VIZIO



QUICK START GUIDE Model: SB3820-C6

IMPORTANT SAFETY INSTRUCTIONS

Your Unit is designed and manufactured to operate within defined design limits, and misuse may result in electric shock or fire. To prevent your Unit from being damaged, the following rules should be observed for its installation, use, and maintenance. Please read the following safety instructions before operating your Unit. Keep these instructions in a safe place for future reference.

- Read these instructions.
- Keep these instructions.
- Heed all warnings
- Follow all instructions
- Do not use this apparatus near water.
- Clean only with a dry cloth
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.



- Unplug this apparatus during lightning storms or when unused for long periods of time. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your Unit.
- Unplug the power cord before cleaning your Unit. A damp cloth is sufficient for cleaning. Do not use a liquid or a spray cleaner on your Unit. Do not use abrasive cleaners.
- Always use the accessories recommended by the manufacturer to insure compatibility When moving your Unit from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your Unit to avoid causing fire,
- electric shock, or component damage.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of your Unit and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your Unit in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your Unit enclosure. Do not place any objects on the top of your Unit. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your Unit.
- When connected to a power outlet, power is always flowing into your Unit. To totally disconnect power, unplug the power cord.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock

- The wall socket should be located near your Unit and be easily accessible
- Keep your Unit away from moisture. Do not expose your Unit to rain or moisture. If water penetrates into your Unit, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your Unit if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair unit yourself.
- Avoid using dropped or damaged appliances. If your Unit is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your Unit may cause fire or the action of the statement of the s electric shock.
- Do not install your Unit in an area with heavy dust or high humidity. Operating your Unit in environments with heavy dust or high humidity may cause fire or electric shock. Ensure that the power cord and any other cables are unplugged before moving your Unit.
- When unplugging your Unit, hold the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your Unit will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert the remote control batteries in accordance with instructions. Incorrect polarity may cause the battery to leak which can damage the remote control or injure the operator
- See the important note and rating located on the back of the unit.

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- WARNING This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near the equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain, or moisture.
- CAUTION Danger of explosion or fire if batteries are mistreated. Replace only with the same or specified type.
- Do not leave the batteries exposed to direct sunlight for a long period of time with doors and windows closed. Do not disassemble the batteries or dispose of it in fire.
- Where the MAINS plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.



The lighting flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of not isolated dangerous voltage within the product that may be sufficient magnitude to constitute a risk of shock to persons. 4

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying the appliance.

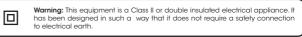


TABLE OF CONTENTS

| Package Contents | 4 |
|-----------------------------|----|
| Controls & Connections | 5 |
| First-Time Setup | 7 |
| Using the Remote | |
| LED Indicators | |
| Bluetooth Pairing | 14 |
| Using Bluetooth mode | |
| Advanced Setup | |
| Connecting a Subwoofer | |
| Using Button Combinations | |
| Wall-Mounting the Sound Bar | |
| One-Year Limited Warranty | |
| Legal & Compliance | |
| | |

PACKAGE CONTENTS



High Definition Sound Bar



Power Cable



Coaxial Audio Cable

Remote Control with 2 x AAA Batteries



Stereo RCA to 3.5mm Audio Cable



This Quick Start Guide



Digital Optical Cable



2 x Sound Bar Wall Mount Brackets



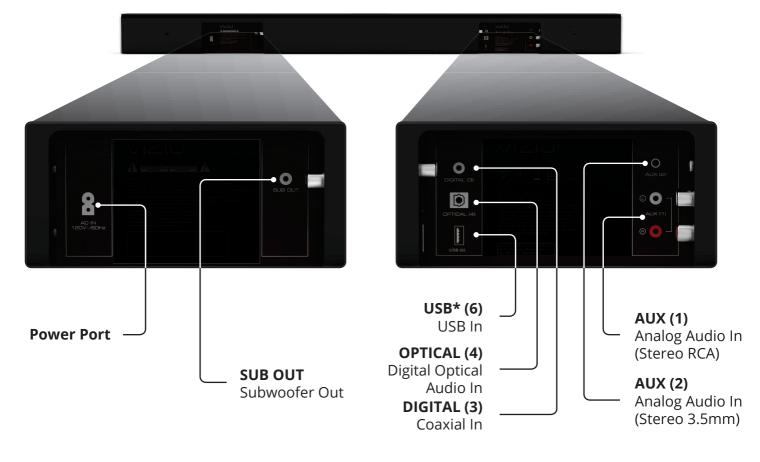
2 x Wall Mount Screws (Size: M4 x 10mm)



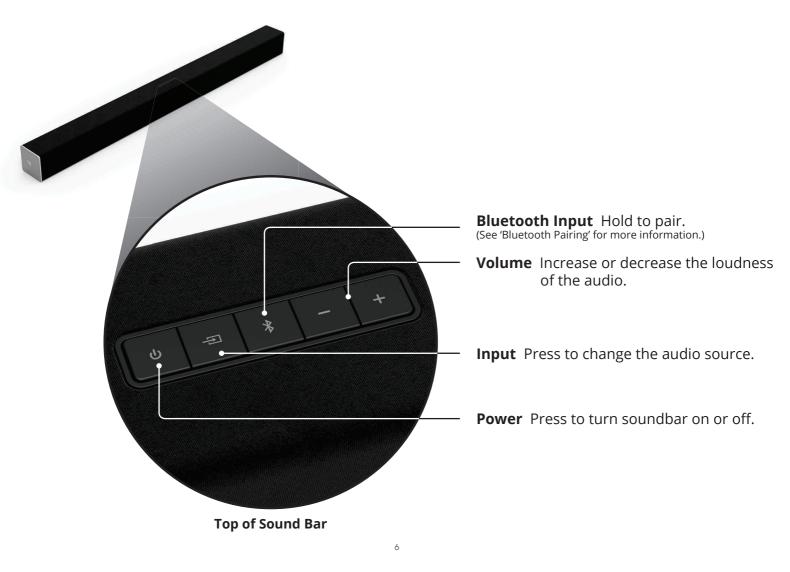
Wall Mount Template

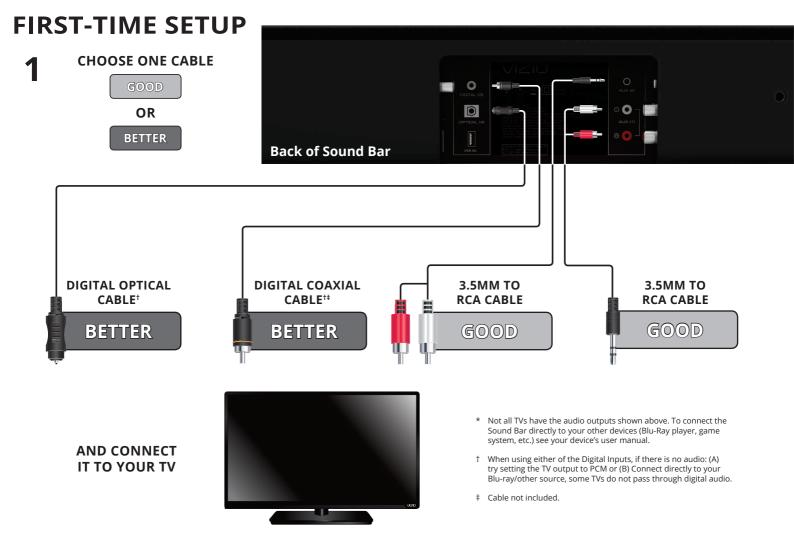
CONTROLS & CONNECTIONS

Back of Sound Bar



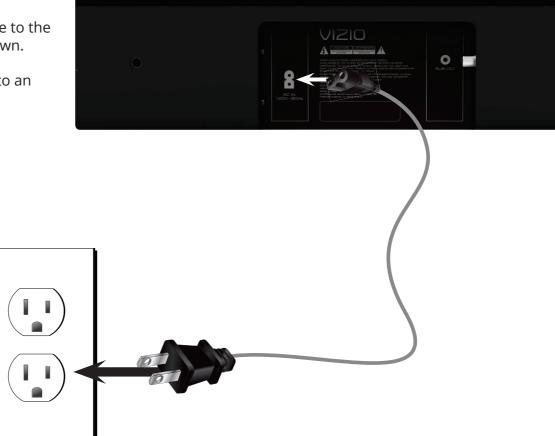
* Supports .WAV file format playback only.





2 Connect the power cable to the Sound Bar AC IN as shown.

Plug the power cable into an electrical outlet.

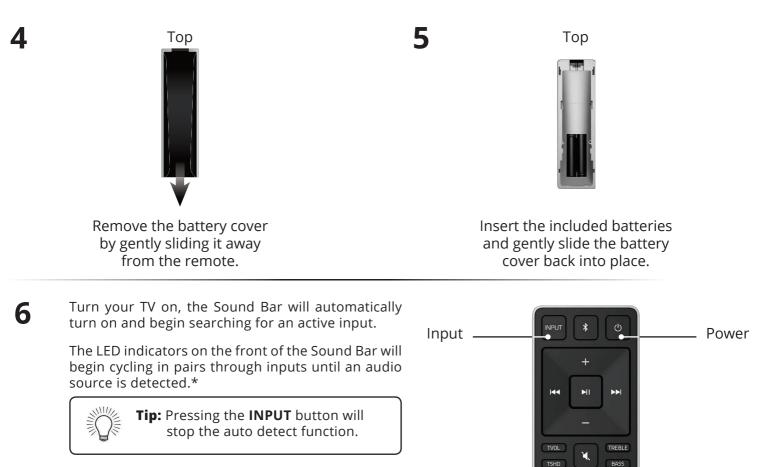




For the best surround sound experience, position the Sound Bar as shown. The Sound Bar should be close to ear level.



Sound Bar is centered below the TV.



You can press the **INPUT** button to switch between audio sources. For example, if you connected your TV to Input 1, set the Sound Bar to Input 1.

* Auto detect function only occurs once when the Sound Bar is first powered on. To enable this feature again, you must do a Factory Reset (see the Using Button Combinations section for more information) or press and hold the INPUT button for 3 seconds.

USING THE REMOTE

Bluetooth

Press to enter Bluetooth input. (To enter force pair mode, press and hold for 5 seconds)

Input

Press to change input source. Press and hold for 3 seconds to enable Auto Input detect mode.

Volume +/-Press to increase and decrease volume.

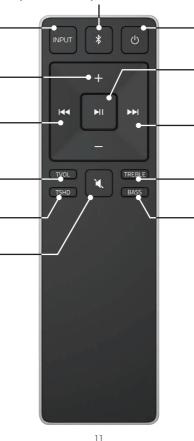
Previous

Press to return to previous track. (Changes Treble and Bass levels)

TruVolume Press to enable/disable TruVolume.

TruSurround HD Press to enable/disable TruSurround HD. Mute

Press to mute/unmute.



Power

Press to turn on or off.

Enter/Play/Pause

Press to select an option. Press to play or pause.

Next

Press to skip to the next track. (Changes Treble and Bass levels)

Treble

Press to enter treble adjustment mode.

Bass

Press to enter bass adjustment mode.

LED INDICATORS



The LED Indicators will behave differently with each button on the remote control.

| Function | LED Behavior | Description |
|----------------------------|---|---|
| Input | Analog Audio In - AUX (1) Analog Audio In - AUX (1) OOO OOOOOOOOOOO Analog Audio In - AUX (2) Analog Audio In - AUX (2) OOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO | Press the INPUT button on the remote to cycle through the available inputs: Analog Audio In - AUX Stereo RCA (1) Analog Audio In - AUX Stereo 3.5mm (2) Coaxial In - Digital (3) Digital Optical Audio In - Optical (4) Bluetooth USB In - USB (6) |
| Bluetooth Pairing | (When searching for device) Flash from the bottom to top and back continuously. | Press and hold the \$ button on the remote. The Sound Bar will be discoverable for 15 minutes. You can now search for the Sound Bar (VIZIO SB3820) using your Bluetooth Device. The sound bar will power down if no device is found. Note: Set your Bluetooth device into pairing mode prior to the Sound Bar. |
| DTS TruVolume On/Off | O O | Press the TVOL button to enable/disable TruVolume. When enabled (On), TruVolume provides a consistent and comfortable volume level for a more enjoyable listening experience. |

| Function | LED Behavior | Description | |
|--|---|---|--|
| DTS TruSurround On/Off | O O | Press the TSHD button to enable/disable DTS TruSurround. When enabled (On), all inputs will produce virtual surround sound. When disabled (Off), all sources will playback in stereo. | |
| Treble Levels | O O O O O O O O O O O O O O O O O O O | Press the TREBLE button then press the Next/Previous button to increase/decrease the treble level. The LED indicators will move to the top with increasing levels and to the bottom with decreasing levels. | |
| Bass Levels | O O O O O O O O O O O O O O O O O O O | Press the BASS button then press the Next/Previous button to increase/decrease the bass level. The LED indicators will move to the top with increasing levels and to the bottom with decreasing levels. | |
| When a Dolby Digital signal is detected. | O O O O O O O O O O O O O O O O O O O | Dolby Digital is only available on either the Coaxial In or Digital Optical Audio In inputs. When a Dolby Digital signal is detected, the Dolby Digital indicator LED will light up for 3 seconds before fading away. | |

BLUETOOTH PAIRING

To pair the Sound Bar with a Bluetooth device:

 Press and hold the **Bluetooth** button * on the Sound Bar or the **Bluetooth** button * on the remote for five (5) seconds. When the Sound Bar is in Bluetooth Pairing Mode, the LED Indicators on the Display Panel on the front of the Sound Bar will light sequentially from bottom to top and back again.

Once the device is paired, the LED Indicators will stop flashing.

- 2. You can now search for the Sound Bar (VIZIO SB3820) using your Bluetooth device. For more information, refer to the user documentation that came with the device.
- 3. Play audio from your Bluetooth device. Volume can be controlled on your source device and the Sound Bar.



Bluetooth Device



Top of Sound Bar

USING BLUETOOTH MODE

Your Sound Bar supports music streaming from smartphones, tablets, and computers with Bluetooth capability. Device compatibility will vary, see your device's documentation for more information. Once you have paired your source device to the Sound Bar, as long as you stay within range of the Sound Bar, your device should remain paired, even if you change the input on the Sound Bar.



Your Sound Bar is not equipped with a microphone, so it cannot operate as a hands-free device for a smartphone.

Maximizing Signal

A Bluetooth signal has a range of up to 30 feet. Keep in mind that Bluetooth is a compressed audio format, so streamed music may lose some integrity when compared to a wired connection.

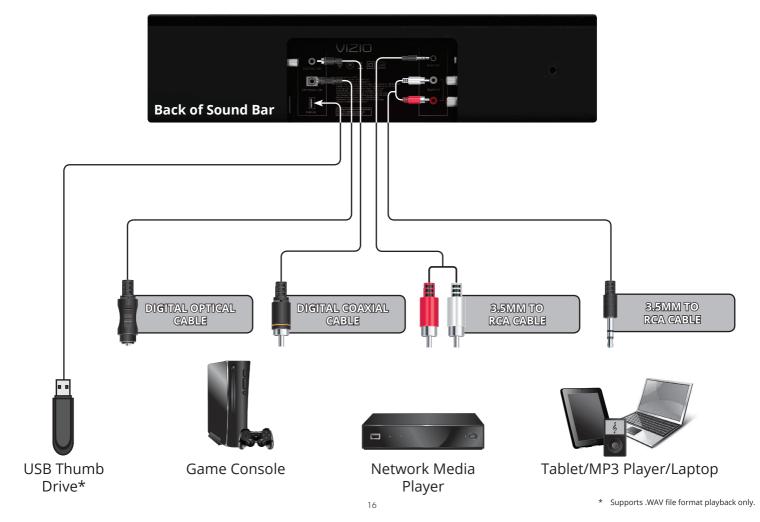
Try the following if your sound quality is less than optimal:

- If you hear any break-up or disconnect while streaming music from your device, move the source device closer to the Sound Bar.
- Be sure that there are no solid obstructions in the line-of-sight between the Sound Bar and the source device.
- Other wireless devices can affect Bluetooth range, including wireless security cameras, wireless video baby monitors, cordless phones, and microwave ovens. Turning off or moving these devices may improve Bluetooth range.



Reduce the volume levels on your device and on the Sound Bar before pressing Play. High volume levels can damage your hearing.

ADVANCED SETUP



CONNECTING A SUBWOOFER



RCA Subwoofer Cable*

To connect a subwoofer:

- 1. Press the **BASS** button on the remote control to enter bass adjustment mode.
- 2. Use the **Previous/Next** buttons to adjust the bass level to the center position.
- 3. Power **Off** the Sound Bar and Subwoofer. Connect an RCA cable from the Sound Bar to the Subwoofer.
- 4. Power **On** the Sound Bar and Subwoofer.
- 5. Manually adjust the SUB gain (Volume) and phase to your preference. See your subwoofer's user manual for more information.
- 6. Use the **BASS** button on the remote control to adjust the subwoofer's output.



* RCA subwoofer cable and subwoofer not included.

USING BUTTON COMBINATIONS



Buttons are located here.

There are 3 functions that are triggered by 3 different button combinations on the Sound Bar.

| Function | LED Behavior | Description | |
|-------------------------------|---|--|--|
| Factory Reset | All 12 LEDs will flash 3 times | Reset the Sound Bar to the factory default settings. To perform a Factory Reset, Press and Hold the Bluetooth (\$) and Volume Down (—) buttons for 5 seconds. Note : This will erase all settings and preferences that you have set. | |
| VIZIO TV Remote Control | VIZIO TV Remote Enabled VIZIO TV → Remote Disable O | Enable/disable the use of a VIZIO TV remote control to power on and adjust the volume of the sound bar. To enable/disable this function, Press and Hold the Power (| |
| Energy Star | O O O O O O O O O O O O O O O O O O O | When the Energy Star setting is enabled, the sound bar will automatically power down after a period of inactivity. When disabled, the sound bar will remain powered on until you turn it off. To enable/disable this function, Press and Hold the Power (也) and Volume Down (—) buttons for 5 seconds. Note: Energy Star setting is enabled by default. | |

WALL-MOUNTING THE SOUND BAR





Place the included wall mounting template against the wall under your TV. Mark the four bracket holes using a pencil.

3

Be sure your screws are attached to wood studs, drywall anchors (for drywall), or concrete anchors (for brick/concrete walls).

Screws for attaching the brackets to the wall are not included. Choose the screw type and length appropriate to your home's construction. If in doubt, consult a professional installer.

> If you are unfamiliar with power tools or the layout of electrical wiring in the walls of your home, consult a professional installer.

Wall Mount Screw Screw Size: M4 x 10

^{30.95} in (78.60 cm)

66 TEMPLATE / MODELE DE SUPPORT MURAL / PLANTILLA PARA MONTAJE EN LA PAREM

VIZIO RECOMMENDS



Picture Perfect. Simply Smart.

All-new for 2015, the E-Series is packaged in a sleek new design. Experience more vibrant colors, more pronounced darks, more premium apps, and truly epic entertainment at an unbeatable value on the all-new, beautifully redesigned E-Series.

Available at VIZIO.com

21

Product sold separately

VIZIO RECOMMENDS



VIZIO High-Speed HDMI® Cable

This high-speed HDMI[®] cable is ideal for HDTVs. Supporting 1080p and 4k x 2k Ultra High Definition resolutions, the E-Series HDMI cable provides picture-perfect HD video, 3D, and superior audio, all at up to 18 Gbps. This all-in-one cable also supports advanced 7.1 surround sound and Audio Return Channel, eliminating the need for additional cables.

Available at VIZIO.com

22

Product sold separately

HELP & TROUBLESHOOTING

| There is no power. | Press the POWER button on the remote control or on the top of your Sound Bar. Ensure the power cord is securely connected. Plug a different device into the electrical outlet to verify that the outlet is working correctly. |
|-------------------------------|---|
| There is no sound. | Increase the volume. Press Volume Up on the remote control or on the top of your Sound Bar. Press MUTE on the remote to ensure the Sound Bar is not muted. Press INPUT on the remote or on the top of your Sound Bar to select a different input source. When using either of the Digital Inputs, if there is no audio: (A) Try setting the TV output to PCM or (B) Connect directly to your Blu-ray/other source, some TVs do not pass through digital audio. On digital inputs, the input LEDs will flash rapidly if an unsupported format is present. Set the source to output PCM. Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or STANDARD, not VARIABLE. Consult your TV's user manual for more detailed information. If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted. |
| l hear buzzing or humming. | Ensure all cables and wires are securely connected. Connect a different source device (TV, Blu-ray player, etc) to see if the buzzing persists. If it does not, the problem may be with the original device. Connect your device to a different input on the Sound Bar. |
| The remote isn't working. | Replace the remote batteries with new ones. Point the remote directly at the center of the Sound Bar when pressing a button. If using a Bluetooth connection, some of the buttons on the remote may not be supported by the streaming application. (e.g., Pandora doesn't support the Back button.) |

Take A Moment To Register Your Product At

VIZIO.COM/PRODUCT-REGISTRATION

Why Register?



Customized Support

Get assistance quickly with your information on-hand.

News & Offers Take advantage of the latest news and special offers from VIZIO.

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Safety & Satisfaction Stay up to date with important product updates and notifications.

REGISTER YOUR VIZIO PRODUCT NOW

Do You Have Questions? Find Answers At

SUPPORT.VIZIO.COM

Find help with:

- New Product Setup
- Connecting Your Devices
- Technical Problems
- Product Updates
- And More

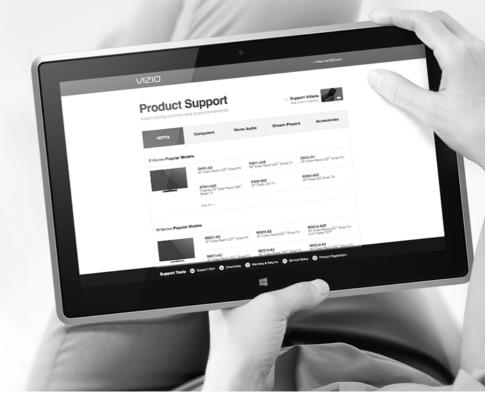


Live Chat Support Available

You can also contact our award-winning support team at:

Phone: (877) 878-4946 (TOLL-FREE) Email: techsupport@VIZIO.com

Hours Of Operation: Monday - Friday: 7 ам то 11 рм (CST) Saturday - Sunday: 9 ам то 6 рм (CST)



ONE-YEAR LIMITED WARRANTY

ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion. To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 7:00AM to 11:00PM Monday through Friday and 9:00AM to 6:00PM Saturday and Sunday, Central Time, or visit www.VIZIO.com. PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE. Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

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26

Specifications

| Sound Bar: | Two 2¾" Full-Range Drivers | Sound Pressure Level (System): | 100 dB |
|------------|--|--------------------------------|--------------------------|
| Inputs: | Two Passive Radiators One 3.5mm Stereo Audio | Frequency Response (System): | 60 Hz to 19 KHz |
| | One RCA Stereo Audio | Voltage: | 120 VAC, 60 Hz |
| | One Optical (Toslink) One Digital Coaxial Audio Bluetooth (Wireless) | Compliances: | UL, FCC, cUL, NRCAN, NOM |
| | One USB | | |

LEGAL & COMPLIANCE

FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. 1. 2
- Increase the separation between the equipment and receiver. 3
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice:

- The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits. 2
- The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference. 3.

RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

IC Statement

1. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the

- following two conditions:
 - (1) this device may not cause interference, and
 - (2) this device must accept any interference, including interference that may cause undesired operation of the device.
- 2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 1. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
 - (1) l'appareil ne doit pas produire de brouillage, et
 - (2)l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Disposal and Recycling

You must dispose of this product properly, according to local laws and regulations. Because this product contains electronic components and a battery, it must be disposed of separately from household waste. Contact local authorities to learn about disposal and recycling options.

Other:

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NERGY STAR

This product qualifies for ENERGY STAR in the "factory default" setting and this is the setting in which power savings will be achieved. Changing the factory default settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating.

We want to help you save energy

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