



E320-B0E Software Update Procedure

You will need:

- A PC, Mac, or Linux computer
- A blank USB thumb drive

To update the software on your TV:

1. Download this file: <http://store.vizio.com/download/E320-B0E/merge.bin>
2. Copy the following file to the blank USB thumb drive: **MERGE.bin**



This "MERGE.BIN" file is for E320-B0E use only .
NEVER use it for any other VIZIO models.
The USB thumb drive must be FAT or FAT32 formatted.

3. Turn off your TV and unplug the power cable.
4. Insert the USB thumb drive into the USB port of TV.
5. Plug in TV power.
6. The LED indicator on the bottom-left corner of TV will flash after 3-5 seconds. After 1 minute, the LED will stay lit for 3 seconds, then it will go out.
7. Remove the USB thumb drive from TV.
8. Power on the TV.
9. Press the **MENU** button on the remote.
10. Use the **ARROW** and **OK** buttons to select **Help > Clear Memory (Factory Default)**.
11. Enter your Parental Control code or use the default code **0 - 0 - 0 - 0**.
12. Follow the on-screen instructions.



NEVER remove the power when software upgrade is in progress.
NEVER remove the USB thumb drive when software upgrade is in progress.

To confirm your TV's software has been updated:

1. Press the **MENU** button on the remote.
2. Use the **ARROW** and **OK** buttons select **Help > System Info**.
3. Confirm Version is **1005_3312**.
4. If this is not the version shown on your TV, repeat the steps above to update your TV's software.

Troubleshooting:

Q: Why didn't the LED flash when I updated the software?

- Be sure MERGE.bin is copied to the root of the USB thumb drive and there are no other files on the drive.
- Be sure the USB thumb drive is FAT (or FAT32) formatted.
- Try using a new USB thumb drive.