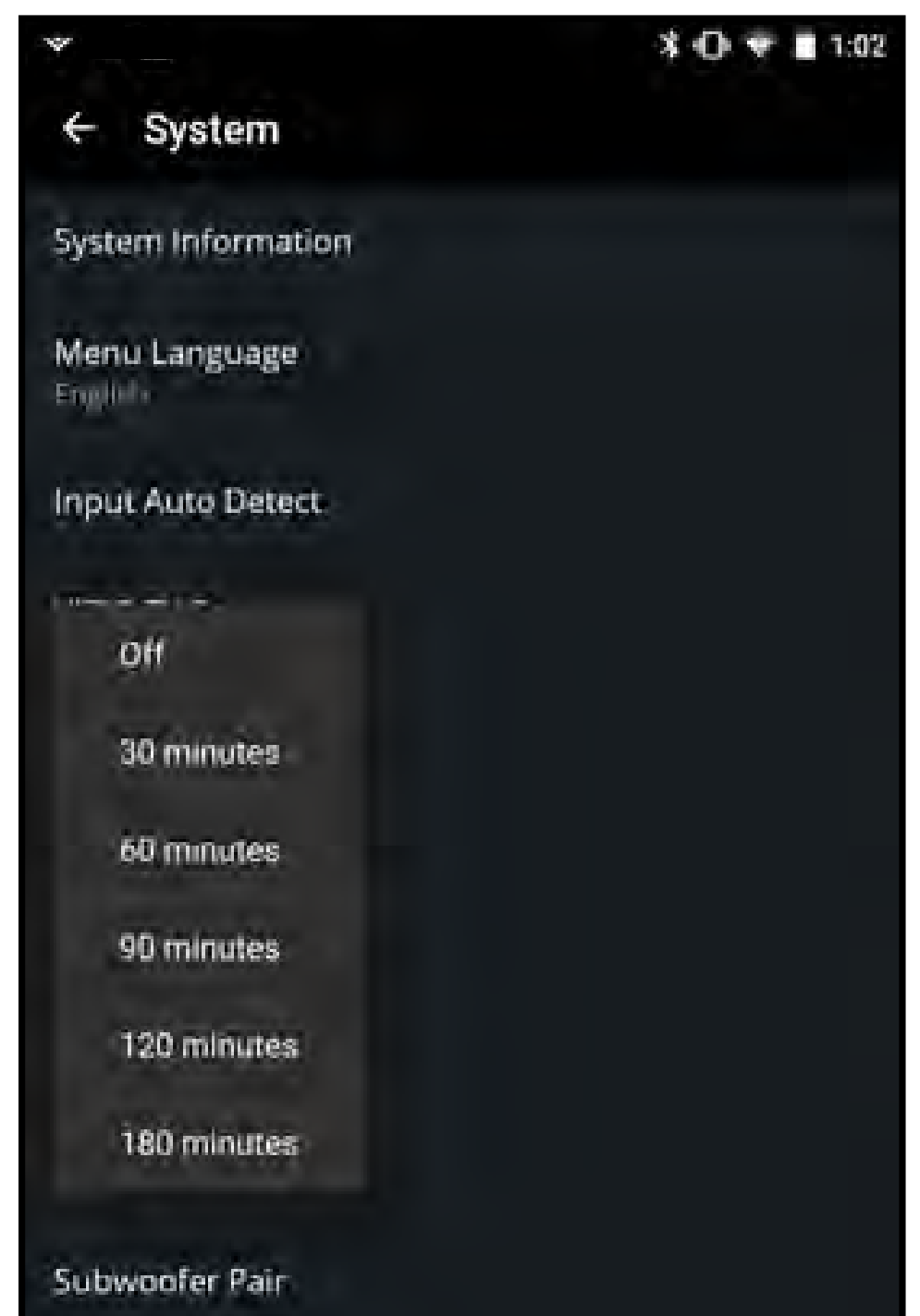


Setting a Sleep Timer

When activated, the sound bar timer will turn the sound bar off after a set time.

To set a sleep timer:

- From the **System** menu, tap **Sleep Timer**. Select one of the timer options: **30**, **60**, **90**, **120**, or **180** minutes

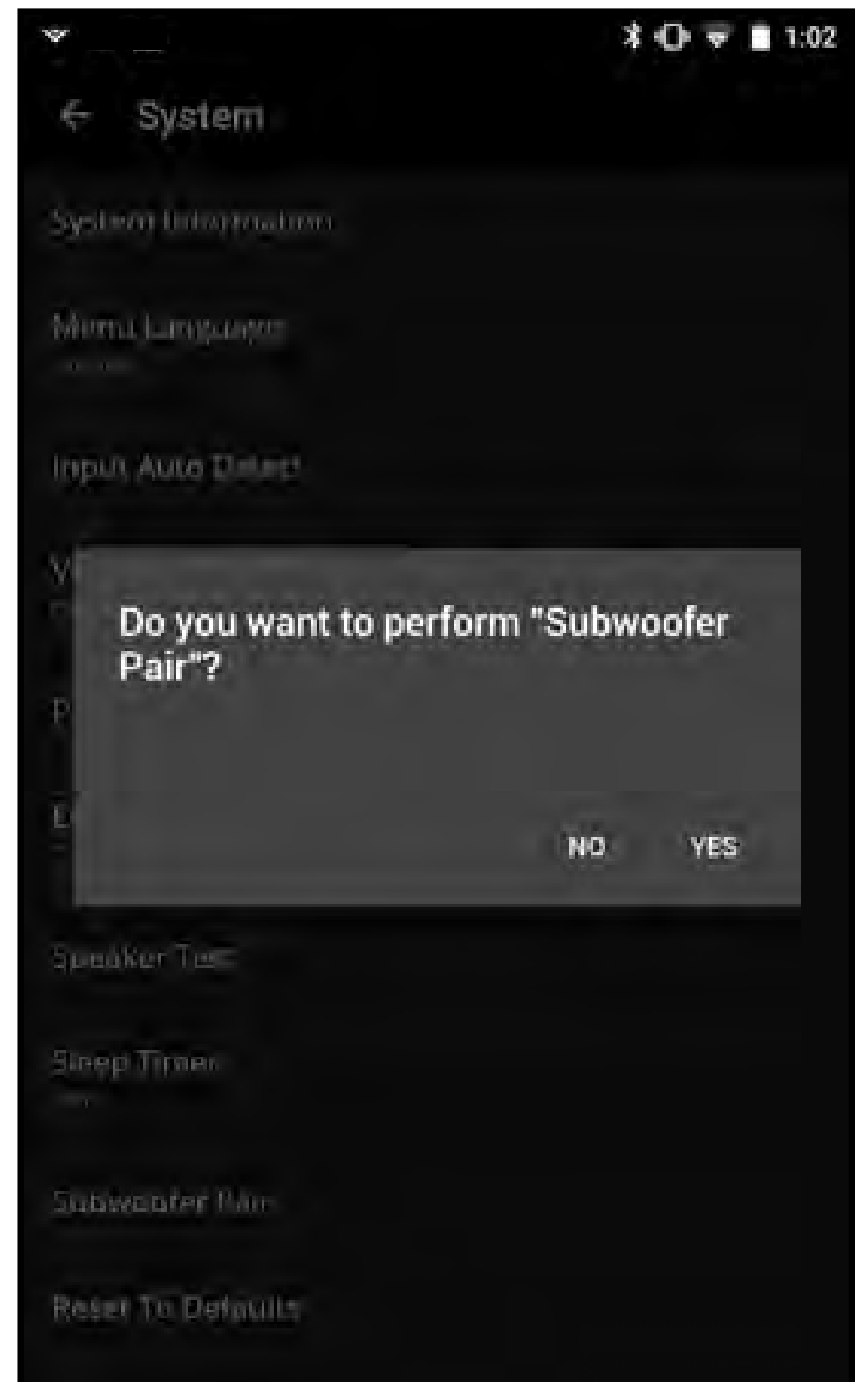


Pairing a Subwoofer*

The Subwoofer Pair function allows reconnect a wireless subwoofer to the sound bar. Note: this option only available on models that include a subwoofer.

To Pair a Subwoofer to the sound bar:

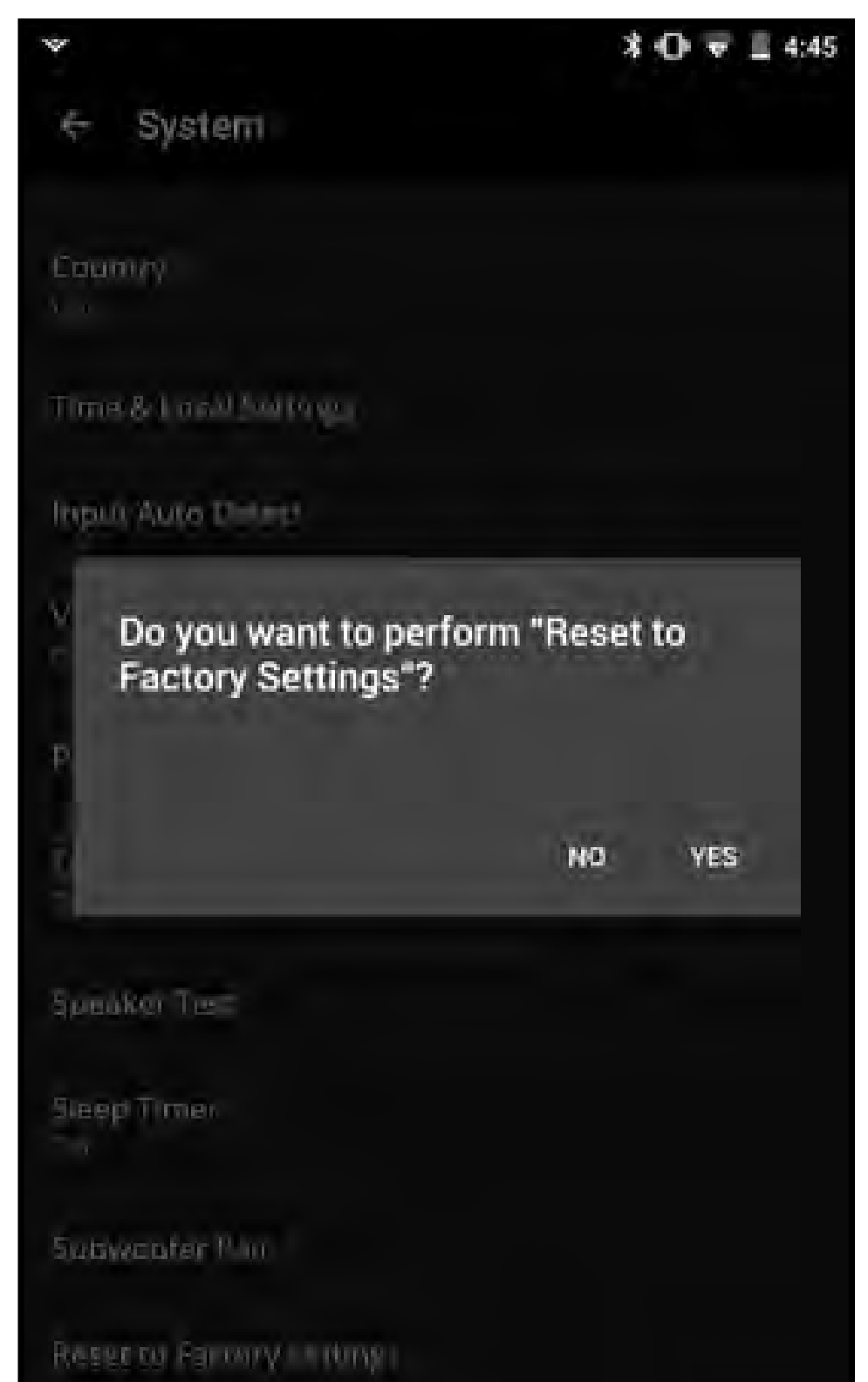
1. From the **System** menu, tap **Subwoofer Pair**. Tap **Yes** to confirm.



Resetting to Defaults

To reset the sound bar:

- From the **System** menu, tap **Reset to Defaults**. Tap **Yes** to confirm.
- Resetting the sound bar to default requires you to setup with the SmartCast app once again.

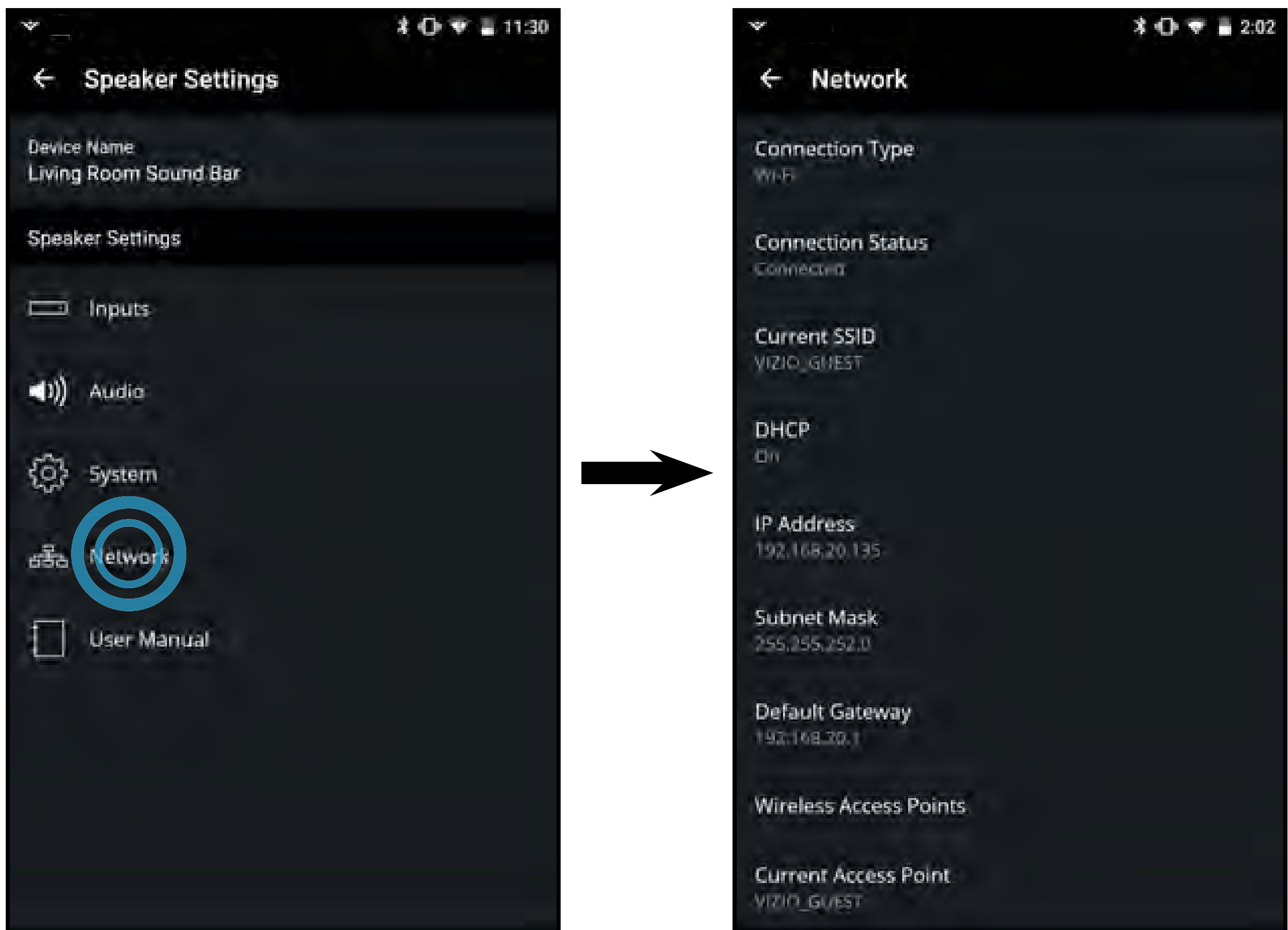


*Not available on all models.

ADJUSTING NETWORK SETTINGS

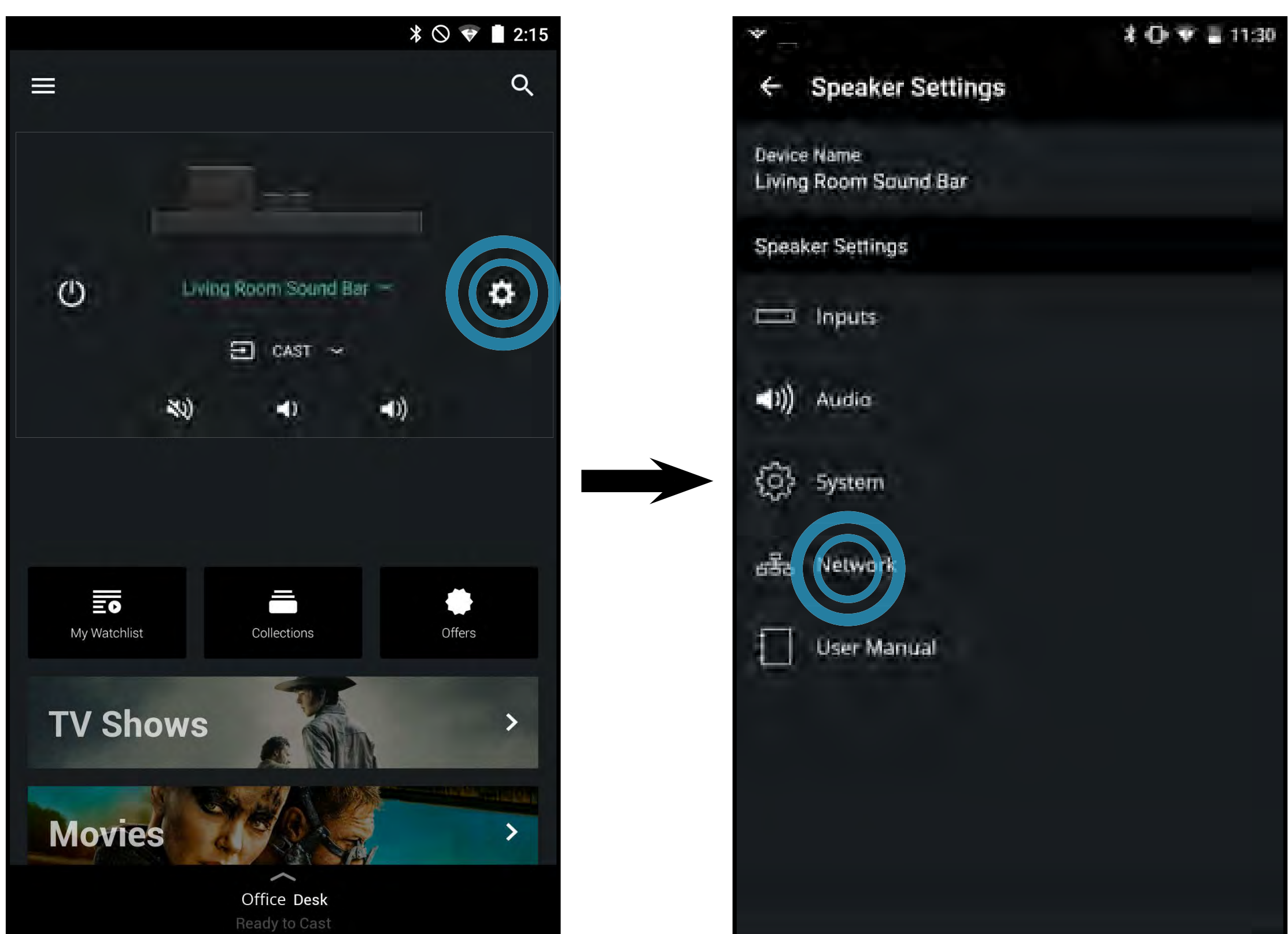
To access the Network settings menu:

- From the **Sound Bar Settings** menu, tap on **Network**. The Network menu is displayed.



OR

- From the **Device Menu**, tap on the  button. The **Sound Bar Settings** menu is displayed. Then tap on **Network** to access the Network menu.



Using the Network Connection menu

Your sound bar is Internet-ready, featuring both an Ethernet port and built-in high-speed Wireless-AC.

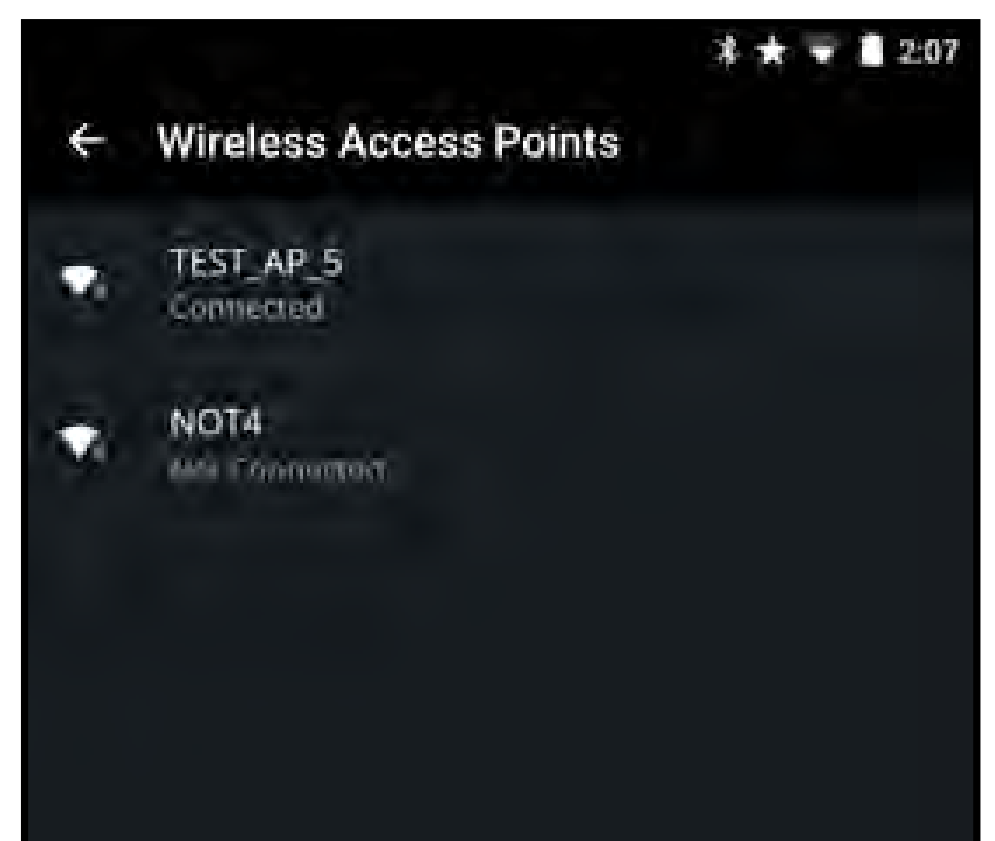
Connecting to a Wireless Network

To connect to a wireless network whose network name (SSID) is being broadcast:



If your sound bar is connected to a network with an Ethernet cable, you will not see the wireless network connection menu. You must disconnect the Ethernet cable to set up a wireless network connection.

1. From the **Network** menu, tap **Wireless Access Points**. The Wireless Access Points menu is displayed.
2. Tap the name of your wireless network (this is the network's SSID).
3. Use the on-screen keyboard to enter your network's password, then tap **CONNECT**.



Changing the Manual Setup Settings

Advanced users can fine-tune the network settings using the Manual Setup feature.

To manually change the settings:

1. From the **Network** menu, tap **Manual Setup**. The Manual Setup menu is displayed.
2. To change the settings manually, tap on **DHCP** and select **Off**.
3. Tap to adjust each setting:
 - **IP Address** - The IP Address assigned to the display.
 - **Subnet Mask** - The subnet mask.
 - **Default Gateway** - Your network's default gateway address.
 - **Pref. DNS Server** - Your preferred domain name server address.
 - **Alt. DNS Server** - Your alternative domain name server address.
4. Tap **SAVE** in the top right corner to save any changes.

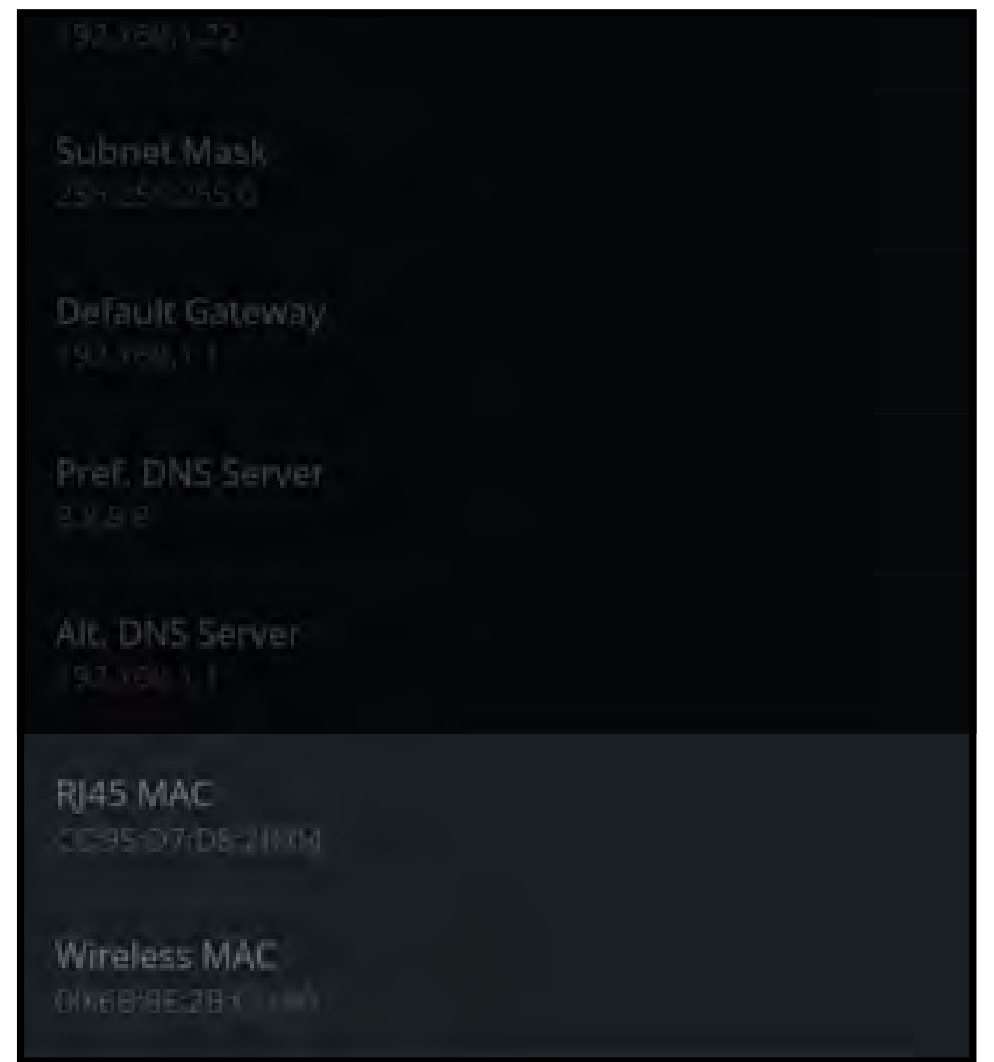


Finding the MAC Addresses for Network Setup

The security settings on your router may require you to enter the sound bar's MAC address in the router's settings.

To find the display's MAC address:

1. From the **Network** menu, tap **Manual Setup**. The Manual Setup menu is displayed.
2. Find the MAC address for the display at the bottom of the list. The MAC addresses for the connections in use are displayed:
 - RJ45 MAC - The Ethernet/RJ45 MAC address may be needed to set up your network when you have connected the display to your network with an Ethernet (Cat 5) cable.
 - Wireless MAC - The wireless (Wi-Fi) MAC address may be needed to connect your display to your network using Wi-Fi.



Connecting to a Hidden Network

To connect to a wireless network whose network name (SSID) is not being broadcast:

1. From the **Network** menu, tap **Hidden Network**. The Hidden Network window is displayed.
2. Use the on-screen keyboard to enter your network's name (SSID) and password, then tap **CONNECT**.



Testing your Network Connection

To test your network connection:

1. From the **Network** menu, tap **Test Connection**. The Test Connection menu is displayed.
2. When the test is complete, your connection results are displayed.



Do You Have Questions? Find Answers At

SUPPORT.VIZIO.COM

Find help with:

- New Product Setup
- Connecting Your Devices
- Technical Problems
- Product Updates
- And More



**Live Chat
Support Available**

**You can also contact our
award-winning support team at:**

Phone: (877) 698-4946 (TOLL-FREE)

Hours Of Operation:

Monday - Friday: 7 AM TO 11 PM (CST)

Saturday - Sunday: 9 AM TO 6 PM (CST)

Take A Moment To Register Your Product At

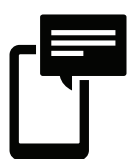
VIZIO.COM/PRODUCT-REGISTRATION

Why Register?



Customized Support

Get assistance quickly with your information on-hand.



News & Offers

Take advantage of the latest news and special offers from VIZIO.



Safety & Satisfaction

Stay up to date with important product updates and notifications.

REGISTER YOUR VIZIO PRODUCT NOW

SB4551-D5	
Sound Bar	One 2"x4" Full Range Driver for Each Channel (1 for left, 1 for right, 1 for center)
Satellite	One 2"x4" Driver (Each Satellite)
Subwoofer	One 8" Slim Subwoofer Driver
Inputs	One 3.5mm Stereo Audio One Digital Coaxial One Optical (Toslink) One HDMI Input One HDMI ARC Output One USB (Supports .WAV format only) Bluetooth 802.11n (Wireless) Ethernet (RJ45)
Sound Pressure Level (System)	105 dB
Frequency Response (System)	30 Hz - 20 KHz
Voltage	120 VAC, 60 Hz
Compliance	cCSAus, FCC, CAN ICES-3

SB4051-D5	
Sound Bar	One 2"x4" Full Range Driver for Each Channel (1 for left, 1 for right, 1 for center)
Satellite	One 2"x4" Driver (Each Satellite)
Subwoofer	One 6.5" Slim Subwoofer Driver
Inputs	One 3.5mm Stereo Audio One Digital Coaxial One Optical (Toslink) One HDMI Input One HDMI ARC Output One USB (Supports .WAV format only) Bluetooth 802.11n (Wireless) Ethernet (RJ45)
Sound Pressure Level (System)	103 dB
Frequency Response (System)	40 Hz - 20 KHz
Voltage	120 VAC, 60 Hz
Compliance	cCSAus, FCC, CAN ICES-3

SB4531-D5	
Sound Bar	One 2"x4" Full Range Driver for Each Channel (1 for left, 1 for right, 1 for center)
Subwoofer	One 8" Slim Subwoofer Driver
Inputs	One 3.5mm Stereo Audio One Digital Coaxial One Optical (Toslink) One HDMI Input One HDMI ARC Output One USB (Supports .WAV format only) Bluetooth 802.11n Wireless Ethernet (RJ45)
Sound Pressure Level (System)	105 dB
Frequency Response (System)	30 Hz - 20 KHz
Voltage	120 VAC, 60 Hz
Compliance	cULus, FCC, CAN ICES-3

SB4031-D5	
Sound Bar	One 2"x4" Full Range Driver for Each Channel (1 for left, 1 for right, 1 for center)
Subwoofer	One 6.5" Slim Subwoofer Driver
Inputs	One 3.5mm Stereo Audio One Digital Coaxial One Optical (Toslink) One HDMI Input One HDMI ARC Output One USB (Supports .WAV format only) Bluetooth 802.11n Wireless Ethernet (RJ45)
Sound Pressure Level (System)	103 dB
Frequency Response (System)	40 Hz - 20 KHz
Voltage	120 VAC, 60 Hz
Compliance	cULus, FCC, CAN ICES-3

Warranty Information B

UNITED STATES AND CANADA

BY USING YOUR VIZIO PRODUCT YOU AGREE TO BE BOUND BY ALL THE TERMS OF THIS WARRANTY. BEFORE USING YOUR VIZIO PRODUCT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT AGREE TO THE TERMS OF THIS WARRANTY, DO NOT USE THE VIZIO PRODUCT AND, WITHIN THIRTY (30) DAYS OF THE DATE OF PURCHASE, RETURN IT FOR A REFUND TO THE AUTHORIZED RETAILER WHERE YOU PURCHASED IT.

This warranty contains a binding arbitration agreement and a class action waiver for United States residents. If you live in the United States, the binding arbitration agreement and class action waiver affect your rights under this warranty. Please read the text under the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" carefully.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO's user guides and manuals.

Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in the United States (including Puerto Rico) or Canada. The product must also be located in the country where it was purchased at the time of warranty service.

How to Get Service

Before obtaining warranty service, you may visit www.vizio.com for additional help and troubleshooting. To obtain warranty service, contact VIZIO Technical Support via email at TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877-698-4946). The VIZIO Technical Support hours are 6:00AM to 9:00PM Monday through Friday and 7:00AM to 4:00PM Saturday and Sunday, Pacific Time.

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period.

When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center.

ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO's Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO's option and sole discretion. Replacement parts and VIZIO's labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

Types of Service

All other VIZIO products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service

If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, and if you are a resident of the United States, you must submit your claim to binding arbitration according to the procedures described below, unless an exception applies. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard by a judge or jury. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)

UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM IN SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING IN ANY WAY TO YOUR VIZIO PRODUCT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS WARRANTY, A BREACH OF THIS WARRANTY, OR THE VIZIO PRODUCT'S SALE, CONDITION OR PERFORMANCE, WILL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION AND CONDUCTED BY A SINGLE ARBITRATOR APPOINTED BY THE AMERICAN ARBITRATION ASSOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL ARBITRATION RULES AND ITS SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the American Arbitration Association and its rules for arbitration by visiting www.adr.org or by calling 800-778-7879. Since this warranty concerns a transaction in interstate or international commerce, the Federal Arbitration Act will apply.

The filing fees to begin and carry out arbitration will be shared between you and VIZIO, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association, at which point VIZIO will cover all additional administrative fees and expenses. VIZIO waives its right to recover attorneys' fees in connection with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer-Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine.

The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase (if in the United States). The place of arbitration will be Irvine, California, or your county of residence (if in the United States). The arbitrator will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will include no equitable relief, injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award rendered by the arbitrator will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor VIZIO nor an arbitrator may disclose the existence, content, or results of any arbitration under this warranty without the prior written consent of you and VIZIO.

ANY DISPUTE, WHETHER IN ARBITRATION, IN COURT, OR OTHERWISE, WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. VIZIO AND YOU AGREE THAT NO PARTY WILL HAVE THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY.

NO ARBITRATION OR PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Exceptions to Binding Arbitration Agreement and Class Action Waiver

IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, THEN: (1) you must notify VIZIO in writing within sixty (60) days of the date that you purchased the product; (2) your written notification must be mailed to VIZIO at 39 Tesla, Irvine, CA 92618, Attn: Legal Department; and (3) your written notification must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the binding arbitration agreement and class action waiver. In addition, you may pursue a claim in small claims court in your county of residence (if in the United States) or in Orange County, California. In such case the provisions of the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents)" will not apply.

Exclusions and Limitations

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

VIZIO WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF VIZIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER (INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT), VIZIO MAY, AT ITS SOLE AND EXCLUSIVE OPTION AND IN ITS DISCRETION, REPAIR OR REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province. This warranty applies to the greatest extent permitted by applicable law.

General

No employee or agent of VIZIO may modify this warranty. If any term of this warranty, other than the class action waiver, is found to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. If the class action waiver is found to be unenforceable, then the entire section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" will not apply. This warranty applies to the maximum extent not prohibited by law.

Changes to Warranty

This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.com for the most current version.

FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite system."

Notice:

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

IC Statement

1. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Disposal and Recycling

You must dispose of this product properly, according to local laws and regulations. Because this product contains electronic components and a battery, it must be disposed of separately from household waste. Contact local authorities to learn about disposal and recycling options.

Software Licenses

All software is provided subject to a software license agreement(s) and you agree that you will be bound by such license agreement(s) in addition to these terms. Your use of this product is subject to VIZIO's privacy policy, which may be updated from time to time, and is available to view at <http://www.vizio.com/privacy>.

Export Regulations

Customer acknowledges that the VIZIO products, which include technology and software, are subject to customs and export control laws in the United States ("US"). The products may also be subject to the customs and export control laws and regulations of the country in which the products are manufactured and/or received.

Internet Connectivity

Network conditions, environmental and other factors may negatively affect connectivity and the resulting audio quality, if any.

The applications and content of the applications pictured herein or described in accompanying documentation may only be available in certain countries or languages, may require additional fees or subscription charges, and may be subject to future updates, modifications or discontinuation without notice. VIZIO has no control over third party applications or content and assumes no responsibility for the availability or interruption of such applications or content. Additional third party terms, conditions and restrictions apply. A Google account is required to download applications from the Google Play store. A MyVIZIO account is required to access certain features of the VIZIO SmartCast app. Information in this Quick Start Guide is subject to change without notice. To review the most updated version of this Quick Start Guide and the associated User Manual, go to <http://www.vizio.com>.

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Sound pressure level measured using pink noise at 1 meter, c-weighted.

Minimum requirements: Android 4.0 or later (to use the bluetooth functionality you must have Android™ 5.1 or later) iOS 8.0 or later. Subject to change. For a list of Android™ supported devices see [HTTPS://Support.Google.com/GooglePlay/Answer/1727131?HL=EN](https://support.google.com/googleplay/answer/1727131?hl=en) Article. iOS devices supported: iPhone, iPad.



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This product qualifies for ENERGY STAR in the “factory default” setting and this is the setting in which power savings will be achieved. Changing the factory default settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating. We want to help you save energy.



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